

# PRINTRONIX®

## *P8000 Series Cartridge Ribbon Printer User's Manual*



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# *User's Manual*

*P8000 Series Cartridge Ribbon Printers*

**PRINTRONIX®**

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# Table of Contents

|          |   |           |
|----------|---|-----------|
| <b>1</b> | <b>Introduction .....</b>                                     | <b>9</b>  |
|          | Printer Overview .....  | 9         |
|          | Printronix P8000 Series Cartridge Ribbon Printers (CRP) ..... | 9         |
|          | Consumable Monitoring with PrintNet Enterprise .....          | 11        |
|          | Protocols and Emulations .....                                | 11        |
|          | Graphics Enhancements .....                                   | 11        |
|          | Taking Care of Your Printer .....                             | 12        |
|          | Conventions in this Manual .....                              | 12        |
|          | Warnings and Special Information .....                        | 12        |
|          | Related Documents .....                                       | 13        |
|          | Contact Information .....                                     | 14        |
|          | Printronix Customer Support Center .....                      | 14        |
|          | Printronix Supplies Department .....                          | 14        |
|          | Corporate Offices .....                                       | 15        |
| <b>2</b> | <b>Setting Up The Printer .....</b>                           | <b>17</b> |
|          | Before You Begin .....  | 17        |
|          | Power Requirements .....                                      | 17        |
|          | Select a Site .....   | 17        |
|          | Printer Dimensions .....                                      | 18        |
|          | Printer Component Locations .....                             | 22        |
| <b>3</b> | <b>Operating The Printer .....</b>                            | <b>23</b> |
|          | Powering on the Printer .....                                 | 23        |
|          | Operating Modes .....   | 23        |
|          | The Control Panel .....                                       | 24        |
|          | Control Panel Keys .....                                      | 25        |
|          | Cancel a Print Job .....                                      | 29        |
|          | Operational Procedures .....                                  | 30        |
|          | Reload Paper .....  | 30        |
|          | Unload Paper .....  | 39        |
|          | Integrated Print Management System .....                      | 42        |
|          | Output Darkness .....   | 42        |
|          | Loading a Used Ribbon Cartridge .....                         | 43        |
|          | Lighter or Darker Print .....                                 | 43        |
|          | Changing Ribbon Cartridge .....                               | 44        |

|  |     |
|--|-----|
| 4 The Configuration Menus .....                        | 47  |
| Configuration Overview .....                           | 47  |
| Main Menu .....  | 47  |
| Changing Parameter Settings .....                      | 48  |
| Saving Parameter Settings .....                        | 48  |
| Default and Custom Configurations .....                | 48  |
| Navigating the Menus .....                             | 49  |
| Top Level Menu Overview .....                          | 50  |
| Changing Parameters Example .....                      | 52  |
| Auto Save Configuration .....                          | 56  |
| Saving Your New Configuration .....                    | 57  |
| Optimizing Print Quality .....                         | 62  |
| Optimizing Print Speed .....                           | 63  |
| Dynamic Menu Options .....                             | 64  |
| Active Emulations .....                                | 65  |
| P8000 Standard Firmware .....                          | 67  |
| P8000 TN Firmware .....                                | 68  |
| P8000 PCL-II Firmware .....                            | 69  |
| P8000 LG Firmware .....                                | 70  |
| P8000 ANSI Firmware .....                              | 71  |
| OpenPrint P8000 Standard Postscript/PDF Firmware ..... | 72  |
| OpenPrint P8000 HD Postscript/PDF Firmware .....       | 73  |
| H-Series Firmware .....                                | 74  |
| QUICK SETUP Menu .....                                 | 75  |
| CONFIG. CONTROL Menu .....                             | 83  |
| HOST INTERFACE Menu .....                              | 85  |
| Auto Switching Submenu .....                           | 86  |
| IEEE 1284 Parallel (Bidirectional) Submenu .....       | 88  |
| Centronics (Parallel) Submenu .....                    | 90  |
| Serial Submenu .....                                   | 92  |
| NETWORK SETUP Menu .....                               | 97  |
| Ethernet Address .....                                 | 97  |
| Ethernet Params .....                                  | 99  |
| ACTIVE IGP EMUL and ACTIVE EMULATIONS .....            | 101 |
| EMULATION Menu .....                                   | 103 |
| 3270 Params .....                                      | 104 |
| 5250 Params .....                                      | 111 |
| LinePrinter Plus Emulation (ASCII) .....               | 116 |
| LinePrinter Plus Emulation (H-Series Hanzi GB) .....   | 118 |
| LinePrinter Plus Emulation (H-Series Kanji) .....      | 120 |
| LinePrinter Plus Emulation (H-Series Hangul) .....     | 124 |
| P-Series Emulation .....                               | 136 |

|   |            |
|---|------------|
| P-Series XQ Emulation .....                   | 141        |
| Serial Matrix Emulation .....                 | 143        |
| Proprinter XL Emulation .....                 | 148        |
| Epson FX Emulation .....                      | 151        |
| ANSI Emulation .....                          | 154        |
| IGP/PGL Emulation .....                       | 161        |
| IGP/PGL Submenu .....                         | 163        |
| IGP/VGL Emulation .....                       | 173        |
| IGP/VGL Submenu .....                         | 174        |
| IPDS Emulation .....                          | 185        |
| PCL - II Emulation .....                      | 190        |
| LG Emulation .....                            | 194        |
| OpenPrint POSTSCRIPT/PDF Emulation .....      | 199        |
| Postscript/PDF Interpreter .....              | 199        |
| PRINTER CONTROL Menu .....                    | 204        |
| ADVANCED USER Menu .....                      | 207        |
| SURE SCAN Submenu .....                       | 209        |
| DIAGNOSTICS Menu .....                        | 225        |
| Printer Mgmt Menu .....                       | 229        |
| <b>5 Interfaces .....</b>                     | <b>231</b> |
| Overview .....                                | 231        |
| RS-232 Serial Interface .....                 | 232        |
| USB .....                                     | 233        |
| Centronics Parallel Interface .....           | 234        |
| Centronics Parallel Interface Signals .....   | 235        |
| IEEE 1284 Parallel Interface .....            | 236        |
| Compatibility Mode .....                      | 236        |
| Nibble Mode .....                             | 236        |
| Byte Mode .....                               | 236        |
| Signals .....                                 | 237        |
| Ethernet .....                                | 239        |
| <b>6 Reprogramming the Security Key .....</b> | <b>241</b> |
| Reprogramming the Security Key .....          | 241        |
| How to Program the Security Key .....         | 241        |

|          |   |            |
|----------|---|------------|
| <b>7</b> | <b>Troubleshooting .....</b>                          | <b>243</b> |
|          | Cleaning Requirements .....                           | 243        |
|          | Exterior Cleaning.....                                | 243        |
|          | Interior Cleaning.....                                | 244        |
|          | Diagnosing Problems.....                              | 246        |
|          | Bar Code Verification .....                           | 246        |
|          | Printing a Hex Dump .....                             | 247        |
|          | Diagnostics for EXX, BAD NVM, or ILL NVM Errors ..... | 249        |
|          | Fault Messages (ASCII in Alphabetical Order) .....    | 249        |
|          | Fault Messages (H-Series with Numerical Prefix) ..... | 267        |
| <b>A</b> | <b>Printer Specifications.....</b>                    | <b>285</b> |
|          | Ribbon Cartridge Specifications .....                 | 285        |
|          | ASCII .....   | 285        |
|          | HD and H-Series .....                                 | 285        |
|          | Paper Specifications .....                            | 286        |
|          | Labels .....  | 286        |
|          | Printer Weight and Dimensions .....                   | 287        |
|          | Environmental Characteristics .....                   | 287        |
|          | Acoustic Noise Level .....                            | 288        |
|          | Energy Star .....                                     | 288        |
|          | Electrical Characteristics .....                      | 289        |
|          | Input Voltage (ASCII Models).....                     | 289        |
|          | Input Voltage (H-Series Models) .....                 | 290        |
|          | Interfaces .....                                      | 290        |
|          | Printing Speed .....                                  | 291        |
| <b>B</b> | <b>ASCII Character Set .....</b>                      | <b>293</b> |
| <b>C</b> | <b>SureStak™ Power Stacker .....</b>                  | <b>295</b> |
|          | Introduction .....                                    | 295        |
|          | Stacker Operation.....                                | 295        |
| <b>D</b> | <b>Customer Support .....</b>                         | <b>301</b> |
|          | Printronix Customer Support Center.....               | 301        |
|          | Printronix Supplies Department.....                   | 301        |
|          | Corporate Offices.....                                | 302        |
| <b>E</b> | <b>Communication Notices .....</b>                    | <b>303</b> |
|          | Notices.....  | 303        |
|          | Energy Star .....                                     | 305        |
|          | Communication Statements.....                         | 306        |
|          | Software License Agreement.....                       | 310        |



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# 1

# *Introduction*

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## **Printer Overview**

This chapter provides a general overview of your printer and the conventions used within this manual.

### **Printronix P8000 Series Cartridge Ribbon Printers (CRP)**

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Printronix® has been the global leader in industrial printing solutions for over 30 years, earning a reputation for designing and manufacturing leading edge products and delivering them to market with unsurpassed service and support.

The Printronix P8000™ Line Matrix Printing Platform extends the series of technology innovations that cement Printronix's leadership position. Line matrix printing is Printronix's flagship technology, and it remains the workhorse solution for supply-chain and back-office printing applications because of its reliability, lower cost of ownership and flexibility of printing applications.

- Most reliable printer ever – provides more up time and lower operating costs
- Cartridge ribbons – deliver darker image, last longer, and costs less to operate than other print technologies
- Integrated print management system – provides precise control over print quality, print costs, and job planning
- Tabletop, cabinet, pedestal, or enclosed pedestal styles – best user access and forms handling flexibility
- Unsurpassed ease of use – larger graphics LCD simplifies operation and enhances productivity

Four printer configurations are available:

### **Tabletop (P80XX or P80XXH)**

- The tabletop models are designed for space constrained environments, allowing for the printer to be placed on a desk or tabletop for quiet use.
- Paper guides allow for paper input under the table or as a small stack on the table.
- Output forms are easily accessible from the front of the printer.
- Using the top paper exit, this printer is ideal for short print runs and easy access to output.
- Available in the following print speeds:  
ASCII – 500 and 1000 line per minute models  
H-Series – 300 and 600 line per minute models

### **Cabinet (P82XX , P8200HD, or P82XXH)**

- The enclosed cabinet models provide for near silent operation, making these printers perfectly suitable for use in the quietest of office environments.
- Provides the best paper handling for large print runs. All paper input and output is contained inside the cabinet and protected from bumping and contamination.
- Highly effective combination of moveable fences and chains allows for precise stacking all the way up to a full box of paper.
- For tougher forms that tend not to refold well, a SureStak power stacker option is available for the 1500, 2000, H-Series, and OpenPrint HD enclosed cabinet models.
- Available in the following print speeds:  
ASCII – 500, 1000, 1500 and 2000 line per minute models  
H-Series – 600 and 800 line per minute models  
OpenPrint HD (available only for cabinet models)

### **Pedestal (P80XX, P8000HD, or P80XXH)**

- The pedestal model has a clamshell design that allows easy access to all controls providing faster ribbon replacements and easier paper loading.
- Oversized casters are standard making movement easy.
- Available in the following print speeds:  
ASCII – 500 and 1000 line per minute models  
H-Series – 300 and 600 line per minute models

### **Enclosed Pedestal (P80XX, P8100H, or P80XXH)**

- The enclosed pedestal model has a lower enclosure that holds the input paper while providing for near silent operation.
- The paper enclosure can accommodate a full paper box (12" maximum length forms).
- The paper output area is not enclosed for easy access to printed media.
- Available in the following print speeds:  
ASCII – 500 and 1000 line per minute models  
H-Series – 300 and 600 line per minute models

## **Consumable Monitoring with PrintNet Enterprise**

---

The Integrated Print Management System works with PrintNet Enterprise (PNE). PNE allows a system administrator to remotely view the current consumable status of all printers. PNE can be configured to deliver alerts on all consumable warnings. When a ribbon reaches the low state, PNE notifies the system administrator remotely via an automated e-mail alert of the low condition. This allows corrective action to be taken before the ribbon reaches its end of life. If the ribbon is not changed, an alert will again be initiated once the ribbon reaches the 0% end point. Refer to your PrintNet Enterprise Remote Management Software manual for details.

## **Protocols and Emulations**

---

A protocol is a set of rules governing the exchange of information between the printer and its host computer. These rules consist of codes that manipulate and print data and allow for machine-to-machine communication. A printer and its host computer must use the same protocol. As used in this manual, protocol and emulation mean the same thing.

Most impact printers use single ASCII character codes to print text, numbers, and punctuation marks. Some characters are defined as control codes. Control codes instruct the printer to perform specific functions, such as underlining text, printing subscripts, setting page margins, etc. The difference between most printer protocols is the characters used to create control codes and the ways in which these characters are formatted.

When the printer executes the character and control codes of a particular printer protocol, it is emulating that printer.

## **Graphics Enhancements**

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The IGP/PGL and IGP/VGL emulations allow you to create and store forms, generate logos, bar codes, expanded characters, and create other graphics. Alphanumeric and bar code data are added as the form is printed.

These emulations are available as factory-installed or field-installed options, except on H-series models. For more information, contact your authorized service representative.

## Taking Care of Your Printer

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Your printer will produce high print quality jobs if it is well taken care of. Periodic cleaning, handling the printer properly, and using the correct printer supplies such as ribbon and paper ensures optimum performance. Chapter 7 explains how to clean the printer, and printer supplies are listed in Appendix A.

## Conventions in this Manual

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Control panel keys and indicators are highlighted in **UPPERCASE BOLD PRINT**.

**Example:** Press the **CANCEL** key, then press the **ONLINE** key.

Quotation marks (“ ”) indicate messages on the Liquid Crystal Display (LCD).

**Example:** Press the **ONLINE** key. “OFFLINE” appears on the LCD.

The + (plus) symbol represents key combinations.

**Example:** “Press  $\triangle$  +  $\nabla$ ” means press the  $\triangle$  (UP) key and the  $\nabla$  (DOWN) key at the same time.

## Warnings and Special Information

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Read and comply with all information highlighted under special headings:

**WARNING** A warning notice calls attention to a condition that could harm you.

**CAUTION** A caution notice calls attention to a condition that could damage the printer.

**IMPORTANT** Information vital to proper operation of the printer.

**NOTE:** A note gives you helpful tips about printer operation and maintenance.

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## Related Documents

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- *Quick Reference Guide* — Explains how to set up the printer for basic operation (load ribbon cartridge and media, and clear paper jams).
- *Maintenance Manual* — Explains how to maintain and repair the line matrix printer at the field service level of maintenance.
- *ANSI Programmer's Reference Manual* — Provides host control codes and character sets for the ANSI emulation.
- *PCL®-II/LinePrinter Plus Programmer's Reference Manual* — Provides host control codes and character sets for the PCL-II emulation.
- *LG Programmer's Reference Manual* — Provides host control codes and character sets for the LG emulation.
- *Character Sets Reference Manual* — Information about and examples of the character sets available in line matrix printers.
- *IGP/PGL Programmer's Reference Manual* — Provides information used with the optional IGP Printronix emulation enhancement feature.
- *IGP/VGL Programmer's Reference Manual* — Provides information used with the optional Code V™ emulation enhancement feature.
- *PrintNet Ethernet User's Manual* — Information about network protocols, configuration, and operation.
- *IPDS Emulation Programmer's Reference Manual* — Provides an overview of Intelligent Printer Data Stream™ (IPDS) features, commands, and diagnostics.
- *LinePrinter Plus Programmer's Reference Manual* — Covers the host control codes for the LinePrinter Plus emulation.
- *LQ-1600K Emulation For The P8000 H-Series Of Line Matrix Printers Programmer's Reference Manual* — Covers the host control codes for the LQ-1600K emulation.
- *KS Programmer's Reference Manual* — Covers the host control codes for the KS emulation.
- *KSSM Programmer's Reference Manual* — Covers the host control codes for the KSSM emulation.

## Contact Information

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### Printronix Customer Support Center

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**IMPORTANT**

**Please have the following information available prior to calling the Printronix Customer Support Center:**

- Model number
- Serial number (located on the back of the printer)
- Installed options (i.e., interface and host type if applicable to the problem)
- Configuration printout (Press **CONFIG** on the control panel, then press **ENTER**)
- Network test page if Ethernet is enabled.
- Is the problem with a new install or an existing printer?
- Description of the problem (be specific)
- Good and bad samples that clearly show the problem (faxing or emailing of these samples may be required)

Americas (714) 368-2686

Europe, Middle East, and Africa (31) 24 6489 410

Asia Pacific (65) 6548 4114

China (86) 800-999-6836

<http://www.primtronix.com/support.aspx>

### Printronix Supplies Department

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Contact the Printronix Supplies Department for genuine Printronix supplies.

Americas (800) 733-1900

Europe, Middle East, and Africa 33 (0) 1 46 25 19 07

Asia Pacific (65) 6548 4116  
or (65) 6548 4182

China (86) 400-886-5598

India (800) 102-7869

<http://www.primtronix.com/public/supplies/default.aspx>

## Corporate Offices

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# 2

## *Setting Up The Printer*

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### Before You Begin

Read this chapter carefully before installing and operating the printer. The printer is easy to install. However, for your safety and to protect valuable equipment, perform all the procedures in this chapter in the order presented.

---

### Power Requirements

The printer must be connected to a power outlet that supplies 88 to 270 volts AC. The printer automatically senses and adjusts itself to conform to the correct voltage range.

Primary circuit protection is provided by the AC source protection device. Consult an electrician if printer operation affects local electrical lines.

**IMPORTANT** **Printer power should be supplied from a separate AC circuit protected at 10 amperes for 100 - 120 volts or 6 amperes for 200 - 240 volts at 50 or 60 Hertz.**

---

### Select a Site

Select a printer site that meets all of the following requirements:

- Permits complete opening of the printer cover and doors.
- For cabinet models, allows at least three feet of clearance behind the printer. (This permits air to circulate freely around the printer and provides access to the paper stacking area.)
- For pedestal models, DO NOT place the side of the printer (inlet and exit air vents) against a wall or other object. A minimum of 6 inch spacing is recommended.
- Has a standard power outlet that supplies 88-135 Volts AC or 178-270 Volts AC power, at 47 to 63 Hz.
- Is relatively dust-free.
- Has a temperature range of 10° C to 40° C (50° F to 104° F) and a relative humidity from 15% to 90% non-condensing.
- Is located within the maximum allowable cable length to the host computer. This distance depends on the type of interface you plan to use, as shown in Table 1.

Table 1. Maximum Interface Connection Cable Length

| Interface Type               | Maximum Cable Length  |
|------------------------------|-----------------------|
| Centronics Parallel          | 5 meters (15 feet)    |
| IEEE 1284 Parallel           | 10 meters (32 feet)   |
| Serial RS-232                | 15 meters (50 feet)   |
| USB 2.0 Universal Serial Bus | 5 meters (15 feet)    |
| Twisted Pair / Type 3        | 300 meters (985 feet) |
| Ethernet 10/100Base-T        | 100 meters (328 feet) |

## Printer Dimensions

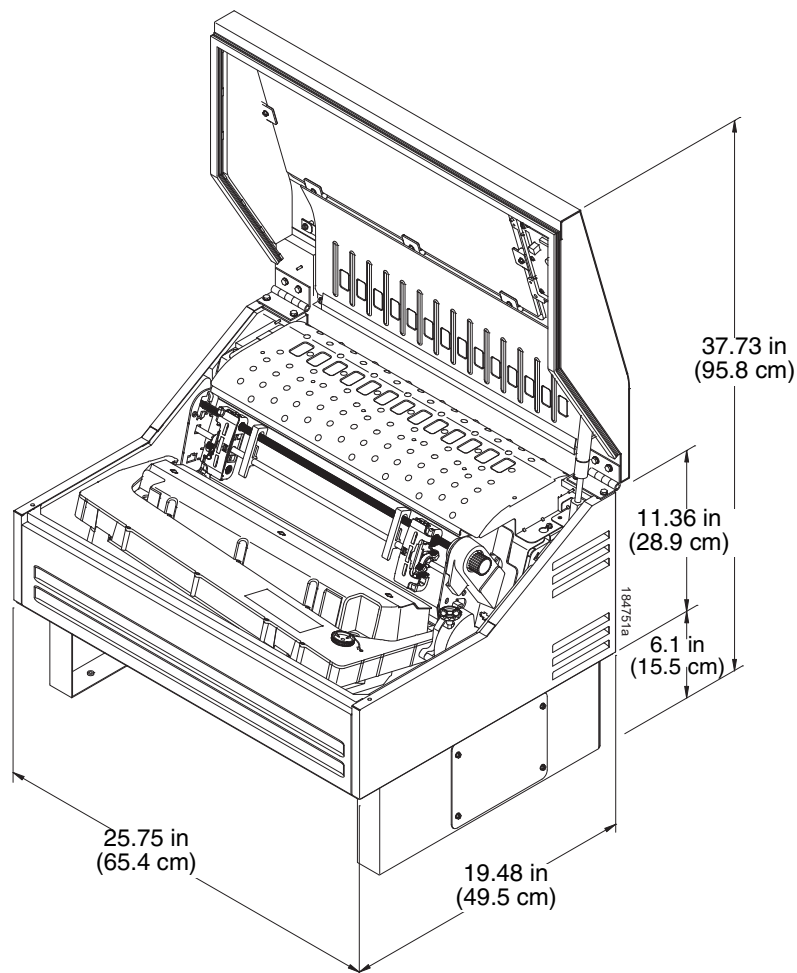
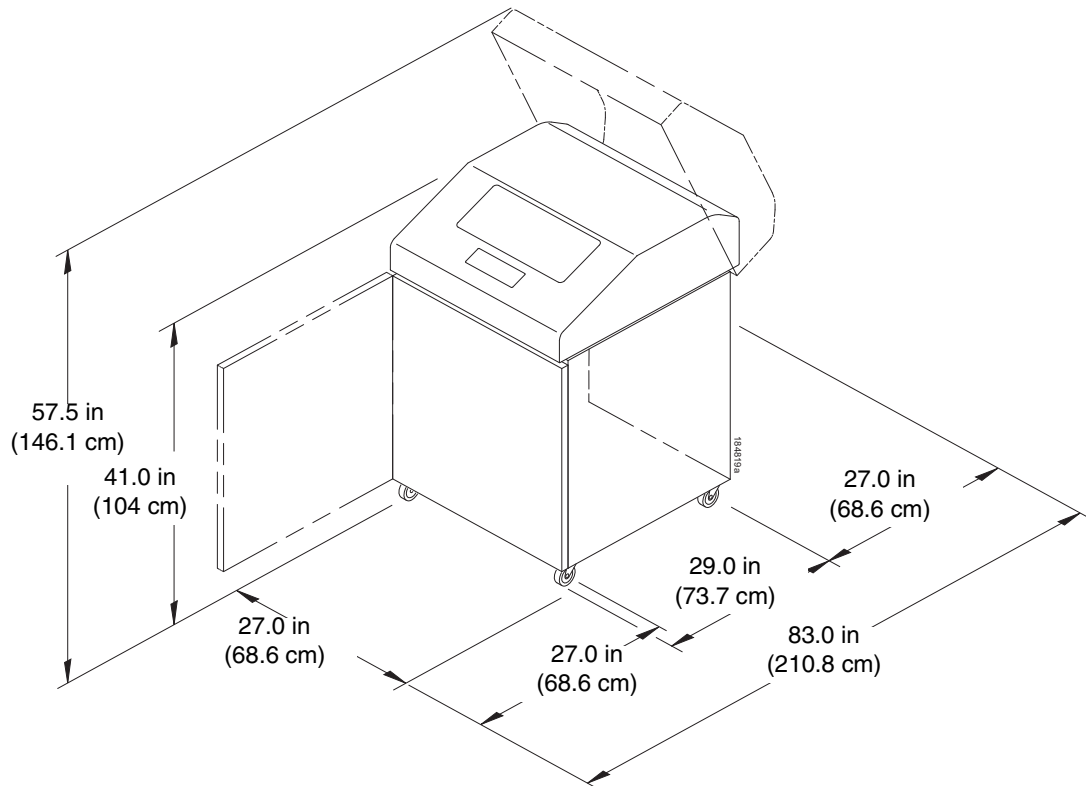
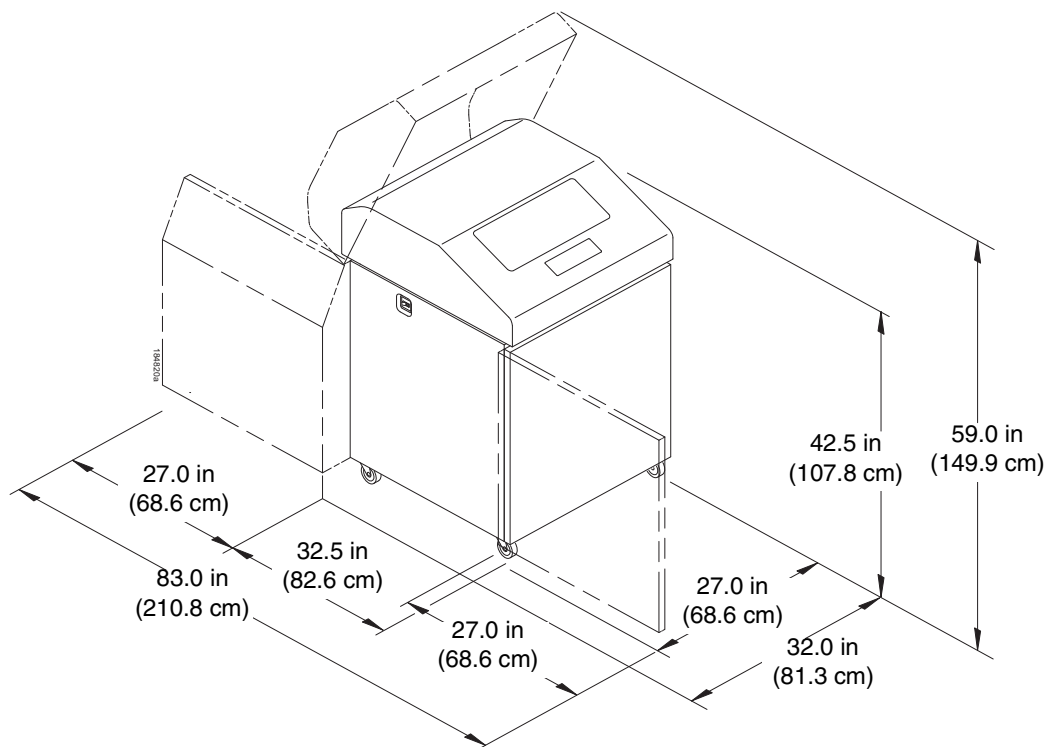


Figure 1. Tabletop Model



**Figure 2. Cabinet Model**



**Figure 3. Cabinet Model with Paper Stacker**

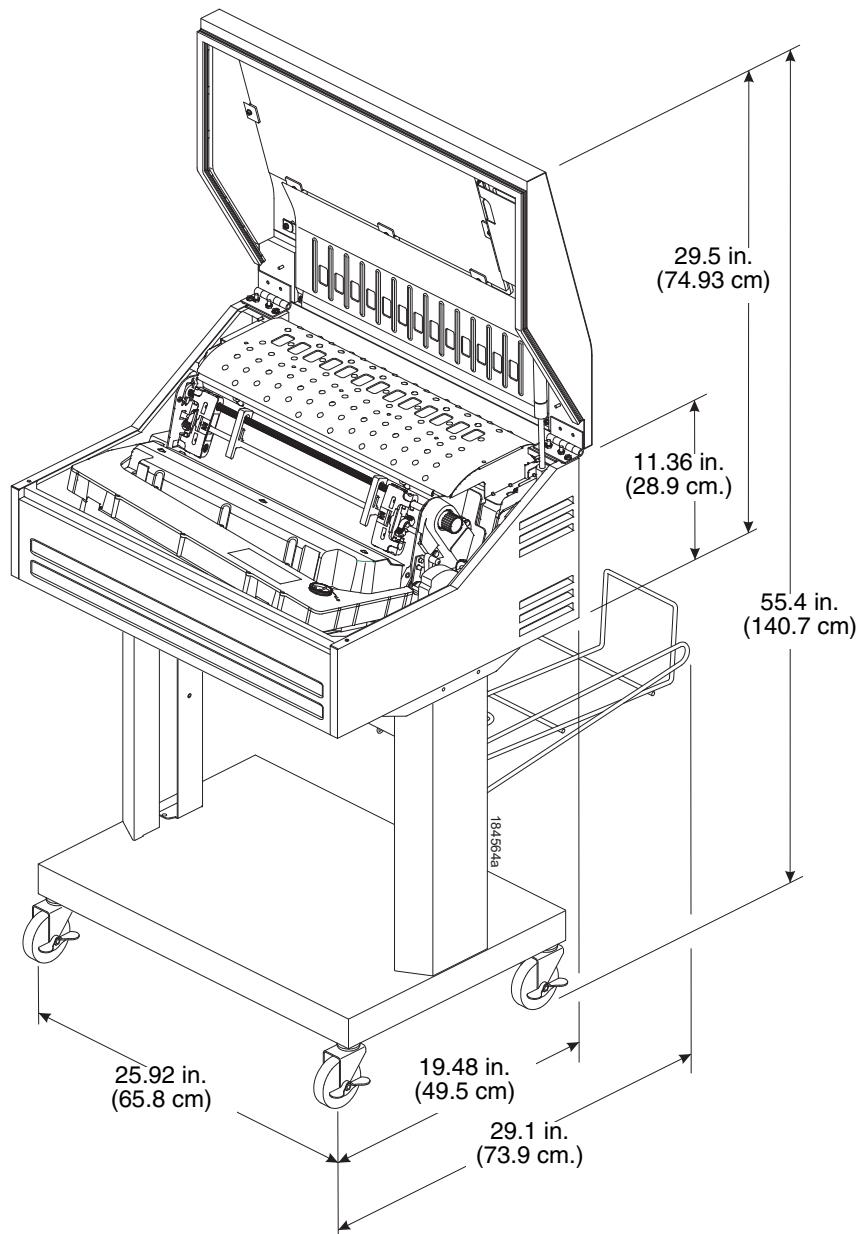
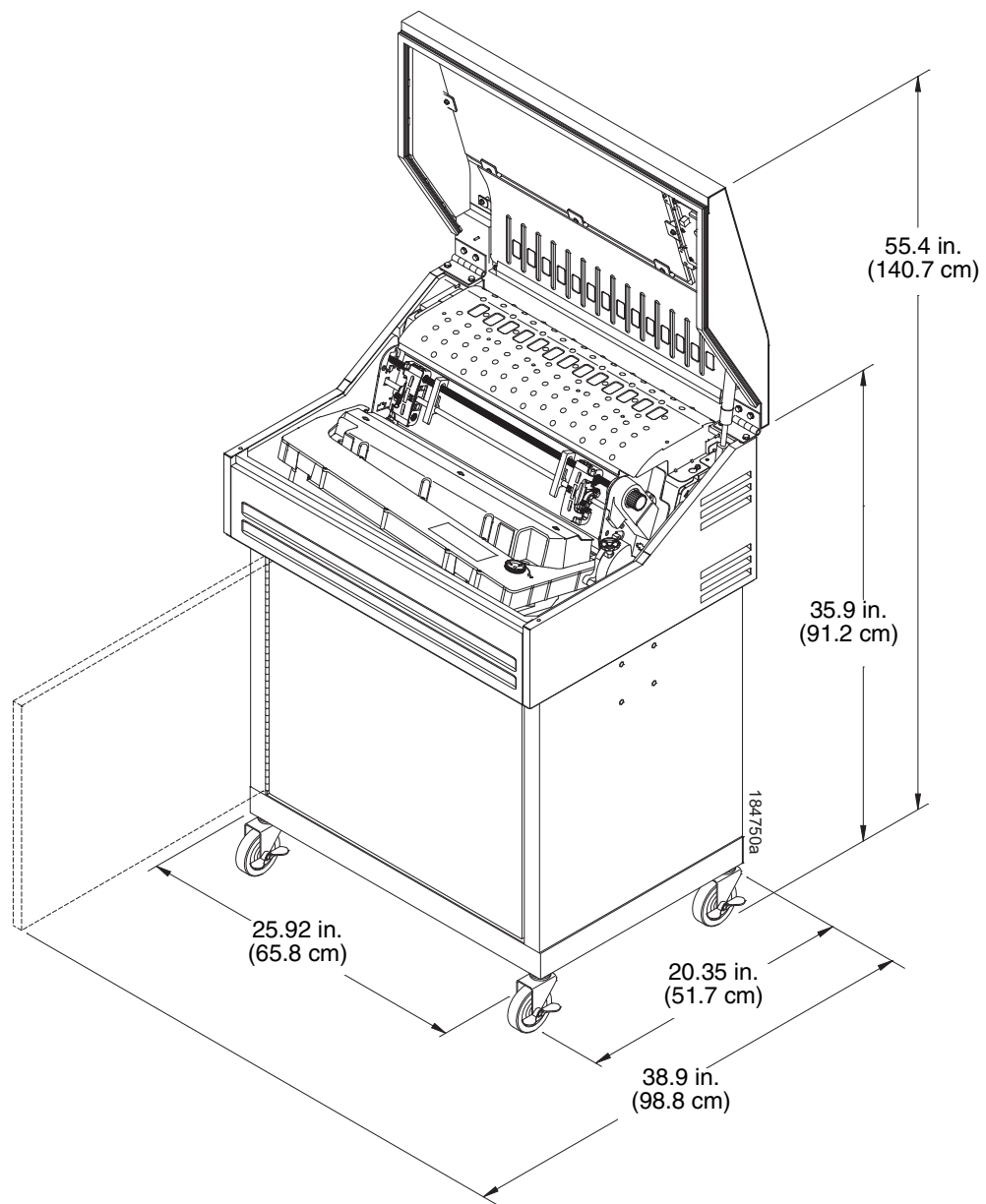


Figure 4. Pedestal Model



**Figure 5. Enclosed Pedestal**

## Printer Component Locations

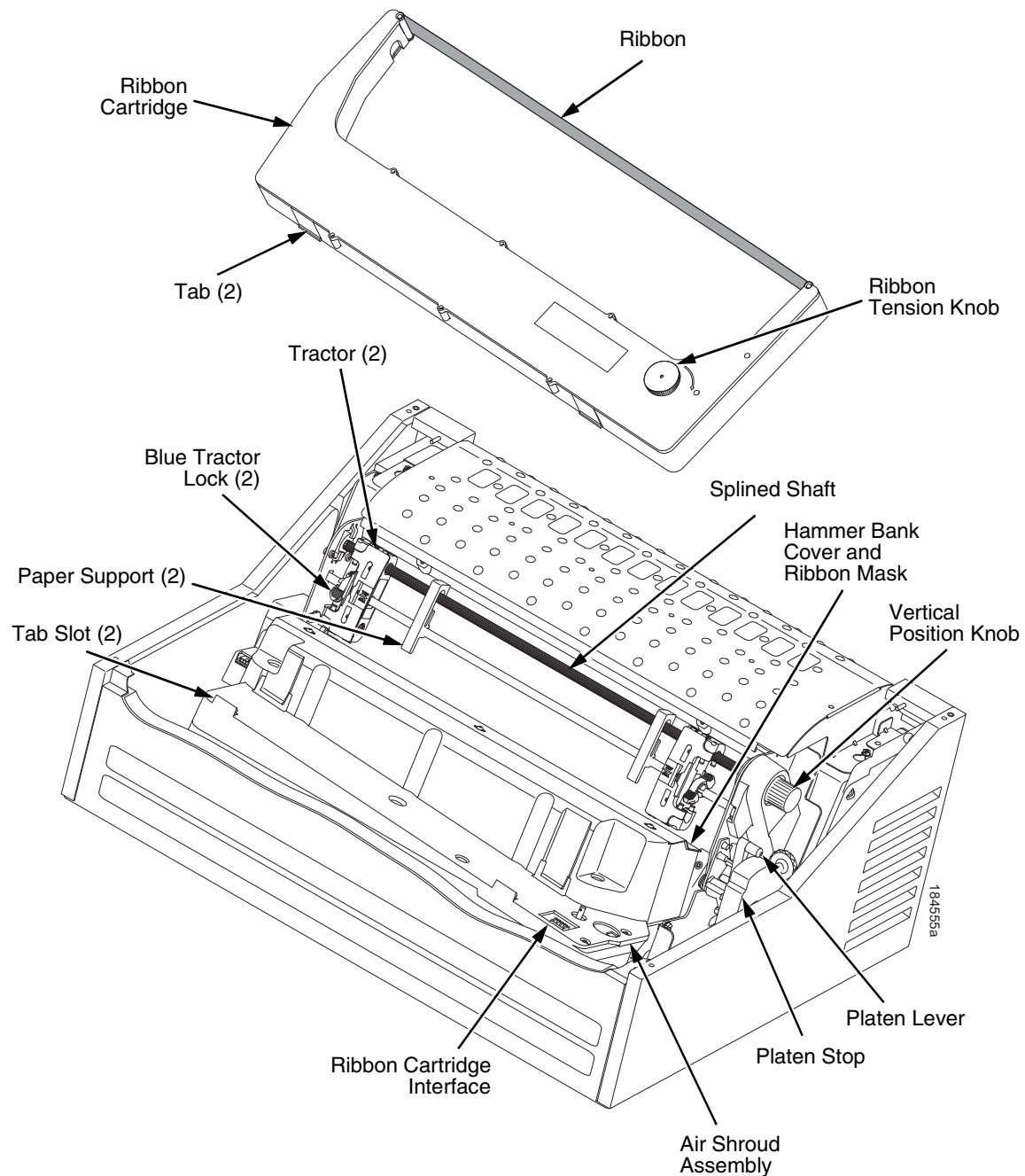


Figure 6. Printer Component Locations

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# 3

## *Operating The Printer*

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### Powering on the Printer

When you power on the printer, it executes a self-test. The default power-up state is online. When the self-test completes and the software has initialized successfully, the status indicator light turns on, indicating the printer is online. The default value of the type of emulation you have installed appears in the LCD display. The ribbon life remaining is shown on the bottom of the LCD display.

If there is a fault during the self-test, the status indicator flashes and a specific fault message appears on the display (such as “LOAD PAPER”). The alarm also sounds if it is configured to do so. See “LCD Message Troubleshooting Table” on page 250 for information on fault messages and solutions.

---

### Operating Modes

**Online.** In online mode, the printer can receive and print data sent from the host. Pressing the **ONLINE** key toggles the printer from online to offline mode. The status indicator is lit in online mode.

**Offline.** In offline mode, you can perform operator functions, such as loading paper and setting top-of-form. Pressing the **ONLINE** key toggles the printer from offline to online mode. The status indicator is off in offline mode.

**Menu.** In offline mode, pressing **ENTER** moves the printer into Menu mode. In this mode, you can navigate through all menus and change the printer configuration. To return to offline mode, press the **ONLINE** key.

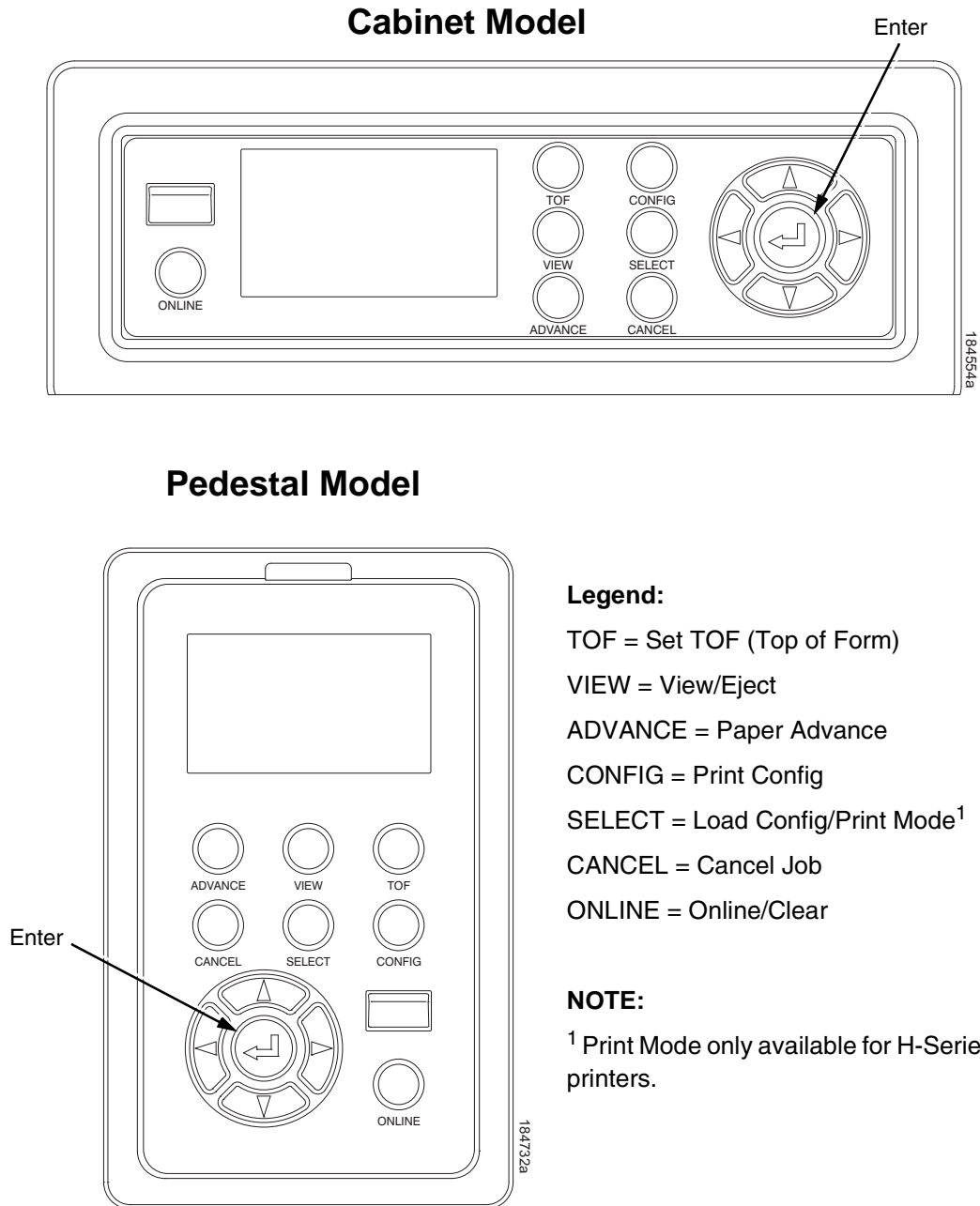
**Fault.** In fault mode, a condition exists which must be cleared before printing can continue. The status indicator flashes, the alarm beeps (if configured to sound), and a descriptive fault message displays.

The current operating mode can be selected via control panel keys or can result from routine operations such as powering on the printer.

## The Control Panel

Figure 7 shows the keys, displays, and indicators as they appear on the control panel. The following section provides the descriptions, and functions of the control panel keys.

Key combinations are indicated with the plus (+) sign. For example, “Press  $\triangle$  +  $\nabla$ ” means to press the  $\triangle$  key and the  $\nabla$  key at the same time.



**Figure 7. Control Panel**



## Control Panel Keys

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### ONLINE

Toggles the printer between online and offline modes. The key performs the following in Online, Offline, Fault, and Menu modes:

- **Online Mode** – sets the printer to Offline Mode.
- **Offline Mode** – sets the printer to Online Mode.
- **Fault Mode** – causes the printer to recheck the faults; if the faults are cleared, the printer toggles to Offline Mode. If the fault condition is not corrected before pressing the ONLINE key, the fault message reappears.
- **Menu Mode** – sets the printer to Offline Mode.

**NOTE:** When changing to Online Mode, if the user has changed menu items without saving the changes in a configuration, the user will be prompted to save the changes.

### ADVANCE

Performs advance to top-of-form, as defined by the current active form length. The key works both online and offline.

- If online with data in the printer buffer, the data will print and then the paper will move to the next top-of-form.
- In the fault state, pressing ADVANCE will advance the paper. The first press moves to the top of the next available form. All subsequent presses advances one forms length as defined by the current active forms length.

### VIEW

When the printer is online or offline, pressing this key executes the view or eject function, depending on whether the printer is a cabinet or a pedestal (or zero tear pedestal).

If online with data in the printer buffer, the data prints and the key functions as described below.

If in a fault state, this key will be ignored.

- **View Function** — for cabinet models, pressing the VIEW key moves the last data printed to the tractor area for viewing. While in the view state, the message "Printer in View" displays, pressing the UP or DOWN arrow keys moves the paper up or down in 1/72 inch increments. This is done to align the image within a pre-printed form, for example. Refer to the UP and DOWN key functions for additional details on the microstep feature. Pressing VIEW a second time moves the paper back to the adjusted print position.
- **Eject Function** — for pedestal models, when the VIEW key is pressed, the bottom of the last printed form will move to the tear bar position. The message "READY TO TEAR/EJECT To Return" displays. While in this position, pressing the UP or DOWN arrow keys moves the paper up or down in 1/72 inch increments. Refer to the Up and Down key functions for additional details on the microstep feature. When the VIEW key is

pressed a second time, the printer will move the paper to enable printing on the next available form.

### **CANCEL**

In offline mode, this key cancels all data in the print buffer, if enabled in the “ADVANCED USER Menu” (see page 207). The print buffer is cleared without printing any of the data and the current paper position is set as the top-of-form. If this function is disabled, the CANCEL key will be ignored.

**NOTE:** 1. Use of this key will cause loss of data.  
2. For OpenPrint products, pressing the CANCEL key advances the paper to the next TOF.

### **TOF**

Sets the top-of-form on the printer. This key is active only when the printer is offline and will not operate if the printer is in a fault condition. The paper moves down to the print position and aligns to the top-of-form. Refer to the *Quick Setup Guide* for complete instructions on how to set the top-of-form.

**NOTE:** If there is any data in the buffer, the paper will move to the last print position.

### **CONFIG**

In offline mode, CONFIG prints the current short configuration. This key requires a confirmation with the ENTER key; pressing any other key will exit from this function. See “The Configuration Menus” on page 47 for an explanation of configuration menus.

### **SELECT**

In offline mode, this key allows for fast selection of any of the previously stored configurations. Pressing this key causes the printer to cycle through the following configuration load options: Factory, Cfg 1, Cfg 2, Cfg 3,..., Cfg 8.

For H-Series models, this key can be alternatively configured to select Print Mode.

## ENTER (↵)

When navigating the configuration menus, the Enter key (referenced by the symbol ↵) selects the currently displayed option value as the active value. An asterisk (\*) appears next to the active value on the display. Enter is also used for starting and stopping printer tests and generating a configuration printout.

**NOTE:** The Enter key must be unlocked in order to function.

See UP + DOWN, later in this section.

The ENTER key lock and unlock function can be configured to be a key combination other than  $\triangle + \nabla$  (see page 222).

- In Offline mode, pressing the Enter key places the printer in Menu mode. This will bring up a set of icons to select.
- In Menu mode (at the icon menu level), pressing the Enter key moves down into the menu tree of the highlighted icon.
- Within a menu tree: if the highlighted menu contains submenus instead of a selectable parameter, pressing the Enter key will go into the submenu. If the highlighted menu is a display only menu, then pressing the Enter key performs no function. If the highlighted menu has selectable parameters, pressing the unlocked Enter key will select the displayed parameter. An asterisk (\*) displays next to the selected parameter.
- If the highlighted menu is an executable menu, pressing the unlocked Enter key will cause the function associated with the executable menu to run. If the ENTER key is locked, pressing the Enter key for highlighted menus that are executable or contain selectable parameters will cause the message, THE ↵ KEY IS LOCKED, to display momentarily.

**NOTE:** Press the UP and Down keys at the same time to lock/unlock the ↵ key.

For special Network Address menus or String menus, pressing the Enter key will move down into a special multiple segment setting menu. Exit this menu by pressing Enter again to save changes or Cancel to exit without saving changes. This key is inactive in all other modes.

## UP or DOWN ( $\triangle$ or $\nabla$ )

Moves up or down between levels in the configuration menus and makes vertical forms adjustment. After pressing VIEW, press  $\triangle$  or  $\nabla$  to adjust the paper up or down in 1/72 inch increments for fine vertical forms alignment. When the printer is in offline mode, press  $\triangle$  or  $\nabla$  to move through levels in the configuration menus.

## UP + DOWN ( $\triangle + \nabla$ )

Locks and unlocks the ENTER key.

**NOTE:** The ENTER key lock and unlock function can be configured to be a key combination other than  $\triangle + \nabla$  (see page 222).

**PREV or NEXT (< or >)**

Moves between the options on the current level of configuration menu. In the configuration menu, press < to scroll backward or press > to scroll forward through the menu selections on the same level.

**PREV + NEXT ( < + > )**

When both keys are pressed simultaneously, the printer will reset to the power-up configuration and reset its internal state (in offline mode).

**△ + ONLINE (IPDS Emulation only)**

In offline mode, press △ + ONLINE. If there is data in the printer buffer, the printer will be placed in online mode, print one page, and return to the offline mode. This action can be repeated until the end of a print job. Only one page prints each time you press △ + ONLINE. If there is no data in the printer buffer, the printer is placed in online mode.

In the fault state, △ + ONLINE does not work.

**△ + ADVANCE (IPDS Emulation only)**

In offline mode, press △ + ADVANCE. The printer will perform a reverse linefeed. If you hold down the △ + ADVANCE keys for longer than 1/2 second, the printer moves to the previous top-of-form position. If there is data in the printer buffer, the data does not print.

In the fault state, △ + ADVANCE does not work.

**△ + VIEW (IPDS Emulation only)**

In offline mode, press △ + VIEW. If there is data in the IPDS printer buffer, the printer will be placed in online mode, print one line, and return to offline mode. This action can be repeated until the end of the job. This function prints only one line of text. If the data is not text, only 1/6 inch prints. If there is no data in the printer buffer, the printer is placed in online mode for one second and then returns to offline mode.

In the fault state, △ + VIEW does not work.

**Ribbon Life Indicator**

The bottom of the LCD displays the remaining life of the currently installed ribbon. The default settings for this feature should match the requirements for most applications; no special user setup is needed. If your particular application requires darker printing or can tolerate lighter printing, the ribbon end point can be adjusted as appropriate. Please refer "Ribbon End Point" on page 81.

## Cancel a Print Job

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The procedure to cancel a print job depends on the printer emulation and your application software. Contact your system administrator for additional information.

1. If the printer is online, press **ONLINE** to place the printer in offline mode.
2. From the host system, stop the print job.

**NOTE:** If the print job is not stopped from the host system before pressing **CANCEL**, the print job continues with data missing when the printer returns to online mode. Exercise caution to prevent unwanted data loss occurrences, as this function deletes unprinted data in the printer. This function is active only in offline mode; the purpose of this function is to eliminate the necessity of printing unwanted data when print jobs are canceled.

3. Press **CANCEL**.

**NOTE:** You may need to enable the Cancel option on the front panel. See “ADVANCED USER Menu” on page 207 for details.

4. Set the top-of-form. Refer to the *Quick Reference Guide*.

## Operational Procedures

This section contains routine printer operating procedures on how to:

- reload paper
- unload paper

### Reload Paper

Do this procedure when “LOAD PAPER” displays. (This message occurs when the last sheet of paper passes through the paper slot.) This procedure reloads paper without removing the last sheet of the old paper supply, while retaining the current top-of-form setting.

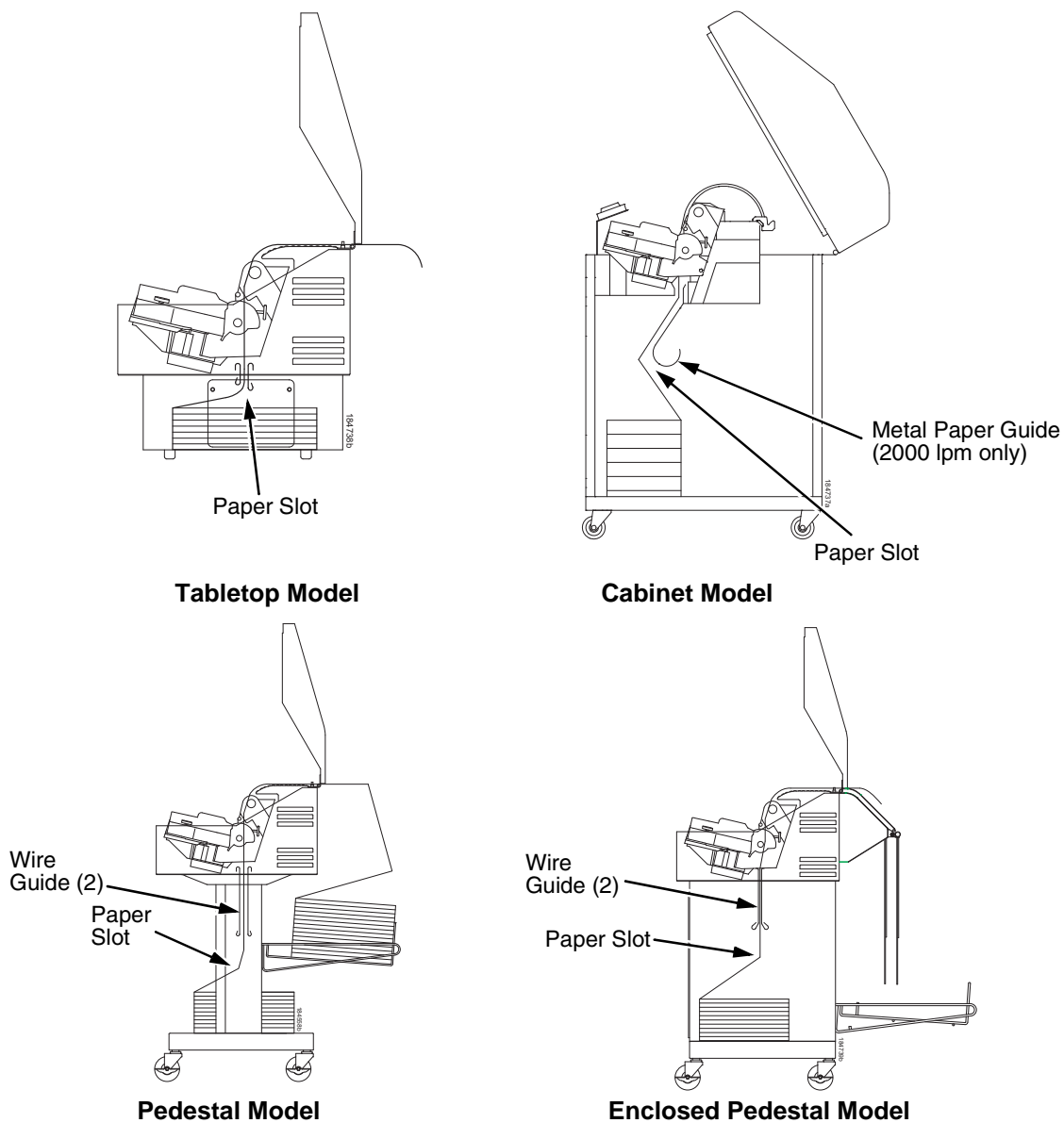


Figure 8. Paper Slot Location

1. Raise the printer cover. Raise the platen lever as far as it will go. (See Figure 6 on page 22 for the location of the lever.)

**NOTE:** Do not open tractor doors or remove the existing paper.

2. **Tabletop models:** place the paper supply on the table underneath the printer, centered under the paper slot. See Figure 8 on 30.

**Cabinet models:** open the front door and align the paper supply with the label on the floor.

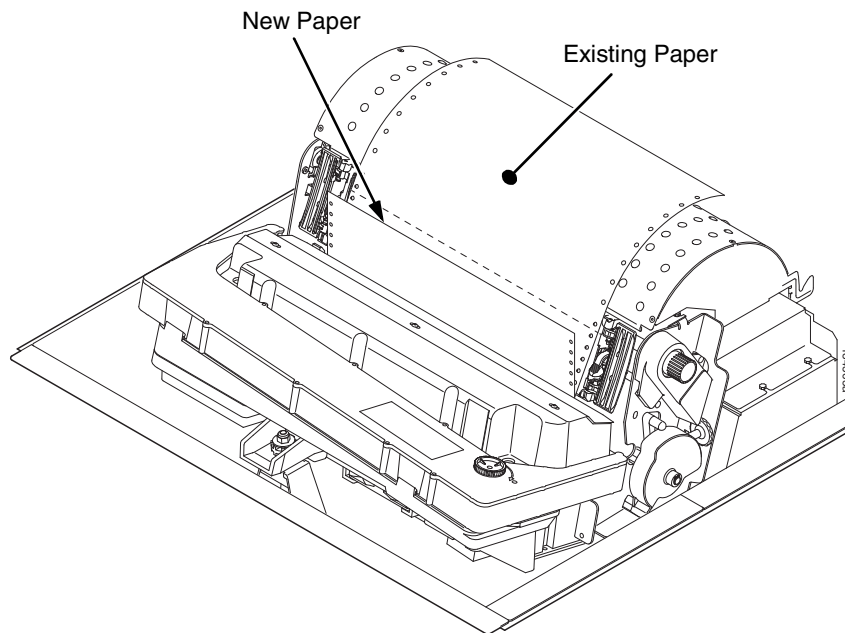
**Pedestal models:** place the paper supply on the floor of the printer, centered under the paper slot.

**Enclosed pedestal models:** open the front door and place the paper supply inside the printer, on the floor of the cabinet.

3. Ensure the paper pulls freely.
4. Feed the paper up through the paper slot (see Figure 8). It may be easier to feed one corner of the new paper up through the slot first. When this corner can be grasped from the top, rotate the paper back to the normal position.

**NOTE:** If you are using thick, multi-part forms and are unable to load the new paper over the existing paper, go to step 15.

5. Hold the paper to prevent it from slipping down and through the paper slot.

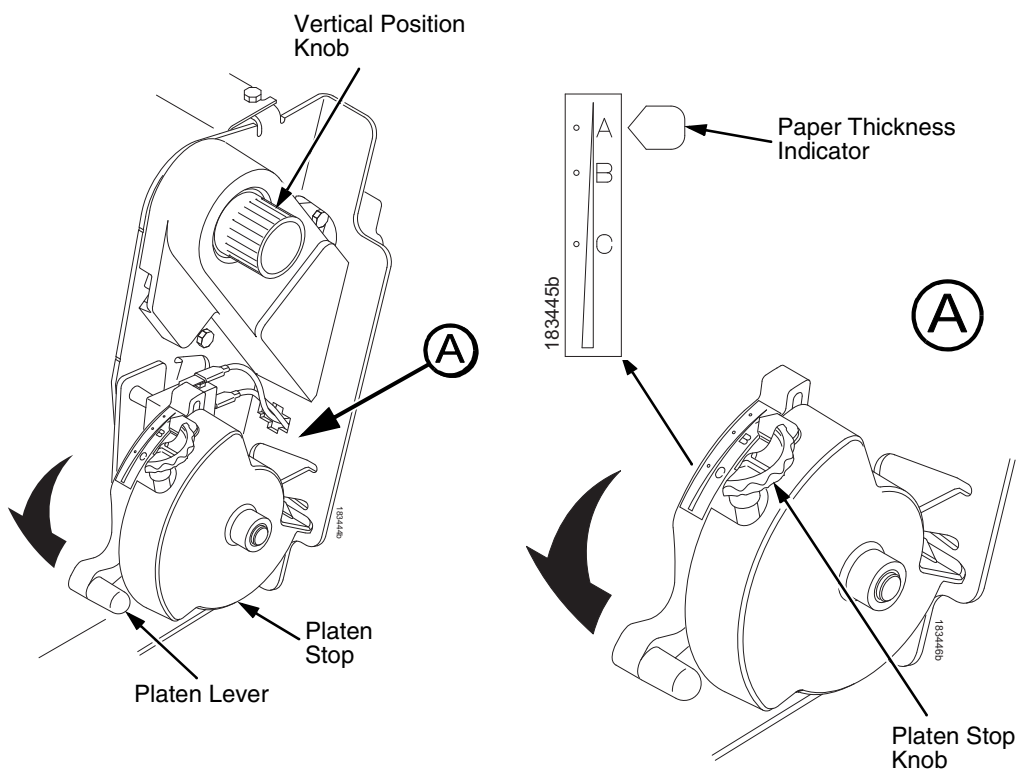


**Figure 9. Loading New Paper into the Printer**

6. Pull the new paper above and behind the ribbon mask, but in front of the existing paper. See Figure 6 on page 22 for the ribbon mask location. If necessary, gently press the existing paper back.
7. Align the top edge of the new paper with the top perforation of the existing paper.

8. Load the new paper over the existing paper. Open and load the tractors one at a time to prevent the paper from slipping.

**NOTE:** Make sure that the top edge of the new paper lines up with the top horizontal perforation of the last page.



**Figure 10. Setting the Platen Lever**

9. Turn the platen stop knob clockwise or counterclockwise to match the paper thickness. (The A-B-C scale corresponds approximately to 1-, 3-, and 6-part paper thickness).

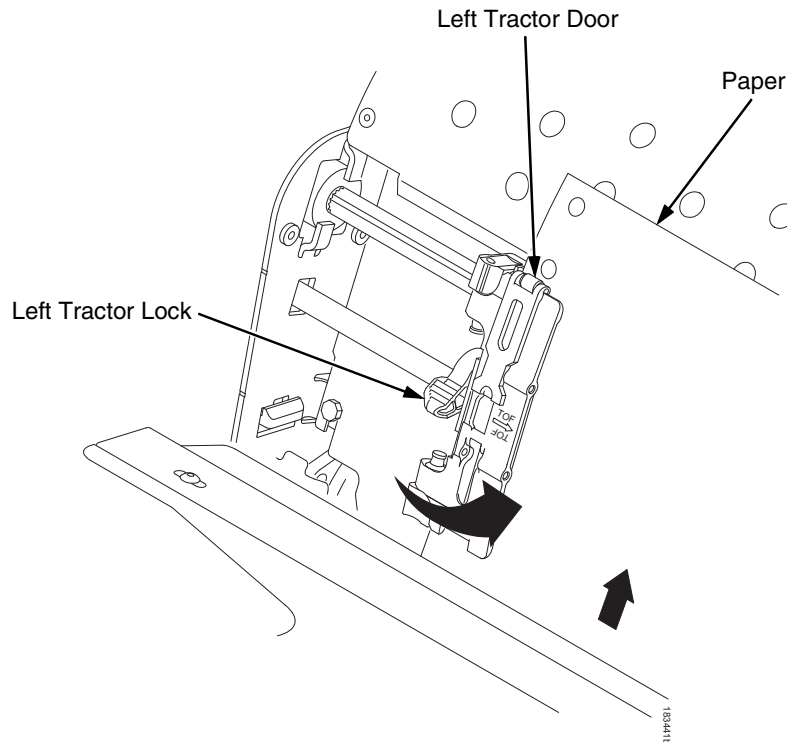
**NOTE:** If you are using the same thickness of paper, there is no need to readjust.

10. Lower the platen lever until it stops.
11. Press **ONLINE** to remove the "LOAD PAPER" fault message from the display.
12. Press **ADVANCE** several times to make sure the paper feeds properly beyond the tractors and over the lower paper guide. Feed sufficient paper to ensure the paper stacks correctly.
13. Close the printer top cover. Close the cabinet front door.
14. Press **ONLINE** to place the printer in online mode and resume printing.



**NOTE:** Perform steps 15 to 31 only if you are unable to load the new paper over the existing paper.

15. Open both tractor doors.
16. Remove the old paper from the tractors. Allow the paper to fall into the paper supply area.
17. Feed the new paper up through the paper slot. Hold the paper to prevent it from slipping down through the paper slot (see Figure 8 on page 30).



**Figure 11. Loading Paper on the Left Tractor**

18. Pull the paper above and behind the ribbon mask. See Figure 6 on page 22 for the ribbon mask location.
19. Load the paper on the left tractor.
20. Close the tractor door.

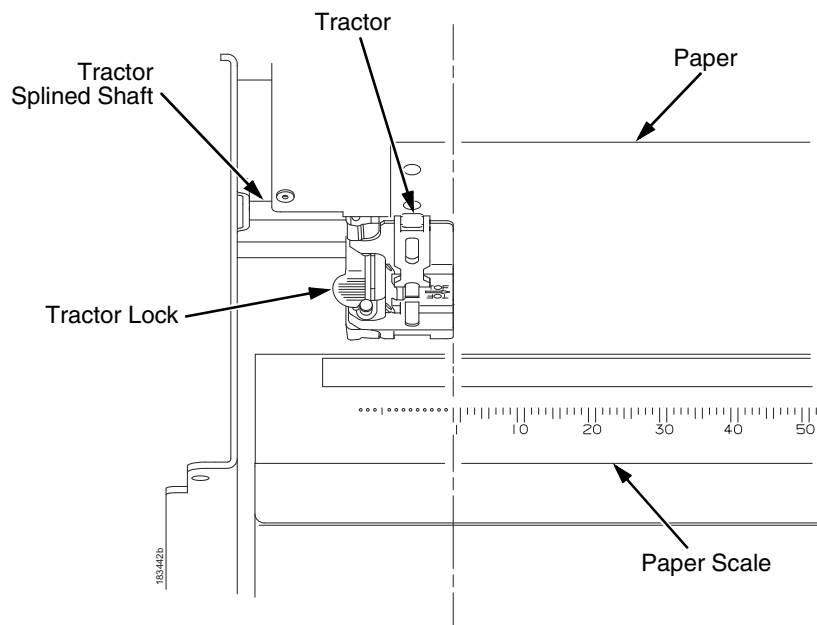
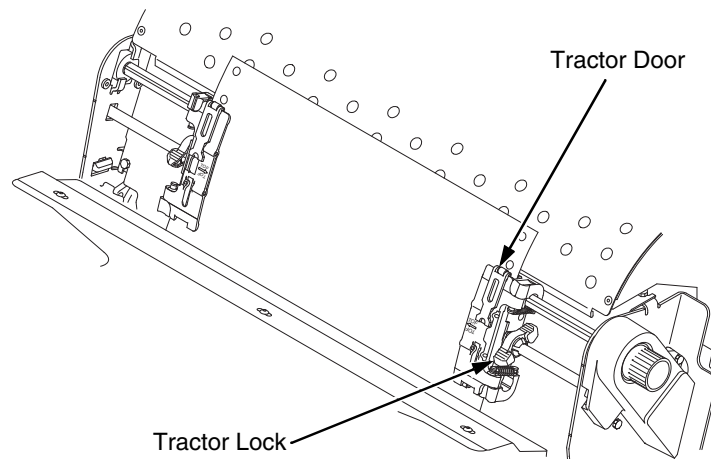


Figure 12. Positioning the Left Tractor to Avoid Damage

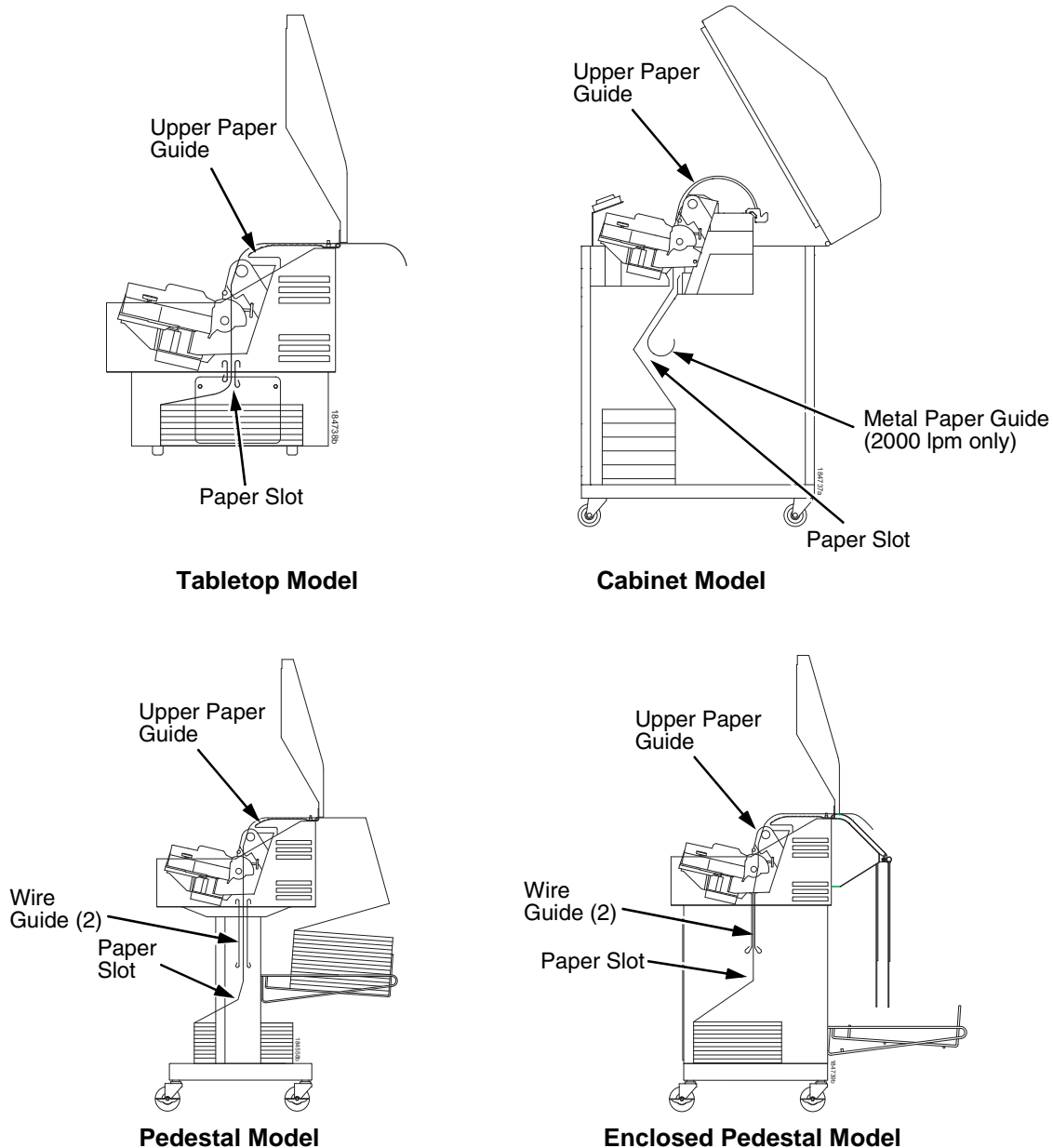
**CAUTION** To avoid damage to the printer caused by printing on the platen, always position the left tractor unit directly to the left of the “1” mark on the paper scale.

21. Normally, you should not need to adjust the position of the left tractor. If adjustment is necessary, unlock the left tractor by placing the tractor lock in the middle position. Slide the tractor until it is directly to the left of the number “1” on the paper scale and lock it. (You can also use the paper scale to count columns.)



**Figure 13. Loading Paper onto the Sprockets**

22. Unlock the right tractor.
23. Load the paper onto the sprockets and close the tractor door.  
If necessary, slide the right tractor to remove paper slack or to adjust for various paper widths. Then, lock the tractor.



**Figure 14. Using the Paper Guide to Orient the Paper**

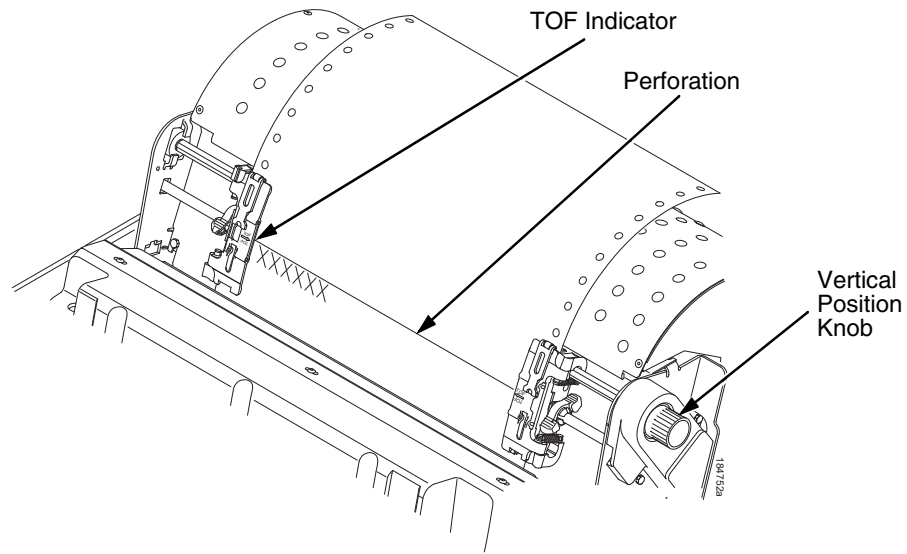
**24. Tabletop or Pedestal models:**

Using the vertical position knob to move the paper up, guide the paper over the upper paper guide and through the slot to the rear of the top cover.

25. Press **ADVANCE** several times to make sure the paper feeds properly beyond the tractors and over the lower paper guide. Feed sufficient paper to ensure the paper stacks correctly.

**26. Cabinet models:**

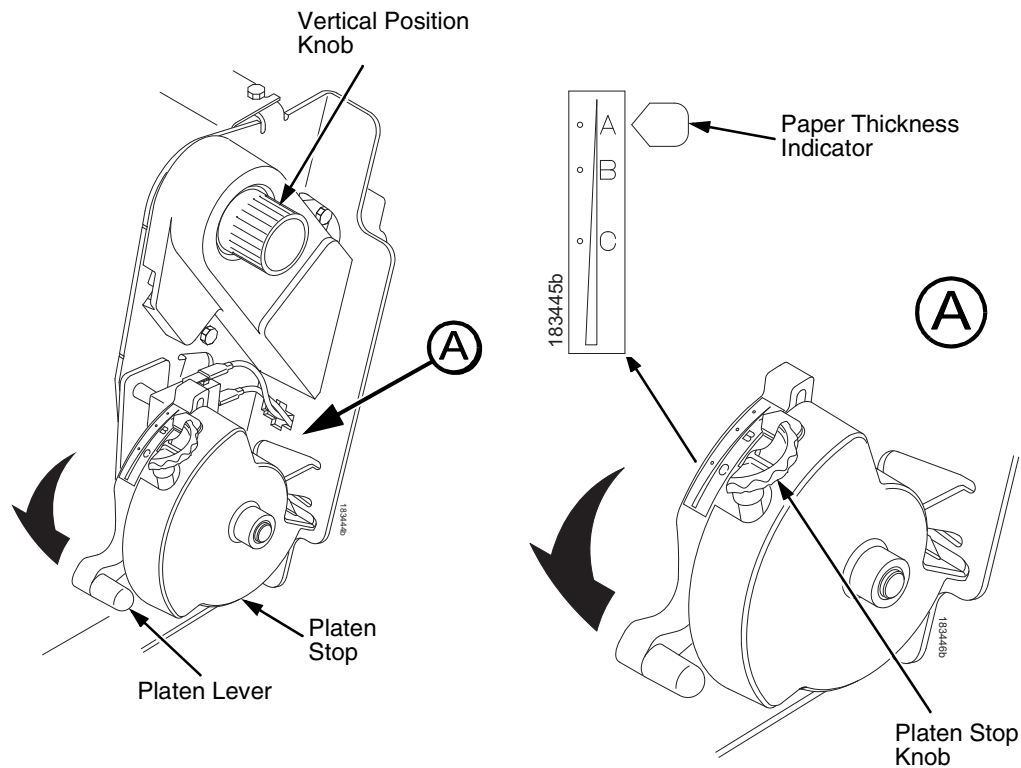
Open the cabinet rear door. Make sure the paper is aligned with the label in the output area (inside the cabinet). Close the front and rear doors.



**Figure 15. Aligning the Perforation with the TOF Indicator**

27. Align the top of the first print line with the TOF indicator on the tractor by rotating the vertical position knob. For best print quality, it is recommended that the top-of-form be set at least one print line or more below the perforation.

**NOTE:** For exact positioning, press the **VIEW** key to move the last data printed to the tractor area for viewing. While in View mode “Printer in View” displays. Press the Up or Down Arrow keys to move the paper vertically in small increments. Pressing the **VIEW** key a second time moves the paper back to the adjusted print position. The key works both online and offline provided that the printer is in View mode. (This procedure is applicable for both the cabinet and pedestal models.)



**Figure 16. Adjusting the Platen Lever**

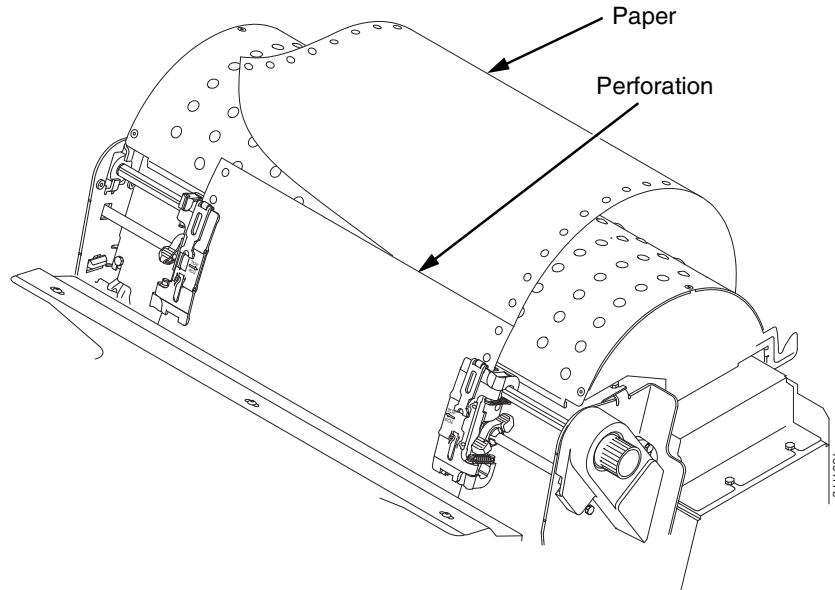
28. Turn the platen stop knob clockwise or counterclockwise to match the paper thickness. (The A-B-C scale corresponds approximately to 1-, 3-, and 6-part paper thickness. Adjust until you have the desired print quality).

**NOTE:** The platen stop allows you to set an optimum and consistent thickness that is not affected when opening and closing the platen lever.

29. Lower the platen lever until it stops.
30. Press **ONLINE** to clear any fault messages (such as "LOAD PAPER") from the LCD.
31. Press **TOF**. The top-of-form you have set moves down to the print position. If there is data in the buffer, the paper moves forward to the last print position on the next page.
32. Press **ONLINE** and close the printer cover.

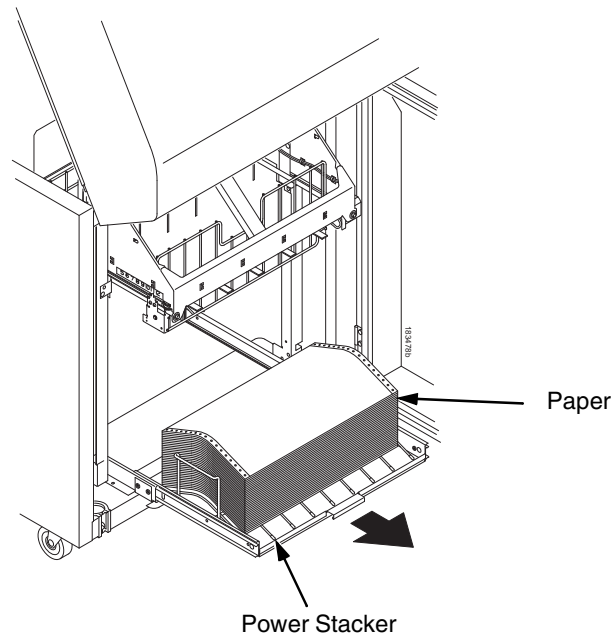
## Unload Paper

1. Press **ONLINE** to place the printer in offline mode and open the printer cover.
2. For cabinet models, open the cabinet rear door. For models with the power stacker installed, press the **STACKER UP** key on the rear control panel.



**Figure 17. Unloading the Paper from the Printer**

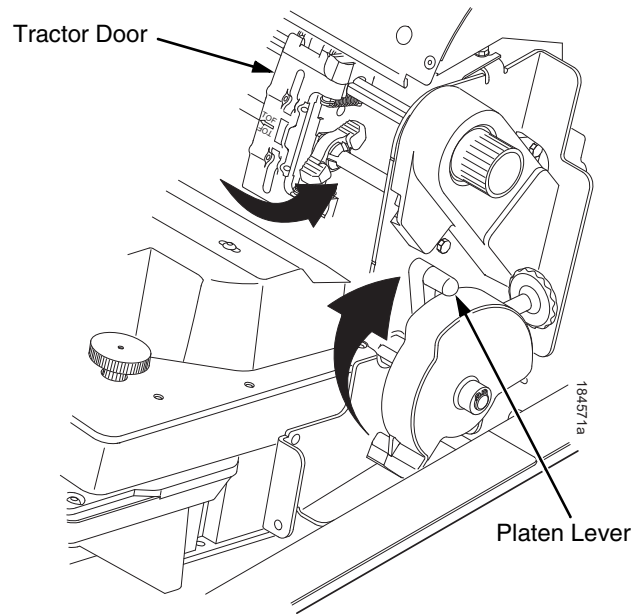
3. Tear off the paper at the perforation.
4. Allow the paper to fall to the back of the printer and into the paper stacking area.
5. For pedestal models, remove the stacked paper from the paper tray.



**Figure 18. Removing Stacked Paper from the Printer**

6. For cabinet models, remove the stacked paper from the rear cabinet floor. For cabinet models with the power stacker installed, remove the paper from the wire paper tent and press the **STACKER DOWN** key to lower the stacker mechanism.
7. Close the cabinet rear door.





**Figure 19. Completely Removing the Paper**

8. To completely remove the paper from the printer:
  - a. Raise the platen lever as far as it will go and open both tractor doors.

**CAUTION**

**Be careful when pulling any paper backward through the paper path, especially when using a label stock. If you are not careful, labels can detach and adhere to the printer within the paper path, where only an authorized service representative can remove them.**

- b. Open the cabinet front door.
- c. Gently pull the paper down through the paper slot. Allow the paper to fall into the paper supply area.
- d. Remove the paper from the paper supply area.

## Integrated Print Management System

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The P8000 has a feature that automatically monitors and communicates the status of the ribbon life to help the operator know when to change ribbons. Using an ink delivery system called the Cartridge Ribbon System (CRS), the printer can automatically detect when a new or used ribbon is loaded, and all ribbon properties. The ribbon is contained in a plastic box (the cartridge) and feeds only in one direction. The CRS contains an interface board that allows communication between the printer and the cartridge. Using the CRS, the P8000 automatically detects when a new or used ribbon is installed and determines the ribbon's length, ink color, and expected yield. The ribbon life, starting from 100% when new and decreasing to 0% when depleted, is always displayed on the control panel. See Figure 7 on page 24.

When the ribbon life reaches 2%, a warning message "RIBBON UNDER 2%/Change RBN soon" appears on the control panel display. The control panel status indicator lamp flashes. The printer will continue printing in this condition until the ribbon life reaches 0% at which time, printing will stop. The ribbon may be changed at any time while the printer is in the "CARTRIDGE AT END POINT/Change Cart" condition without losing data in the printer's buffer. If a new ribbon is loaded, the system automatically detects the change, clears the condition when the platen is closed, and restarts the life at 100%. If a partially used ribbon is loaded, the system continues the life at the percentage indicated for the used ribbon.

You may also resume printing for approximately two more minutes without changing the ribbon by pressing the **ONLINE** key twice. This may be done as many times as needed to complete the job in progress.

Ribbon usage information is calculated by maintaining a count of impressions (dots) that is stored on the ribbon cartridge and updated periodically so that the cartridge can be used on a different printer with the information intact. This allows the system administrator to have precise control over print quality and consumable costs. The accurate presentation of available ribbon life allows for efficient planning of print jobs. For example, if the displayed ribbon life were low, you can install a new ribbon before printing a large print job.

### Output Darkness

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By default the system is configured to meet most user requirements. However, some applications require that the output remains darker than the nominal set point while some applications are less critical and could tolerate a lighter final image. The system can easily adjust to this variability. A setting under the Printer Control menu is available that allows the user to adjust the final output. The range is as follows:

Normal (Default)  
Darker +1 through +6  
Lighter -1 through -10

The ribbon life indicator always cycles between 100% and 0%, but if a darker setting is selected, zero will be reached more quickly. If a lighter setting is selected, the system will extend the amount of printing it takes to reach zero.

## Loading a Used Ribbon Cartridge

---

You can take the ribbon cartridge off the printer and reload it at a later time. The ribbon life gauge automatically updates to reflect the correct remaining capacity.

**NOTE:** Since the ribbon usage information is stored on the ribbon cartridge, you can reload a partially used cartridge onto a different printer.

## Lighter or Darker Print

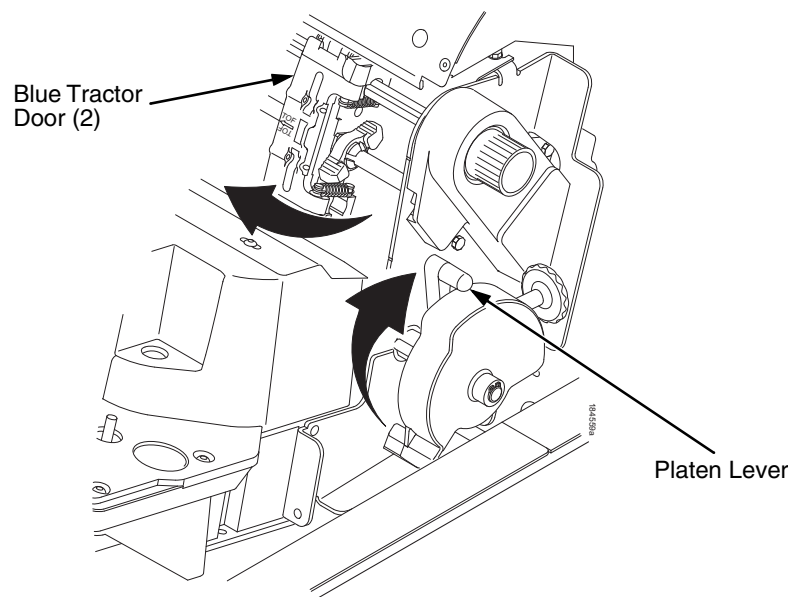
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The ribbon life value as determined by the Integrated Print Management System is factory set so that the image quality at the end of the ribbon life is as good as it was when the ribbon was new. You may adjust the ribbon end point for a lighter or darker image as required for your printing needs. See “PRINTER CONTROL Menu” on page 204.

## Changing Ribbon Cartridge

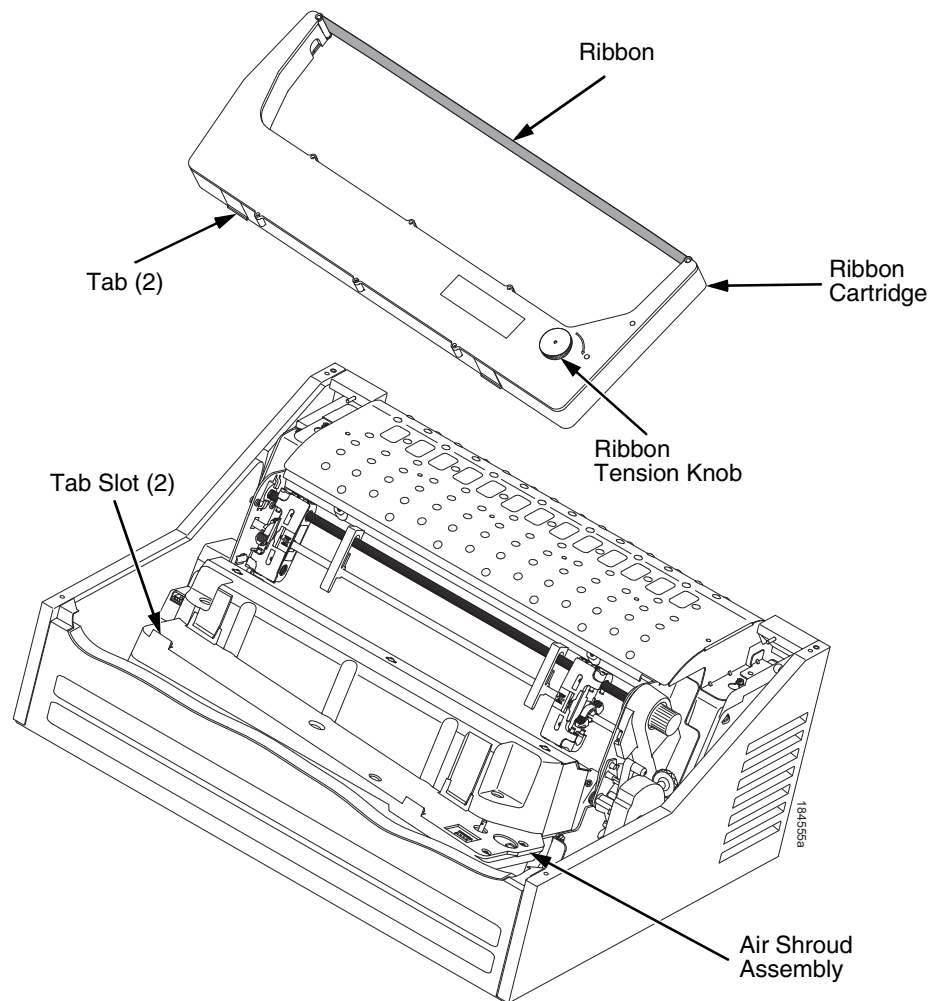
Before changing the ribbon cartridge, determine whether at the end of ribbon life if you want to make the print lighter (extend the ribbon life) or darker (shorten the ribbon life). If you want to make the print lighter or darker, go to “Ribbon End Point” on page 81 and follow the procedures for adjusting the image density. If you are satisfied with the print darkness, continue with the following steps.

**NOTE:** Ribbon cartridge instructions and illustrations shown in the following section are for the pedestal model. Follow the same procedures for the cabinet model.



**Figure 20. Preparing to Load the Ribbon**

1. Open the printer cover.
2. Raise the platen lever as far as it will go.
3. Close the tractor doors.
4. Remove the old ribbon cartridge and discard properly.

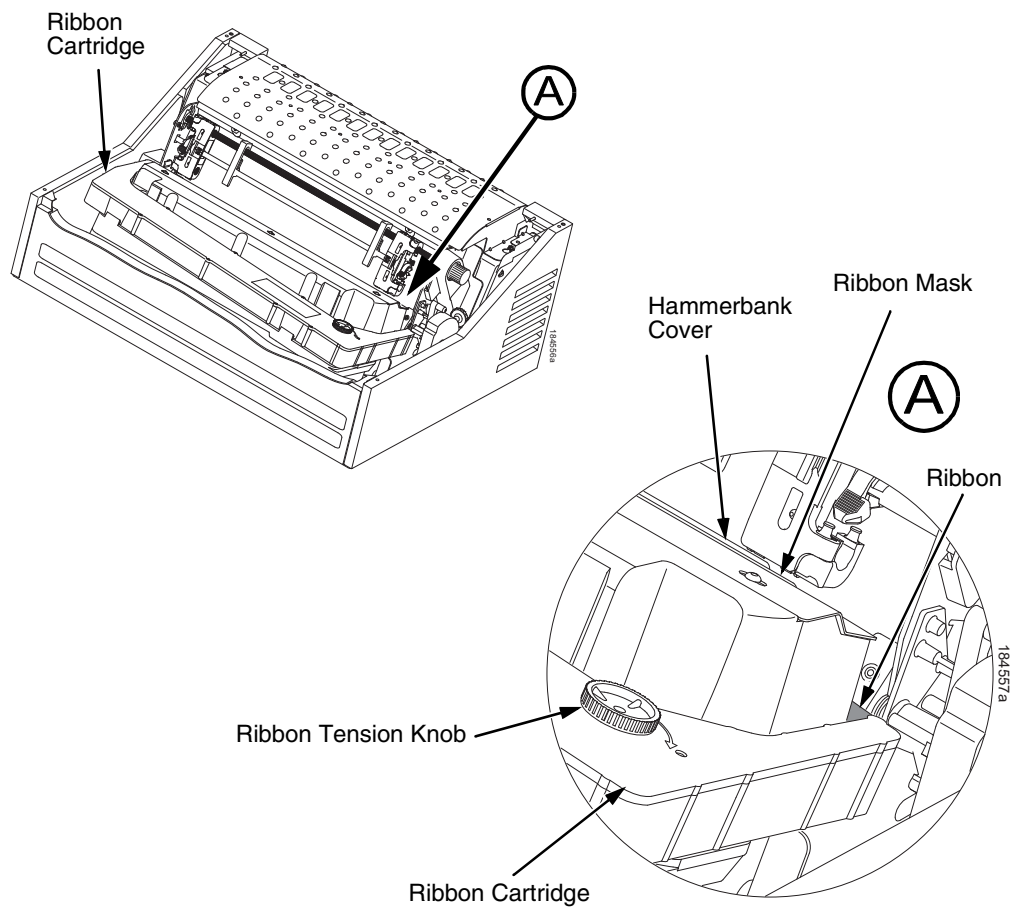


**Figure 21. Installing the Ribbon Cartridge**

5. Remove the ribbon slack on the new ribbon cartridge by turning the ribbon tension knob clockwise.

**CAUTION** Do not turn the ribbon tension knob counterclockwise. This could damage the ribbon cartridge.

6. Hold the cartridge at an angle, so that the rear side nearest you is lower than the side with the ribbon. Find the two tabs on the outside of the cartridge and place them into the corresponding slots on the air shroud assembly (see Figure 21).



**Figure 22. The Ribbon Cartridge Snapped in Place**

7. Rock the cartridge downward, making sure that the ribbon goes between the guide and the mask (see Figure 22). You will feel it snap into place.

**CAUTION** Make sure that the ribbon does not twist or fold over.

8. Turn the ribbon tension knob clockwise a few times to make sure the ribbon tracks correctly in the ribbon path.
9. Close the platen lever.
10. Close the printer top cover.
11. Press the **ONLINE** key twice to return the printer to operation.

---

# 4

## *The Configuration Menus*

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### Configuration Overview

To print data, the printer must respond correctly to signals and commands received from the host computer. Configuration is the process of matching the printer's operating characteristics to those of the host computer and to specific tasks, such as printing labels or printing on different sizes of paper. The characteristics which define the printer's response to signals and commands received from the host computer are called configuration parameters.

You can configure the printer using the configuration menus and the control panel or by sending control codes in the data stream from a host computer attached to the printer. This chapter provides an introduction to configuring the printer and includes the configuration menus available (depending on which emulation you have installed in the printer).

#### **IMPORTANT**

**Configuration directly affects printer operation. Do not change the configuration of your printer until you are thoroughly familiar with the procedures in this chapter.**

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### Main Menu

The Main Menu is organized based on the following firmware types:

1. P8000 Standard Firmware (IPDS/PGL/VGL/LP+)
2. P8000 TN Firmware (TN/PGL/VGL/LP+)
3. P8000 PCL-II Firmware (PCL-II/PGL/VGL/LP+)
4. P8000 LG Firmware (LG/PGL/VGL/LP+)
5. P8000 ANSI Firmware (ANSI/PGL/VGL/LP+)
6. OpenPrint P8000 Standard Postscript/PDF Firmware (PS/PGL/VGL/LP+)
7. OpenPrint P8000 HD Postscript/PDF Firmware (PS)
8. H-Series Firmware (LP+)

## Changing Parameter Settings

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You may change a printer parameter setting, such as line spacing or forms length, either by pressing keys on the control panel or by sending emulation control codes in the data stream from a host attached to the printer. The control panel allows you to configure the printer's resident set of configuration menus. An example procedure for using the control panel to change parameter settings begins on page 52.

When control codes are sent from a host attached to the printer, they override control panel settings. For example, if you set the line spacing to 6 lpi with the control panel, and application software later changes this to 8 lpi with a control code, the control code overrides the control panel setting.

## Saving Parameter Settings

---

The parameter settings that you have changed can be permanently stored in the printer's memory as a configuration. See "Auto Save Configuration" on page 56 and "Saving Your New Configuration" on page 57.

You may also save your new configurations using the PTX\_SETUP command host control code. See your *IGP/PGL Programmer's Reference Manual* for details.

## Default and Custom Configurations

---

A configuration consists of a group of parameter settings, such as line spacing, forms length, etc. Your printer provides a fixed default configuration and allows you to define several custom configurations for use with particular print jobs. The factory default configuration can be loaded, but it cannot be altered.

Eight configurations can be modified for unique print job requirements. The "Save Config." option allows you to save eight groups of parameter settings in memory as custom configurations numbered from 1 through 8. An explanation on how to save a set of parameter values as a custom configuration using the "Save Config." menu option begins on page 57.



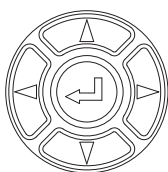
## Navigating the Menus

To manipulate configurations review the following instructions about navigating through the menus.

You must be Menu mode to navigate the menus.



Press to toggle between ONLINE and OFFLINE. Press **ENTER** to enter Menu mode. Menus are accessed only in Menu mode.



Scroll up, down, left, or right through the icons to highlight the area of interest.



Press to enter the area of interest. This will take you into that section and list three menu selections, with the middle selection highlighted.

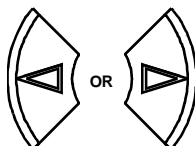
**NOTE:** For display languages in Korean, Simplified Chinese, or Traditional Chinese, only one menu selection is shown at a time.



OR



Press to move up or down through the menu selections. The highlighted menu is the active selection.

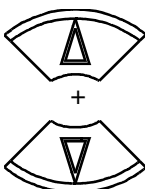


Press to scroll through the available choices for the highlighted menu. If the highlighted menu contains submenus, these buttons have no effect and the message “↵ for Submenu” will display.

ENTER



Press to confirm selection. For normal menus, this will change or execute the menu. If the selection has submenus, the submenu will be entered.



Press to lock and unlock the ENTER key. The ENTER key is locked by default to prevent you from accidentally changing the printer configuration. The lock and unlock function can be configured to be other than  $\Delta + \nabla$  (See “Set Lock Key” on page 222.)



Press to return to the previous menu level.



Press to return to Offline mode. If changes were made, the user will be prompted to save or discard the configuration.

To experiment with navigating the menus, use the example on the next page as a tutorial.

## Top Level Menu Overview

When entering Menu mode, the user will see top level menus represented as icons as shown below. Use the navigation buttons up, down, right, and left to highlight the desired icon. As the user navigates, the name of the top level menu displays on the top line of the LCD.



Table 2 provides brief descriptions of first level configuration menu options:

**Table 2. Icon Level Menus**









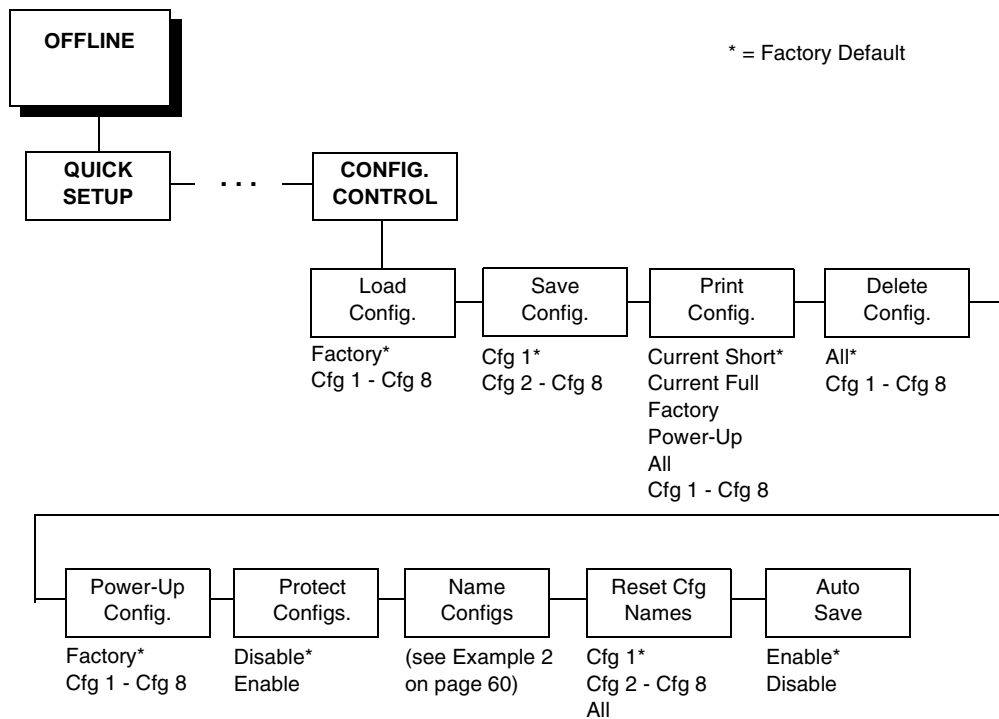
| Menu Icon   | Menu            | Description  |
|---|-----------------|--|
|  | QUICK SETUP     | These options allow quick access to the most frequently changed or inputted parameters during the installation of the printer.   |
|  | PRINTER CONTROL | This menu allows you to select parameters common to a general user, such as display language and Barcode quality.  |
|  | ADVANCED USER   | This menu allows you to select several advanced operating parameters for the printer, such as the speed at which paper will advance when slewing. The <b>SURE SCAN</b> menu for OpenPrint models is under this menu. |
|  | CONFIG. CONTROL | These options allow you to save, print, load, delete, name, and reset entire sets of configuration parameters.   |

Table 2. Icon Level Menus

| Menu Icon   | Menu           | Description  |
|---|----------------|--|
|  | HOST INTERFACE | These options allow you to select either the Serial RS-232, Centronics® parallel, Ethernet™, IEEE® 1284 parallel, or Auto Switching interface for the printer. This menu also allows you to configure several parameters for each interface.   |
|  | NETWORK SETUP  | This option allows you to select from Ethernet Address options and Ethernet Parameters options.  |
|  | EMULATION      | This menu allows you to configure the options which are available for the current operating (active) emulation. For example, if LinePrinter+ is the active emulation, then the LinePrinter+ emulation options can be configured using this menu. The <b>ACTIVE IGP EMUL</b> and <b>ACTIVE EMULATION</b> menus are under this menu. |
|  | DIAGNOSTICS    | This menu includes the diagnostic tests, system memory, software build part number, Feature File (if one exists), the shuttle type, and statistics of the printer. The <b>Printer Mgmt</b> menu is under this menu.  |


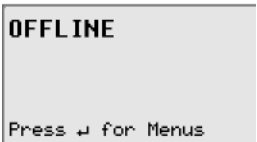




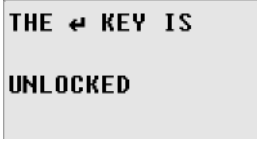




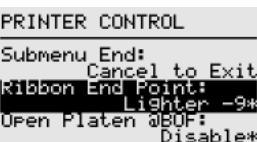
## Changing Parameters Example
















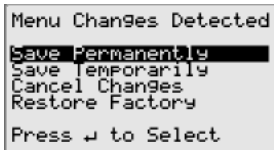

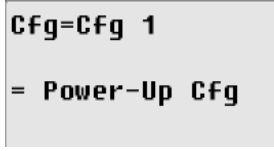
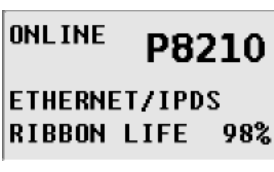
A configuration consists of several parameters. The default factory configuration has a starting set of parameters. In the configuration menu above, and in all the configuration menus in this chapter, the factory default values are indicated by an asterisk (\*).

Your print jobs may require parameter values which vary from the default settings. This section provides an example procedure for changing individual parameter values.

The following procedure shows how to change and save the settings for the Barcode Quality and Panel Display options. Use these guidelines to navigate the configuration menus and change other parameters.

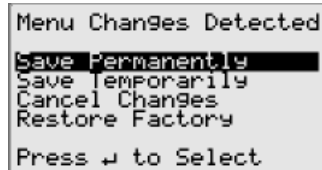
| Step | Press   | LCD   | Notes                                     |
|------|---|---|---|
| 1.   | Make sure the printer is on.  |   |   |
| 2.   |    |    |   |
| 3.   | ENTER<br>  |    | Shows the top level icons.                |
| 4.   | <br>+<br> |   | Allows you to make configuration changes. |
|      |   |  |   |
| 5.   |  UNTIL   |  |   |
| 6.   | ENTER<br>  |  |   |

| Step | Press  | LCD  | Notes                                  |
|------|--|--|--|
| 7.   |             | <pre> PRINTER CONTROL Ribbon End Point:     Lighter -9* Open Platen @BOF:     Disable* Bar Code Quality:     Dark* </pre>  |  |
| 8.   |  UNTIL      | <pre> PRINTER CONTROL Open Platen @BOF:     Disable* Bar Code Quality:     Dark* Tear Bar Dist.:     13.98 inches* </pre>  |  |
| 9.   |  UNTIL      | <pre> PRINTER CONTROL Open Platen @BOF:     Disable* Bar Code Quality:     Draft Tear Bar Dist.:     13.98 inches* </pre>  |  |
| 10.  | ENTER<br>  | <pre> PRINTER CONTROL Open Platen @BOF:     Disable* Bar Code Quality:     Draft* Tear Bar Dist.:     13.98 inches* </pre> | The * indicates this choice is active. |
| 11.  |  UNTIL    | <pre> PRINTER CONTROL Display Language:     English* Panel Display:     Ribbon Life* Accented Chars.:     Standard* </pre> |  |
| 12.  |  UNTIL    | <pre> PRINTER CONTROL Display Language:     English* Panel Display:     IP Address Accented Chars.:     Standard* </pre>   |  |
| 13.  | ENTER<br> | <pre> PRINTER CONTROL Display Language:     English* Panel Display:     IP Address* Accented Chars.:     Standard* </pre>  | The * indicates this choice is active. |

| Step | Press   | LCD   | Notes   |
|------|---|---|---|
| 14.  | <br>+<br> |    | Locks the ENTER key.  |
| 15.  | <br>ONLINE   |    | Press ENTER to go back into the menus or press ONLINE again to go ONLINE.   |
| 16.  | <br>ONLINE   |    | Configuration changes were detected and you are prompted to save the configuration permanently or temporarily, to cancel changes, or restore the Factory Configuration. |
| 17A. | ENTER<br>   |   | Saves the Configuration as Config 1 then returns the printer ONLINE.  |
| 17B. |   |  | Places the printer online after permanently saving the configuration changes as Config 1.   |
| 18.  | The printer is ready for operation  |   |   |

## Auto Save Configuration

If the user makes a menu change and attempts to place the printer online without saving the changes to a configuration, the following prompt displays:



```
Menu Changes Detected
Save Permanently
Save Temporarily
Cancel Changes
Restore Factory
Press ↵ to Select
```

The active option is highlighted. Use the Up and Down keys to scroll through the different options; the keys will loop at the top and bottom options. The ↵ (Enter) key selects the highlighted option. After performing the selected option, the printer will go to Online mode.

**NOTE:** Only the Up, Down, and Enter keys work at the Menu Changes Detected prompt.

- **Save Permanently** (factory default). This option causes the printer to save the configuration to the active configuration and make the active configuration the Power-Up default configuration. If the active configuration is the Factory Configuration, the printer will save the configuration to an open configuration and make that open configuration the Power-Up default configuration.

If no open configuration is available, the user must decide which configuration to overwrite. In this case the printer will display the Save Configuration menu, otherwise, the printer will go Online.

- **Save Temporarily.** Menu changes will be implemented, but will not be saved once the printer is powered off.
- **Cancel Changes.** This option causes the printer to reload the Active Configuration, then go Online.
- **Restore Factory.** This option will cause the printer to reload the Factory Configuration, then go Online.

**NOTE:** A printer fault during the Auto Save process causes the printer to Save Temporarily.



## Saving Your New Configuration

---


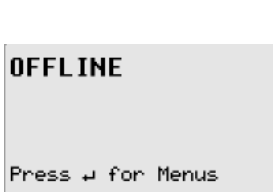









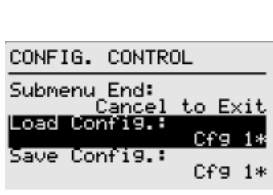
The Save Config. option allows you to save up to eight custom configurations to meet different print job requirements. Once you have changed all of the necessary parameters, you may save them as a numbered configuration (Example 1 on page 58) or a named configuration (Example 2 on page 60) that can be stored and loaded later for future use. If you do not save your configuration using the Auto Save, or this option, all of your parameter changes will be erased when you power off the printer.










Once you have saved a custom configuration using this option, it will not be lost if you power off the printer. You can load a configuration for a specific print job (see “Load Config.” on page 83). You can also modify and resave it. You may want to print your configurations (see “Print Config.” on page 83) and store them in a safe place, such as inside the printer cabinet. If the Protect Configs. parameter is enabled and you try to resave an existing configuration, the new configuration will not be saved until the existing configuration has been deleted (see “Delete Config.” on page 84).



**NOTE:** Once you change active emulations, any changes to the previously selected emulation will be gone unless they have been saved.

Example 1

This example shows how to save a configuration as a numbered configuration, then later print it.




| Step | Press  | LCD   | Notes                                     |
|------|--|---|---|
| 1.   | Make sure the printer is on.   |   |   |
| 2.   |   |    |   |
| 3.   | ENTER<br>   |    |   |
| 4.   | <br>+<br> |   | Allows you to make configuration changes. |
|      |  |  |   |
| 5.   |  UNTIL  |  |   |
| 6.   | ENTER<br>   |  |   |










| Step  | Press   | LCD   | Notes                                  |
|---|---|---|--|
| 7.  |    | <div>CONFIG. CONTROL</div> <div>Load Config.: Cfg 1*</div> <div>Save Config.: Cfg 1*</div> <div>Print Config.: Cfg 1*</div> <div>Current Short*</div> | The * indicates this choice is active. |
| 8.  |  UNTIL   | <div>CONFIG. CONTROL</div> <div>Load Config.: Cfg 1*</div> <div>Save Config.: Cfg 2</div> <div>Print Config.: Cfg 2</div> <div>Current Short*</div>   |  |
| 9.  | ENTER<br>  | <div>CONFIG. CONTROL</div> <div>Load Config.: Cfg 1*</div> <div>Save Config.: Cfg 2*</div> <div>Print Config.: Cfg 2*</div> <div>Current Short*</div> |  |
| <b>NOTE:</b> We recommend that you print the configuration. To print the configuration go to Step 10. To skip this procedure and resume printer operation, go to Step 13. |   |   |  |
| 10.   |    | <div>CONFIG. CONTROL</div> <div>Save Config.: Cfg 2*</div> <div>Print Config.: Cfg 2*</div> <div>Current Short*</div> <div>Delete Config.: All*</div> |  |
| 11.   |  UNTIL   | <div>CONFIG. CONTROL</div> <div>Save Config.: Cfg 2*</div> <div>Print Config.: Cfg 2</div> <div>Delete Config.: Cfg 2</div> <div>All*</div>           |  |
| 12.   | ENTER<br>  | <div>CONFIG. CONTROL</div> <div>Save Config.: Cfg 2*</div> <div>Print Config.: Cfg 2*</div> <div>Delete Config.: Cfg 2*</div> <div>All*</div>         |  |
| 13.   | <br>+<br> | <div>THE  KEY IS</div> <div>LOCKED</div>                           | Locks the ENTER key.                   |


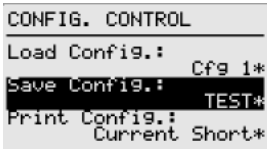


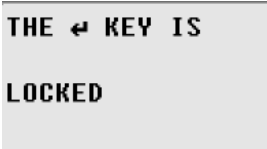

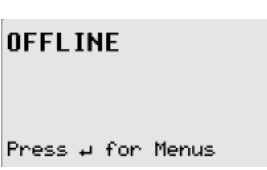

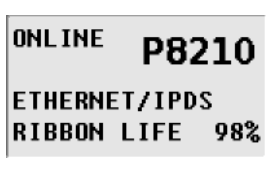
| Step | Press   | LCD   | Notes   |
|------|---|---|---|
| 14.  | <br>ONLINE | <b>OFFLINE</b><br><br>Press ↵ for Menu                                | Press ENTER to go back into the menus or press ONLINE again to go ONLINE.                       |
| 15.  | <br>ONLINE | <b>ONLINE P8210</b><br><b>ETHERNET/IPDS</b><br><b>RIBBON LIFE 98%</b> | Places the printer ONLINE.  |
| 16.  |   |   | If you printed the configuration, store it in a safe place. The printer is ready for operation. |

## Example 2

This example shows how to save a configuration as a named configuration.

| Step | Press  | LCD   | Notes |
|------|--|---|-------|
| 1.   | Make sure the printer is on.   |   |       |
| 2.   | Follow Steps 2-6 from Example 1 (page 58).   |   |       |
| 3.   | <br>UNTIL | <b>CONFIG. CONTROL</b><br>Protect Configs.: Disable*<br>Name Configs: ↵ for Submenu<br>Reset Cfg Names: Cfg 1*      |       |
| 4.   | ENTER<br> | <b>Name Configs</b><br>Submenu End: Cancel to Exit<br>Name Config 1: ↵ for Submenu<br>Name Config 2: ↵ for Submenu  |       |
| 5.   |           | <b>Name Configs</b><br>Name Config 1: ↵ for Submenu<br>Name Config 2: ↵ for Submenu<br>Name Config 3: ↵ for Submenu |       |

| Step | Press  | LCD   | Notes   |
|------|--|---|---|
| 6.   | ENTER<br>   | <pre>Name Config 2 Cfg 2 Cfg 2 Press * Keys to Edit ↓ to Save&amp;Exit Cancel to Exit</pre>               |   |
| 7.   |  or  | <pre>Name Config 2 Cfg 2 <u>C</u>fg 2 Press * Keys to Edit ↓ to Save&amp;Exit Cancel to Exit</pre>        | Press the left or right key to choose the character that is highlighted.  |
| 8.   |  or  | <pre>Name Config 2 Cfg 2 TEST<u>T</u> Press * Keys to Edit ↓ to Save&amp;Exit Cancel to Exit</pre>        | Press the up key to select the next character in the string. Press the down key to go back to the previous character and continue editing as necessary. |
| 9.   | ENTER<br>   | <pre>Name Config 2 Cfg 2 TEST Press * Keys to Edit ↓ to Save&amp;Exit Cancel to Exit</pre>                | Configuration 2 is renamed TEST.  |
| 10.  | <br>CANCEL  | <pre>CONFIG. CONTROL Protect Configs.: Disable* Name Configs: ↓ for Submenu Reset Cfg Names: Cfg 1*</pre> |   |
| 11.  | <br>UNTIL   | <pre>CONFIG. CONTROL Load Config.: Save Config.: Cfg 1* Print Config.: Cfg 1* Current Short*</pre>        |   |
| 12.  |  UNTIL  | <pre>CONFIG. CONTROL Load Config.: Save Config.: Cfg 1* Print Config.: <u>TEST</u> Current Short*</pre>   |   |

| Step | Press   | LCD  | Notes   |
|------|---|--|---|
| 13.  | ENTER<br>  |   | Your configuration is saved as TEST.                                      |
| 14.  | <br>+<br> |   | Locks the ENTER key.  |
| 15.  | <br>ONLINE   |   | Press ENTER to go back into the menus or press ONLINE again to go ONLINE. |
| 16.  | <br>ONLINE  |  | Places the printer ONLINE.  |

Now you have the saved configuration for later use if needed.

## Optimizing Print Quality

### LP+, IGP/PGL, and IGP/VGL Emulations

You can optimize print quality for darker and sharper barcodes and characters. Doing so, however, will decrease the printer speed.

To optimize print quality, you can change the values of the following configuration parameters:

- **Bar Code Quality (Printer Control menu):** Select “Dark” or “Draft.” Dark prints the darkest images, but at the slowest speed. Draft prints at a faster speed than Dark, but the characters are not as dark. (See page 205 for a written description of Bar Code Quality.)
- **Print Quality (IGP/PGL emulation):** Select “Best” or “High.” Best prints the darkest images, but at the slowest speed. High prints at a faster speed than Best, but the characters are not as dark. (See page 163 for the IGP/PGL Configuration Menu, and page 170 for a written description of Print Quality.)
- **Print Quality (IGP/VGL emulation):** Select “High.” (See page 174 for the IGP/VGL Configuration Menu, and page 178 for a written description of Print Quality.)

### OpenPrint Postscript/PDF Emulations

You can optimize print quality for darker and sharper text and barcodes by using the following configuration parameters:

- **Unidirectional (Printer Control menu):** Select “Enable” for best quality but reduced throughput (half speed).
- **Resolution (Postscript/PDF menu):** Select higher values (horizontal by vertical DPI) to get better print quality.

### H-Series Emulations

Print quality varies based on the typeface selected. Both text and barcodes will print using the resolution of the selected typeface.

## Optimizing Print Speed

---

### LP+, IGP/PGL, and IGP/VGL Emulations

The printer has been configured at the factory for optimal print speed. To optimize print quality instead, you can change values for specific configuration parameters such as Barcode Quality and Print Quality. Doing so, however, will decrease the printer speed.

If you have optimized the printer for print quality, you can change it to optimize the speed by selecting the values as follows:

- **Bar Code Quality (Printer Control menu):** Select Draft.  
(See page 204 for the Printer Control Menu, and see page 205 for a written description of Bar Code Quality.)
- **Print Quality (IGP/PGL emulation):** Select Dataprocessing.  
(See page 163 for the IGP/PGL Configuration Menu, and see page 170 for a written description of Print Quality.)
- **Print Quality (IGP/VGL emulation):** Select Dataprocessing.  
(See page 174 for the IGP/VGL Configuration Menu, and see page 178 for a written description of Print Quality.)

### OpenPrint Postscript/PDF Emulations

The printer has been configured at the Factory for optimal print quality through the Resolution configuration parameter (Postscript/PDF menu). However, users can reduce the horizontal, vertical, or both DPI values of this menu to increase printer speed. The downside of using a lower DPI value is as follows:

- Print quality is reduced and it can be difficult to read small characters.
- Barcodes may not get detected and optimized (barcodes are not searched for DPI values less than 120).

Users are encouraged to use the Resolution menu to find the right combination of Print Quality, Barcode Optimization, and Print Speed.

### H-Series Emulations

The print speed varies based on the typeface selected.

## Dynamic Menu Options

---

The main menus for each of the different firmware types have several footnotes based on the possible options installed with the printer. This includes HOST IO connectivity, various hardware/mechanical options, and software emulations and features. The P8000 products dynamically detect options installed and only include relevant menus for the user to configure. The following is a description of the types of installation options and their effect on the main menu:

- **HOST INTERFACE:** Ethernet related menus are only present when the hardware is installed/enabled.
- **NETWORK SETUP:** The NETWORK SETUP menu is only present when Ethernet is installed.
- **Centronics and IEEE 1284:** Options are only selectable or configurable when the optional parallel interface card is present.
- **SureStak Power Stacker:** The power stacker and auto elevator options are available for configuration when the SureStak power stacker is installed.
- **QUICK SETUP:** This menu is a collection of popular menus to help users quickly configure the printer. It is also affected by the installed options.



## Active Emulations

The emulations present in the printer are based on the firmware installed and the emulation options included. Both are configured from the Factory and do not require any action from the user.

**IMPORTANT** Be sure to know which type of firmware and options are purchased (see Table 3) to understand the **ACTIVE IGP EMUL**, **ACTIVE EMULATION**, and **EMULATION** main menus. H-Series products only have the LinePrinter+ emulation.

**Table 3. Available Firmware Types and Options**

| Firmware Type         | Optional Emulations Available | ACTIVE IGP EMUL <sup>1</sup> | ACTIVE EMULATION <sup>2</sup> | EMULATION <sup>3</sup>          |
|-----------------------|-------------------------------|------------------------------|-------------------------------|---------------------------------|
| <b>P8000 Standard</b> | IPDS<br>PGL/VGL               | IGP/PGL*                     | N/A                           | IPDS<br>IGP/PGL<br>LinePrinter+ |
|                       |                               | IGP/VGL                      | N/A                           | IPDS<br>IGP/VGL<br>LinePrinter+ |
| <b>P8000 TN</b>       | PGL/VGL                       | IGP/PGL*                     | N/A                           | IGP/PGL<br>LinePrinter+         |
|                       |                               | IGP/VGL                      | N/A                           | IGP/VGL<br>LinePrinter+         |
| <b>P8000 PCL-II</b>   | PGL/VGL                       | N/A                          | PCL-II*                       | PCL-II                          |
|                       |                               |                              | IGP/PGL & LP+                 | IGP/PGL<br>LinePrinter+         |
|                       |                               |                              | IGP/VGL & LP+                 | IGP/VGL<br>LinePrinter+         |

**NOTE:**

\* = Default Selection

<sup>1</sup> The Active IGP EMULATION menu is only available when the PGL/VGL option is installed.

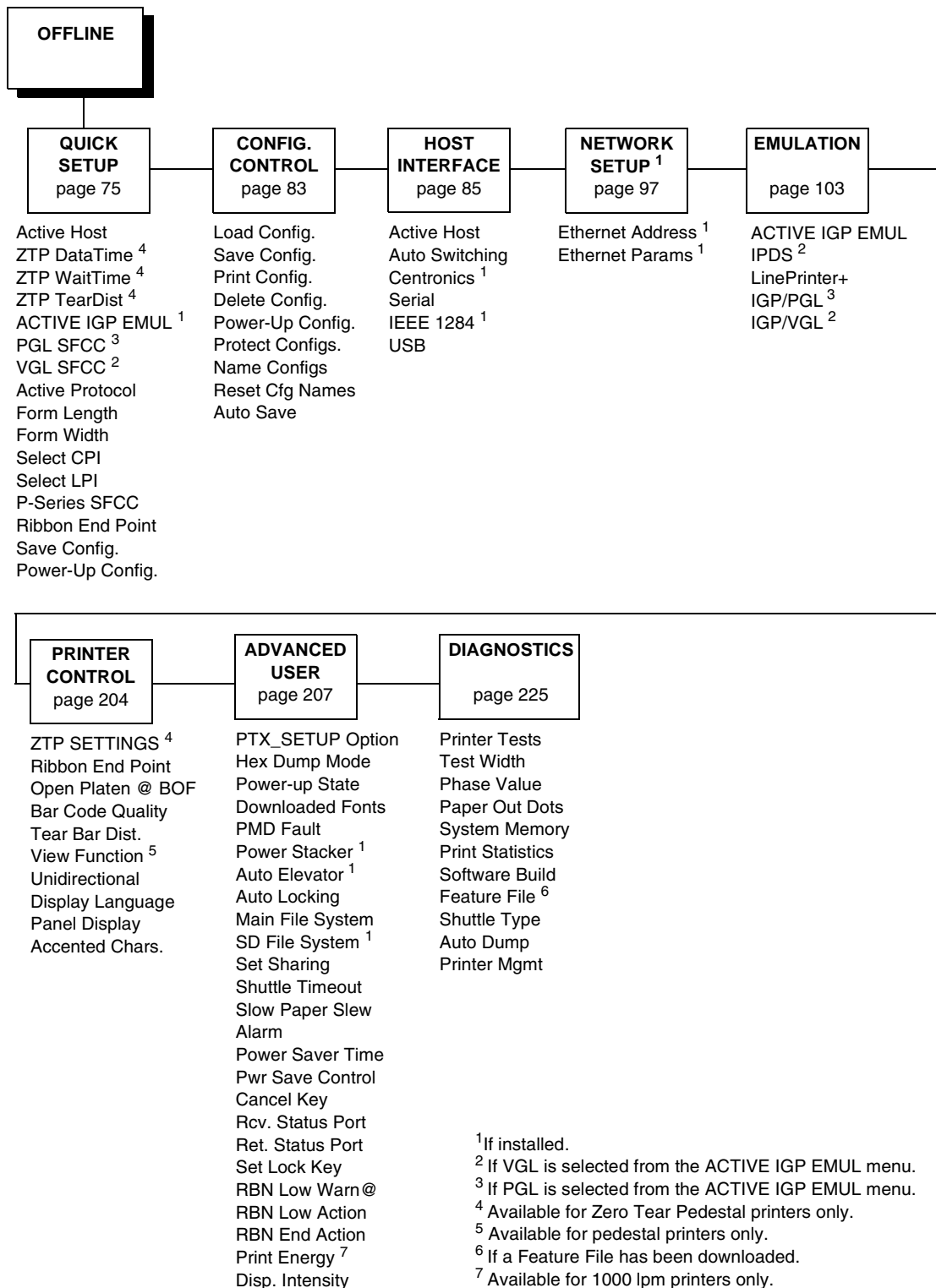
<sup>2</sup> The ACTIVE EMULATION menu shows the options “IGP/PGL & LP+” and “IGP/VGL & LP+” when the PGL/VGL option is installed. Otherwise, “LinePrinter+” replaces the options.

<sup>3</sup> The selections under the EMULATION menu is based on the ACTIVE IGP EMULATION or ACTIVE EMULATION settings with all Optional Emulations installed.

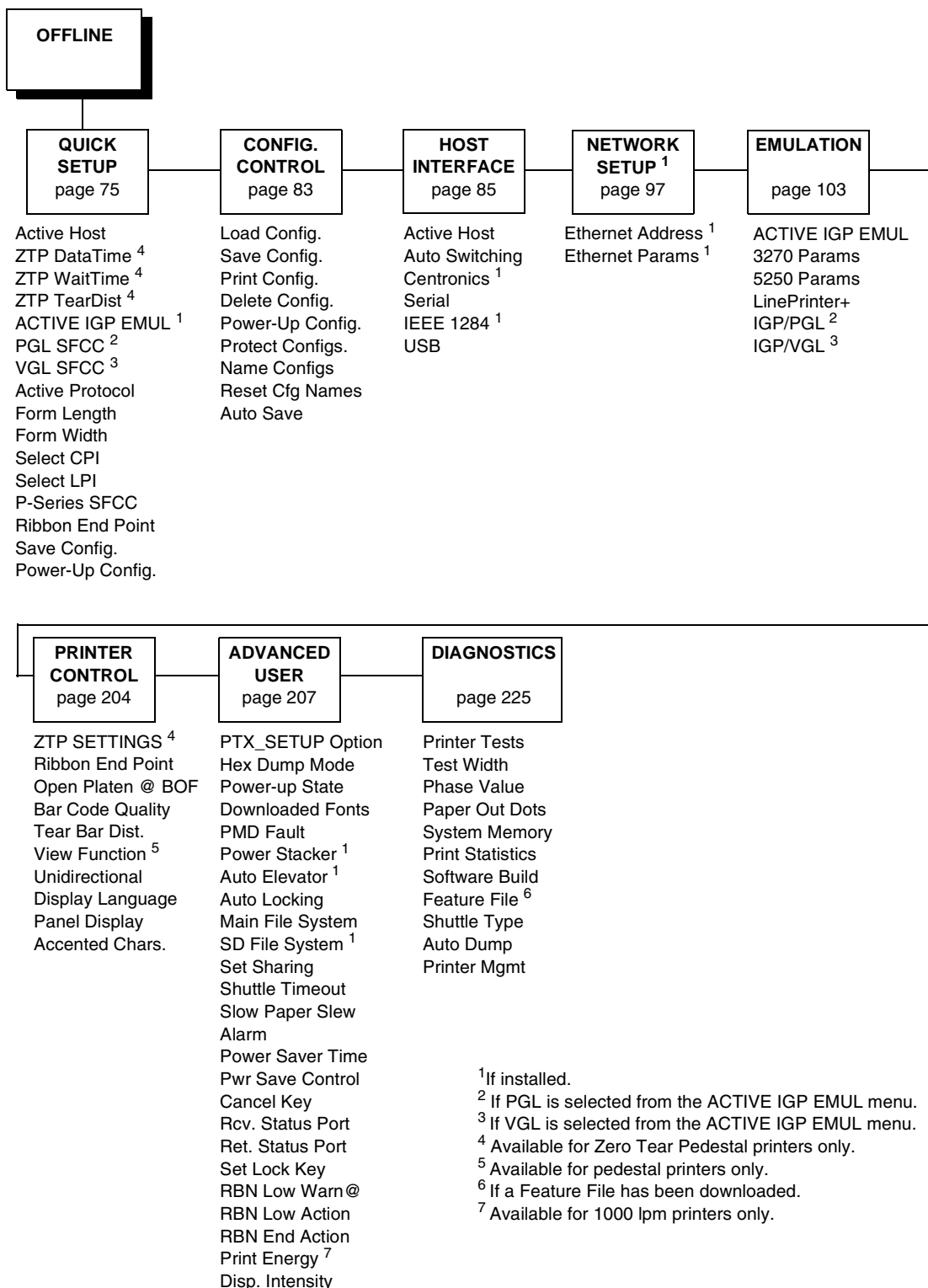
Table 3. Available Firmware Types and Options

| Firmware Type   | Optional Emulations Available | ACTIVE IGP EMUL <sup>1</sup> | ACTIVE EMULATION <sup>2</sup> | EMULATION <sup>3</sup> |
|---|-------------------------------|------------------------------|-------------------------------|------------------------|
| <b>P8000 LG</b>   | PGL/VGL                       | N/A                          | LG*                           | LG                     |
|   |                               |                              | IGP/PGL & LP+                 | IGP/PGL LinePrinter+   |
|   |                               |                              | IGP/VGL & LP+                 | IGP/VGL LinePrinter+   |
| <b>P8000 ANSI</b>   | PGL/VGL                       | N/A                          | 44/48XX-ANSI*                 | 44/48XX-ANSI           |
|   |                               |                              | IGP/PGL & LP+                 | IGP/PGL LinePrinter+   |
|   |                               |                              | IGP/VGL & LP+                 | IGP/VGL LinePrinter+   |
| <b>OpenPrint P8000 Standard</b>   | PGL/VGL                       | N/A                          | Postscript/PDF*               | Postscript/PDF         |
|   |                               |                              | IGP/PGL & LP+                 | IGP/PGL LinePrinter+   |
|   |                               |                              | IGP/VGL & LP+                 | IGP/VGL LinePrinter+   |
| <b>OpenPrint P8000 HD</b>   | N/A                           | N/A                          | N/A                           | Postscript/PDF         |
| <b>H-Series</b>   | N/A                           | NA                           | N/A                           | LinePrinter+           |
| <b>NOTE:</b><br>* = Default Selection<br><sup>1</sup> The Active IGP EMULATION menu is only available when the PGL/VGL option is installed.<br><sup>2</sup> The ACTIVE EMULATION menu shows the options “IGP/PGL & LP+” and “IGP/VGL & LP+” when the PGL/VGL option is installed. Otherwise, “LinePrinter+” replaces the options.<br><sup>3</sup> The selections under the EMULATION menu is based on the ACTIVE IGP EMULATION or ACTIVE EMULATION settings with all Optional Emulations installed. |                               |                              |                               |                        |

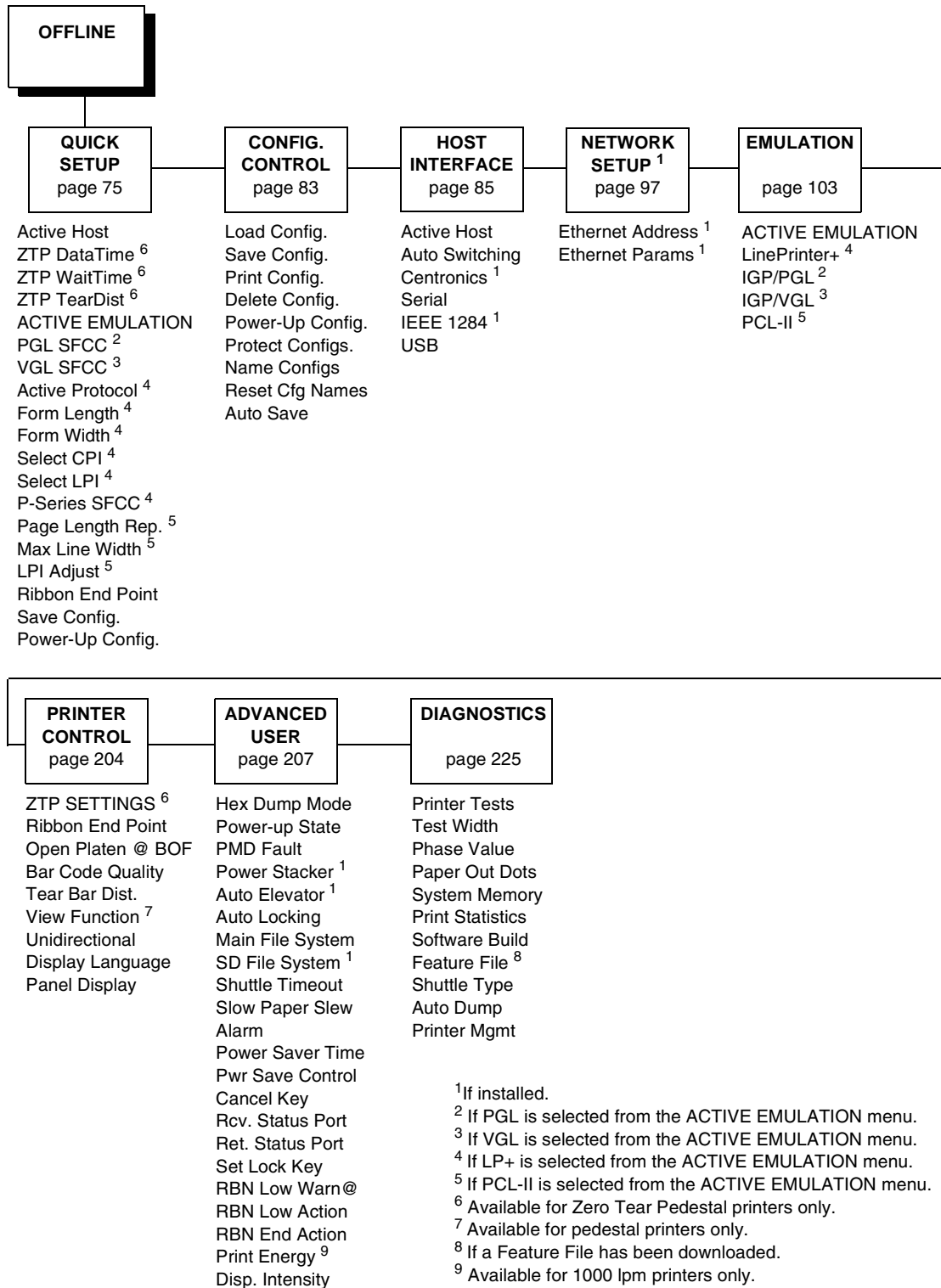
## P8000 Standard Firmware



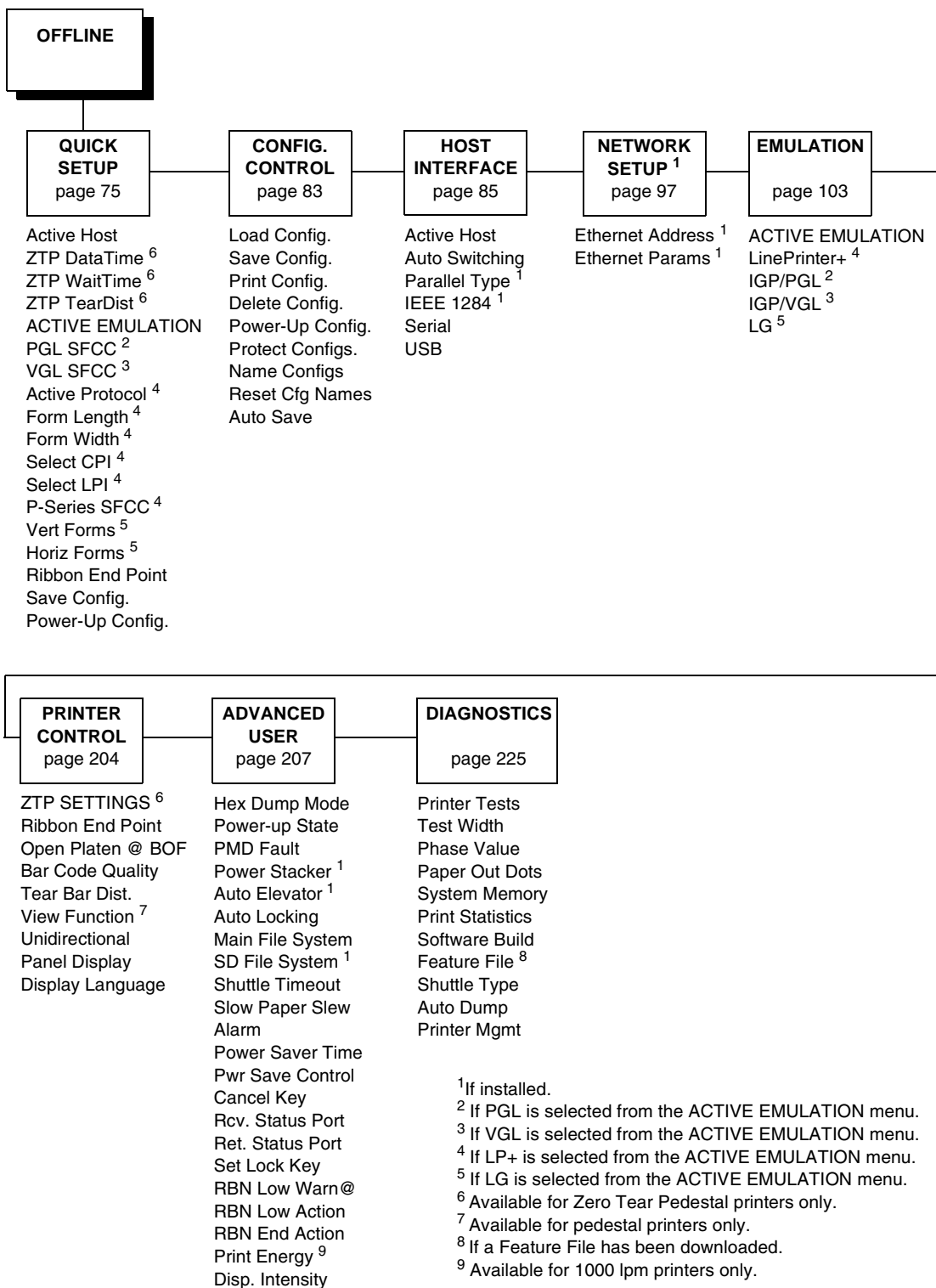
## P8000 TN Firmware



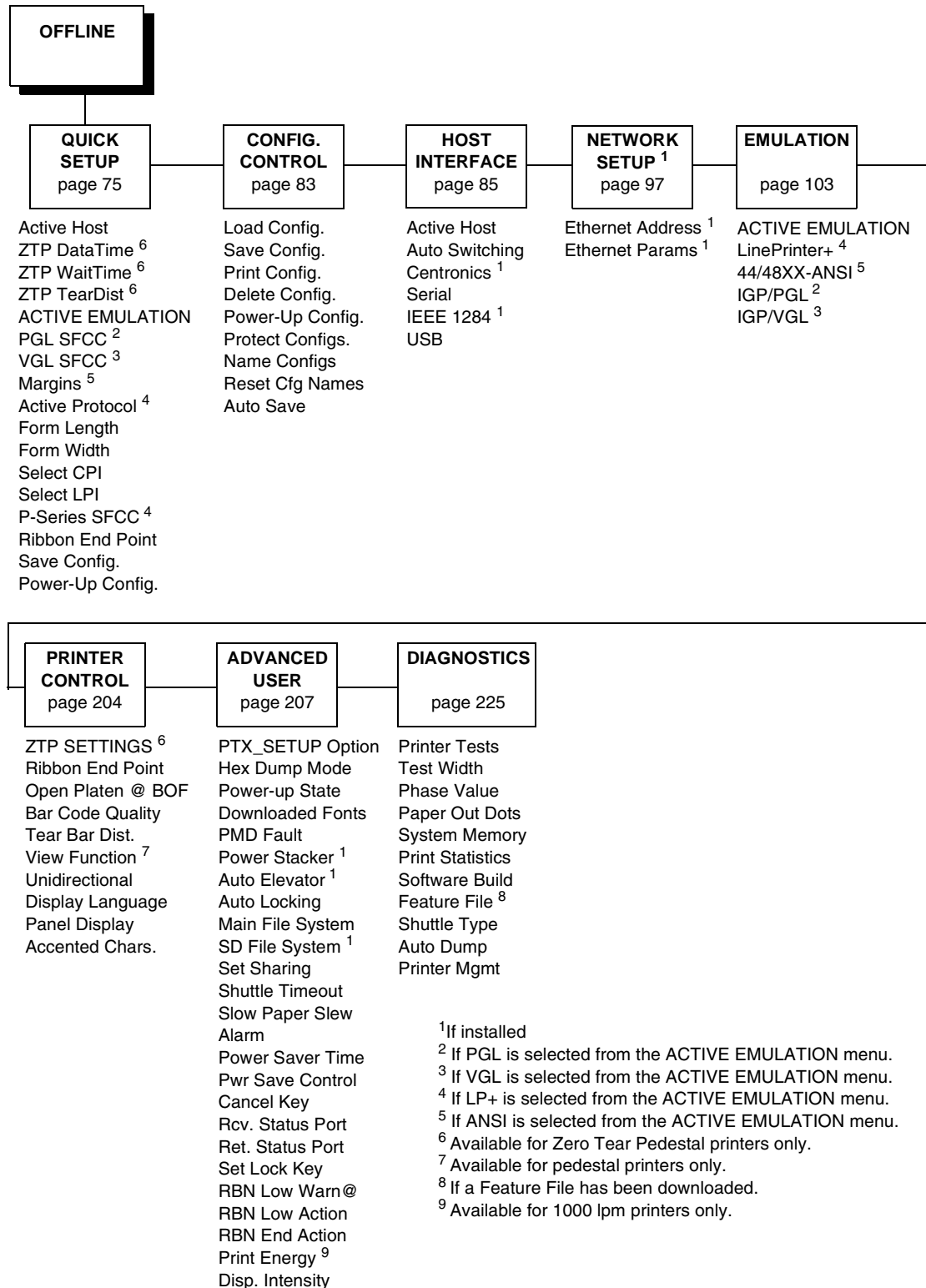
## P8000 PCL-II Firmware



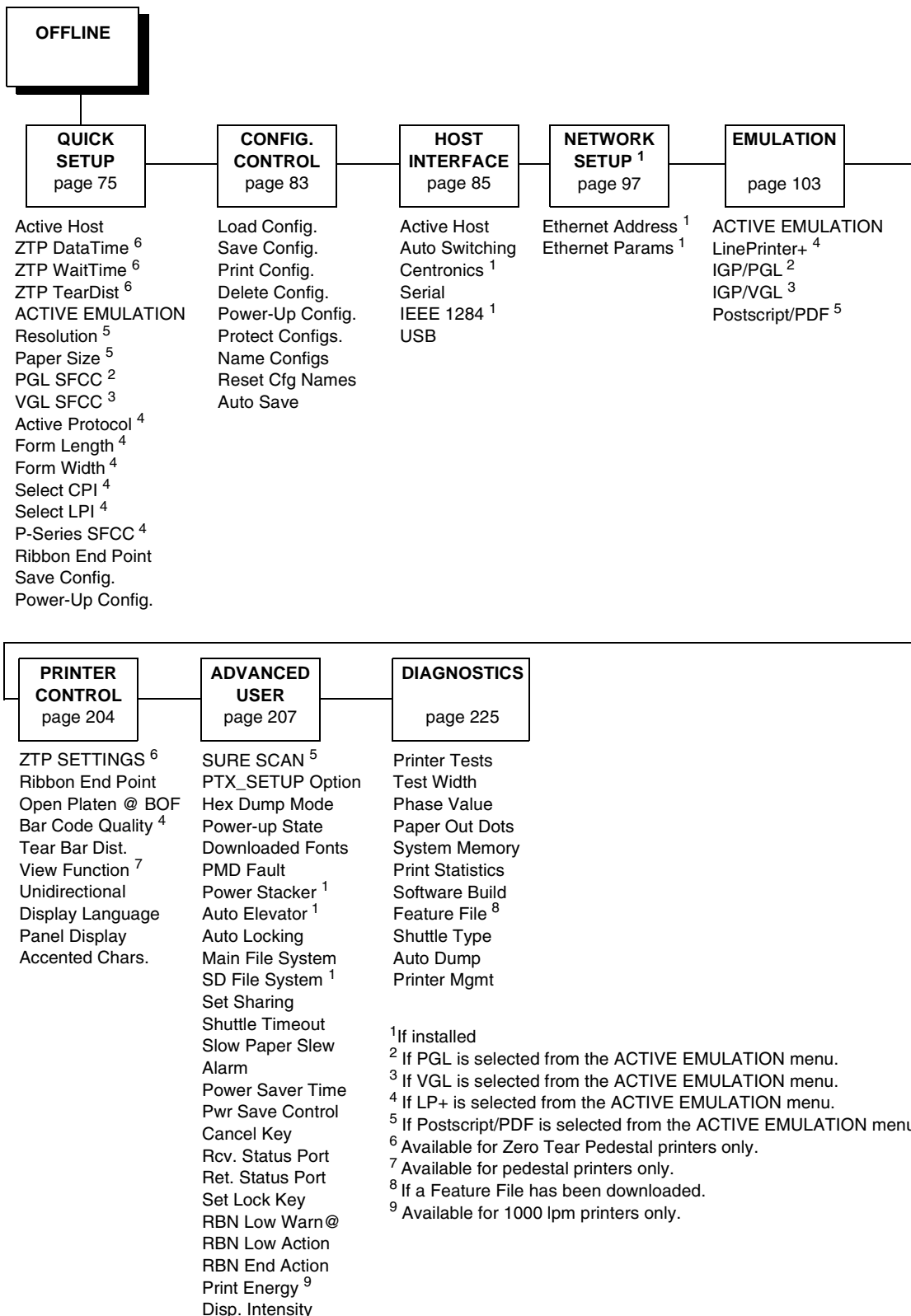
## P8000 LG Firmware



## P8000 ANSI Firmware

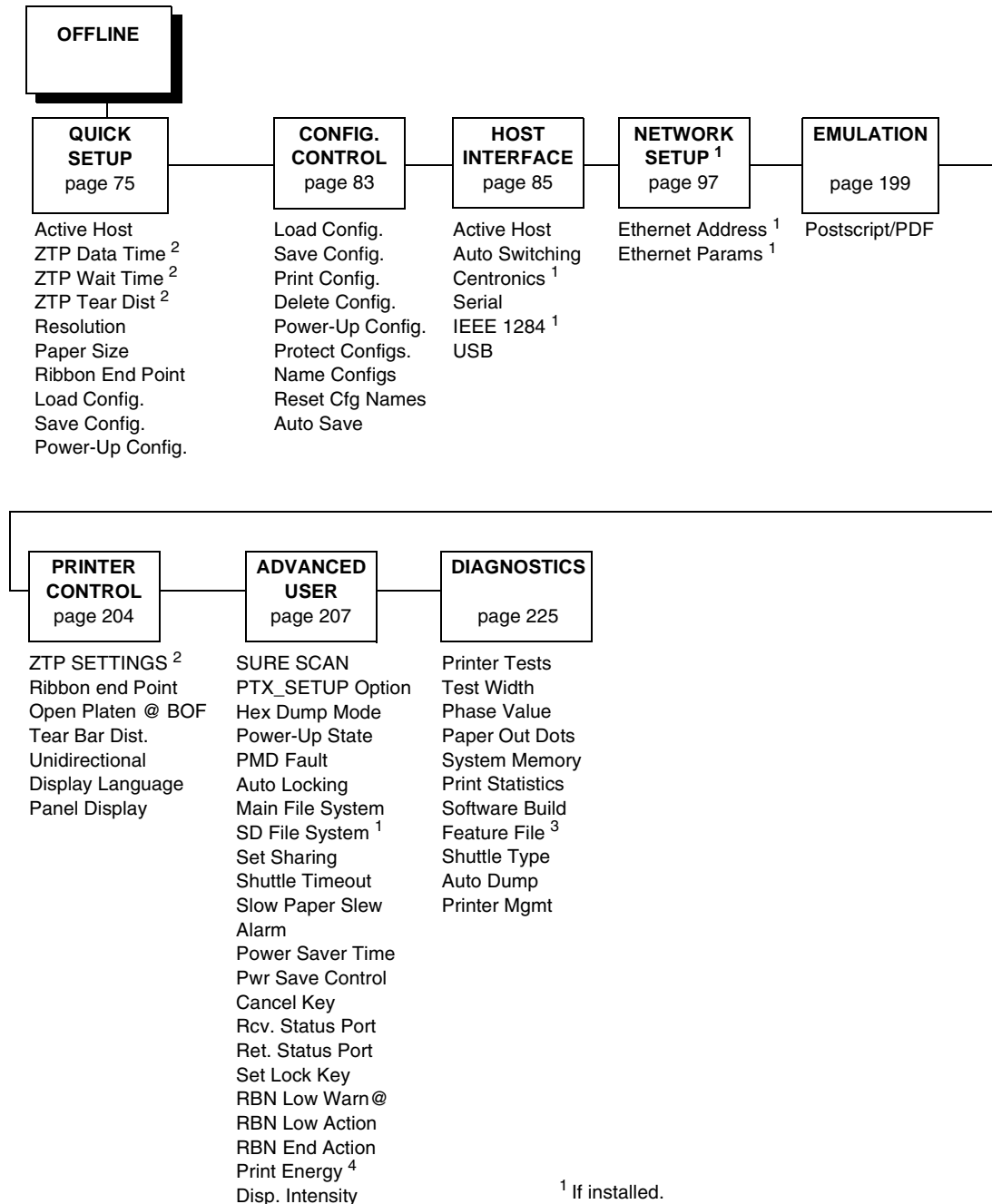


## OpenPrint P8000 Standard Postscript/PDF Firmware

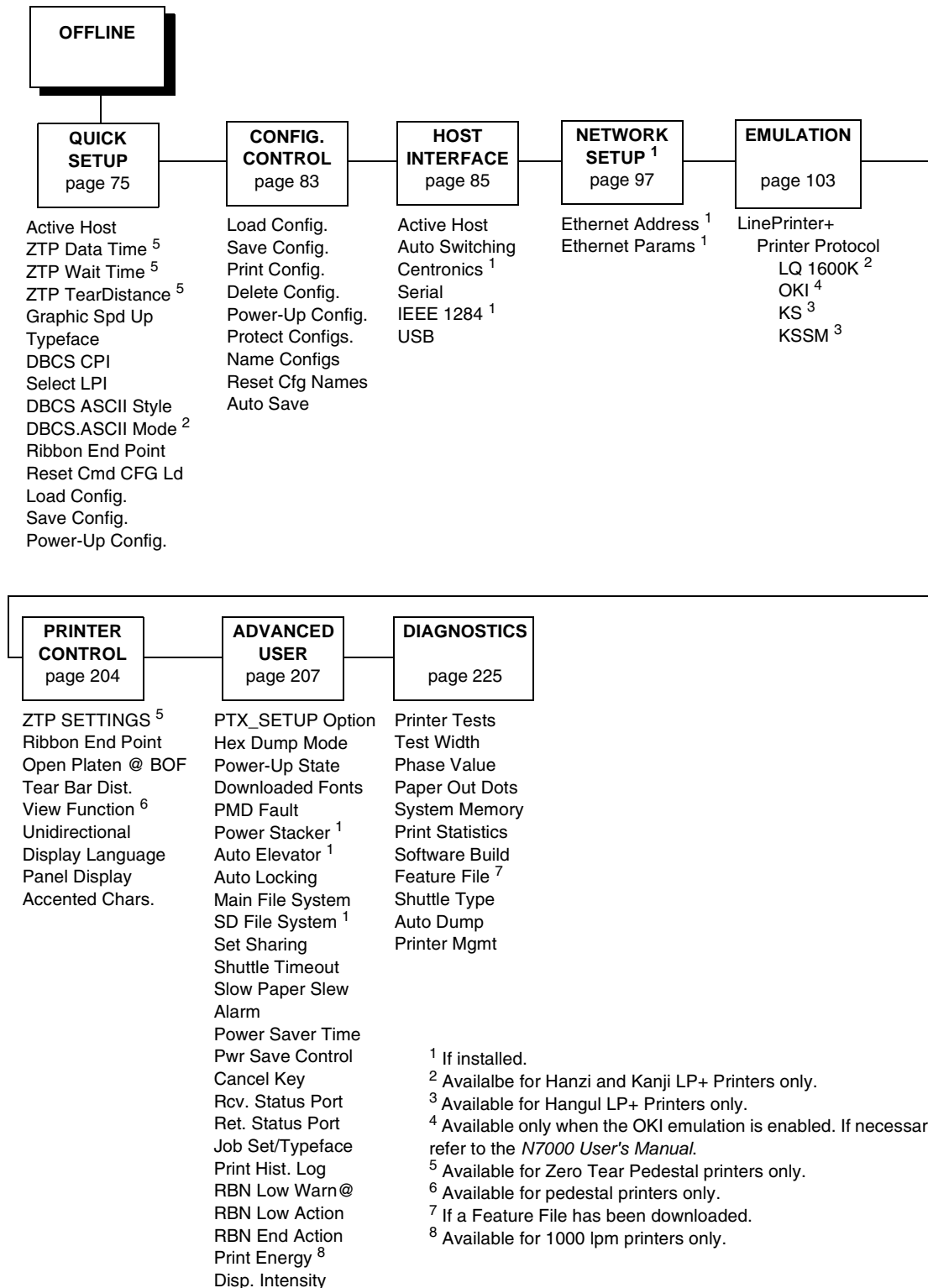




# OpenPrint P8000 HD Postscript/PDF Firmware

<sup>1</sup> If installed.<sup>2</sup> Available for Zero Tear Pedestal printers only.<sup>3</sup> If a Feature File has been downloaded.<sup>4</sup> Available for 1000 lpm printers only.

# H-Series Firmware



## QUICK SETUP Menu

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When the printer is in offline mode, QUICK SETUP is the first Main Menu option that appears on the control panel. The QUICK SETUP menu offers basic menu items required to configure your printer. This section describes the options within the QUICK SETUP menu.

**NOTE:** The options in your menu will vary depending on the firmware, host IO, emulations selected, and other features available with your printer.

### Active Host

The Active Host menu enables you to select and configure interfaces between the printer and your host computer. The Auto Switching option (factory default) allows all ports to be active at the same time.

### ZTP DataTime

This option sets the pause time in the data stream that the ZTP requires before moving the form to the tear bar once a print job is completed. The values range from .5 to 5 seconds. The default is .5 seconds.

### ZTP WaitTime

This option sets the minimum amount of time that the form stays at the tear bar. This allows you time to remove the form before the form is retracted to print the next form. The adjustable values range from 500 to 5000 milliseconds in increments of 500 milliseconds. The default value is 2 seconds.

### ZTP TearDist

This option sets the tear off distance from the current print position to the tear bar. Adjustable values in increments of 1/144th of an inch range from 200 to 2880. The up and down arrows adjust the display value. When you press the ENTER key, the selected value is stored and a scale is printed to indicate the current tear off position. The default value is 1060.

**NOTE:** When a new value is selected, the printer will lose the current print position. You must reset the top of form to automatically save the new value.

### DBCS CPI (H-Series)

Defines the default values for horizontal character spacing in DBCS mode. For the Hanzi and Kanji LP+ printer, select from 5.0, 6.0, 6.7, 7.5, and Others CPI. For the Hangul LP+ printer, selected from 5.0, 6.0, 6.7, 7.5, 8.5, 10, and others CPI.

The factory default for the Hanzi LP+ printer is 6.7 cpi. The factory default for the Hangul LP+ printer is 6.0 cpi. The factory default for the Kanji LP+ printer is 7.5 cpi.

### DBCS/ASCII Mode (H-Series)

This option specifies the operating mode of the Hanzi printer. If set to DBCS mode, the printer can print double-byte characters and a limited number of single-byte characters. Otherwise, the printer can only print single-byte characters.

Available for the Hanzi and Kanji LP+ printers only.

### DBCS ASCII Style (H-Series)

This option specifies the appearance of the single-byte numeric characters. For the Hanzi and Kanji LP+ printer, select from Normal, Oversize and OCRB. For the Hangul LP+ printer, select from Normal, and OCRB.

If set to Oversize, the numeric characters will appear larger than other single-byte characters. For example, the appearance of character "8" will be changed to "8". If set to OCRB, the numeric characters will print in OCRB style.

### Graphics Spd-Up (H-Series)

This menu is used to increase (speed up) graphic printing speed by turning on Enhanced/Turbo mode.

- **Normal** (factory default). The printer prints at the given input graphics resolution.
- **Enhanced**. The printer provides first-level speed up, which means the speed is faster than Normal mode.
- **Turbo**. The printer provides second-level speed up, which means the printer is faster than Enhanced mode.
- **Match Typeface**. The input 180 x 180 dpi graphics resolution will drop-dot to the resolution matching the typeface selected.

### Typeface (H-Series)

Sets the typeface of the printer. This key requires confirmation with the ENTER key.

The factory default for the Hanzi GB and Kanji SJIS LP+ is Near LQ.  
The factory default for the Hangul and Hanzi Big5 LP+ is LQ.

### Active Emulation

The Active Emulation menu enables you to select a combination of emulations as described in Table 3 on page 65.

### Active IGP Emulation

The Active IGP Emulation menu enables you to activate either the PGL or VGL emulation. This menu is only available with the P8000 Standard and TN firmware as described in Table 3 on page 65.

## PGL SFCC

You can specify which hex code (1-FF) will be used as the Special Function Control Character (SFCC). The SFCC denotes that the following data is an IGP command.

- **7E** (factory default)
- **1 – FF**

## VGL SFCC

You can specify which hex code (1-FF) will be used as the Special Function Control Character (SFCC). The SFCC denotes that the following data is an IGP command.

- **5E** (factory default)
- **1 – FF**

## Active Protocol

Select the LinePrinter+ protocol you wish to use. Refer to the *LinePrinter Plus Programmer's Reference Manual* for more information.

## Form Length

Form length is the number of lines that can be printed on a page. You can set the form length in inches, millimeters (mm), or as a function of the current lpi (lines per inch).

## Form Width

The form width can be specified in inches, millimeters, or as a function of the current cpi (characters per inch). The forms width set should not exceed the actual paper width.

## Select CPI

This parameter allows you to specify the characters per inch (cpi) values. The options are 10.0, 12.0, 13.3, 15.0, 17.1, and 20.0. The factory default is 10.0 CPI.

## Select LPI

This parameter allows you to specify the lines per inch (lpi) values.

- **ASCII:** The options are 6.0, 8.0, 9.0 and 10.3 LPI. The factory default is 6.0 LPI.
- **H-Series:** The options are 6.0 or 8.0 LPI. The factory default for the Hanzi and Hangul LP+ is 6.0. The factory default for Kanji LP+ is 8.0.

## P-Series SFCC

This parameter allows you to select which ASCII codes will function as the Special Function Control Code (SFCC) command delimiter.

P-Series codes can use hex 00 through hex 7F. Options include the following:

- **SOH (hex 01)** (factory default)
- **ESC (hex 1B)**
- **ETX (hex 03)**
- **CIRCUMFLEX (hex 5E)** – also called caret (^)
- **TILDE (hex 7E)** – (~)

**NOTE:** SOH, ETX, and ESC are non-printables. The characters (^) and (~) are printable; however, do not use them as printables in the host data stream if either is chosen as a delimiter because print errors will occur.

## Margins

- **Left Margin.** Set in columns. Column zero is defined as the far left edge of the page, and column numbering increments from left to right.
- **Right Margin.** Set in columns. Column zero is defined as the far right edge of the page, and column numbering increments from right to left.
- **Top Margin.** Defined in lines, starting from line zero at the top of the page and incrementing from the top down.
- **Bottom Margin.** Defined in lines, starting from line zero at the bottom of the page and incrementing from the bottom up.

## Form Length

Form length is the number of lines that can be printed on a page. You can set the form length in inches, millimeters (mm), or as a function of the current lpi (lines per inch).

## Form Width

The form width can be specified in inches, millimeters, or as a function of the current cpi (characters per inch). The forms width set should not exceed the actual paper width.

## Vert Forms (LG)

- **Bot Frm 66/6** (factory default). This option sets the bottom margin for the forms. You must specify the bottom margin in lines (at 6 lines per inch), ranging from 0 to 198 lines (33 inches). The default setting is 66. Press the right arrow to increase the value, left arrow to decrease the value, and ENTER to change units. Selecting a value for this option resets the top margin to 0, so the top margin must be redefined after this option is selected.
- **Top Mrg 6/0** This option sets the top margin for the forms. You must specify the top margin in lines (at 6 lines per inch), ranging from 0 to 198 lines (33 inches). The default setting is 0. Press the right arrow to increase the value, left arrow to decrease the value, and ENTER to change units. The margins will automatically adjust so that the top and bottom margins do not cross each other.

## Horiz Forms (LG)

- **Left Mgr 0.00** (factory default). This sets the left margin for the forms. You must specify the left margin in 1/10 inch increments, from 0 to 13.1 inches. The default value is 0. Press the right arrow to increase the value, left arrow to decrease the value, and ENTER to change units. The margins will automatically adjust so that the left and right margins do not cross each other.
- **Right Mrg 13.2**. This sets the right margin for the forms. You must specify the right margin in 1/10 inch increments, from 0.1 to 13.2 inches. The default value is 13.2. Press NEXT to increase the value, PREV to decrease the value, and ENTER to change units. The margins will automatically adjust so that the left and right margins do not cross each other.

## Page Length Rep (PCL-II)

- **Inches/Page** (factory default). Allows the user to set the page length in inches.
- **Lines/Page**. Allows the user to set the page length in number of lines.

## Max Line Width (PCL-II)

Set the maximum line width at either 13.2 inches or the maximum width of the printer.

## LPI Adjust (PCL-II)

Set the lines per inch value for the PCL-II emulation.

## Resolution (OpenPrint)

This parameter defines the default print resolution. This selection is used when either the print resolution is not defined by the data stream or if the print resolution defined by the data stream is not supported.

The following resolutions are available on OpenPrint P8000 Standard:

- **120x144 DPI** (factory default)
- **90 x 96 DPI**

The following resolutions are available on OpenPrint P8000 HD:

- **180x180 DPI** (factory default)
- **180x90 DPI**
- **90x180 DPI**
- **120x120 DPI**
- **90x90 DPI**

## Paper Size (OpenPrint)

This parameter allows selection of available paper sizes. Available options include:

- **Custom.** Sets a user-defined paper size.
  - **Width.** Defines the paper width. The range is 1" to 15" in 0.1 inch increments. The default is 13.6 inches.
  - **Length.** Defines the paper length. The default is 11 inches. Three length options are available:
    - Inches.** Defines the length in inches. The range is 1" to 24" in 0.1 inch increments.
    - 1/6 Inch Lines.** Defines the length in 1/6 inch lines. The range is 6 to 144 lines.
    - 1/8 Inch Lines.** Defines the length in 1/8 inch lines. The range is 8 to 192 lines.

To set a custom length, use the appropriate menu that allows for selection of the exact paper length to avoid loss of top-of-form (i.e., if using a 12" paper, select either the "Inches" menu set to 12" or the "1/6 Inch Lines" menu set to 72. However, if using a 11 2/3 inch paper length, the "1/6 Inch Lines" menu must be used (set to 70) since that is exactly 11 2/3 inches. If the "Inches" menu is used, the closest values would be 11.6 or 11.7 inches which are not exact.

The printer will indicate which of the three length menus was used by showing that submenu first when entering the "Length" menu. The configuration printout will also show the length menu used.



- See Table 4 for paper size options and actual sizes.

**Table 4. Paper Size Options and Actual Size**

| <b>Paper Size</b> | <b>Actual Size</b> |
|-------------------|--------------------|
| US Fanfold        | 13.6 x 11 in       |
| Letter            | 8.5 x 11 in        |
| Legal             | 8.5 x 14 in        |
| Executive         | 7.3 x 10.5 in      |
| A3                | 11.7 x 16.5 in     |
| A4                | 8.3 x 11 2/3 in    |
| A5                | 5.8 x 8.3 in       |
| A6                | 4.1 x 5.8 in       |
| Fanfold 10x14in   | 10 x 14 in         |
| Tabloid 11x17in   | 11 x 17 in         |
| Fanfold 12x12in   | 12 x 12 in         |
| JIS B5            | 7.2 x 10.1 in      |
| US Folio          | 8.5 x 13 in        |
| No. 10 Envelope   | 4.1 x 9.5 in       |
| DL Envelope       | 4.3 x 8.7 in       |
| C5 Envelope       | 6.4 x 9 in         |
| C6 Envelope       | 4.5 x 6.4 in       |
| ISO B5            | 6.9 x 9.8 in       |

## Ribbon End Point

This parameter adjusts the point at which the system will declare the ribbon as being expended. The life count will always be from 100% to 0%, but if a darker setting is selected 0% will be reached more quickly. If a lighter setting is selected, the system will extend the time it takes to reach 0%.

## Load Config.

The printer can store numerous configurations in memory. This parameter allows you to select and load a specific configuration.

### **Save Config**

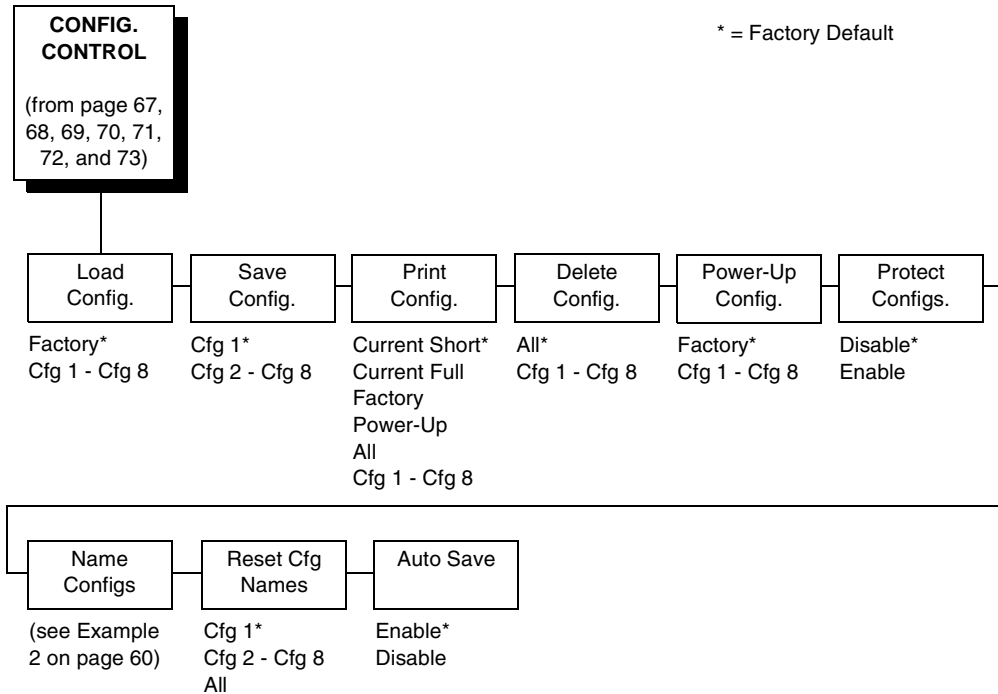
This option allows you to save up to eight configurations to meet different print job requirements. This eliminates the need to change the parameter settings for each new job. The configurations are stored in memory and will not be lost if you turn off the printer. If the Protect Configs. parameter is enabled, the new configuration will not be saved unless the existing configuration has been deleted first. The factory default configuration cannot be changed. See “Saving Your New Configuration” on page 57 for details.

### **Power Up Config**

This option allows you to specify which of the nine configurations (Factory or 1-8) will be the power-up configuration.

## CONFIG. CONTROL Menu

The CONFIG. CONTROL menu allows you to control your printer's configurations according to the specifications necessary for your print jobs.



### Load Config.

The printer can store numerous configurations in memory. This parameter allows you to select and load a specific configuration.

### Save Config.

This option allows you to save up to eight configurations to meet different print job requirements. This eliminates the need to change the parameter settings for each new job. The configurations are stored in memory and will not be lost if you turn off the printer. If the Protect Configs. parameter is enabled, the new configuration will not be saved unless the existing configuration has been deleted first. The factory default configuration cannot be changed. See "Saving Your New Configuration" on page 57 for details.

### Print Config.

This option is used to print a listing of various stored printer configurations. Store printouts of your configurations in a safe place for quick referral.

### Delete Config.

You can delete one or all of your eight customized configurations. The factory default configuration cannot be deleted.

### Power-Up Config.

You can specify which of the nine configurations (Factory or 1-8) will be the power-up configuration.

### Protect Configs.

You can specify whether or not a new configuration should overwrite an existing configuration when you activate the Save Configs. parameter. When disabled (factory default), the new configuration will overwrite the existing configuration. When enabled, the new configuration will *not* overwrite the existing configuration, and the message "CONFIG. EXISTS / Delete First" displays.

### Name Configs

This option allows you to rename any of the eight different configurations.

You may specify a 15-character name which can be used to refer to a configuration. The name you enter for a configuration will be used in the Load Config., Save Config., Print Config., Delete Config., and Power-Up Config. menus. The name can only be cleared by using the Reset Cfg Names menu. See example 2 on page 60 on how to name configurations.

### Reset Cfg Names

You can reset specific configuration names back to the default value of the configuration number.

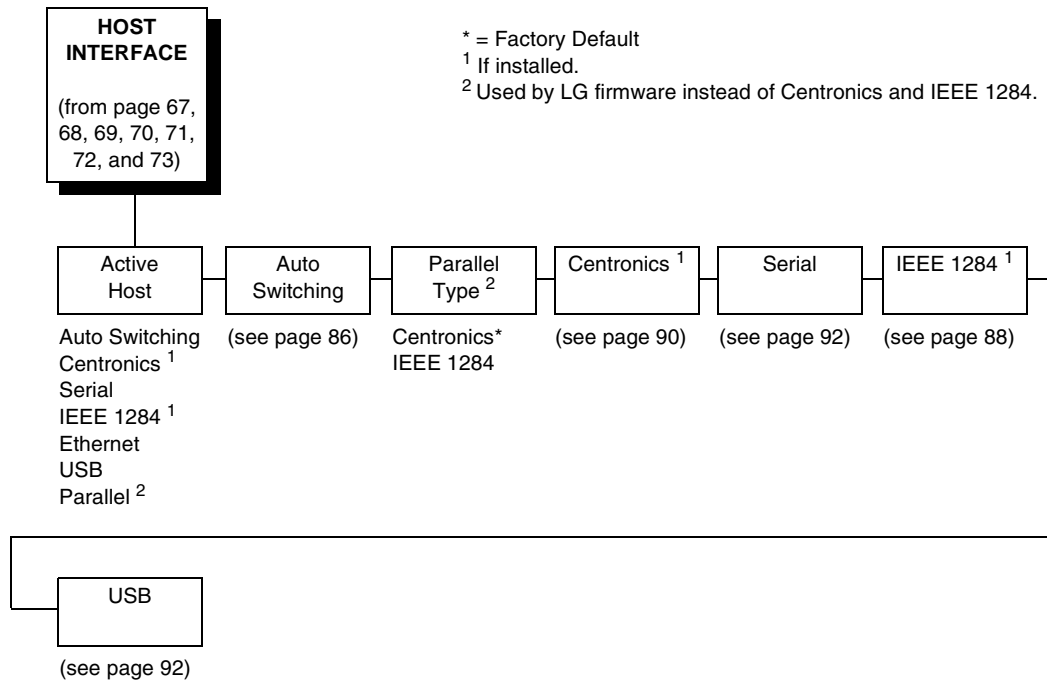
### Auto Save

- **Enable** (factory default). When a change has been made to a Config. menu, this option automatically prompts the user to save or not save the change to a Config #.

If you are currently in the Factory Config. menus and make a change, pressing ENTER saves to Config 1 or the next available Config. and becomes the Power-Up Config. If the Current Config is Config 1 and a menu change is made, pressing ENTER will save the change to Config 1.

- **Disable**. The printer will not prompt you to save any changes made.

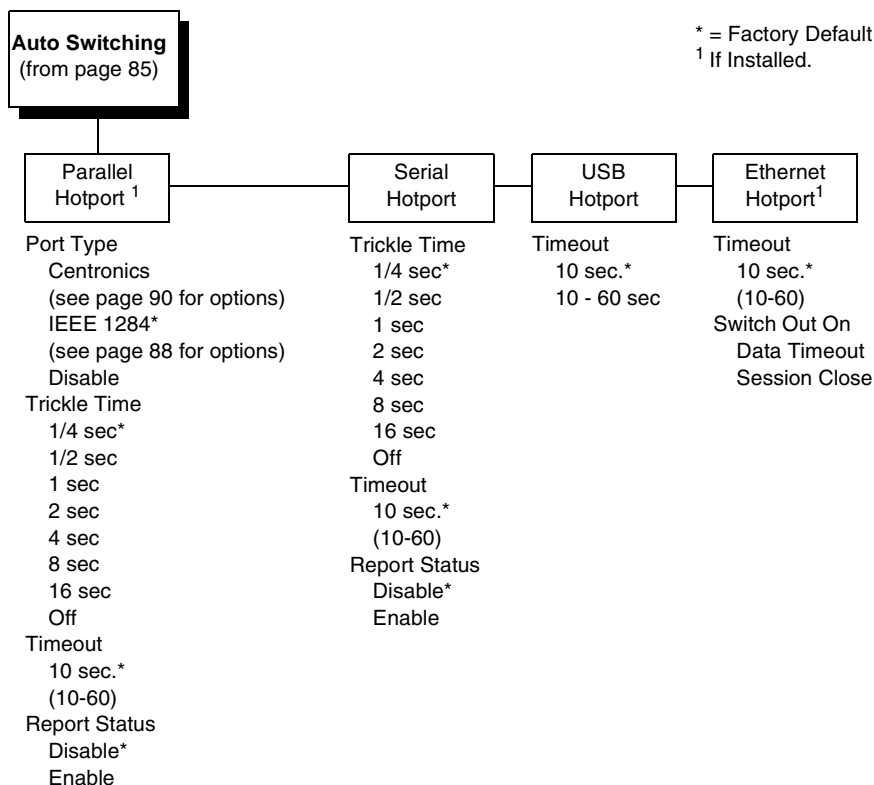
## HOST INTERFACE Menu



The Host Interface Menu enables you to select and configure one of many types of interfaces between the printer and your host computer. The currently selected interface is indicated with an asterisk on the control panel message display. Each interface has its own submenu with a set of interface parameters which can be configured.

**IMPORTANT** When set to Auto Switching, the printer will load the power-up configuration and the new interface parameters. Any settings made and not saved before selecting these interfaces will be lost.

## Auto Switching Submenu



Auto Switching gives the printer the ability to handle multiple data streams sequentially. With Auto Switching, the printer can service hosts attached to the serial, parallel, USB, and Ethernet ports as if they were the only interface connected.

For example, if the host computer sends one print job to the RS-232 serial port and a separate print job to the IEEE 1284 parallel port, the printer's Auto Switching is able to handle both jobs, in the order they were received. The user does not have to reconfigure the selected interface between jobs.

### Port Type

Select the parallel interface type connected to the printer. For example, if your printer is attached to one host with a Centronics connection, you would select Centronics under the Parallel Hotport menu.

## Trickle Time

When the printer is printing data from a host and a second job is received by the printer from a different host, Trickle Time prevents the second host from timing out while it is waiting for its data to be printed. In order to support this feature, the port has to be able to accept data from the host and store it for future use.

For example, if the printer is printing a job from the serial port, and then receives a second print job from the parallel or USB port, the data from the parallel or USB port will “trickle” bit by bit into the printer buffer to prevent a timeout error from being sent back to the host connected to the parallel port.

The selected value is the time that the printer waits before getting the next byte of data from the host. The Trickle Time value should be less than the host time out value, but not too much shorter or else the printer fills up its buffer too fast.

## Timeout

This is the value used by the printer to time out from the current port and check the other selected port types for data to print. When the printer has not received data from the host after a certain period of time, it needs to timeout in order to service the other ports.

## Report Status

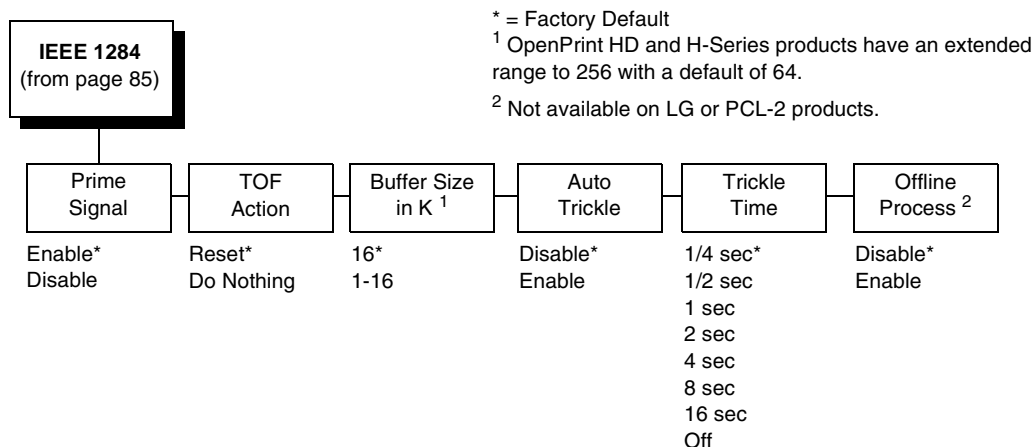
- **Disable** (factory default). When a fault occurs on the printer, only the active port reports the fault to the host.
- **Enable**. The port will report any fault even when it is not the current active port.

## Switch Out On

**NOTE:** This option is only available under Ethernet Hotport.

- **Data Timeout** (factory default). Allows Autoswitching when no data has been received for the selected Time Out period.
- **Session Close**. Allows Autoswitching only when the Network Socket is closed. If the Ethernet option is not installed the Network Socket is always reported as closed and this menu option is ignored.

## IEEE 1284 Parallel (Bidirectional) Submenu



The IEEE 1284 interface is faster and more versatile than Centronics and supports bidirectional communication. Configuration of this interface is controlled from the host. Refer to “IEEE 1284 Parallel Interface” on page 236 for more details about the available modes (Compatibility, Nibble, and Byte).

### Prime Signal

- **Enable** (factory default). The parallel port will perform a warm start (reboot) if the host asserts the prime signal.
- **Disable**. The parallel port will not perform a warm start (reboot) if the host asserts the prime signal.

### TOF Action

- **Reset** (factory default). A form feed is performed before a warm start when the prime signal is asserted from the host. This setting is used only if the prime signal parameter is enabled.
- **Do Nothing**. Nothing occurs before a warm start when the prime signal is asserted from the host.

### Buffer Size in K

This option configures the amount of memory allocated for the IEEE 1284 parallel port buffer. You can specify between 1 and 16 Kbytes, in 1-Kbyte increments. The default is 16K.

**NOTE:** H-Series and OpenPrint HD products have a range of 1 to 256 and a default of 64K.



## Auto Trickle

Auto Trickle is used to prevent a host computer from timing out because the parallel interface was busy for too long. When Auto Trickle is enabled and the printer's buffers are almost full, the printer will begin to trickle data in (at the rate set in the Trickle Time menu) until the buffers start to empty.

## Trickle Time

When the printer is printing data from a host and a second job is received by the printer from a different host, Trickle Time prevents the second host from timing out while it is waiting for its data to be printed. In order to support this feature, the port has to be able to accept data from the host and store it for future use.

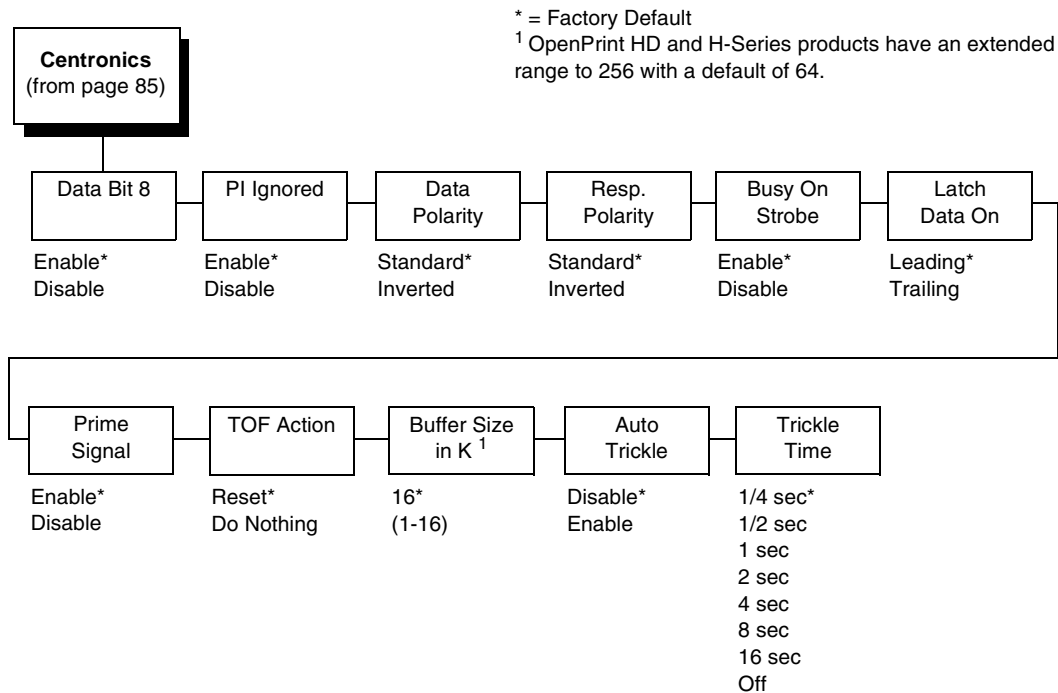
For example, if the printer is printing a job from the serial port, and then receives a second print job from the parallel port, the data from the parallel port will "trickle" bit by bit into the printer buffer to prevent a timeout error from being sent back to the host connected to the parallel port.

The selected value is the time that the printer waits before getting the next byte of data from the host. The Trickle Time value should be less than the host time out value, but not too much shorter or else the printer fills up its buffer too fast.

## Offline Process

- **Disable** (factory default). When set to disable, the printer does not process parallel data while offline.
- **Enable**. When set to enable, the printer continues to process (but not print) the current parallel job while the printer is offline until the printer's buffer is full.

## Centronics (Parallel) Submenu



### Data Bit 8

- **Enable** (factory default). Allows access to the extended ASCII character set.
- **Disable**. The printer interprets bit 8 of each incoming data character as a zero, regardless of its actual setting.

### PI Ignored

The PI (Paper Instruction) signal is used to control vertical paper motion.

- **Enable** (factory default). Ignores the PI signal and treats the data as characters or control codes.
- **Disable**. Causes the printer to interpret the eight data lines as VFU commands when the PI signal is true.

### Data Polarity

The Data Polarity parameter must be set to match the data polarity of your host computer.

- **Standard** (factory default). Does not expect the host computer to invert the data.
- **Inverted**. Expects the data received on the data lines from the host computer to be inverted. Ones become zeros, and vice versa.

## Resp. Polarity

The Resp. Polarity parameter must be set to match the response polarity of your host computer.

- **Standard** (factory default). Does not invert the response signal.
- **Inverted**. Inverts the response signal sent to the host computer.

## Busy On Strobe

- **Enable** (factory default). Asserts a busy signal after each character is received.
- **Disable**. Asserts a busy signal only when the print buffers are full.

## Latch Data On

Specifies whether the data is read on the leading or trailing edge of the data strobe signal. The default is leading.

## Prime Signal

- **Enable** (factory default). The parallel port will perform a warm start (reboot) if the host asserts the prime signal.
- **Disable**. The parallel port will not perform a warm start (reboot) if the host asserts the prime signal.

## TOF Action

- **Reset** (factory default). A form feed is performed before a warm start when the prime signal is asserted from the host. This setting is used only if the prime signal parameter is enabled.
- **Do Nothing**. Nothing occurs before a warm start when the prime signal is asserted from the host.

## Buffer Size in K

Configures the amount of memory allocated for the Centronics parallel port buffer. You can specify between 1 and 16 Kbytes, in 1-Kbyte increments. The default is 16K.

**NOTE:** H-Series and OpenPrint HD products have a range of 1 to 256 and a default of 64K.

## Auto Trickle

Auto Trickle is used to prevent a host computer from timing out because the parallel interface was busy for too long. When Auto Trickle is enabled and the printer's buffers are almost full, the printer will begin to trickle data in (at the rate set in the Trickle Time menu) until the buffers start to empty out.

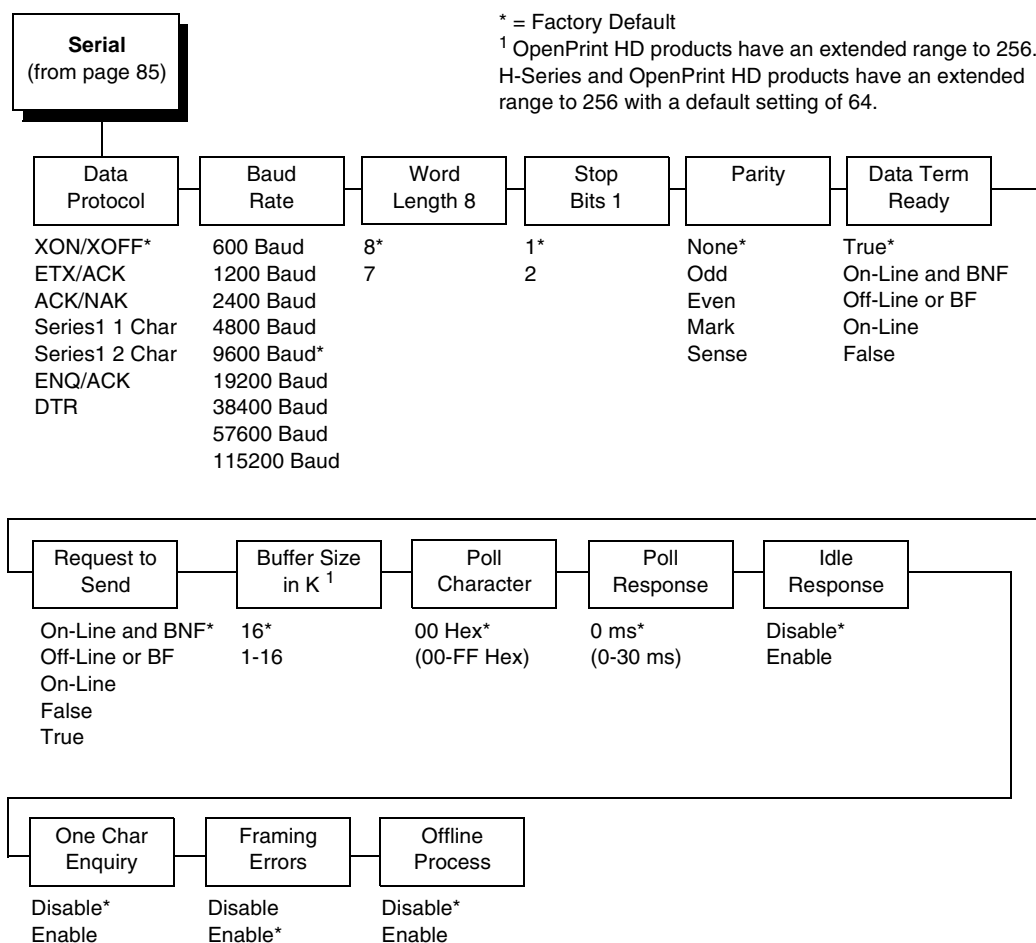
## Trickle Time

When the printer is printing data from a host and a second job is received by the printer from a different host, Trickle Time prevents the second host from timing out while it is waiting for its data to be printed. In order to support this feature, the port has to be able to accept data from the host and store it for future use.

For example, if the printer is printing a job from the serial port, and then receives a second print job from the parallel or USB port, the data from the parallel or USB port will “trickle” bit by bit into the printer buffer to prevent a timeout error from being sent back to the host connected to the parallel port.

The selected value is the time that the printer waits before getting the next byte of data from the host. The Trickle Time value should be less than the host time out value, but not too much shorter or else the printer fills up its buffer too fast.

## Serial Submenu



## Data Protocol

You can select one of the following serial interface protocols to meet the host interface requirements.

- **XON / XOFF** (factory default). The printer controls the flow of communication from the host by turning the transmission on and off. In some situations, such as when the buffer is full or the timing of signals is too slow or too fast, the printer will tell the host to stop transmission by sending an XOFF character. An XOFF character is sent when the number of empty bytes in the buffer is less than or equal to 25 percent of the buffer size. If the host keeps sending data after an XOFF is sent, the printer firmware will continue to send an XOFF for every 16 characters received. When cleared, the printer will resume receiving data (XON). The data does not have any End of Text codes; XON / XOFF is a non-block protocol.
- **ETX / ACK**. End of Text / Acknowledge. The host controls the flow of communication to the printer by sending a block of data and ending the block with an End of Text (ETX) signal. When the printer receives the ETX signal, it will acknowledge the ETX, thereby acknowledging it has received the entire block of data.
- **ACK / NAK**. ACK means acknowledge; the device acknowledges it has accepted a transmission. NAK means negative acknowledge; the device did not receive the transmission.
- **SERIES1 1 CHAR**. The printer controls the flow of communication from the host by turning the transmission on and off using response characters sent to the host. If the number of valid bytes in the buffer reaches 75 percent of the buffer size, the online or offline and buffer full response character is sent. If the buffer is completely full, an online or offline buffer full response is sent every time a character is sent from the host. Whenever the printer state changes to online or offline, the appropriate response character is sent. If the idle response option is enabled, the printer will send a response character every two seconds while the number of valid bytes in the buffer is less than 75 percent of the buffer size. If a poll character is received (configurable from the Poll Character xx Hex option on the front panel from hex 0 through FF), the printer will send a response character *n* milliseconds later (configurable from the Poll Character xx MS on the front panel from 0 through 30). This *n* milliseconds is called the poll delay. The poll character will be removed from the input data stream and will not be processed. This may cause problems with the transmission of binary data (e.g., control codes, bit image, etc.). If a poll delay is started due to the receipt of a poll character and another poll character is received, the second poll character has no effect and is removed from the input data stream. If a transition (from buffer full to empty or online to offline) occurs during a poll delay, the new printer state will be sent at the end of the poll delay.

The response characters are described in Table 5.

**Table 5. Series1 1 Char Response Characters**

| Printer State            | Response |
|--------------------------|----------|
| Online and Buffer Empty  | CR       |
| Online and Buffer Full   | 3        |
| Offline and Buffer Empty | 0        |
| Offline and Buffer Full  | 2        |

- **SERIES1 2 CHAR.** This protocol behaves exactly the same as the Series1 Char except there is a two-character response to the host. The response characters are described in Table 6.

**Table 6. Series1 2 Char Response Characters**

| Printer State            | Response |
|--------------------------|----------|
| Online and Buffer Empty  | 1 CR     |
| Online and Buffer Full   | 3 CR     |
| Offline and Buffer Empty | 0 CR     |
| Offline and Buffer Full  | 2 CR     |

- **ENQ/ACK.** Enquiry/Acknowledge. The host controls the flow of data by sending an ENQ (Enquiry, decimal 5, Control-E) approximately every 80 characters. When the printer is ready for more data, it replies with an ACK (Acknowledge, decimal 6, Control-F).
- **DTR.** The printer controls the data flow by sending this hardware signal to the host. If there is enough room in the printer buffer, the printer will send a high signal; if the buffer is full, the printer will send a low signal. DTR tells the host if it is safe to send more data. (If the host sends data during an unsafe condition, data will be lost.)

## Baud Rate

Sets the baud rate of the serial interface in the printer. Baud rate is the speed at which serial data is transferred between the host computer and the printer. The choices for the RS-232 interface are 600, 1200, 2400, 4800, 9600, 19200, 38400, 57600, and 115200 Baud. The default is 9600 Baud.

**NOTE:** If you select a baud rate that is greater than 19200, you may also want to increase the Buffer Size in K parameter to improve performance.

## Word Length

Sets the length of the serial data word. The length of the data word can be set to 7 or 8 bits, and must match the corresponding data bits setting in the host computer.

## Stop Bits 1

Sets the number of stop bits in the serial data word. Either one or two stop bits can be selected. The setting must match the corresponding stop bit setting in the host computer.

## Parity

Set for odd parity, even parity, mark, sense, or no parity. The setting must match the corresponding parity setting in the host computer.

## Data Term Ready

This configuration is part of hardware flow control and determines when the Data Terminal Ready (DTR) signal is generated. This signal indicates if the printer is ready to receive data.

- **True** (factory default). Continuously asserts the DTR signal.
- **On Line and BNF (buffer not full)**. Asserts the DTR signal when the printer is online and the internal serial buffer is not full.
- **Off Line or BF (buffer full)**. Asserts the DTR signal when the printer is offline or the internal serial buffer is full.
- **On Line**. Asserts the DTR signal when the printer is online.
- **False**. Never asserts the DTR signal.

## Request To Send

This configuration is part of hardware flow control and determines when the Request to Send (RTS) signal is generated. This signal indicates whether or not the printer is ready to receive data.

- **On Line and BNF** (factory default). Asserts the RTS signal when the printer is online and the internal serial buffer is not full.
- **Off Line or BF**. Asserts the RTS signal when the printer is offline or the internal serial buffer is full.
- **On Line**. Asserts the RTS signal when the printer is online.
- **False**. Never asserts the RTS signal.
- **True**. Continuously asserts the RTS signal.

## Buffer Size in K

This option configures the amount of memory allocated for the serial port buffer. You may specify between 1 and 16 Kbytes, in 1-Kbyte increments. The default is 16K.

**NOTE:** 1. If you select a baud rate that is 19200 or greater, you may want to increase the Buffer Size in K parameter to improve performance.

2. H-Series and OpenPrint HD products have a range of 1 to 256 and a default of 64K.

## Poll Character

This option is for the Series1 protocol. Whenever the printer receives this character, it sends a response to the host indicating the current state of the printer (see Series1 protocol). It may be configured from 0 through FF hexadecimal.

## Poll Response

This option is for the Series1 protocol. After receiving a poll character, the printer will wait the poll response time in milliseconds before sending the response. It may be configured from 0 through 30.

## Idle Response

This option is for the Series1 protocol.

- **Disable** (factory default)
- **Enable.** The printer will send a response character every two seconds while the number of valid bytes in the buffer is less than 75 percent of the buffer size.

## One Char Enquiry

The One Char Enquiry mode uses the Poll Character to detect a request from the host and sends a response back to the host. This option also allows you to turn on and off this feature.

**Table 7. One Char Enquiry Response Characters**

| Printer State               | Response (hex) |
|-----------------------------|----------------|
| Online and Buffer Not Full  | 22             |
| Online and Buffer Full      | 23             |
| Offline and Buffer Not Full | 20             |
| Offline and Buffer Full     | 21             |

The Poll Character is removed from the data stream. If the Data Protocol is set to ETX/ACK, ACK/NAK, or Series 1, One Char Enquiry is automatically disabled.



## Framing Errors

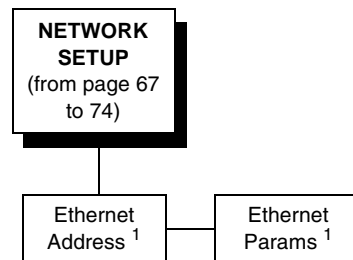
Possible errors that can occur when the printer's serial interface settings do not match those of the host computer.

- **Enable** (factory default). If a framing error occurs, a fault message will display on the control panel.
- **Disable**. If a framing error occurs, a fault message will not display on the control panel.

## Offline Process

- **Disable** (factory default). When set to disable, the printer does not process serial data while in offline mode.
- **Enable**. When set to enable, the printer continues to process without printing the current serial job while the printer is offline until the printer's buffer is full.

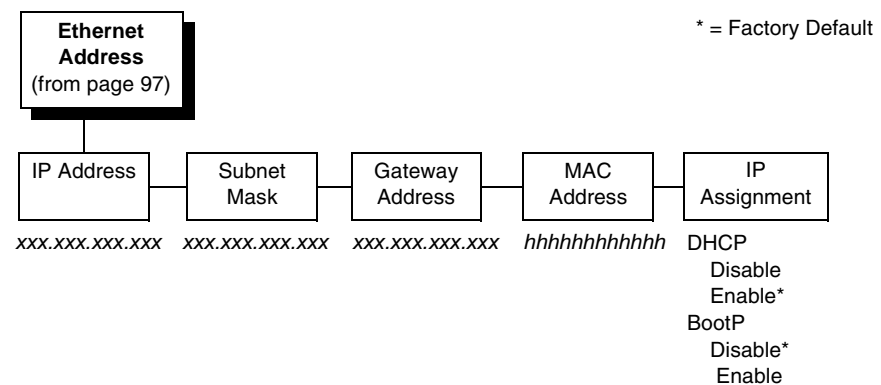
# NETWORK SETUP Menu



<sup>1</sup> Only if the Integrated Ethernet feature is installed.

See section below. See page 99.

## Ethernet Address



### **IP Address**

A numeric address such as 123.45.61.23 which identifies a printer or server in a LAN or WAN.

### **Subnet Mask**

A binary value used to divide IP networks into smaller subnetworks or subnets. This mask is used to help determine whether IP packets need to be forwarded to other subnets.

### **Gateway Address**

A gateway address is the IP address of a hardware device (gateway) that translates data between two incompatible networks, which can include protocol translation.

### **MAC Address**

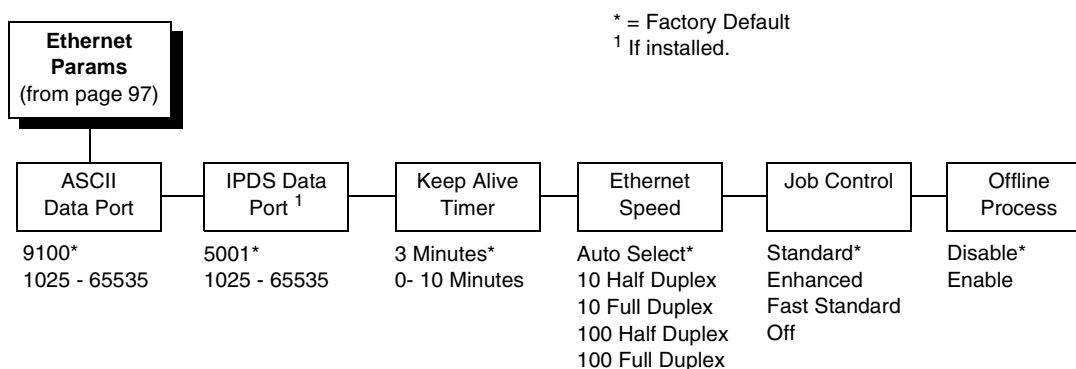
This menu item is the Manufacturer's Assigned Number, and is unique for each printer. It is read-only.

### **IP Assignment**

This menu provides two options to control IP Assignment: DHCP and BootP.

- **DHCP.** You can enable/disable the DHCP protocol using this option, but consult your administrator for the appropriate setting. Options include Disable and Enable (factory default).
- **BootP.** You can enable/disable the BootP protocol using this option, but consult your administrator for the appropriate setting. Options include Disable (factory default) and Enable.

## Ethernet Params



The Ethernet Params menu helps your printer communicate on a network. For information on assigning the IP Address, Gateway Address, Subnet Mask, and MAC Address, refer to the *Network Interface Card User's Manual*.

### ASCII Data Port

This option sets the port number for ASCII print jobs. The data port number needs to match your host system setting.

- **9100** (factory default)
- **1025 - 65535**

### IPDS Data Port

This option allows you to set the port number for IPDS print jobs only if the IPDS option is installed.

- **5001** (factory default)
- **1025 - 65535**

### Keep Alive Timer

This is the time that the Keep Alive Timer will run. With the Keep Alive Timer on, the tcp connection will stay connected even after the print job has terminated.

- **3 Minutes** (factory default)
- **0 - 10 Minutes**

## Ethernet Speed

This menu option only appears if a 10/100Base-T network interface card (NIC) is installed. The Ethernet Speed menu allows compatibility with different systems and networks. The factory default is Auto Select.

- **Auto Select.** (factory default) This setting tells the 10/100Base-T NIC to perform an auto detection scheme and configure itself to be 10 Half Duplex, 10 Full Duplex, 100 Half Duplex, or 100 Full Duplex.
- **10 Half Duplex.** Tells the 10/100Base-T NIC to communicate at 10 Megabits per second using half duplex.
- **10 Full Duplex.** Tells the 10/100Base-T NIC to communicate at 10 Megabits per second using full duplex.
- **100 Half Duplex.** Tells the 10/100Base-T NIC to communicate at 100 Megabits per second using half duplex.
- **100 Full Duplex.** Tells the 10/100Base-T NIC to communicate at 100 Megabits per second using full duplex.

## Job Control

The job control mode has four options:

- **Standard** (factory default). The NIC waits for the printer to finish receiving the current job before sending another job. The status line shows “done” when the job is completely received by the NIC.
- **Enhanced.** The NIC waits for the printer to finish receiving the current job before sending another job. The status line shows “done” when the job is fully printed.
- **Off.** No job synchronization between the NIC and the printer.
- **Fast Standard.** The EOJ (End of Job) packet is acknowledged immediately. Use this selection if the job is timed out due to a delay in the acknowledgement of the EOJ packet because of the amount of data being printed.

**NOTE:** It is recommended to set this option to Enhanced if the emulation is Postscript.

## Offline Process

- **Disable** (factory default). When set to disable, the printer does not network data while in offline mode.
- **Enable.** When set to enable, the printer continues to process without printing the current network job while the printer is offline until the printer’s buffer is full.

## ACTIVE IGP EMUL and ACTIVE EMULATIONS

The emulation types present in the printer are based on the firmware installed and the emulation options included. Both are configured from the Factory and do not require any action from the user.

**IMPORTANT** Be sure to know which type of firmware and options are purchased (see Table 3) to understand the **ACTIVE IGP EMUL**, **ACTIVE EMULATION**, and **EMULATION** main menus. The H-Series printers only have the LinePrinter+ emulation.

This ACTIVE IGP EMUL and ACTIVE EMULATION function allows you to activate the desired emulation. There are two methods for selecting the desired emulation. The first is by selecting the emulation directly from the printer menu. The second is by sending a host command which will switch the emulation automatically (see the appropriate Programmer's Reference Manual for details).

When changing from one emulation to the other, the printer will load the power-up configuration and the new emulation parameters. Any configuration settings performed before selecting these emulations that are not saved in NVRAM will be lost.

**Table 8. Available Firmware Types and Options**

| Firmware Type         | ACTIVE IGP EMUL <sup>1</sup> | ACTIVE EMULATION <sup>2</sup> | EMULATION <sup>3</sup>          |
|-----------------------|------------------------------|-------------------------------|---------------------------------|
| <b>P8000 Standard</b> | IGP/PGL*                     | N/A                           | IPDS<br>IPG/PGL<br>LinePrinter+ |
|                       | IGP/VGL                      | N/A                           | IPDS<br>IGP/VGL<br>LinePrinter+ |
| <b>P8000 TN</b>       | IGP/PGL*                     | N/A                           | IGP/PGL<br>LinePrinter+         |
|                       | IGP/VGL                      | N/A                           | IGP/VGL<br>LinePrinter+         |

**NOTE:**

\* = Default Selection

<sup>1</sup> The Active IGP EMULATION menu is only available when the PGL/VGL option is installed.

<sup>2</sup> The ACTIVE EMULATION menu shows the options "IGP/PGL & LP+" and "IGP/VGL & LP+" when the PGL/VGL option is installed. Otherwise, "LinePrinter+" replaces the options.

<sup>3</sup> The selections under the EMULATION menu is based on the ACTIVE IGP EMULATION or ACTIVE EMULATION settings with all Optional Emulations installed.

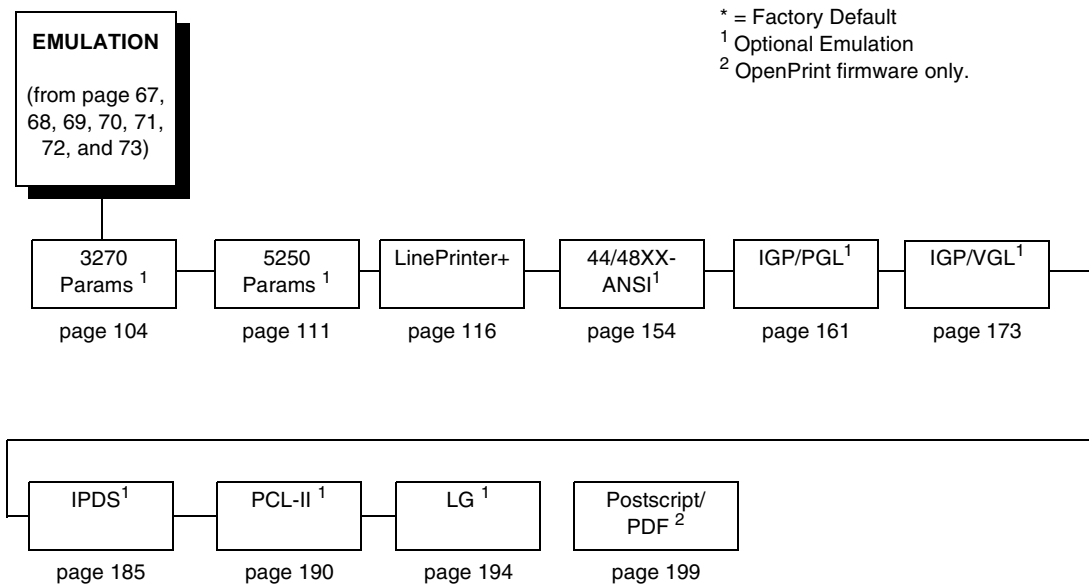
Table 8. Available Firmware Types and Options

| Firmware Type   | ACTIVE IGP EMUL <sup>1</sup> | ACTIVE EMULATION <sup>2</sup> | EMULATION <sup>3</sup> |
|---|------------------------------|-------------------------------|------------------------|
| <b>P8000 PCL-II</b>   | N/A                          | PCL-II*                       | PCL-II                 |
|   |                              | IGP/PGL & LP+                 | IGP/PGL LinePrinter+   |
|   |                              | IGP/VGL & LP+                 | IGP/VGL LinePrinter+   |
| <b>P8000 LG</b>   | N/A                          | LG*                           | LG                     |
|   |                              | IGP/PGL & LP+                 | IGP/PGL LinePrinter+   |
|   |                              | IGP/VGL & LP+                 | IGP/VGL LinePrinter+   |
| <b>P8000 ANSI</b>   | N/A                          | 44/48XX-ANSI*                 | 44/48XX-ANSI           |
|   |                              | IGP/PGL & LP+                 | IGP/PGL LinePrinter+   |
|   |                              | IGP/VGL & LP+                 | IGP/VGL LinePrinter+   |
| <b>OpenPrint P8000 Standard</b>   | N/A                          | Postscript/PDF*               | Postscript/PDF         |
|   |                              | IGP/PGL & LP+                 | IGP/PGL LinePrinter+   |
|   |                              | IGP/VGL & LP+                 | IGP/VGL LinePrinter+   |
| <b>OpenPrint P8000 HD</b>   | N/A                          | N/A                           | Postscript/PDF         |
| <b>H-Series</b>   | N/A                          | N/A                           | LinePrinter+           |
| <b>NOTE:</b><br>* = Default Selection<br><sup>1</sup> The Active IGP EMULATION menu is only available when the PGL/VGL option is installed.<br><sup>2</sup> The ACTIVE EMULATION menu shows the options “IGP/PGL & LP+” and “IGP/VGL & LP+” when the PGL/VGL option is installed. Otherwise, “LinePrinter+” replaces the options.<br><sup>3</sup> The selections under the EMULATION menu is based on the ACTIVE IGP EMULATION or ACTIVE EMULATION settings with all Optional Emulations installed. |                              |                               |                        |

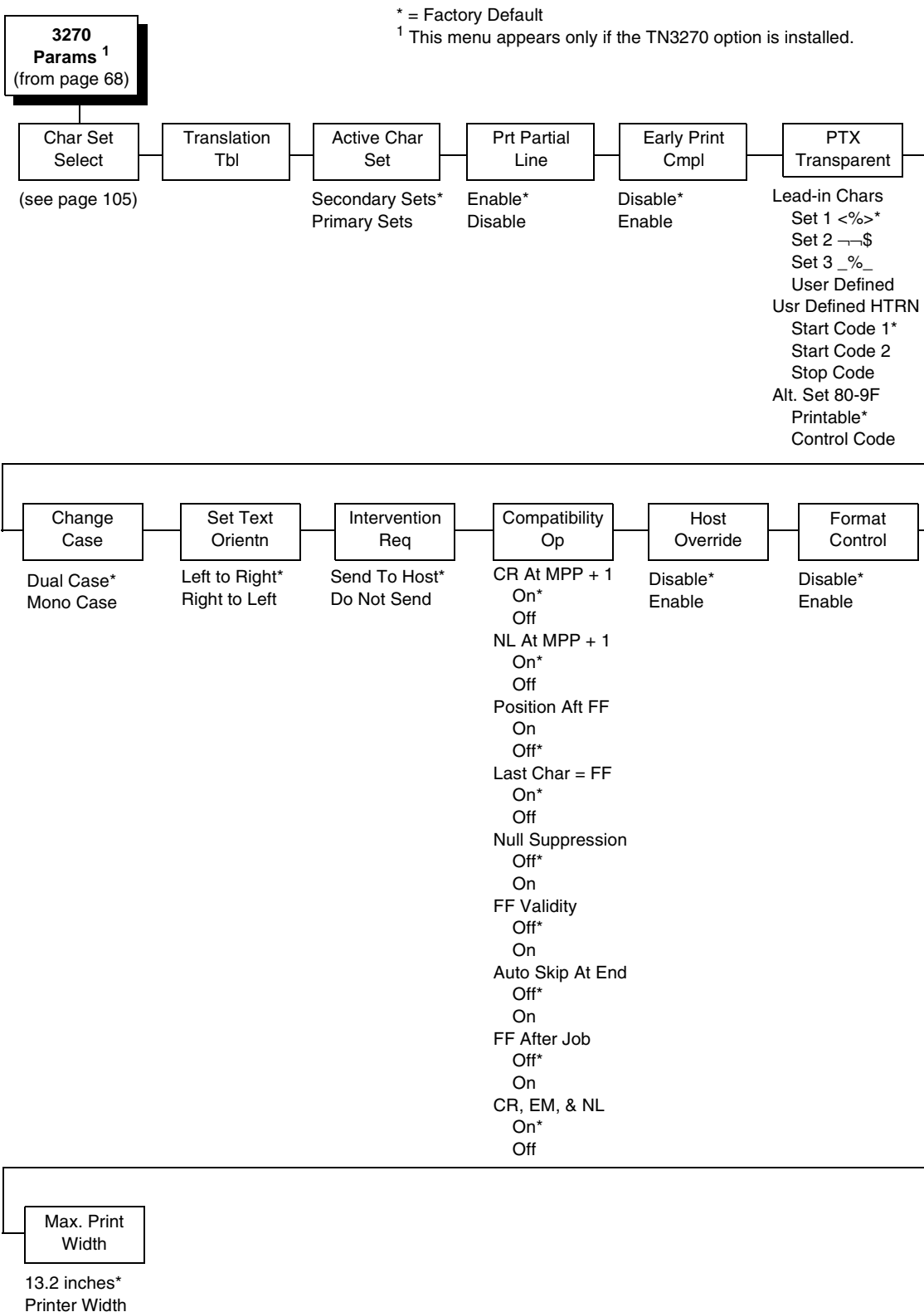
## EMULATION Menu

The EMULATION menu allows you to configure the emulation used with your printer. The Proprinter XL, Epson FX, P-Series, P-Series XQ, and Serial Matrix emulations are all part of ASCII LinePrinter+. The H-Series LinePrinter+ has a unique set of emulations such as LQ1600K, KS, and KSSM depending on the firmware type. You can configure options for the active emulation via the EMULATION menu. Emulation options are further described in their corresponding Programmer's Reference Manual.

The menus shown for the ASCII LinePrinter+, IGP/PGL, and IGP/VGL are specific to the Standard, ANSI, and TN firmware. These emulations may be structured differently for the PCL-II and LG Firmware. For PCL-II and LG Firmware, some of the character sets or options may not be available.



## 3270 Params







\* = Factory Default

## Translation Tbl

Prints out a table of the Coax interface's current character set. This operation is valid only when the TN3270 interface is the current interface.

## Active Char Set

Specifies which character language set will be the active set.

- **Secondary Sets** (factory default)
- **Primary Sets**

## Prt Partial Line

- **Enable** (factory default). When this option is enabled, it forces the printer to print if a partial line is in the printer (i.e. line not ending with a LF).
- **Disable**. When disabled, the last partial line of data will not be printed.

## Early Print Cmpl

Early Print Complete allows the printer to send Print Complete status to the host before the printer is actually done printing all data. Early Print Complete is only available if the IPDS feature is installed.

- **Disable** (factory default). Means the printer will suppress the Early Print Complete response until all printing is complete.
- **Enable**. Means the printer will send an acknowledgement to the host when it is able to accept more data.

**NOTE:** When an Early Print Complete is enabled and an error occurs, the data in the printer will remain in the buffer (regardless of the setting of the Cancel Buffer option). It is recommended that local procedures be followed to recover from the error.

Do not select Early Print Complete while a print job is in progress. If this is done you will need to restart the printer.

## PTX Transparent

### Lead-in Chars

You can enable additional printer features which are not accessible through standard TN3270 emulations. To access these features, send text commands in the data stream. The commands must have a start and end code. Four sets are available:

- **Set 1.** start code: <% (factory default)  
stop code: >
- **Set 2.** start code: ␣␣  
stop code: \$
- **Set 3.** start code: \_\_%  
stop code: \_\_
- **User Defined.**

## Usr Defined HTRN

This option is used to set user defined lead-in characters. The range is ASCII character. This option allows users to define their own lead-in characters for the Printronix Specific commands. Select a hex value for the following codes for the User Defined option:

- **Start Code 1 5F** (factory default)
- **Start Code 2 5F**
- **Stop Code 5B**

## Alt. Set 80-9F

- **Printable** (factory default). Prints data in the range of hex 80 through hex 9F.
- **Control Code**. Interprets data in the range of hex 80 through hex 9F as a control code.

## Change Case

Specifies the font as Mono or Dual case. This option is available only in non-SCS mode. The host will be notified of the change when the printer is placed online. Mono Case prints the same as Dual Case if the character set is one of the following “right to left” sets: Katak., Hebrew, Old Hebrew, and Farsi.

SCS (System Network Architecture Character String) mode is controlled by the host computer.

- **Dual Case** (factory default)
- **Mono Case**

## Set Text Orientn

Specifies the direction in which characters are printed on the page. This allows the printer to print languages which are printed right to left instead of left to right.

- **Left to Right** (factory default).
- **Right to Left**. When a right to left language is selected, the host will be notified of print direction changes when the printer is put online.

## Intervention Req

Select from the following:

- **Send To Host** (factory default). The printer sends a signal to the host computer when any of the following occur:
  - Printer faults occur.
  - Hold mode time-out occurs.
- **Not Send To Host**

If not selected, the printer will only send the signal on printer faults that cause data loss (paper jam, ribbon stall, online platen open, etc.).

## Compatibility Op

The Compatibility Options allow you to select special printer functions in the non-SCS mode based on the capabilities of the printer emulated.

### CR At MPP+1

MPP is Maximum Print Position, which is also known as line length. This option controls a carriage return at the end of a print line and at MPP+1.

- **On** (factory default). Produces a carriage return to the first print position of the next line.
- **Off**. Produces a carriage return to the first print position of the current line.

### NL At MPP+1

Controls how many lines are skipped when the carriage returns to a new line.

- **On** (factory default). Moves to the first print position two lines down from the current position.
- **Off**. Moves to the first print position of the next print line.

### Position Aft FF (4234 only)

Allows you to select the location of the print position after a form feed command is sent.

- **On**. Sets the printer to print at print position 1 of the first print line on the next form.
- **Off** (factory default). Sets the printer to print at print position 2 of the first print line on the next form.

### Last Char = FF

Determines the print line position when a form feed command is the last code encountered in the print buffer.

- **On** (factory default). Moves to the first print position on the second line of the next form.
- **Off**. Moves to the first print position on the first line of the next form.

**NOTE:** This option is ignored if Auto Skip At End is on.

If configured as a 3287, and a form feed occurs in the middle of a print buffer, the printer defaults to the first print position on the second line of the next form regardless of the setting of this option.

### Null Suppression

- **Off** (factory default). Ignores nulls. The print position does not move.
- **On**. Treats nulls as blank spaces.

### **FF Validity**

Determines if the position of a form feed command affects its execution.

- **Off** (factory default). Performs a form feed only if it occurs at the first print position in a line or at Maximum Print Position +1. A form feed command at any other position is recognized as a space.
- **On**. Allows the printer to perform a form feed command anywhere in the data stream.

### **Auto Skip At End**

Specifies whether or not to perform an automatic form feed at the end of a print buffer. If form feed is the last character in the print order, the form feed function is supplied by the Auto Skip At End option.

- **Off** (factory default). Sets the printer to print at print position 1 of the next line.
- **On**. Sets the printer to print at print position 1 of the first line of the next form.

### **FF After Job**

Determines the print position after an operator-initiated local copy (print screen function).

- **Off** (factory default). Performs an automatic new line command after completing a print buffer (unless a new line, form feed, or carriage return command was the last one executed). The printer is set to print at print position 1 of the next line.
- **On**. Performs an automatic form feed command unless a form feed was the last one executed. The printer is set to print at print position 1 of the first line on the next form.

### **CR, EM, and NL (3287 only)**

CR (Carriage Return), EM (Error Message), and NL (New Line) specify that the printer treat the CR, EM, and NL control codes either as spaces or as control codes.

- **On** (factory default). Treats the CR, EM, and NL commands as control codes.
- **Off**. Treats the CR, EM, and NL commands as spaces.

## Host Override

Determines whether the printer accepts certain commands sent by the host, or continues to use the current operator panel settings.

- **Disable** (factory default). Allows these host commands to override operator panel settings: line length, forms length, lines per inch (LPI), characters per inch (CPI), print quality, and text orientation. Note the information appearing on the message display may not match the data stream setting. No values will change upon initial selection of the disable option.
- **Enable**. The operator panel settings override the host commands.

## Format Control

Enables the printer to reflect the same spacing as CTPC model printers after absolute and relative move commands are executed.

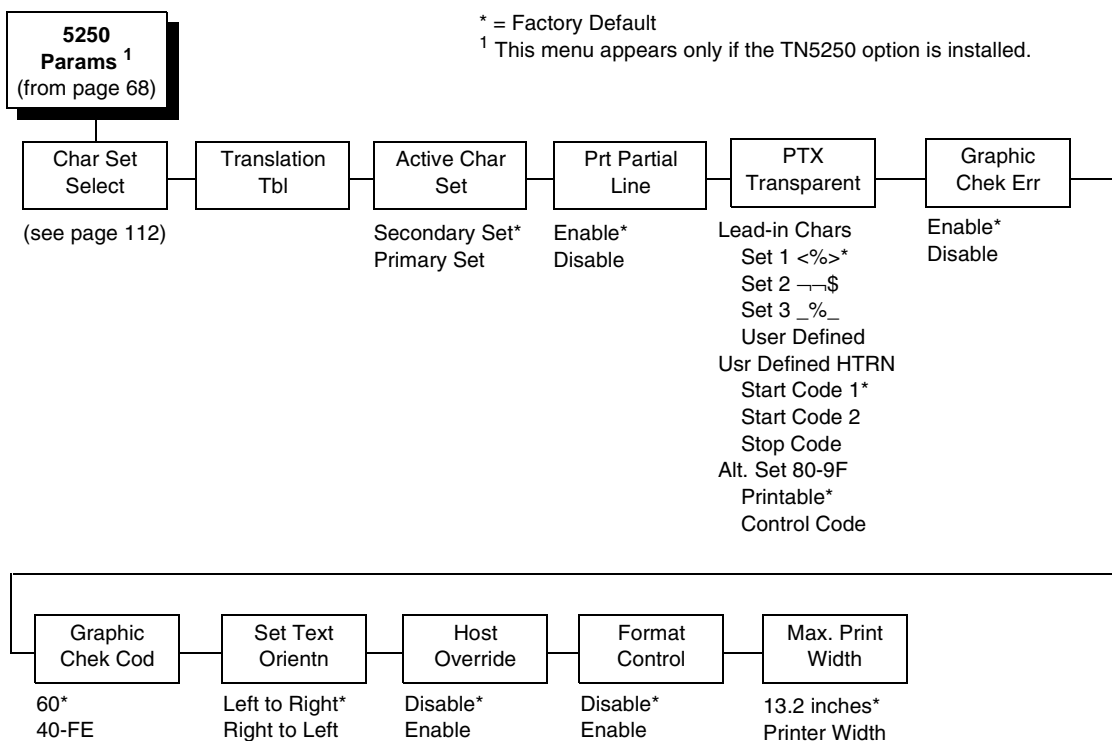
- **Disable** (factory default). Reflects distance, generated by the VGL feature, PGL feature, and Hex Transparent control code sequence, in the new position (after horizontal and vertical tabs are executed).
- **Enable**.

## Max. Print Width

Set the maximum print width the printer will print when using a C/T host interface. Set for 13.2 inches when printing files larger than the width of the printer. All data exceeding the width of the maximum Printer Width will be truncated.

- **13.2 inches** (factory default)
- **Printer Width** (the maximum width of the printer)

## 5250 Params





\* = Factory Default



## Translation Tbl

Prints out a table of the TN5250 interface's current character set. This operation is valid only when the TN5250 interface is the current interface.

## Active Char Set

Selects which group of character sets (Primary or Secondary) will be active.

- **Secondary Set** (factory default)
- **Primary Set**

## Prt Partial Line

- **Enable** (factory default). When this option is enabled, it forces the printer to print if a partial line is in the printer (i.e. line not ending with a LF).
- **Disable**. When disabled, the last partial line of data will not be printed.

## PTX Transparent

### Lead-in Chars

You can enable additional printer features which are not accessible through standard TN5250 emulations. To access these features, send text commands in the data stream. The commands must have a start and end code. Four sets are available:

- **Set 1.** start code: <% (factory default)  
stop code: >
- **Set 2.** start code: ┐┐  
stop code: \$
- **Set 3.** start code: \_%  
stop code: \_
- **User Defined.**

### Usr Defined HTRN

This option is used to set user defined lead-in characters. The range is ASCII character. This option allows users to define their own lead-in characters for the Printronix Specific commands. Select a hex value for the following codes for the User Defined option:

- **Start Code 1 5F** (factory default)
- **Start Code 2 5F**
- **Stop Code 5B**

### Alt. Set 80-9F

- **Printable** (factory default). Prints data in the range of hex 80 through hex 9F.
- **Control Code**. Interprets data in the range of hex 80 through hex 9F as a control code.

## Graphic Chek Err

Allows overriding of the host setting for the SGEA (Set Graphic Error Action) command.

- **Enable** (factory default). The host setting for the SGEA used by the printer. If the SGEA command is requested to stop on graphic errors, the printer will stop when a graphic error is detected.
- **Disable**. Ignores the SGEA command from the host. The printer does not stop when an error is detected; instead, it substitutes the character selected in the Graphic Chek Code parameter.

## Graphic Chek Cod

Specifies the replacement character to print in place of any unprintable character that is received from the host. Choose a hex character from 40 through FE. The character becomes the printer default when:

- The printer is powered off and then powered on.
- An SGEA command specifies to use the operator panel default.
- The Graphic Chek Err parameter is disabled.

The value can be the following:

- **60** (factory default)
- **40 – F4**

## Set Text Orientn

Specifies the direction in which characters are printed on the page. This allows the printer to print languages which are printed right to left instead of left to right.

- **Left to Right** (factory default)
- **Right to Left**. When a right to left language is selected, the host will be notified of print direction changes when the printer is put online.

## Host Override

Determines whether the printer accepts certain commands sent by the host, or continues to use the current operator panel settings.

- **Disable** (factory default). Allows these host commands to override operator panel settings: line length, forms length, lines per inch (LPI), characters per inch (CPI), print quality, and text orientation. Note the information appearing on the message display may not match the data stream setting. No values will change upon initial selection of the disable option.
- **Enable**. The operator panel settings override the host commands.

## Format Control

Enables the printer to reflect the same spacing as earlier generation line matrix printers after absolute and relative move commands are executed.

- **Disable** (factory default). Reflects distance, generated by the VGL feature, PGL feature, and Hex Transparent control code sequence, in the new position (after horizontal and vertical tabs are executed).
- **Enable**.

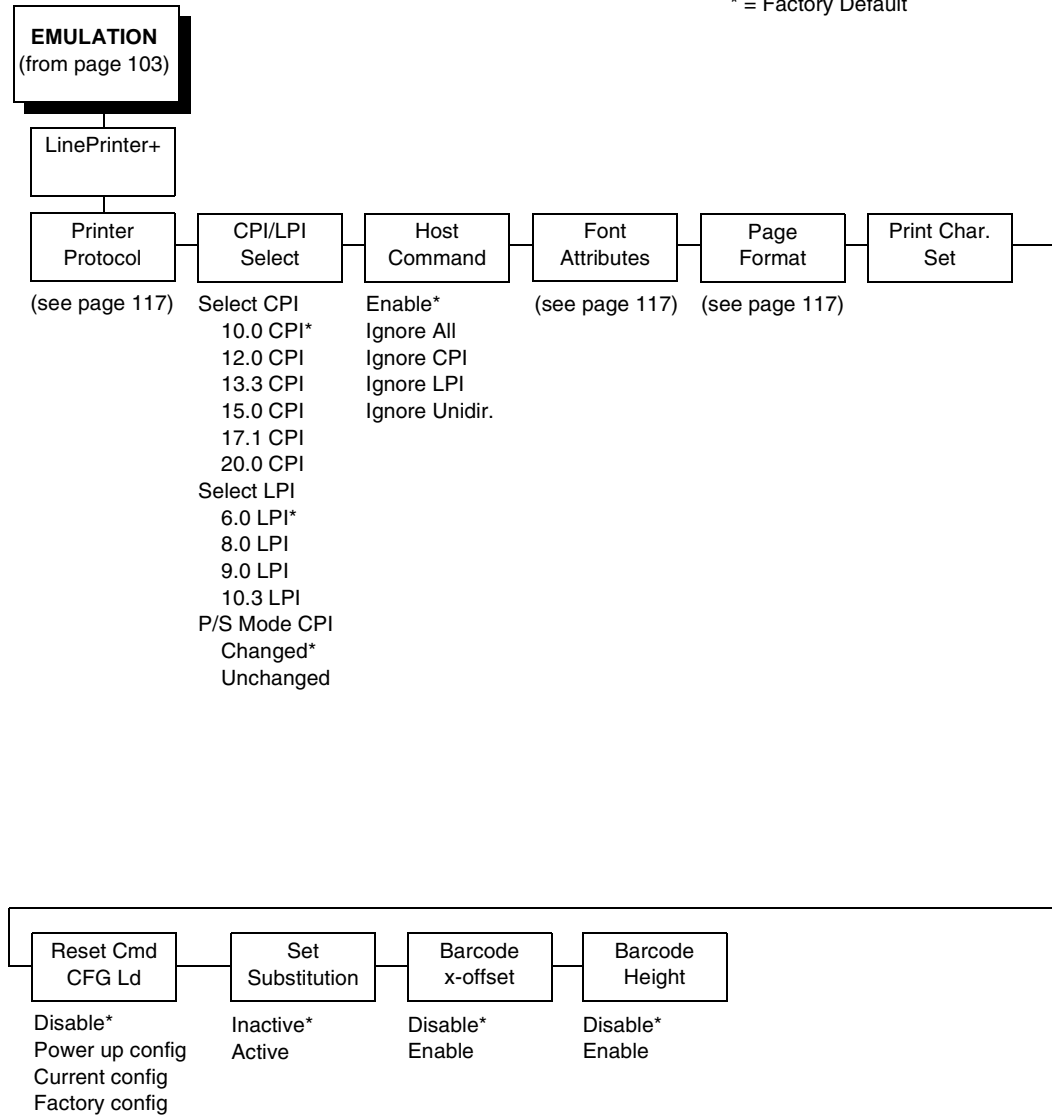
## Max. Print Width

Set the maximum print width the printer will print when using an IBM host interface. Set for 13.2 inches when printing files larger than the width of the printer. All data exceeding the width of the maximum Printer Width will be truncated.

- **13.2 Inches** (factory default)
- **Printer Width** (the maximum width of the printer)

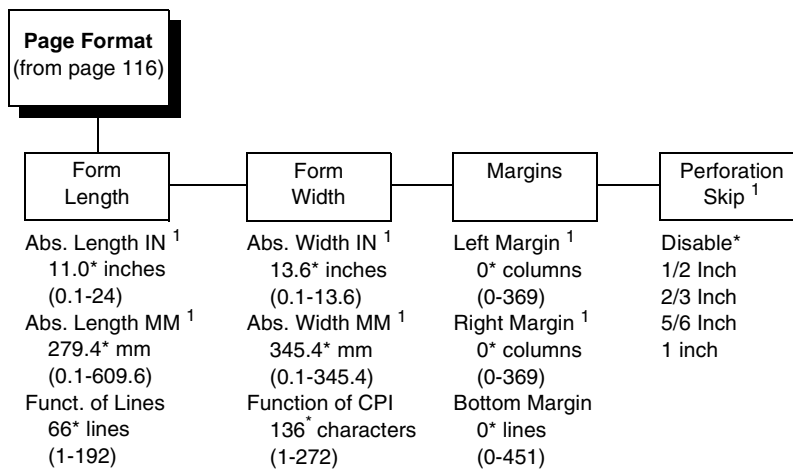
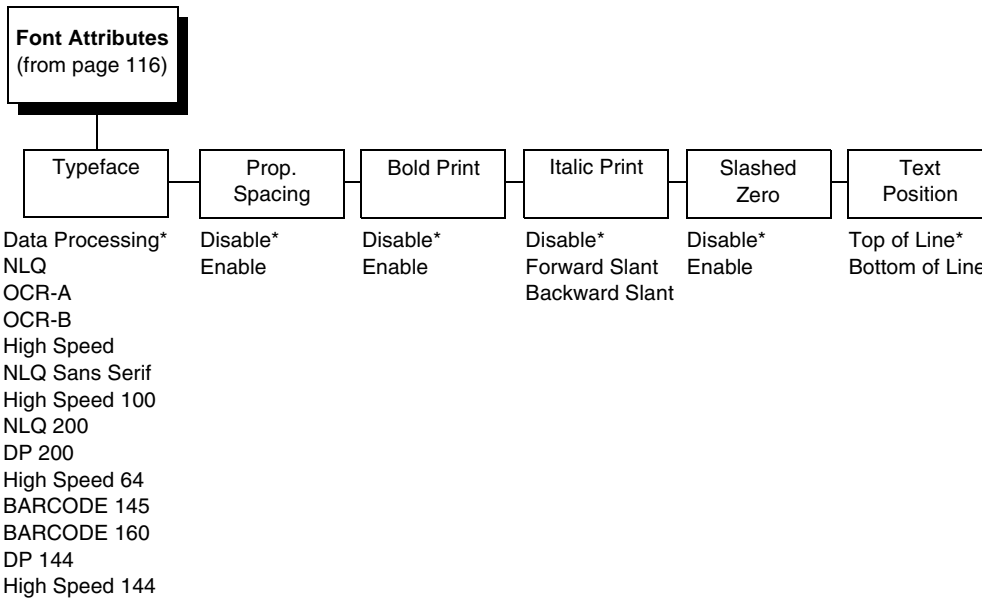
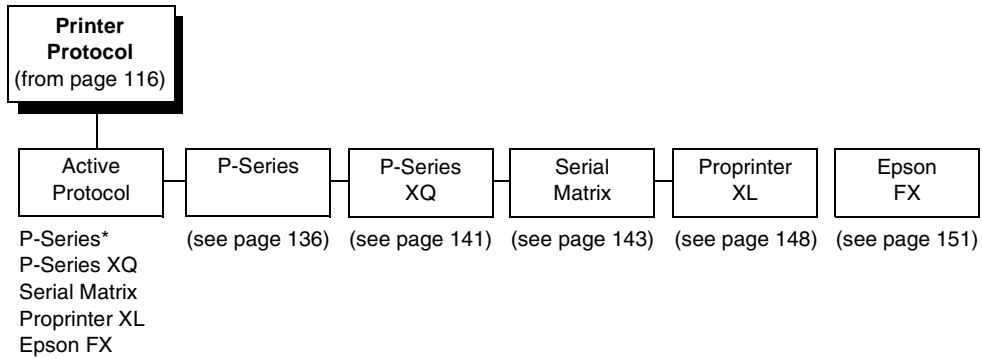
## LinePrinter Plus Emulation (ASCII)

\* = Factory Default

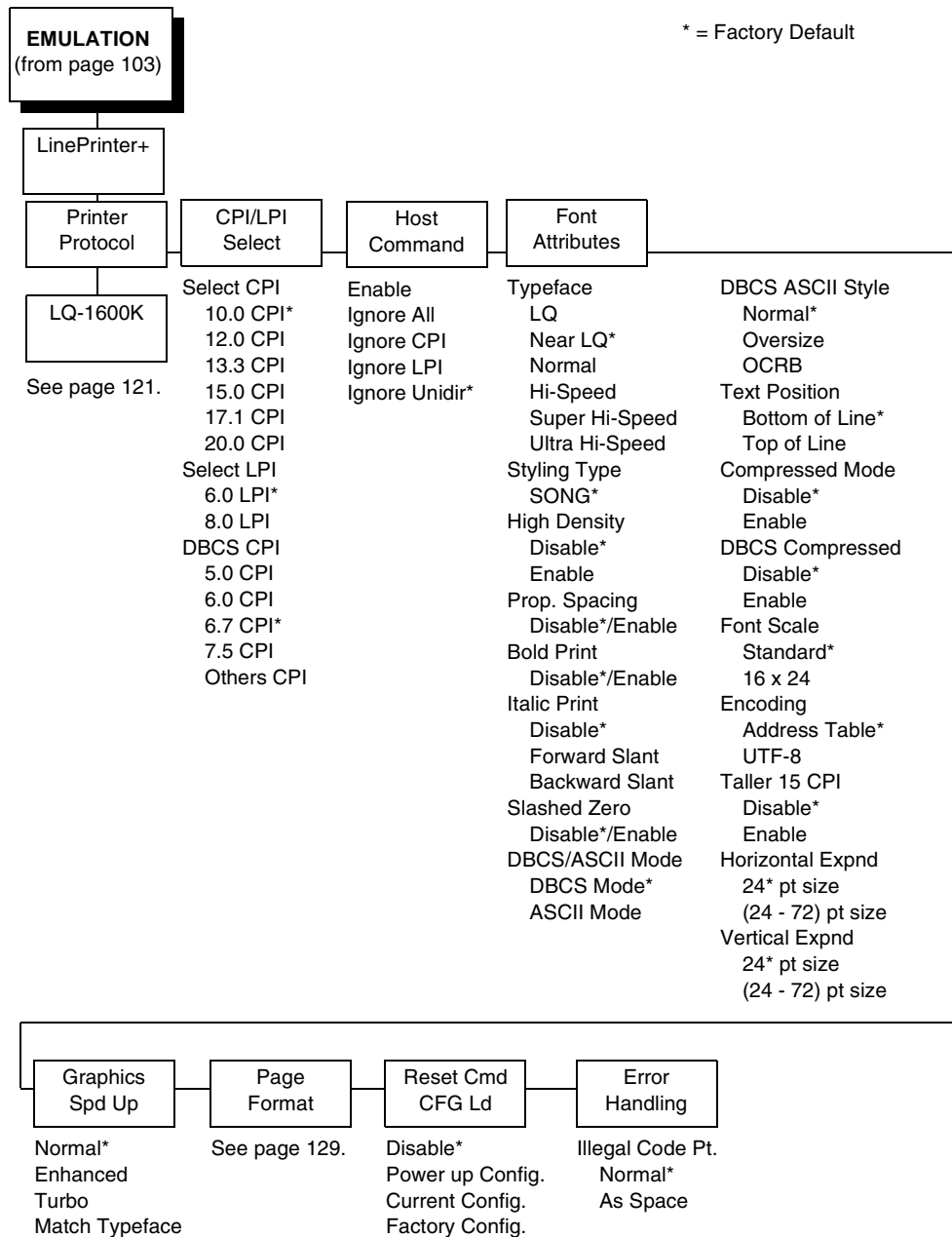


\* = Factory Default

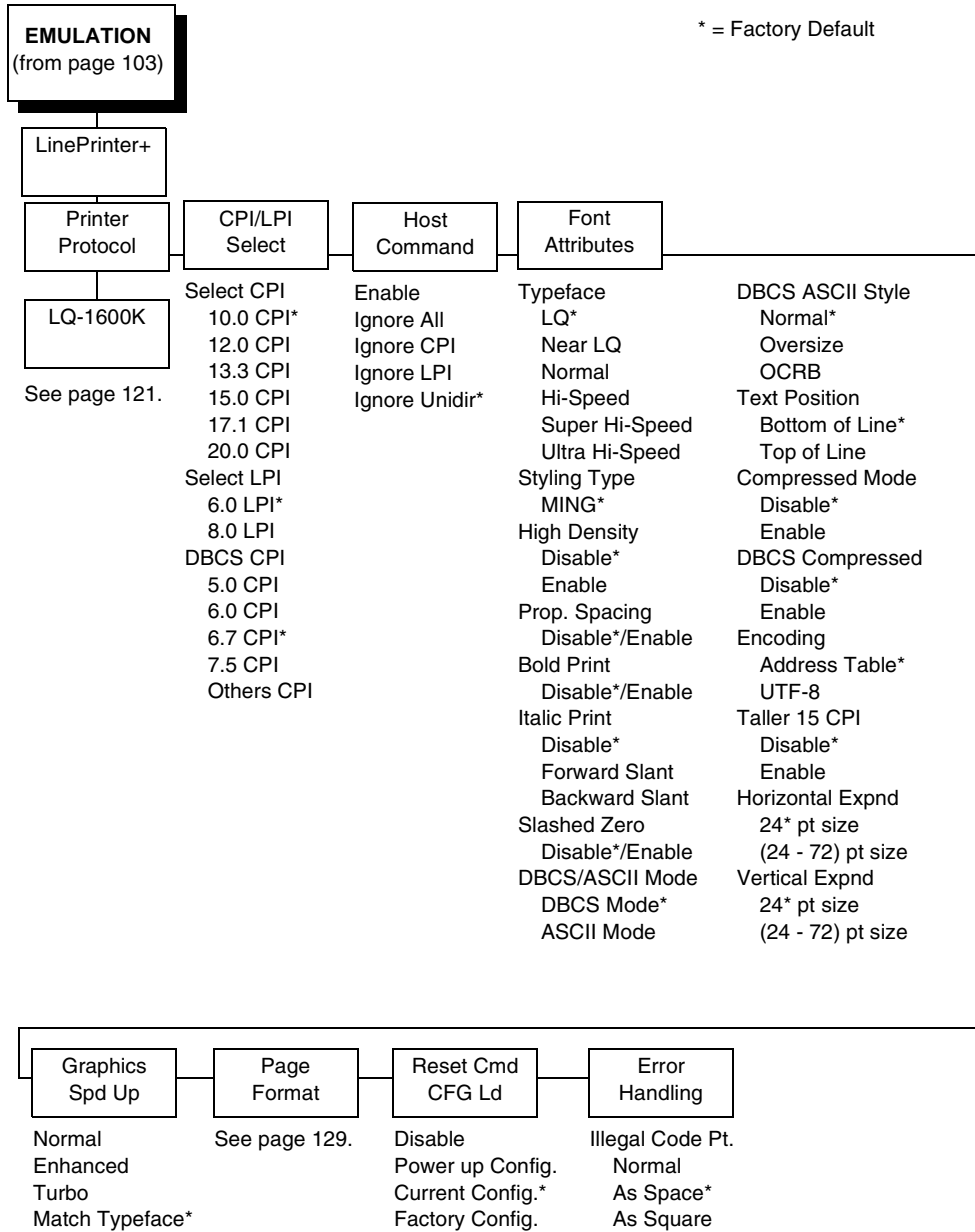
<sup>1</sup> Hidden when IPDS is active.



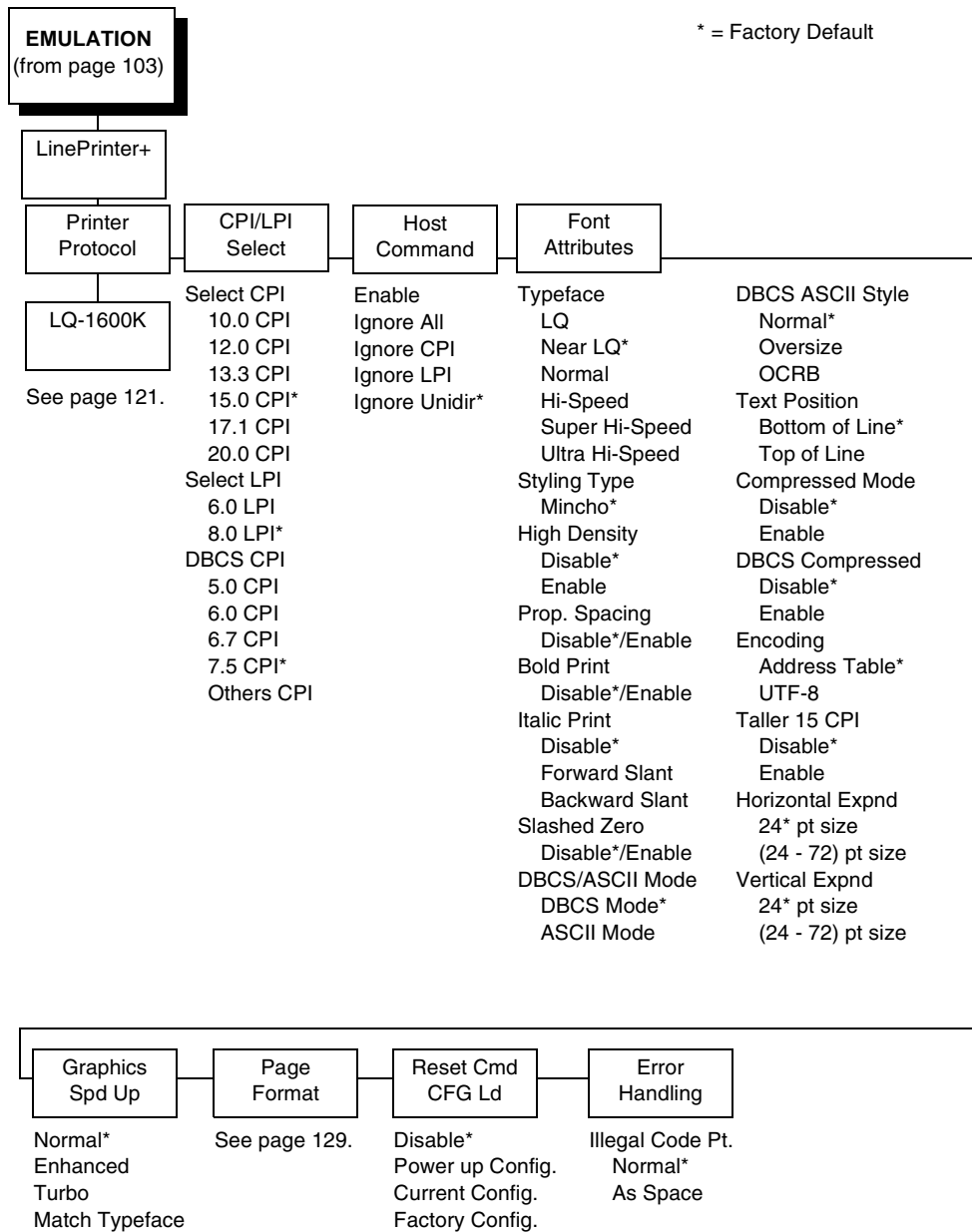
## LinePrinter Plus Emulation (H-Series Hanzi GB)



## LinePrinter Plus Emulation (H-Series Hanzi Big5)

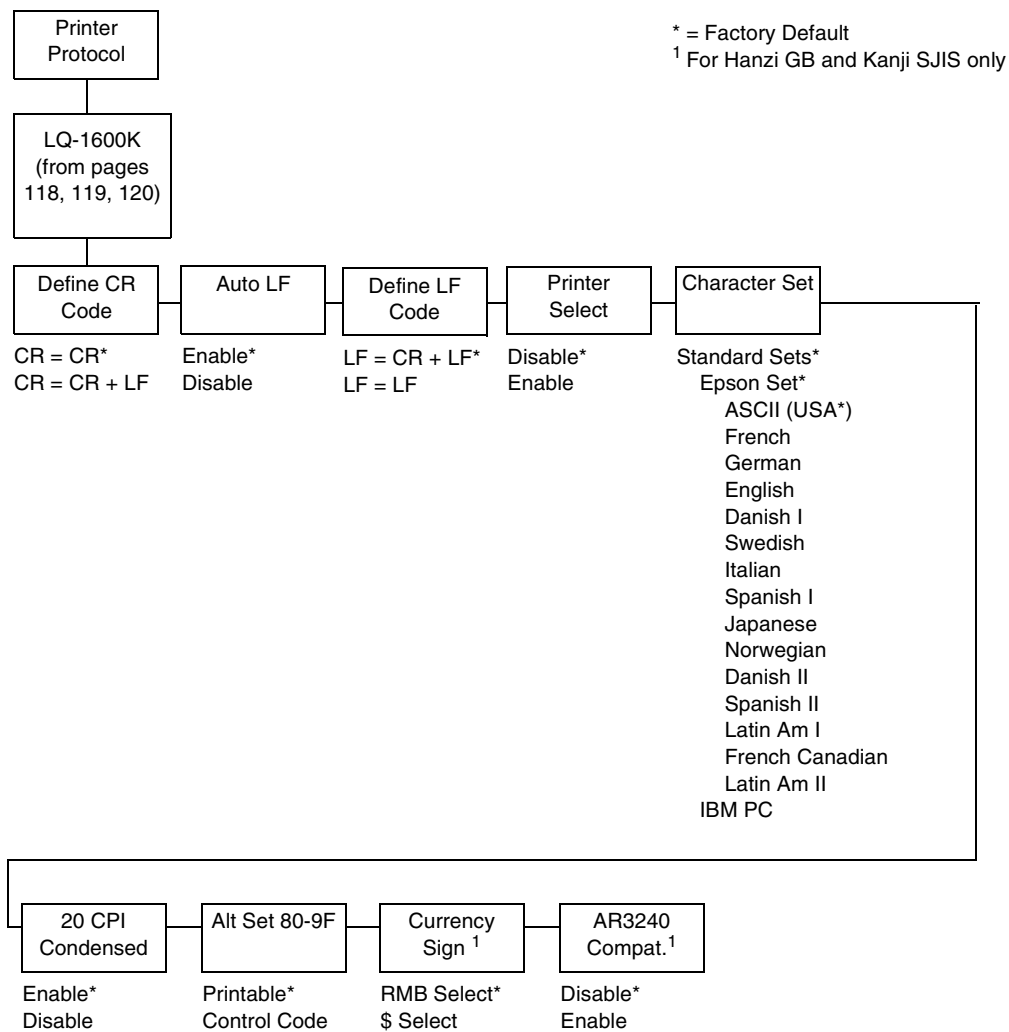


## LinePrinter Plus Emulation (H-Series Kanji)





## LQ-1600K Emulation



## Define CR Code

The Define CR Code option controls the action of the printer when it receives a Carriage Return code (hex 0D) from the host computer. If this feature is enabled, each time the printer receives a Carriage Return, it inserts an additional Line Feed code (hex 0A) into the data stream. Do not use this feature if the host computer sends Line Feeds to the printer.

- **CR = CR.** Does not insert an extra Line Feed after each Carriage Return.
- **CR = CR + LF.** Inserts an extra Line Feed after each Carriage Return.

## Auto LF

This option defines the printer actions when print data is received past the forms width setting.

- **Enable.** Performs an automatic carriage return and line feed when data is received past the forms width.
- **Disable.** Discards any data past the forms width.

## Define LF Code

The Define LF Code option controls the action of the printer when it receives a Line Feed code (hex 0A) from the host computer. If this feature is enabled, each time the printer receives a Line Feed, it inserts an additional Carriage Return code (hex 0D) into the data stream. This feature can be used in most installations, but it is required if the host computer does not send Carriage Returns to the printer.

- **LF = CR + LF.** Adds an extra Carriage Return with each Line Feed.
- **LF = LF.** Does not add a Carriage Return with a Line Feed.

## Printer Select

- **Disable.** Ignores the ASCII DC1 and DC3 control codes.
- **Enable.** Disables the printer when a DC1 control code is received, and enables the printer when a DC3 control code is received.

## Character Set

This parameter selects a character set for the Epson® emulation.

## 20 CPI Condensed

Compressed print characters are narrower than the normal character set. This is helpful for applications for which you need to print the maximum amount of information on a page.

- **Enable.** Prints about 60 percent of the width of normal characters when compressed print is chosen by the host computer. For example, a 12 CPI Draft font will compress to 20 CPI.
- **Disable.** Does not compress print widths, even if condensed print is chosen by the host.

**Alt. Set 80-9F**

- **Control Code.** Interprets data in the range of hex 80 through hex 9F as a control code.
- **Printable.** Prints data in the range of hex 80 through hex 9F.

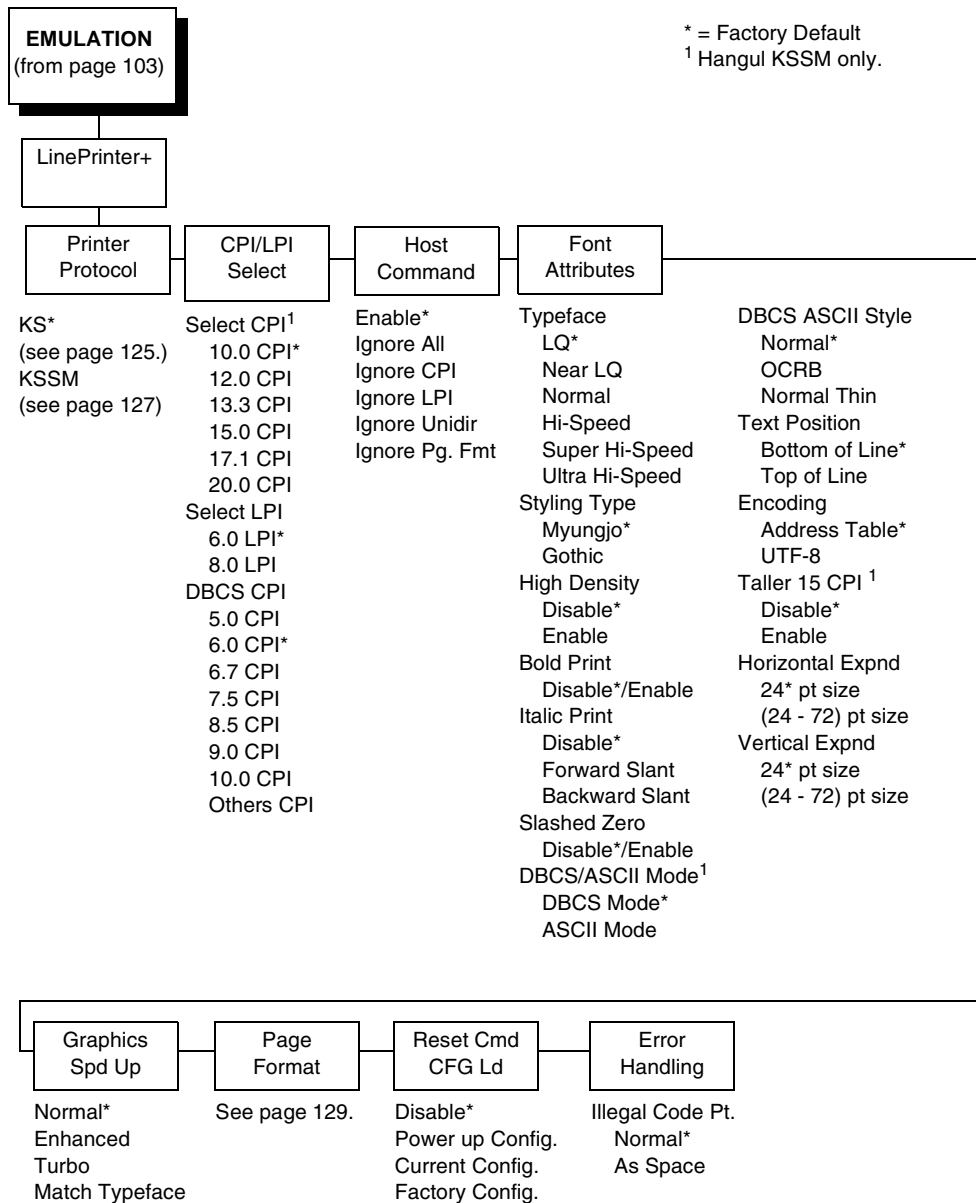
**Currency Sign (for GB and Kanji)**

- **RMB Select.** The ASCII code hex 24 is printed as a RMB “¥” character in DBCS mode. Default for GB.
- **\$ Select.** The ASCII code hex 24 is printed as a dollar “\$” character in DBCS mode. Default for Kanji.

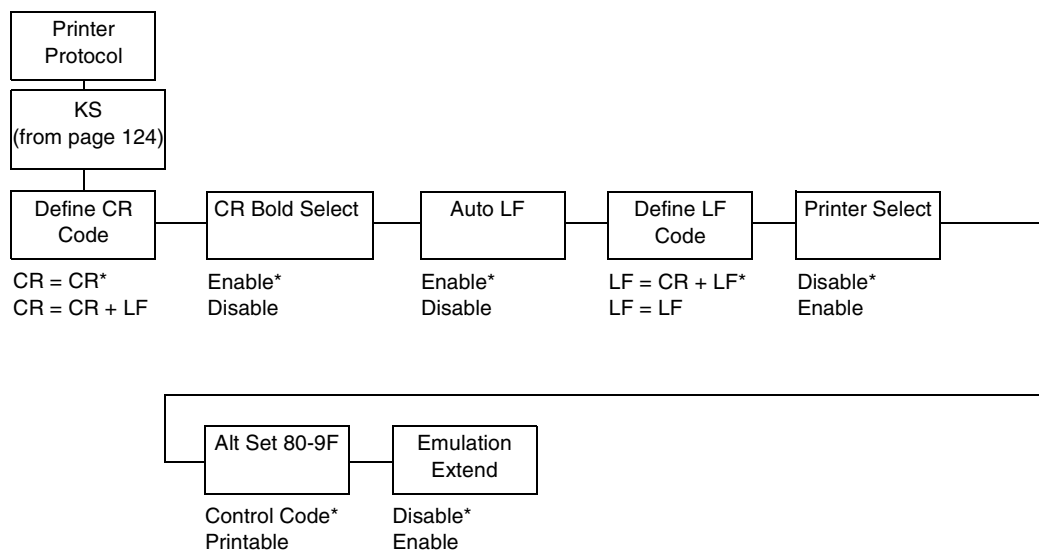
**AR3240 (for GB and Kanji)**

- **Disable.** AR3240 emulation does not take effect. Default.
- **Enable.** AR3240 takes effect, SUB (0x1A) is used as another SFCC. The listed commands will take effect and turn the extending table character on.

## LinePrinter Plus Emulation (H-Series Hangul)



## KS Emulation



### Define CR Code

The Define CR code option controls the action of the printer when it receives a Carriage Return code (hex 0D) from the host computer. If this feature is enabled, each time the printer receives a Carriage Return, it inserts an additional Line Feed code (hex 0A) into the data stream. Do not use this feature if the host computer sends Line Feeds to the printer.

- **CR = CR.** Does not insert an extra Line Feed after each Carriage Return.
- **CR = CR + LF.** Inserts an extra Line Feed after each Carriage Return.

### CR Bold Select

This option determines whether CR (0x0D) will turn on the bold attribute.

- **Enable.** The text after CR will be printed as bold together with the text before CR.
- **Disable.** Normal CR function.

### Auto LF

This option defines the printer actions when print data is received past the forms width setting.

- **Enable.** Performs an automatic carriage return and line feed when data is received past the forms width.
- **Disable.** Discards any data past the forms width.

### Define LF Code

The Define LF code option controls the action of the printer when it receives a Line Feed code (hex 0A) from the host computer. If this feature is enabled, each time the printer receives a Line Feed, it inserts an additional Carriage Return code (hex 0D) into the data stream. This feature can be used in most installations, but it is required if the host computer does not send Carriage Returns to the printer.

- **LF = CR + LF.** Adds an extra Carriage Return with each Line Feed.
- **LF = LF.** Does not add a Carriage Return with a Line Feed.

### Printer Select

- **Disable.** Ignores the ASCII DC1 and DC3 control codes.
- **Enable.** Disables the printer when a DC1 control code is received, and enables the printer when a DC3 control code is received.

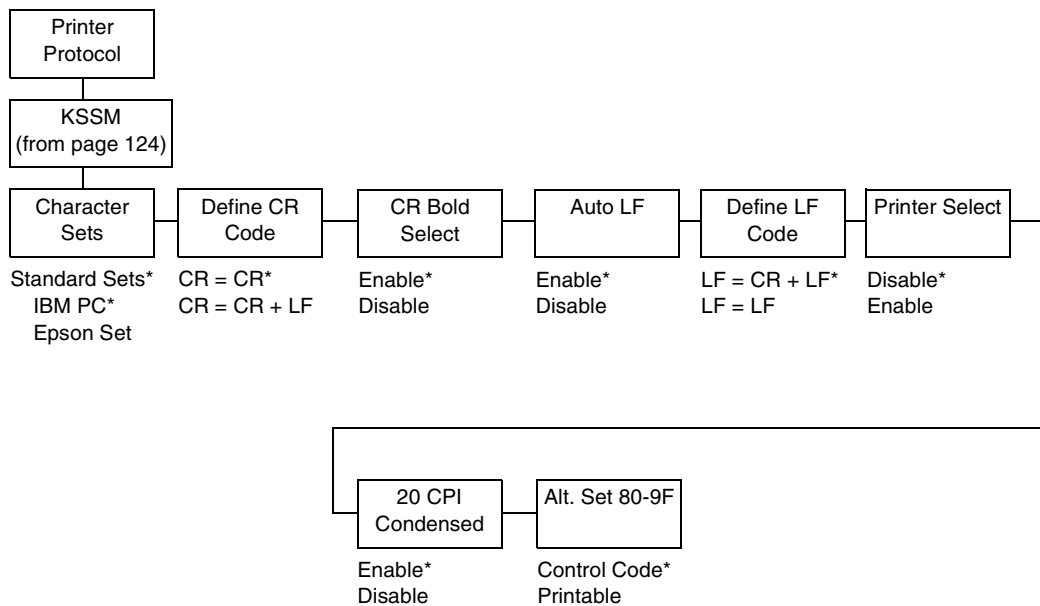
### Alt. Set 80-9F

- **Control Code.** Interprets data in the range of hex 80 through hex 9F as a control code.
- **Printable.** Prints data in the range of hex 80 through hex 9F.

### Emulation Extend

- **Disable.** Does not select the extension command.
- **Enable.** Selects the extension command (ESC 4/ESC 5 to select/cancel Italic Printing and ESC SP to select Intercharacter Spacing).

## KSSM Emulation



### Character Sets

This parameter selects a character set for the KSSM emulation.

### CR Bold Select

This option determines whether CR (0x0D) will turn on the bold attribute.

- **Enable.** The text after CR will be printed as bold together with the text before CR.
- **Disable.** Normal CR function.

### Define CR Code

The Define CR code option controls the action of the printer when it receives a Carriage Return code (hex 0D) from the host computer. If this feature is enabled, each time the printer receives a Carriage Return, it inserts an additional Line Feed code (hex 0A) into the data stream. Do not use this feature if the host computer sends Line Feeds to the printer.

- **CR = CR.** Does not insert an extra Line Feed after each Carriage Return.
- **CR = CR + LF.** Inserts an extra Line Feed after each Carriage Return.

### Auto LF

This option defines the printer actions when print data is received past the forms width setting.

- **Enable.** Performs an automatic carriage return and line feed when data is received past the forms width.
- **Disable.** Discards any data past the forms width.

### Define LF Code

The Define LF code option controls the action of the printer when it receives a Line Feed code (hex 0A) from the host computer. If this feature is enabled, each time the printer receives a Line Feed, it inserts an additional Carriage Return code (hex 0D) into the data stream. This feature can be used in most installations, but it is required if the host computer does not send Carriage Returns to the printer.

- **LF = CR + LF.** Adds an extra Carriage Return with each Line Feed.
- **LF = LF.** Does not add a Carriage Return with a Line Feed.

### Printer Select

- **Disable.** Ignores the ASCII DC1 and DC3 control codes.
- **Enable.** Disables the printer when a DC1 control code is received, and enables the printer when a DC3 control code is received.

### 20 CPI Condensed

Compressed print characters are narrower than the normal character set. This is helpful for applications for which you need to print the maximum amount of information on a page.

- **Enable.** Prints about 60 percent of the width of normal characters when compressed print is chosen by the host computer. For example, a 12 cpi font will compress to 20 cpi.
- **Disable.** Does not compress print widths, even if condensed print is chosen by the host.

### Alt. Set 80-9F

- **Control Code.** Interprets data in the range of hex 80 through hex 9F as a control code.
- **Printable.** Prints data in the range of hex 80 through hex 9F.



## Page Format Submenu (H-Series)

| <div> <div>Page Format<br/>(from page 118,<br/>119, 120, 124)</div> <div>* = Factory Default for Hanzi and Hangul printer<br/>** = Factory Default for Kanji printer</div> </div> |   |                                       |                      |
|---|---|---------------------------------------|----------------------|
| Form Length   | Form Width  | Margins                               | Perforation Skip     |
| Abs. Length IN<br>11.0* inches<br>08.5** inches<br>(0.1-24)   | Abs. Width IN<br>13.6* inches<br>(0.1-13.6)                     | Left Margin<br>0* columns<br>(0-369)  | Disable*<br>1/2 inch |
| Abs. Length MM<br>279.4* mm<br>215.9** mm<br>(0.1-609.6)  | Abs. Width MM<br>345.4* mm<br>(0.1-345.5)                       | Right Margin<br>0* columns<br>(0-369) | 5/6 inch<br>1 inch   |
| Funct. of Lines<br>66* Lines<br>68** Lines<br>(1-192)   | Funct. of CPI<br>136* Characters<br>204** Characters<br>(1-272) | Bottom Margin<br>0* lines<br>(0-451)  |                      |

## Printer Protocol

Select the LinePrinter+ protocol you wish to use. Refer to the *LinePrinter Plus Programmer's Reference Manual* for more information with ASCII products.

For H-Series Hanzi GB, Hanzi Big5, or Kanji LP+ printers, refer to the the *LQ-1600K Programmer's Reference Manual* for details. For the H-Series Hangul LP+ printer, refer to the *KS or KSSM Programmer's Reference Manual* for details.

## CPI/LPI Select

This parameter lets you specify the characters per inch (cpi) and lines per inch (lpi) values.

## Host Command

This parameter allows you to block certain host commands from being acknowledged by the printer.

- **Enable** (factory default). All host commands are acknowledged by the printer.
- **Ignore All**. All host commands are ignored by the printer.
- **Ignore CPI**. All CPI commands sent by the host are ignored by the printer.
- **Ignore LPI**. All LPI commands sent by the host are ignored by the printer.
- **Ignore Unidir**. All Unidirectional commands sent by the host are ignored by the printer.
- **Ignore Pg. Fmt**. All page format commands sent by the host are ignored by the printer. This is applicable for H-Series Hangul LP+ printers only.

## Font Attributes

### Typeface (ASCII)

**NOTE:** Not all firmware types have the entire list of typefaces.

- **Data Processing** (factory default). A general purpose font printing out at 120 dpi horizontally and 72 dpi vertically. The width of the font will vary with each cpi.
- **NLQ**. A high quality font printing at 180 dpi horizontally and 96 dpi vertically. This font has serifs and the width of the font varies with the cpi.
- **OCR-A / OCR-B**. Optical character recognition fonts printing at 120 dpi horizontally and 144 dpi vertically. Both fonts print only at 10 cpi.
- **High Speed**. A draft quality font printing at 120 dpi horizontally and 48 dpi vertically. The width of the font varies with the cpi.
- **NLQ Sans Serif**. A high quality font printing at 180 dpi horizontally and 96 dpi vertically. This font prints without serifs. The width of the font varies with the cpi.
- **High Speed 100**. A draft quality font printing at 100 dpi horizontally and 48 dpi vertically. When chosen from the front panel, it defaults to 10 cpi. The cpi can then be varied, but the width will not change.
- **NLQ 200**. This NLQ font prints at 200 dpi horizontally and 96 vertically. When chosen from the front panel, it defaults to 12 cpi. The cpi can then be varied, but the width will not change.
- **DP 200**. This Data Processing font prints at 200 dpi horizontally and 72 vertically. When chosen from the front panel, it defaults to 12 cpi. The cpi can then be varied, but the width will not change.
- **High Speed 64**. This font prints at 120 dpi horizontally and 64 vertically. When chosen from the front panel, it defaults to 10 cpi. The cpi can then be varied, but the width will not change.
- **BARCODE 145**. This Data Processing font prints at 145 dpi horizontally and 72 vertically. When chosen from the front panel, it defaults to 12 cpi. The cpi can then be varied, but the width will not change.
- **BARCODE 160**. This Data Processing font prints at 160 dpi horizontally and 72 vertically. When chosen from the front panel, it defaults to 13 cpi. The cpi can then be varied, but the width will not change.

### Typeface (H-Series)

This parameter allows you to select the typeface for printing in the emulation.

- **LQ**. Default value for Hanzi Big5/Hangul.
- **Near LQ**. Default value for Hanzi GB/Kanji printer.
- **Normal**
- **Hi-Speed**
- **Super Hi-Speed**
- **Ultra Hi-Speed**

### Styling Typeface (H-Series)

- **SONG**. Only for Hanzi GB printer.
- **MING**. Only for Hanzi Big5 printer.
- **Mincho**. Only for Kanji printer.
- **Myungjo, Gothic**. Only for Hangul printer. Myungjo is the default value.

### Prop. Spacing (Proportional Spacing)

Each printed character is contained inside a character cell. The width of the character cell includes the character and the space around the character. This menu only works in ASCII mode and is not available for the H-Series Hangul product.

- **Disable** (factory default). Each character cell is printed with the same width. Each column in the printed text will line up.

```
This example is printed with  
proportional spacing disabled.
```

- **Enable**. The width of each character cell varies with the width of the character. For example, [i] takes less space to print than [m]. Using proportional fonts generally increases the readability of printed documents, which gives text a typeset appearance.

```
This example is printed with  
proportional spacing enabled.
```

### Bold Print

- **Disable** (factory default). Text is printed normally.
- **Enable**. Text is printed with a heavy line thickness.

### Italic Print

- **Disable** (factory default). Text is printed normally.
- **Forward Slant**. Text is printed with a forward slant.
- **Backward Slant**. Text is printed with a backward slant.

### Slashed Zero

This parameter allows you to print the numeral “0” with or without the slash. This option applies to all character sets except OCR-A and OCR-B.

- **Disable** (factory default). Zero is printed without a slash.
- **Enable**. Zero is printed with a slash.

### DBCS/ASCII Mode (H-Series)

- **DBCS Mode** (factory default). The printer is in DBCS mode. It can print double-byte characters as well as a limited number of single-byte characters.
- **ASCII Mode**. The printer is in ASCII mode. It can only print single-byte characters.

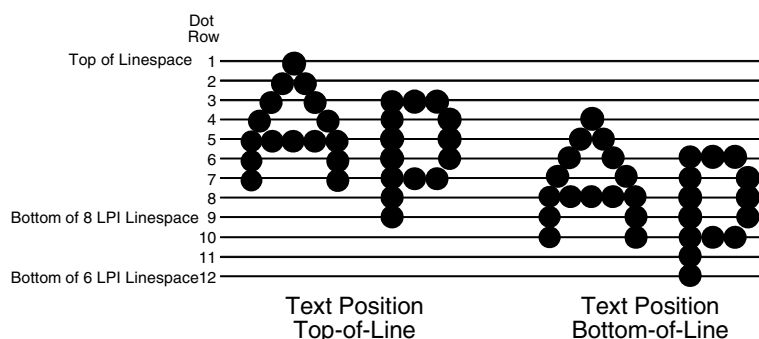
### DBCS ASCII Style (H-Series)

This parameter allows you to specify the appearance of the single-byte alphanumeric characters in DBCS mode.

- **Normal** (factory default).
- **Oversize**. The alphanumeric characters will appear larger than normal single-byte characters. For example, the appearance of character “8” will be changed to “8”.
- **OCRB**. The alphanumeric characters will print in OCRB style. It only takes effect on LQ typeface for Hanzi/Kanji printer.
- **Normal Thin**. The alphanumeric characters will be slightly thinner compared with Normal style. This is only applicable for Hangul printer.

### Text Position

Specifies where the text will be positioned in the line space. When set to Top-of-Line, text will be positioned at the top of the line space. When set to Bottom-of-Line, the text will be positioned as if it were at the bottom of a 6 lpi line space. The following example shows both Top-of-Line and Bottom-of-Line text positions:



### Compressed Mode (H-Series)

This parameter allows you to specify the appearance of ASCII/DBCS characters in ASCII mode. It is not applicable for the H-Series Hangul printer.

- **Disable** (factory default)
- **Enable**. Prints out ASCII mode ASCII characters and half-width DBCS characters.

### DBCS Compressed (H-Series)

This parameter allows you to specify the appearance of ASCII/DBCS characters in DBCS mode. It is not applicable for the H-Series Hangul printer.

- **Disable** (factory default)
- **Enable**. Both the DBCS and ASCII characters will be printed as half-width of their original size.

### Font Scale (H-Series)

This parameter allows you to specify the appearance of the font size. It is applicable for the H-Series GB printer.

- **Standard** (factory default). The character prints as 24 x 24 cell size.
- **16 x 24**. The character prints as 16 x 24 cell size.

### Encoding (H-Series)

- **Address Table** (factory default). Specifies the address table supported.  
**GB18030** is for Hanzi GB printer.  
**BIG5** (factory default), **CNS**, **TCA**, **ETEN**, **IBM5550**, **TELETEXT**, **BIG5+**, **BIG5E**, and **HKSCS** are for Hanzi Big5 printer.  
**KSC5601** is for Hangul printer.  
**Shift-JIS** is for Kanji printer.
- **UTF-8**. The printer takes in UTF-8 data stream and prints out according to Unicode format.

### Taller 15 CPI (H-Series)

This parameter allows you to specify the appearance of ASCII characters as 15 CPI in ASCII mode.

- **Disable** (factory default). The characters in 15 CPI appear shorter than other CPIs such as 10 CPI.
- **Enable**. The height of 15 CPI characters is the same as other CPIs such as 10 CPI.

### Horizontal Expnd (H-Series)

This parameter allows you to specify dot character horizontal expansion for both ASCII and DBCS characters in DBCS mode.

### Vertical Expnd (H-Series)

This parameter allows you to specify dot character vertical expansion for both ASCII and DBCS characters in DBCS mode.

### Graphics Spd Up (H-Series)

This menu is used to increase (speed up) graphic printing speed by turning on the Enhanced/Turbo mode.

- **Normal** (factory default). The printer prints at the given input graphics resolution.
- **Enhanced**. The printer provides first-level speed up, which means the speed is faster than Normal mode.
- **Turbo**. The printer provides second-level speed up, which means the speed is faster than Enhanced mode.
- **Match Typeface**. The input 180x180 dpi graphics resolution will drop-dot to the resolution which matches the typeface selected.

### Page Format

#### Form Length

Forms length is the number of lines that can be printed on a page. You can set the form length in inches, millimeters (mm), or as a function of the current lpi (lines per inch).

**NOTE:** When IPDS is active, the form length only displays as a function of lines.

#### Form Width

The form width can be specified in inches, millimeters, or as a function of the current cpi (characters per inch). The forms width set should not exceed the actual paper width.

**NOTE:** When IPDS is active, the form width only displays as a function of characters.

### Margins

- **Left Margin**. Set in columns. Column zero is defined as the far left edge of the page, and column numbering increments from left to right.
- **Right Margin**. Set in columns. Column zero is defined as the far right edge of the page, and column numbering increments from right to left.
- **Bottom Margin**. Defined in lines, starting from line zero at the bottom of the page and incrementing from the bottom up.

### Perforation Skip

- **Disable** (factory default). Allows printing on page perforation.
- **1/2 inch, 2/3 inch, 5/6 inch, 1 inch**. You may set up a skip-over margin of 1/2 inch, 2/3 inch, 5/6 inch, or 1 inch. For example, a skip-over margin of 1 inch allows a 1 inch margin at the bottom of the page.

## Print Char. Set

When this selection is displayed and the ENTER key is pressed, the current character set is printed.

## Reset Cmd CFG Ld

When the printer receives a host data stream reset command (ESC @ or ESC[K) in addition to resetting printer variables, the selected configuration is loaded.

- **Disable** (factory default). The active emulation parameters are loaded when the reset command is executed.
- **Power-Up Config**. The power-up configuration is loaded when the reset command is executed.
- **Current Config**. The currently selected configuration is loaded when the reset command is executed.
- **Factory Config**. The factory installed configuration is loaded when the reset command is executed.

## Set Substitution

When this option is activated, the character set overlay in RAM is activated. This can also be accomplished through a host command of **SFCC RX**. In either case, a flag is set indicating that the substitution table is active. If the power-up configuration has Ld Set at Pwrup and Set Substitution both enabled, the character set overlay is automatically activated at power-up or during a soft reset. See the *LinePrinter Plus Programmer's Reference Manual* for more information.

## Barcode x-offset

- **Disable** (factory default)
- **Enable**. Allows text to print next to a barcode when xxxx and yyyy are not set to the origin.

## Barcode Height

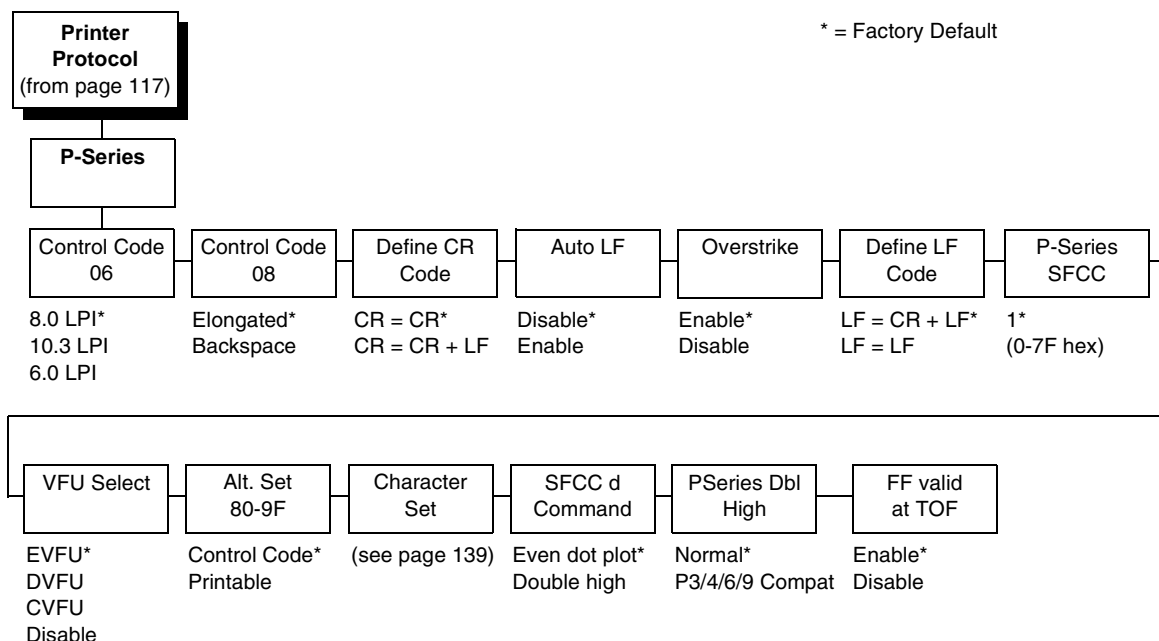
- **Disable** (factory default)
- **Enable**. If Barcode x-offset is enabled, the barcode height follows P5000 legacy barcode behavior.

## Error Handling (H-Series)

This command determines the way illegal DBCS characters are processed:

- **Normal** (factory default). Will ignore illegal DBCS characters.
- **As Space**. Will insert two space characters (0X20, 0X20) when the data stream contains the illegal DBCS character.
- **As Square**. Will insert a black square (0xA1BD) when the data stream contains the illegal DBCS character. This is applicable for the Hanzi Big5 build only.

## P-Series Emulation



### Control Code 06

Control Code 06 defines the function of ASCII code hex 06 (ACK). You can select an alternate line spacing of 6, 8, or 10.3 LPI.

### Control Code 08

Control Code 08 defines the function of ASCII code hex 08 (BS). You can define the code to output the following character:

- **Elongated** (factory default).
- **Backspace**.

### Define CR Code

This option controls the action of the printer when it receives a Carriage Return code (hex 0D) from the host computer. If this feature is enabled, each time the printer receives a carriage return, it inserts an additional Line Feed code (hex 0A) into the data stream. Do not use this feature if the host computer sends Line feeds to the printer.

- **CR = CR** (factory default). Does not insert an extra line feed after each carriage return.
- **CR = CR + LF**. Inserts an extra line feed after each carriage return. The next print position will be print position 1 of the next line.



## Auto LF

This option defines the printer action when print data is received past the forms width setting.

- **Disable** (factory default). Discards any data past the forms width.
- **Enable**. Performs an automatic carriage return and line feed when data is received past the forms width, causing the excess text to print on the next line.

## Overstrike

This option enables you to print bold characters.

- **Enable** (disable). Turns on bold print. When enabled, overstrike printing slows down the printer.
- **Disable**. Turns off bold print.

## Define LF Code

- **LF = CR + LF** (factory default). Forces an automatic carriage return with each line feed command. The next print position is print position 1 of the next line.
- **LF = LF**. Does not perform an automatic carriage return. The next print position will be the current print position of the next line.

## P-Series SFCC

This parameter allows you to select which ASCII codes will function as the Special Function Control Code (SFCC) command delimiter.

P-Series codes can use hex 00 through hex 7F. Options include the following:

- ESC (hex 1B)
- SOH (hex 01)
- ETX (hex 03)
- CIRCUMFLEX (hex 5E)—also called caret (^)
- TILDE (hex 7E)—(~)

**NOTE:** SOH, ETX, and ESC are non-printables. The characters (^) and (~) are printable; however, do not use them as printables in the host data stream if either is chosen as a delimiter because print errors will occur.

## VFU Select

Controls how the printer handles vertical formatting.

- **EVFU** (factory default). Enables the VFU and selects P-Series compatible Electronic Vertical Format Unit (EVFU).
- **DVFU**. Enables the VFU and selects the Dataproducts compatible Direct Access Vertical Format Unit (DVFU).
- **CVFU**. Enables the VFU and selects the Centronics compatible Direct Access Vertical Format Unit (CVFU).
- **Disable**. Disables all VFU processing.

## Alt. Set 80-9F

Determines whether the printer processes ASCII codes hex 80 through hex 9F as control codes or as printable characters. The options include:

- **Control Code** (factory default)
- **Printable**.

## Character Set

Specifies a character set as shown in the “P-Series Character Set Menu” on page 139. To use one of these sets, choose the desired group heading (such as European Sets) and press ENTER. Then choose the desired set within that group (such as Roman 8) and press ENTER. Both the group and the desired set will be starred to indicate your selection. The UTF-8 selection allows printing of UTF-8 encoded Unicode <sup>TM</sup>. Character sets are shown in detail in the *Character Sets Reference Manual*.

## SFCC d Command

- **Even dot plot** (factory default). This option interprets SFCC d Command as even dot plot.
- **Double High**. This option interprets SFCC d Command as double high. Select this option for backward compatibility.

## PSeries Dbl High

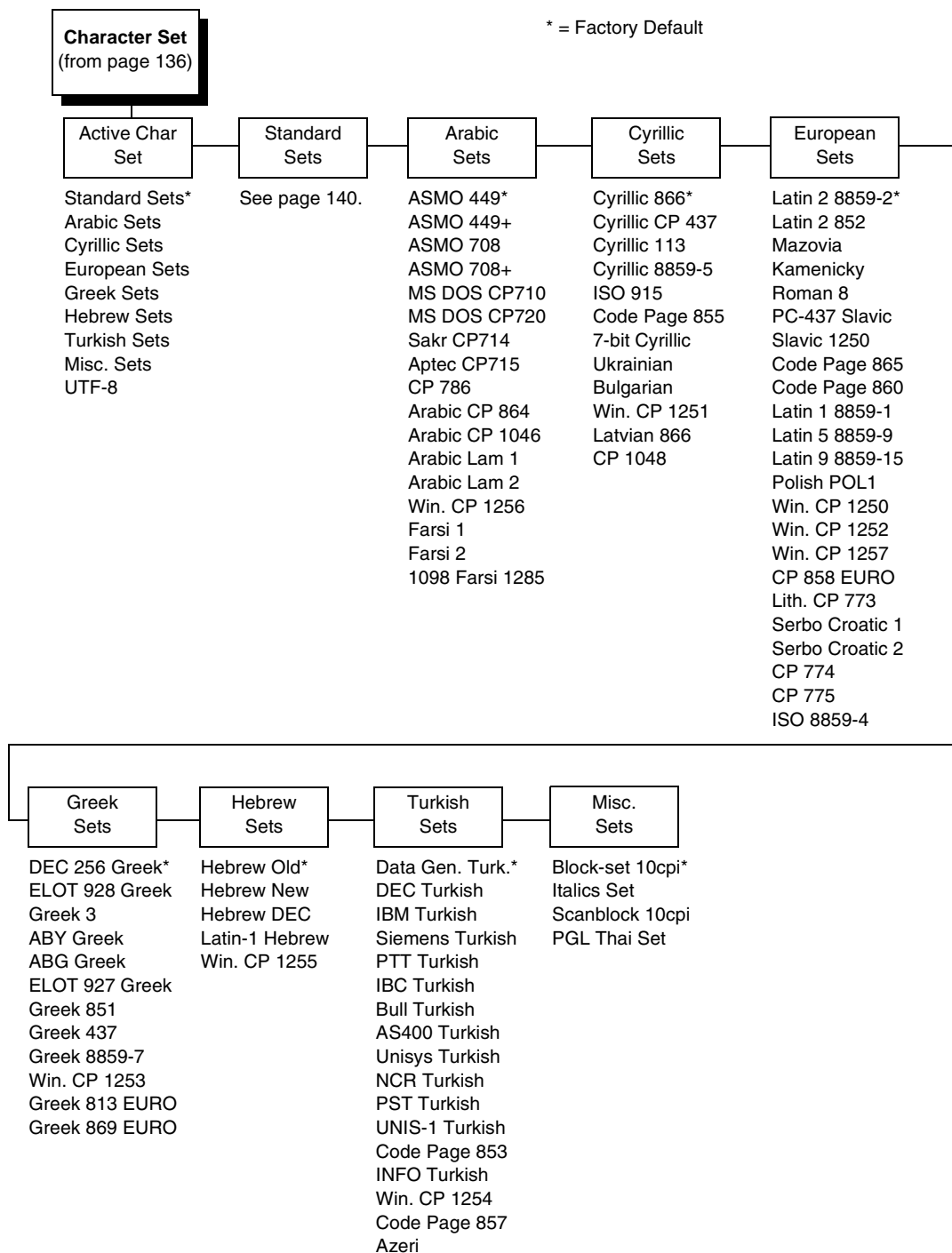
Allows printing compatibility between current and older model printers.

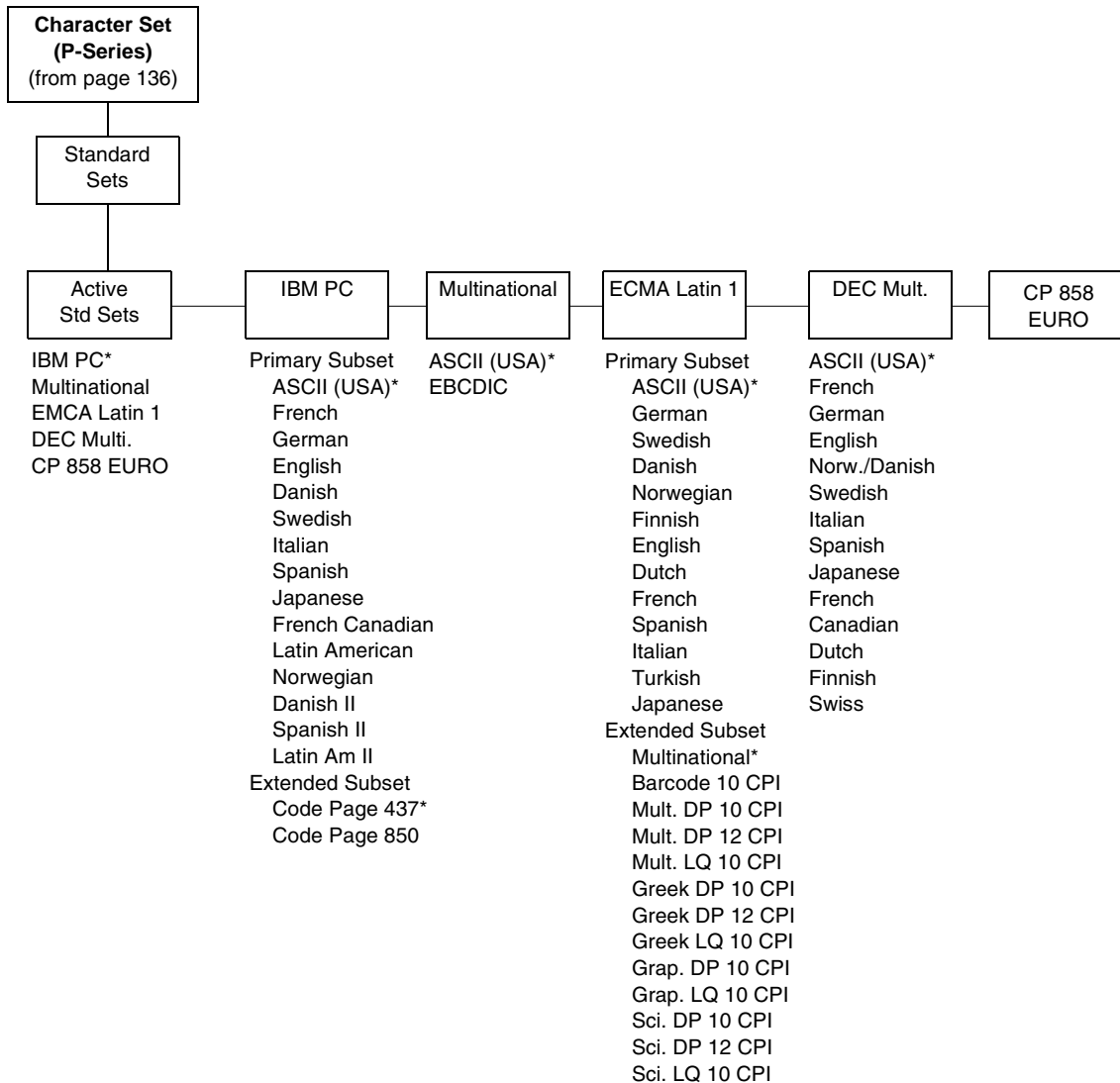
- **Normal** (factory default). This is normal, double-high printing for current model printers.
- **P3/4/6/9 Compat**. Where older printers print two dot rows higher, this option allows for compatibility by raising the print two dot rows to match the current models dot row value (two dot rows lower).

## FF Valid at TOF

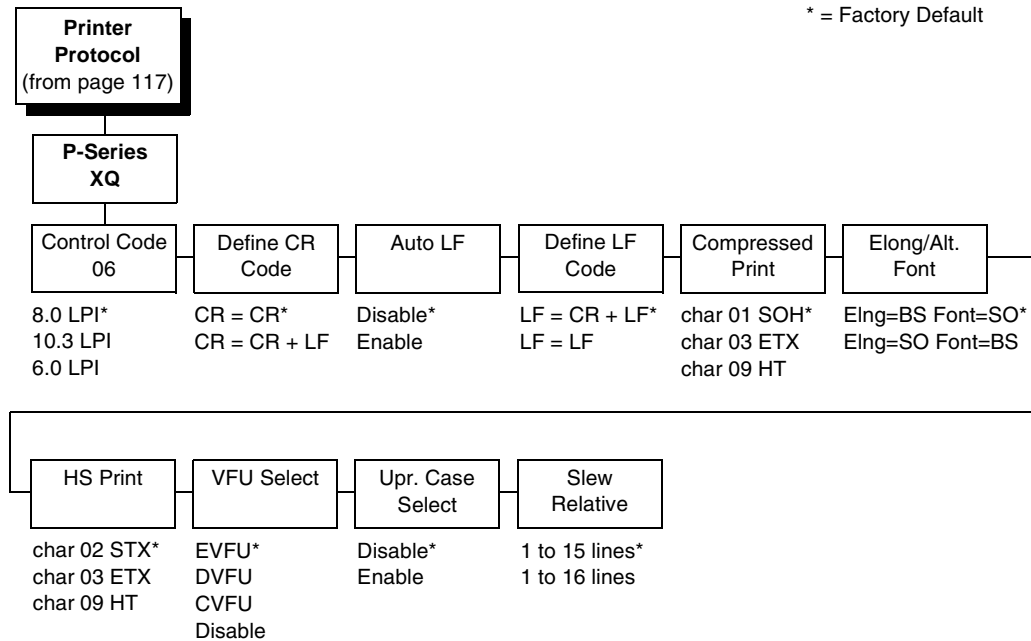
- **Enable** (factory default). Performs a form feed when the host sends a Form Feed command and the printer is at the top of form.
- **Disable**. Will not perform a form feed when the host sends a Form Feed command and the printer is at the top of form.

## P-Series Character Set Menu





## P-Series XQ Emulation



### Control Code 06

Control Code 06 defines the function of ASCII code hex 06 (ACK). You can select an alternate line spacing of 6, 8, or 10.3 LPI.

### Define CR Code

This option controls the action of the printer when it receives a Carriage Return code (hex 0D) from the host computer. If this feature is enabled, each time the printer receives a Carriage Return, it inserts an additional Line Feed code (hex 0A) into the data stream. Do not use this feature if the host computer sends line feeds to the printer.

- **CR = CR** (factory default). Does not insert an extra line feed after each carriage return.
- **CR = CR + LF**. Inserts an extra line feed after each carriage return. The next print position will be print position 1 of the next line.

### Auto LF

This option defines the printer action when print data is received past the forms width setting.

- **Disable** (factory default). Discards any data past the forms width.
- **Enable**. Performs an automatic carriage return and line feed when data is received past the forms width.

### Define LF Code

- **LF = CR + LF** (factory default). Forces an automatic carriage return with each line feed command received. The next print position is print position 1 of the next line.
- **LF = LF**. Does not perform an automatic carriage return when a line feed command is received. The next print position will be the current print position of the next line.

### Compressed Print

Controls which host command sets compressed printing.

- **Char 01 SOH** (factory default)
- **Char 03 ETX**
- **Char 09 HT**

### Elong/Alt. Font

Controls which host command sets elongated (double high) fonts and extended character set.

- **EIng=BS Font=SO** (factory default)
- **EIng=SO Font=BS**

### HS Print (High Speed Print)

Controls which host command sets high speed printing.

- **Char 02 STX** (factory default)
- **Char 03 ETX**
- **Char 09 HT**

### VFU Select

Controls how the printer handles vertical formatting. The choices are:

- **EVFU** (factory default). Enables the VFU and selects P-Series compatible Electronic Vertical Format Unit (EVFU).
- **DVFU**. Enables the VFU and selects the Dataproducts compatible Direct Access Vertical Format Unit (DVFU).
- **CVFU**. Enables the VFU and selects the Centronics compatible Direct Access Vertical Format Unit (CVFU).
- **Disable**. Disables all VFU processing.

## Upr. Case Select

Controls how the printer handles lowercase characters it receives from the host computer. When enabled, all characters will be printed in uppercase.

- **Disable** (factory default). Prints lowercase characters received from the host computer as lowercase, and prints uppercase characters received from the computer as uppercase.
- **Enable**. Prints lowercase characters received from the host computer as their corresponding uppercase equivalents; uppercase characters received from the computer print as uppercase.

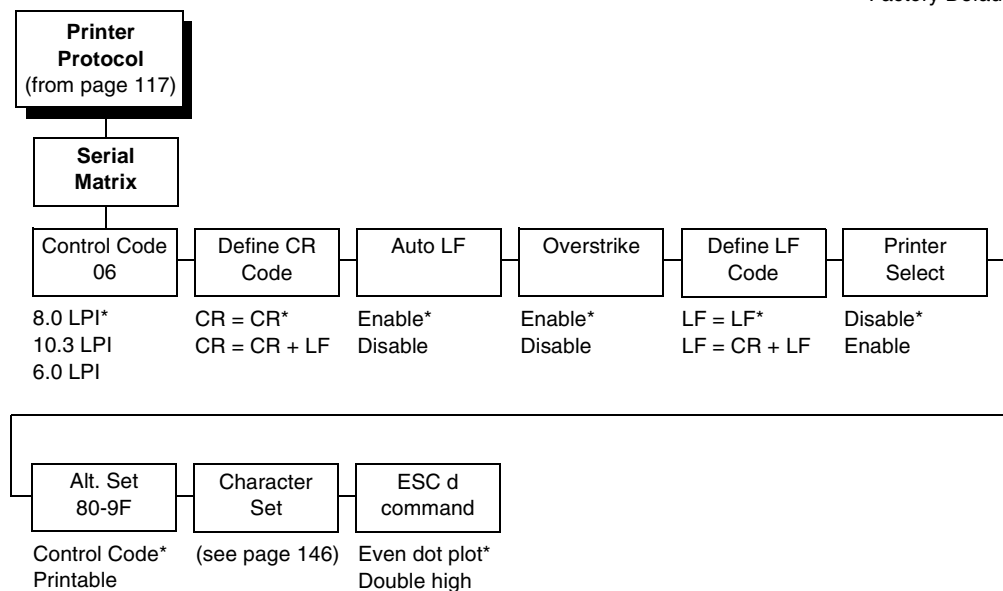
## Slew Relative

“Slewing” is rapid vertical paper movement. This parameter determines the number of lines slewed (either 1-15 lines or 1-16 lines) when an EVFU Slew Relative command is received. The options include:

- **1-15 Lines**
- **1-16 Lines** (factory default)

## Serial Matrix Emulation

\* = Factory Default



## Control Code 06

Control Code 06 defines the function of ASCII code hex 06 (ACK). You can select an alternate line spacing of 6, 8, or 10.3 LPI.

## Define CR Code

This option controls the action of the printer when it receives a Carriage Return code (hex 0D) from the host computer. If this feature is enabled, each time the printer receives a Carriage Return, it inserts an additional Line Feed code (hex 0A) into the data stream. Do not use this feature if the host computer sends line feeds to the printer.

- **CR = CR** (factory default). Does not insert an extra line feed after each carriage return.
- **CR = CR + LF**. Inserts an extra line feed after each carriage return. The next print position will be print position 1 of the next line.

## Auto LF

The Auto LF option defines the printer action when print data is received past the forms width setting.

- **Enable** (factory default). Performs an automatic carriage return and line feed when data is received past the forms width.
- **Disable**. Discards any data past the forms width.

## Overstrike

This option enables you to print bold characters.

- **Enable** (factory default). Turns on bold print. When enabled, overstrike printing slows down the printer.
- **Disable**. Turns off bold print.

## Define LF Code

- **LF = LF** (factory default). Does not perform an automatic carriage return when a line feed command is received. The next print position will be the current print position of the next line.
- **LF = CR + LF**. Forces an automatic carriage return with each line feed command received. The next print position is print position 1 of the next line.



## Printer Select

- **Disable** (factory default). Ignores the ASCII DC1 and DC3 control codes.
- **Enable**. Disables the printer when a DC1 control code is received, and enables the printer when a DC3 control code is received.

## Alt. Set 80-9F

- **Control Code** (factory default). Interprets data in the range of hex 80 through hex 9F as a control code.
- **Printable**. Prints data in the range of hex 80 through hex 9F.

## Character Set

Specifies a character set as shown in the “Serial Matrix Character Set Menu” on page 146. To use one of these sets, choose the desired group heading (such as European Sets) and press ENTER. Then choose the desired set within that group (such as Roman 8) and press ENTER. Both the group and the desired set will be starred to indicate your selection. Character sets are shown in detail in the *Character Sets Reference Manual*.

## ESC d command

- **Even dot plot** (factory default). Interprets the ESC d command as even dot plot.
- **Double high**. Interprets the ESC d Command as double high. Select this option for backward compatibility.

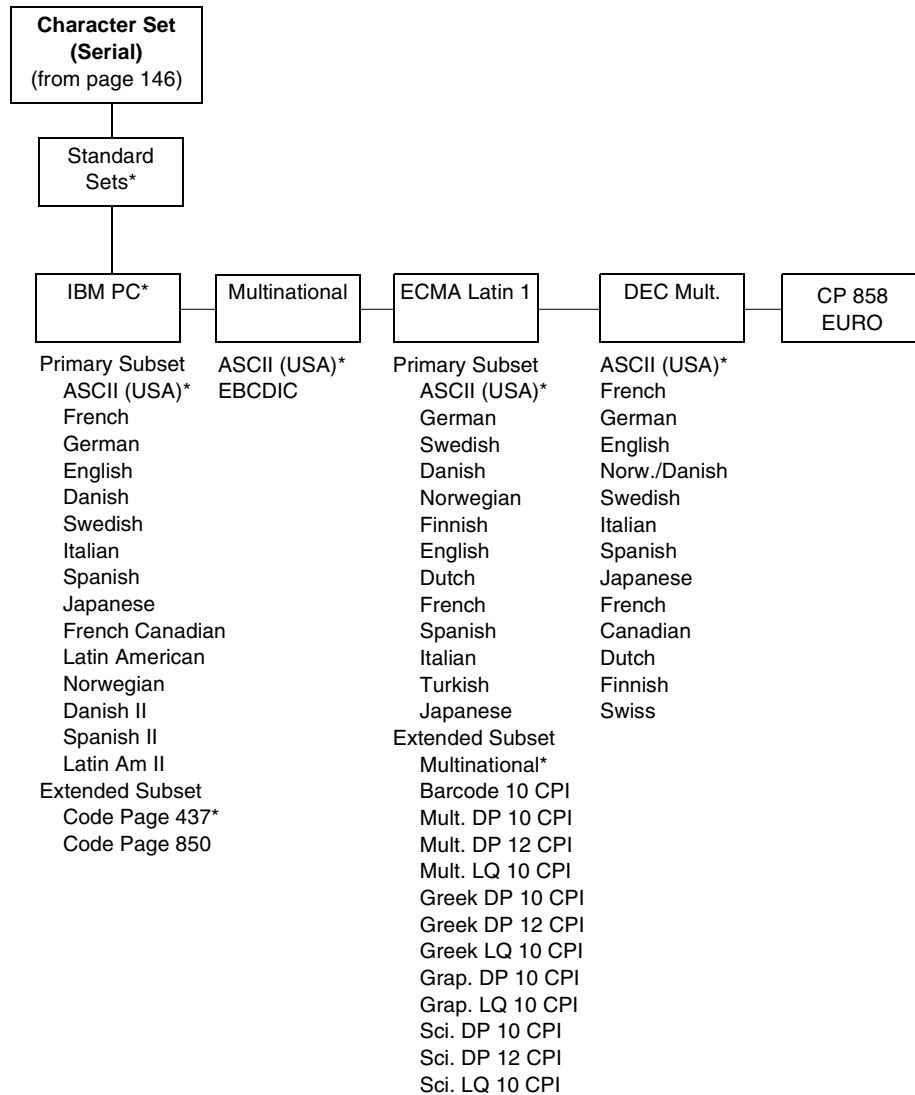
## Serial Matrix Character Set Menu

**Character Set**  
(from page 143)

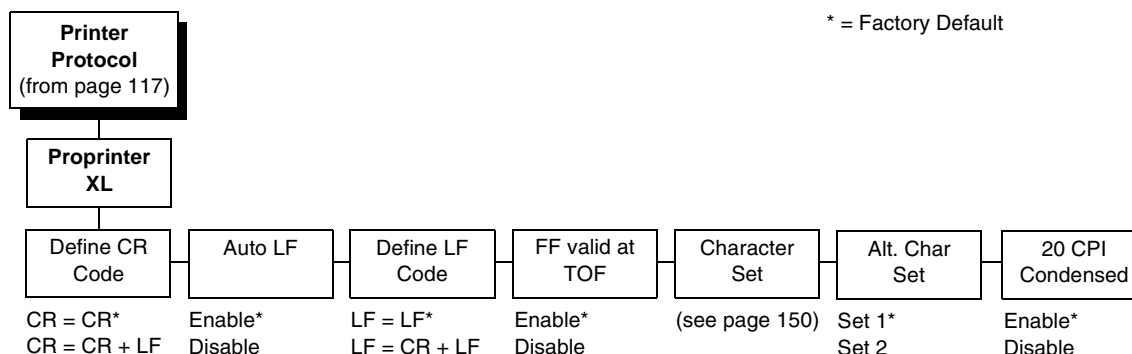
\* = Factory Default

| Active Char Set | Standard Sets  | Arabic Sets     | Cyrillic Sets   | European Sets   |
|-----------------|----------------|-----------------|-----------------|-----------------|
| Standard Sets*  | (see page 147) | ASMO 449*       | Cyrillic 866*   | Latin 2 8859-2* |
| Arabic Sets     |                | ASMO 449+       | Cyrillic CP 437 | Latin 2 852     |
| Cyrillic Sets   |                | ASMO 708        | Cyrillic 113    | Mazovia         |
| European Sets   |                | ASMO 708+       | Cyrillic 8859-5 | Kamenicky       |
| Greek Sets      |                | MS DOS CP710    | ISO 915         | Roman 8         |
| Hebrew Sets     |                | MS DOS CP720    | Code Page 855   | PC-437 Slavic   |
| Turkish Sets    |                | Sakr CP714      | 7-bit Cyrillic  | Slavic 1250     |
| Misc. Sets      |                | Aptec CP715     | Ukrainian       | Code Page 865   |
| UTF-8           |                | CP 786          | Bulgarian       | Code Page 860   |
|                 |                | Arabic CP 864   | Win. CP 1251    | Latin 1 8859-1  |
|                 |                | Arabic CP 1046  | Latvian 866     | Latin 5 8859-9  |
|                 |                | Arabic Lam 1    | CP 1048         | Latin 9 8859-15 |
|                 |                | Arabic Lam 2    |                 | Polish POL1     |
|                 |                | Win. CP 1256    |                 | Win. CP 1250    |
|                 |                | Farsi 1         |                 | Win. CP 1252    |
|                 |                | Farsi 2         |                 | Win. CP 1257    |
|                 |                | 1098 Farsi 1285 |                 | CP 858 EURO     |
|                 |                |                 |                 | Lith. CP 773    |
|                 |                |                 |                 | Serbo Croatic 1 |
|                 |                |                 |                 | Serbo Croatic 2 |
|                 |                |                 |                 | CP 774          |
|                 |                |                 |                 | CP 775          |
|                 |                |                 |                 | ISO 8859-4      |

| Greek Sets     | Hebrew Sets    | Turkish Sets     | Misc. Sets       |
|----------------|----------------|------------------|------------------|
| DEC 256 Greek* | Hebrew Old*    | Data Gen. Turk.* | Block-set 10cpi* |
| ELOT 928 Greek | Hebrew New     | DEC Turkish      | Italics Set      |
| Greek 3        | Hebrew DEC     | IBM Turkish      | Scanblock 10cpi  |
| ABY Greek      | Latin-1 Hebrew | Siemens Turkish  | PGL Thai Set     |
| ABG Greek      | Win. CP 1255   | PTT Turkish      |                  |
| ELOT 927 Greek |                | IBC Turkish      |                  |
| Greek 851      |                | Bull Turkish     |                  |
| Greek 437      |                | AS400 Turkish    |                  |
| Greek 8859-7   |                | Unisys Turkish   |                  |
| Win. CP 1253   |                | NCR Turkish      |                  |
| Greek 813 EURO |                | PST Turkish      |                  |
| Greek 869 EURO |                | UNIS-1 Turkish   |                  |
|                |                | Code Page 853    |                  |
|                |                | INFO Turkish     |                  |
|                |                | Win. CP 1254     |                  |
|                |                | Code Page 857    |                  |
|                |                | Azeri            |                  |



## Proprinter XL Emulation



### Define CR Code

This option controls the action of the printer when it receives a Carriage Return code (hex 0D) from the host computer. If this feature is enabled, each time the printer receives a Carriage Return, it inserts an additional Line Feed code (hex 0A) into the data stream. Do not use this feature if the host computer sends line feeds to the printer.

- **CR = CR** (factory default). Does not insert an extra line feed after each carriage return.
- **CR = CR + LF**. Inserts an extra line feed after each carriage return.

### Auto LF

This option defines the printer action when print data is received past the forms width setting.

- **Enable** (factory default). Performs an automatic carriage return and line feed when data is received past the forms width.
- **Disable**. Discards any data past the forms width.

### Define LF Code

- **LF = LF** (factory default). Does not perform an automatic carriage return when a Line Feed command is received. The next print position will be the current print position of the next line.
- **LF = CR + LF**. Forces an automatic carriage return with each Line Feed command received. The next print position is print position 1 of the next line.

### FF Valid at TOF

- **Enable** (factory default). Performs a form feed when the host sends a Form Feed command and the printer is at the top of form.
- **Disable**. Will not perform a form feed when the host sends a Form Feed command and the printer is at the top of form.

## Character Set

Specifies a character set as shown in the “Proprinter XL Character Sets Menu” on page 150. To use one of these sets, choose the desired group heading (such as European Sets) and press ENTER. Then choose the desired set within that group (such as Roman 8) and press ENTER. Both the group and the desired set will be starred to indicate your selection. The UTF-8 selection allows printing of UTF-8 encoded Unicode <sup>™</sup>. Character sets are shown in detail in the *Character Sets Reference Manual*.

## Alt. Char Set

This option determines if data in the range of hex 80 through hex 9F should be interpreted as a control code or as a printable character.

- **Set 1** (factory default). Interprets data in the range of hex 80 through hex 9F as a control code.
- **Set 2**. Prints data for the characters at hex locations 03, 04, 05, 06, 15, and 80 through 9F.

## 20 CPI Condensed

Compressed print characters are narrower than the normal character set. This is helpful for applications where you need to print the maximum amount of information on a page.

- **Enable** (factory default). Prints characters about 60 percent the width of normal characters when compressed print is chosen by the host computer.
- **Disable**. Does not compress print widths, even if condensed print is chosen by the host.

## Proprinter XL Character Sets Menu

**Character Set**  
(from page 148)

\* = Factory Default

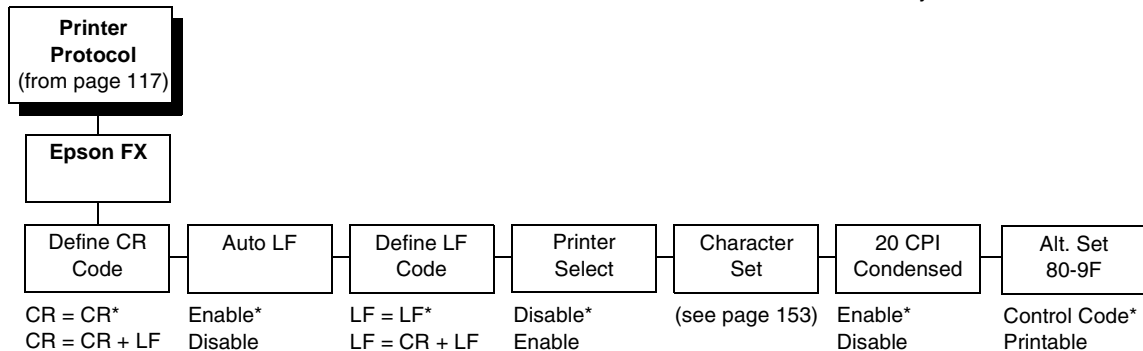
| Active Char Set | Standard Sets   | Arabic Sets     | Cyrillic Sets   | European Sets    |
|-----------------|-----------------|-----------------|-----------------|------------------|
| Standard Sets*  | Active Std Sets | ASMO 449*       | Cyrillic 866*   | Latin 2 8859-2*  |
| Arabic Sets     | Code Page 437*  | ASMO 449+       | Cyrillic CP 437 | Latin 2 852      |
| Cyrillic Sets   | Code Page 850   | ASMO 708        | Cyrillic 113    | Mazovia          |
| European Sets   | OCR-A           | ASMO 708+       | Cyrillic 8859-5 | Kamenicky        |
| Greek Sets      | OCR-B           | MS DOS CP710    | ISO 915         | Roman 8          |
| Hebrew Sets     | Multinational   | MS DOS CP720    | Code Page 855   | PC-437 Slavic    |
| Turkish Sets    | CP 858 EURO     | Sakr CP714      | 7-bit Cyrillic  | Slavic 1250      |
| Misc. Sets      | Multinational   | Aptec CP715     | Ukrainian       | Code Page 865    |
| UTF-8           | ASCII (USA)*    | CP 786          | Bulgarian       | Code Page 860    |
|                 | EBCDIC          | Arabic CP 864   | Win. CP 1251    | Latin 1 8859-1   |
|                 |                 | Arabic CP 1046  | Latvian 866     | Latin 5 8859-9   |
|                 |                 | Arabic Lam 1    | CP 1048         | Latin 9 8859-15  |
|                 |                 | Arabic Lam 2    |                 | Polish POL1      |
|                 |                 | Win. CP 1256    |                 | Win. CP 1250     |
|                 |                 | Farsi 1         |                 | Win. CP 1252     |
|                 |                 | Farsi 2         |                 | Win. CP 1257     |
|                 |                 | 1098 Farsi 1285 |                 | CP 858 EURO      |
|                 |                 |                 |                 | Lith. CP 773     |
|                 |                 |                 |                 | Serbo Croatian 1 |
|                 |                 |                 |                 | Serbo Croatian 2 |
|                 |                 |                 |                 | CP 774           |
|                 |                 |                 |                 | CP 775           |
|                 |                 |                 |                 | ISO 8859-4       |

| Greek Sets     | Hebrew Sets    | Turkish Sets     | Misc. Sets       |
|----------------|----------------|------------------|------------------|
| DEC 256 Greek* | Hebrew Old*    | Data Gen. Turk.* | Block-set 10cpi* |
| ELOT 928 Greek | Hebrew New     | DEC Turkish      | Italics Set      |
| Greek 3        | Hebrew DEC     | IBM Turkish      | Scanblock 10cpi  |
| ABY Greek      | Latin-1 Hebrew | Siemens Turkish  | PGL Thai Set     |
| ABG Greek      | Win. CP 1255   | PTT Turkish      |                  |
| ELOT 927 Greek |                | IBC Turkish      |                  |
| Greek 851      |                | Bull Turkish     |                  |
| Greek 437      |                | AS400 Turkish    |                  |
| Greek 8859-7   |                | Unisys Turkish   |                  |
| Win. CP 1253   |                | NCR Turkish      |                  |
| Greek 813 EURO |                | PST Turkish      |                  |
| Greek 869 EURO |                | UNIS-1 Turkish   |                  |
|                |                | Code Page 853    |                  |
|                |                | INFO Turkish     |                  |
|                |                | Win. CP 1254     |                  |
|                |                | Code Page 857    |                  |
|                |                | Azeri            |                  |

## Epson FX Emulation

\* = Factory Default



### Define CR Code

The Define CR Code option controls the action of the printer when it receives a Carriage Return code (hex 0D) from the host computer. If this feature is enabled, each time the printer receives a carriage return, it inserts an additional Line Feed code (hex 0A) into the data stream. Do not use this feature if the host computer sends line feeds to the printer.

- **CR = CR** (factory default). Does not insert an extra line feed after each carriage return.
- **CR = CR + LF**. Inserts an extra line feed after each carriage return.

### Auto LF

This option defines the printer actions when print data is received past the forms width setting.

- **Enable** (factory default). Performs an automatic carriage return and line feed when data is received past the forms width.
- **Disable**. Discards any data past the forms width.

### Define LF Code

The Define LF Code option controls the action of the printer when it receives a Line Feed code (hex 0A) from the host computer. If this feature is enabled, each time the printer receives a Line Feed, it inserts an additional Carriage Return code (hex 0D) into the data stream. This feature is required if the host computer does not send carriage returns to the printer.

- **LF = LF** (factory default). Does not add a carriage return with a line feed.
- **LF = CR + LF**. Adds an extra carriage return with each line feed.

## Printer Select

- **Disable** (factory default). Ignores the ASCII DC1 and DC3 control codes.
- **Enable**. Disables the printer when a DC1 control code is received, and enables the printer when a DC3 control code is received.

## Character Set

This parameter selects a character set for the Epson emulation, as shown in the “Epson FX Character Set Menu” on page 153.

**NOTE:** When OCR-A or OCR-B is selected as the print language, the Font Attribute Typeface option under the LinePrinter Plus menu (page 116) is changed to OCR-A or OCR-B, respectively.

To use one of these sets, choose the desired group heading (such as European Sets) and press ENTER. Then choose the desired set within that group (such as Roman 8) and press ENTER. Both the group and the desired set will be starred to indicate your selection. The UTF-8 selection allows printing of UTF-8 encoded Unicode <sup>TM</sup>. Character sets are shown in detail in the *Character Sets Reference Manual*.

## 20 CPI Condensed

Compressed print characters are narrower than the normal character set. This is helpful for applications where you need to print the maximum amount of information on a page.

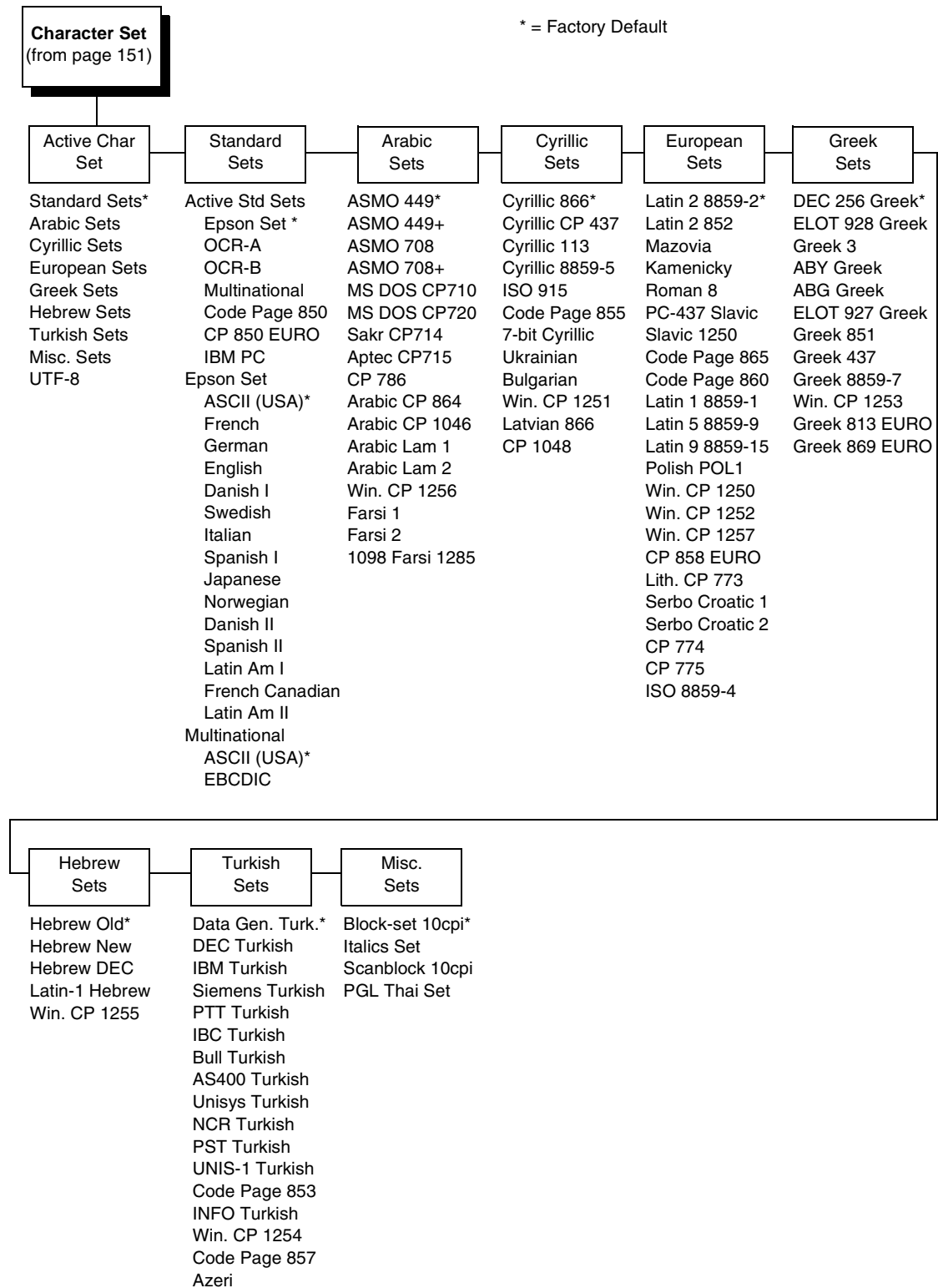
- **Enable** (factory default). Prints about 60 percent of the width of normal characters when compressed print is chosen by the host computer. For example, a 12 CPI Draft font will compress to 20 CPI.
- **Disable**. Does not compress print widths, even if condensed print is chosen by the host.

## Alt. Set 80-9F

- **Control Code** (factory default). Interprets data in the range of hex 80 through hex 9F as a control code.
- **Printable**. Prints data in the range of hex 80 through hex 9F.

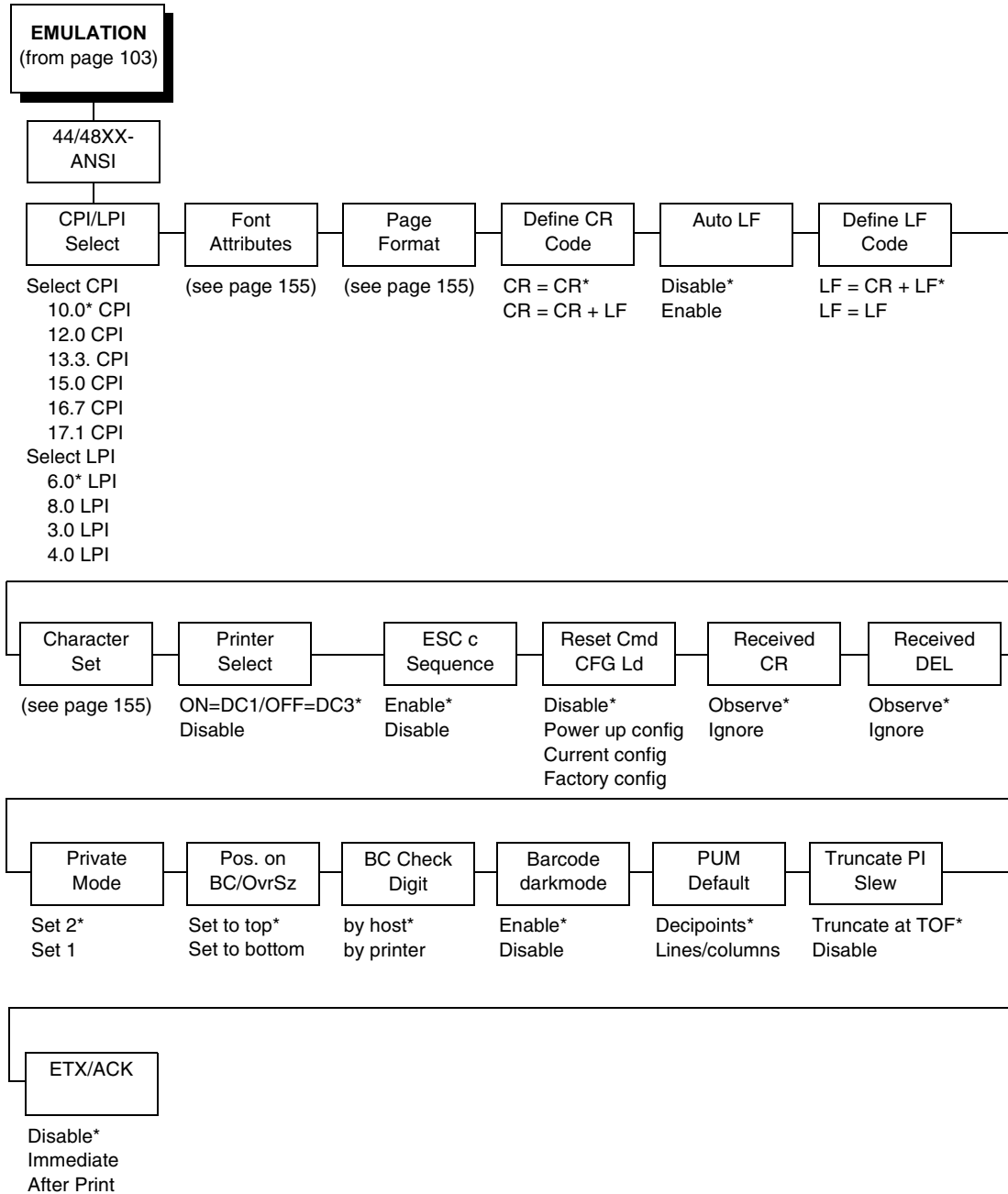


## Epson FX Character Set Menu

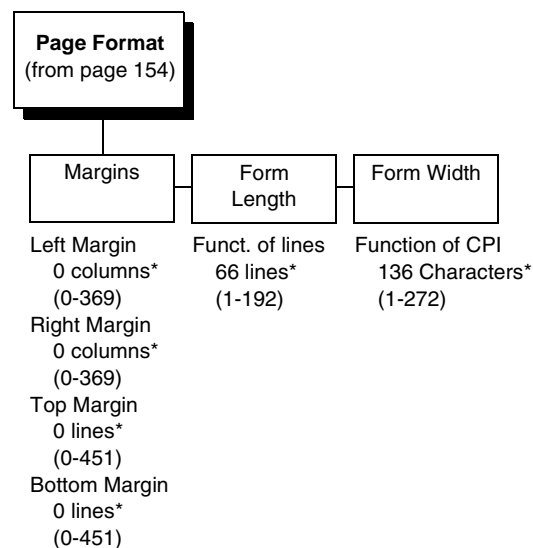
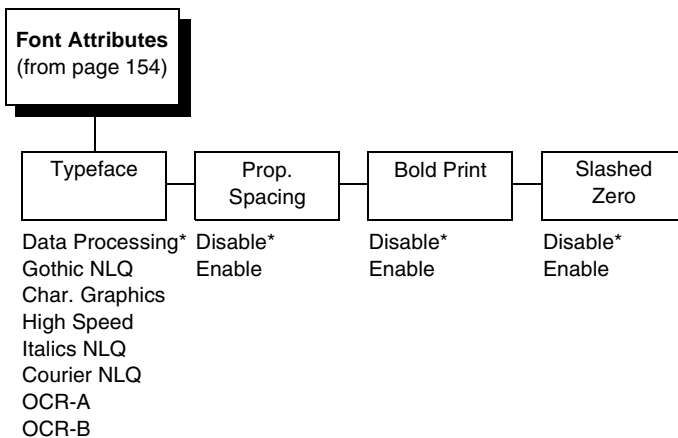


## ANSI Emulation

\* Factory Default



\* = Factory Default



## CPI/LPI Select

Defines the default values for the horizontal and vertical character spacing. The number of characters per inch can range from 10.0 through 17.1. The number of lines per inch can range from 3.0 through 8.0.

## Font Attributes

### Typeface

Choose a typeface from the available options.

### Prop. Spacing (Proportional Spacing)

Each printed character is contained inside a character cell. The width of the character cell includes the character and the space around the character.

- **Disable** (factory default). Each character cell is printed with the same width. Each column in the printed text will line up.

```
This example is printed with  
proportional spacing disabled.
```

- **Enable**. The width of each character cell varies with the width of the character. For example, [i] takes less space to print than [m]. Using proportional fonts generally increases the readability of printed documents, giving text a typeset appearance.

```
This example is printed with  
proportional spacing enabled.
```

### Bold Print

- **Disable** (factory default). Text is printed normally.
- **Enable**. Text is printed with a heavy line thickness.

### Slashed Zero

This parameter allows you to print the numeral “0” with or without the slash. This option applies to all character sets except OCR-A and OCR-B.

- **Disable** (factory default). Zero is printed without a slash.
- **Enable**. Zero is printed with a slash.

## Page Format

### Margins

- **Left Margin.** Defines where the first print column is located. The left margin is specified as the number of characters from the left edge of the form.
- **Right Margin.** Defines where the last print column is located. The right margin is specified as the number of characters from the right edge of the form.
- **Top Margin.** Defines the location of the first print line on the page. The top margin is specified as the number of lines from the top of the form's position.
- **Bottom Margin.** Defines the location of the last print line on the page. The bottom margin is specified as the number of lines from the bottom of the form's position.

### Form Length

Specifies the form length in lines. The maximum form length in lines depends on the current LPI setting; it is equal to the maximum form length in inches multiplied by the current LPI setting. For example, at 6 LPI the maximum form length is 6 LPI x 24 inches = 144 lines.

Only valid form length values will be accepted. If you select a length that is larger than the maximum length for the current LPI, the maximum length will be used. If you need a longer page length, you must first change the LPI.

### IMPORTANT

**If the form length is set in lines and you change the LPI, the effective page length changes to the form length in characters divided by the new LPI.**

**NOTE:** Receipt of a data stream control code which changes the form length overrides the form length previously specified via the operator panel.

### Form Width

Allows you to input the form width in characters from 1 through 272. The maximum form width in characters depends on the current CPI setting; it is equal to the maximum form width in inches multiplied by the current CPI setting.

Only valid form width values will be accepted. If a width is selected that is larger than the maximum width for the current CPI, then the maximum width will be used. If a larger width value is desired, then the CPI value must be changed first.

Table 9 lists the maximum number of characters that can be printed for a given Characters Per Inch (CPI) setting.

### IMPORTANT

If the form width is set in characters and the CPI is changed, the effective page width is changed to be equal to the form width in characters divided by the new CPI.

Table 9. Form Width

| CPI Setting | Maximum Form Width<br>(in characters) |
|-------------|---------------------------------------|
| 10.0        | 136                                   |
| 12.0        | 163                                   |
| 13.3        | 181                                   |
| 15.0        | 204                                   |
| 16.7        | 227                                   |
| 17.1        | 272                                   |

### Define CR Code

The Define CR Code option controls the action of the printer when it receives a Carriage Return code (hex 0D) from the host computer. If this feature is enabled, each time the printer receives a carriage return, it inserts an additional Line Feed code (hex 0A) into the data stream. Do not use this feature if the host computer sends line feeds to the printer.

- **CR = CR** (factory default). No extra line feeds are inserted.
- **CR = CR + LF**. Inserts an extra line feed after each carriage return.

### Auto LF

Defines the printer actions when print data is received past the form width setting.

- **Disable** (factory default). Discards any data past the form width.
- **Enable**. Performs an automatic carriage return and line feed when data is received past the form width.

### Define LF Code

Controls the action of the printer when it receives a Line Feed code (hex 0A) from the host computer. If this feature is enabled, each time the printer receives a line feed, it inserts an additional carriage return code (hex 0D) into the data stream. This feature can be used in most installations, but it is required if the host computer does not send carriage returns to the printer.

- **LF = CR + LF** (factory default). Adds an extra carriage return with each line feed.
- **LF = LF**. Does not add a carriage return with a line feed.

## Character Set

This parameter selects a character set for the ANSI emulation. Note that when 0876 OCR-A or 0877 OCR-B is selected as the print language, the Font Attributes Typeface parameter is changed to OCR-A or OCR-B, respectively. Character sets are shown in detail in the *Character Sets Reference Manual*.

## Printer Select

- **ON = DC1/OFF = DC3** (factory default). Disables the printer when a DC1 control code is received, and enables the printer when a DC3 control code is received.
- **Disable**. Ignores the DC1 and DC3 control codes.

## ESC c Sequence

- **Enable** (factory default). An ESC c code received from the host resets the printer parameters to the factory defaults.
- **Disable**. An ESC c code received from the host is ignored.

## Reset Cmd CFG Ld

When the printer receives a host data stream reset command (ESC @ or ESC[K) in addition to resetting printer variables, the selected configuration will be loaded.

- **Disable** (factory default). The active emulation parameters are loaded when the reset command is executed.
- **Power-Up Config**. The power-up configuration is loaded when the reset command is executed.
- **Current Config**. The currently selected configuration is loaded when the reset command is executed.
- **Factory Config**. The factory installed configuration is loaded when the reset command is executed.

## Received CR

- **Observe** (factory default). A CR code received from the host is handled as a carriage return.
- **Ignore**. A CR code received from the host is ignored.

## Received DEL

- **Observe** (factory default). A DEL code received from the host is handled as a Delete command.
- **Ignore**. A DEL code received from the host is ignored.

## Private Mode

Determines the default type of character set (Set 1 or Set 2). This can also be set by ESC sequences ESC [>5h and ESC [>5l. Refer to these descriptions in the *ANSI Programmer's Reference Manual* for further details.

### Pos. on BC/OvrSz

- **Set to top** (factory default). The paper is fed back to the top of barcodes or oversized characters after they are printed. This allows printing on the same line.
- **Set to bottom**. The printer will continue printing without backing up.

### BC Check Digit

- **By host** (factory default). The host calculates the barcode check digit and sends it along with the barcode. The check digit is not verified by the printer but printed as it was received.
- **By printer**. The barcode is sent without the check digit, and the printer calculates and adds it in.

### Barcode Darkmode

- **Enable** (factory default). The barcodes are printed at a higher resolution.
- **Disable**. The barcodes are printed at lower resolution but at a higher speed.

### PUM Default

This is the Unit of Measure (UOM) as it is used within the ANSI emulation. Coordinates received in ESC sequences can be sent in two UOMs:

- **Decipoints** (factory default). A unit of 1/720 inch
- **Lines or columns**. Uses the current LPI and CPI values.

The UOM used is determined by this configuration setting.

### Truncate PI Slew

- **Truncate at TOF** (factory default). The slew is terminated when the next Top-of-Form is reached. (This function applies to the ANSI EVFU only.)
- **Disable**. PI slews will be completed independent of their length.

### ETX/ACK

End of Text/Acknowledge. The host controls the flow of communication to the printer by sending a block of data and ending the block with an End of Text (ETX) signal. When the printer receives the ETX signal, it acknowledges the ETX, thereby acknowledging it has received the entire block of data.

- **Disable** (factory default)
- **Immediate**
- **Afterprint**



## IGP/PGL Emulation

---

The PGL emulation is the software based Intelligent Graphics Processor (IGP) for the line matrix family of printers. It is based upon, and is compatible with, the IGP-100/200/400 board using the PGL. The IGP graphics processing features are detailed below.

### Features

**On-Line Form and Label Generation** makes it easy to create forms or labels with a “preprinted” look for each application. IGP programs control all graphic functions, dramatically reducing host computer programming and processing time.

Graphic capabilities include boxes, vertical and horizontal lines with user-selectable thickness, logos, and special alphanumeric print features. Forms and graphic designs can be duplicated horizontally and vertically.

Alphanumeric data can appear as prepositioned “fixed” information (entered when the form is created), be overlayed onto the form (positioned in a specific location after the form is created), or can be dynamically merged with the form.

**Selectable Barcodes** provide you with the appropriate barcode for your application using standard wide-to-narrow ratios. A wide selection of barcodes is available: Code 39, Interleaved 2 of 5, 4-state USPS Intelligent Mail, UPC-A, UPC-E, MSI A through D, Code 128 Subset A, B, and C, EAN/UCC-128, EAN 8, EAN 13, POSTNET, PostBar, Royal Mail, Datamatrix, and PDF417. UPC and EAN barcodes can specify add-on data.

**Expanded and Compressed Character Print** attract attention where needed. Alphanumeric height and width are controlled independently for a wide range of character sizes up to 113 times the standard character size (up to 11.3 inches wide and tall). Compressed print sizes of 10, 12, 13, 15, 17, and 20 characters per inch (cpi) are available.

**Logos** are created using alphanumeric commands and add many print and shading features for a “customized” appearance to forms, reports, and labels.

**Rotated Alphanumerics** permit new concepts in form design. Normal, expanded, and compressed character strings can be rotated 90 degrees clockwise or counterclockwise, or they can be printed upside down.

**Reversed Print** permits highlighting and contrasting by printing white characters on a dark background.

**Automatic Increment/Decrement Capability** allows batch form processing. Individual alphabetic, numeric, and barcode data fields can be identified and automatically incremented or decremented by any amount, beginning from a specified reference point.

**Scaling Capability** permits graphic elements, such as corners or boxes, to retain their physical shapes and sizes when printed in a horizontal and vertical density other than the base density of 60 x 72 dpi.

**Multinational Character Sets** provide many international character sets, each 96 characters in length. This feature also allows you to create your own character sets using characters defined and stored in memory.

**Extended Character Sets** provide 33 extended character sets, also containing 96 characters in length. These are also stored in memory.

### **Configuring the Emulation with the Control Panel**

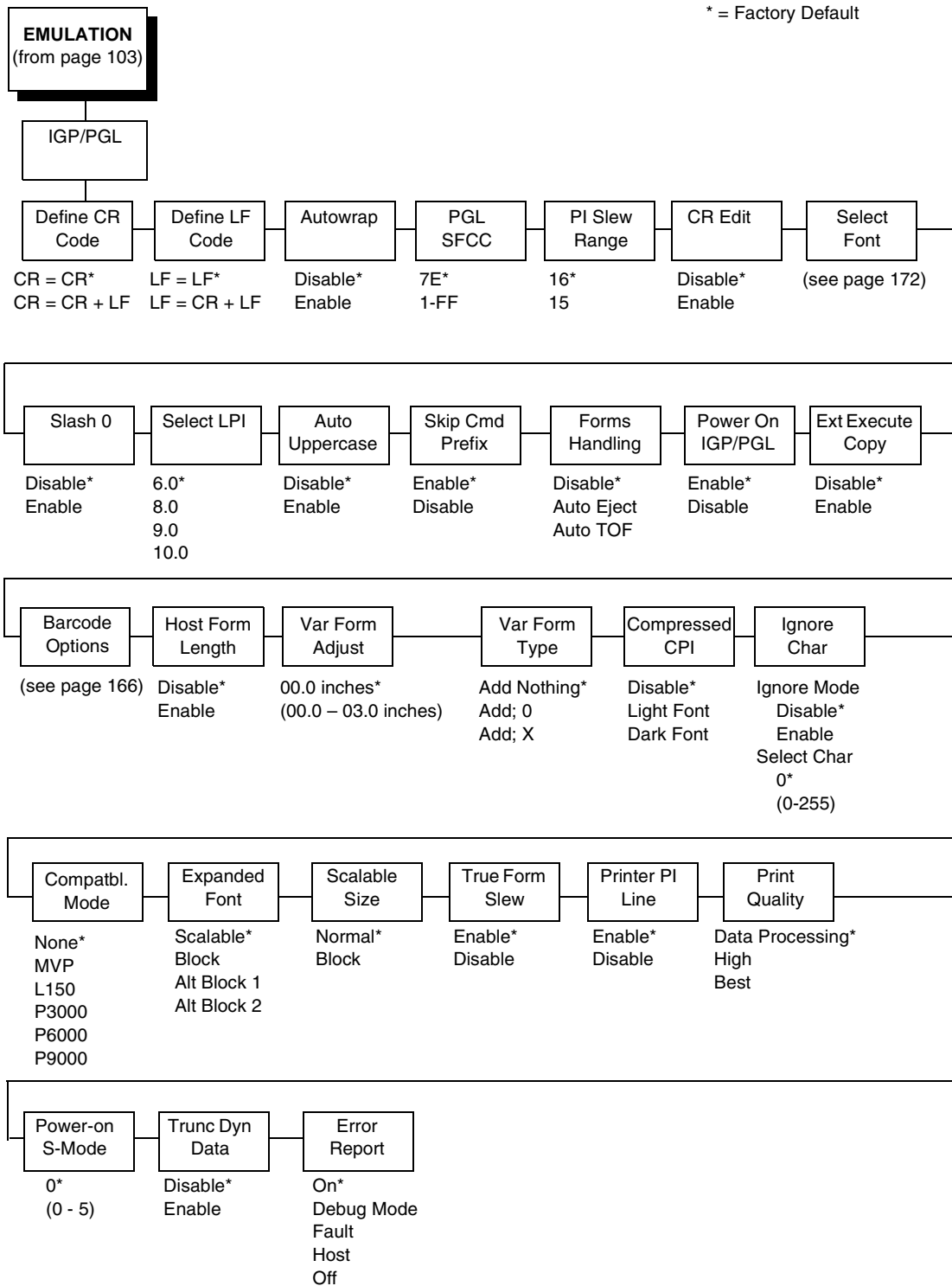
You can select PGL default parameters directly from the control panel or by control codes as explained in the *IGP/PGL Programmer's Reference Manual*. The PGL parameters are described on the following pages. Parameters marked with an asterisk (\*) indicate the default value. The printer must be offline to enter the configuration structure.

Pressing an invalid key to enter a parameter value may move you to another level in the configuration or exit the configuration menu completely. Configure the IGP/PGL according to your specific requirements.

**IMPORTANT** **BEFORE you reconfigure the IGP/PGL, print a configuration sheet to see all of the current settings.**

## IGP/PGL Submenu

\* = Factory Default



### Define CR (Carriage Return) Code

This parameter forces the printer to insert an automatic Line Feed code into the data stream whenever a Carriage Return code occurs. This is to be used only if the host computer does not send line feeds to the printer.

- **CR = CR** (factory default). Does not perform a line feed. The next print position will be print position 1 of the current line.
- **CR = CR + LF**. Performs an automatic line feed. The next print position will be print position 1 of the next line.

### Define LF (Line Feed) Code

This parameter forces the printer to insert an automatic Carriage Return code into the data stream whenever a Line Feed code occurs. This can be used in most installations, but it is required if the host computer does not send carriage returns to the printer.

- **LF = LF** (factory default). Does not perform an automatic carriage return. The next print position will be the current print position of the next line.
- **LF = CR + LF**. Performs an automatic carriage return. The next print position will be print position 1 of the next line.

### Autowrap

This parameter determines if text will wrap to the next line when the line of text exceeds the right margin.

- **Disable** (factory default). Truncates the text beyond the right margin until a CR or CR + LF is received.
- **Enable**. Automatically inserts a CR + LF after a full print line.

### PGL SFCC

You can specify which hex code (1-255) will be used as the Special Function Control Code (SFCC). The factory default setting is 126. The SFCC denotes that the following data is a PGL command.

### PI Slew Range

You can specify how many lines the paper will feed.

- **16** (factory default). A paper slew of 0-15 will move 1-16 lines.
- **15**. A paper slew of 1-15 will move 1-15 lines. A paper slew of 0 will move 1 line.

### CR Edit

This parameter determines if a carriage return will be followed by a line feed.

- **Disable** (factory default). The printer ignores all carriage returns that are not followed by line feeds.
- **Enable**. The printer processes all carriage returns, even for those that are not followed by line feeds.

## Select Font

Select Font specifies which language is currently selected for use with the PGL. Refer to “IGP/PGL Font Set Menu” on page 172. for available selections.

## Slash 0

This parameter allows you to print the numeral “0” with or without the slash. This option applies to all character sets except OCR A and OCR B.

- **Disable** (factory default). Zero is printed without a slash.
- **Enable**. Zero is printed with a slash.

## Select LPI

This is the number of lines to be printed per inch. For example, at 6 lpi there is 1/6 inch from the top of one print line to the top of the next print line. The options are:

- **6.0** (factory default)
- **8.0**
- **9.0**
- **10.0**

## Auto Uppercase

This parameter enables the printer to print text in all uppercase when using the ALPHA command.

- **Disable** (factory default). The printer will print text in upper and lowercase.
- **Enable**. The printer will print text in uppercase only.

## Skip Cmd Prefix

This parameter determines if the printer will print any data before a PGL command is received.

- **Enable** (factory default). The printer ignores all data on the current line before an IGP command.
- **Disable**. The printer will print all data on the current line before an IGP command.

## Forms Handling

This submenu allows the user to handle the form in the following ways:

- **Disable** (factory default). No effect.
- **Auto Eject**. Automatically ejects a page at the end of the job to spill out the last page.
- **Auto TOF**. Automatically does a form feed (FF) at the end of each form to the next top of form.

## Power On IGP/PGL

You can set the IGP feature so that it is enabled or disabled when the printer is powered on.

- **Enable** (factory default). The PGL is enabled when the printer is powered on. (The PGL feature is initialized in the Normal mode.)
- **Disable**. The PGL is disabled when the printer is powered on. (The PGL feature is initialized to the Quiet mode.)

## Ext Execute Copy

- **Disable** (factory default). Dynamic data and overlay data are not allowed if the optional Form Count parameter (number of forms to print) is specified as part of the Execute command. (This setting is IGP-100 compatible.)
- **Enable**. Only dynamic data is allowed within a form in which the Form Count parameter is specified in the Execute command. In this case, the exact same form (with identical dynamic data, etc.) is printed for the Form Count. However, incremental data is not incremented since the page that is printing is exactly the same. Also, each form is printed on a separate page.

### Barcode Options (from page 163)

\* = Factory Default

| UPC Descenders                    | Optimized Ratio    | I-2/5 Selection  | AI 00 Spaces       | Select SO Char | User-Def Ratio     | C39 Compatbl.      |
|-----------------------------------|--------------------|--|--------------------|----------------|--------------------|--------------------|
| Always*<br>Never<br>Only with PDF | Disable*<br>Enable | Leading Zero*<br>Trailing Space<br>X2 DPD<br>Modulo 7 CD | Disable*<br>Enable | 14*<br>(0-255) | Enable*<br>Disable | Disable*<br>Enable |

## Barcode Options

The following sub-options help define specific options regarding barcode printing.

### UPC Descenders

This parameter allows you to print barcode descenders when human readable data is not present in the UPC/EAN barcodes.

- **Always** (factory default). UPC/EAN barcodes are printed with descenders, even if there is no human readable data.
- **Never**. UPC/EAN barcodes are printed without descenders if there is no human readable data.
- **Only with PDF**. UPC/EAN barcodes are printed with descenders only when the PDF command is present.

### Optimized Ratio

This option selects different barcode ratios for certain barcodes including Code 39 and I-2/5. It is included for compatibility with the IGP-X00 printers.

- **Disable** (factory default). Use standard barcode ratios.
- **Enable**. Select the alternate barcode ratios.

### I-2/5 Selection

This option is added to be compatible with a special IGP-X00 customization. Usually, if I-2/5 barcodes have an odd number of digits, a leading zero is inserted in front of the data. However, this special IGP-X00 customization gives you the option of adding a space character at the end of the barcode instead.

- **Leading Zero** (factory default). A leading zero is inserted in front of the printable data field.
- **Trailing Space**. A space is inserted at the end of the printable data field and a zero is encoded with the corresponding space in the end of the barcode.
- **X2 DPD**. When selected, an I-2/5 barcode with an X2 magnification will use the specially configured ratios 3:3:6:5 rather than 3:6:9:12 for compatibility issues.
- **Modulo 7 CD**. The I-2/5 barcode uses a modulo 7 check digit instead of the default modulo 10 check digit.

### AI 00 Spaces

This option is designated for EAN/UCC-128 barcodes whose application identifier (AI) is 00.

- **Disable** (factory default). The printable data field is printed with the AI enclosed in parentheses. This is the standard EAN/UCC-128 format.
- **Enable**. The printable data field is printed with the UCC fields separated by spaces. This option is IGP-X00 compatible.

### Select SO Char

Allows you to specify a decimal code from 0 through 255 to be used in place of SO (Shift Out) as the control code. This allows access for the alternate set of control function characters. See the description of the Code 128 barcodes in the *IGP/PGL Programmer's Reference Manual* for details.

### User-Def Ratio

- **Enable** (factory default). User-defined ratios are accepted for barcodes.
- **Disable**. User-defined ratios are ignored and the magnification X1 is used in its place.

### C39 Compatbl.

This menu makes the old method of decoding C39 alternative character set compatible with the new.

- **Disable** (factory default) Uses the current way of decoding.
- **Enable**. Matches the old method of decoding.

### Host Form Length

Determines whether the form length specified in the CREATE command changes the form length designated in the LP+ menu (see “LinePrinter Plus Emulation (ASCII)” on page 116) when the form is printed by the EXECUTE command.

- **Disable** (factory default). The LP+ form length is unaffected by the form being printed.
- **Enable**. The LP+ form length changes to match the length of the PGL form being printed.

### Var Form Adjust

**(Ranges from 0 - 30)**. Default is 0. This menu value is tenths of inches. The value of this menu specifies the amount of distance to add to PGL forms that have variable form lengths. Variable length forms are forms that are defined by using a “;0” in the CREATE statement: ~CREATE;FORM;0. Variable form lengths are defined by the contents within the form - the form is only as long as necessary to print the form. Changing this menu value adds additional lengths to the form (in tenths of inches). Again, this only applies to forms that use the “;0” variable length forms.

### Var Form Type

This menu option applies only to the host command, CREATE;NAME or CREATE;NAME;DISK. The host command CREATE;NAME followed by ;0, ;X or a form length number will always override the menu option.

- **Add Nothing** (factory default). No action.
- **Add; 0**. When selected, the form length ends at the longest printed element. Same as CREATE;NAME;0.
- **Add; X**. When selected, the form length is the same as the physical page length.

### Compressed CPI

This parameter allows you to choose a compressed character (60% shorter) for 17 or 20 cpi instead of the normal height character.

- **Disable** (factory default). The PGL does not use compressed 17 or 20 cpi font.
- **Light Font**. Uses the standard compressed 17 or 20 cpi font.
- **Dark Font**. Uses a darker compressed 17 or 20 cpi font compatible with the IGP-X00 printers.



## Ignore Char

- **Ignore Mode**

This parameter instructs the PGL to ignore the character selected under the Select Character menu.

- **Disable** (factory default). The PGL does not ignore any characters.
- **Enable**. The PGL ignores the characters specified in the Select Character menu.

- **Select Char**

Instructs the PGL which decimal character (0-255) to ignore from the host.

## Compatbl. Mode

This option instructs the PGL to behave similarly to older versions of the IGP with respect to certain commands.

All new users with new applications should select the “None” option. Selecting this mode insures the printer will behave as described in this manual.

When replacing an older product operating with an existing application, especially those using the PMODE and SMODE commands, you may need to select a compatibility mode. In this case, select the printer model number option that most closely matches the printer being replaced. The Compatibility Mode options include:

- **None** (factory default)
- **MVP**
- **L150**
- **P3000**
- **P6000**
- **P9000**

## Expanded Font

This option defines the type of expanded characters the PGL will select:

- **Scalable** (factory default). These expanded characters have rounded edges.
- **Block**. These are block characters compatible with the IGP-X00 printers.
- **Alt Block 1 / Alt Block 2**. Reserved block sets used only for compatibility purposes.

## Scalable Size

- **Normal** (factory default). Controls the size of scalable characters to be either normal size (as set by the user) or adjusted to match the size of block fonts.
- **Block**. Adjusts the size of scalable characters to exactly match its block font alternative.

### True Form Slew

This option is related to slewing within forms when using the PMODE command. Customers with new applications are advised to keep this option enabled.

- **Enable** (factory default). Form length is accurate according to the form length parameter in the CREATE command.
- **Disable**. Form length is IGP-X00 compatible when using PMODE.

### Printer PI Line

This option enables the IGP to send PI instructions to the printer to slew the form.

- **Enable** (factory default). Send the PI instructions to the printer (LinePrinter Plus) during form slew. This is IGP-X00 compatible.
- **Disable**. Do not send PI instructions to the printer. LFs are sent instead.

### Print Quality

- **Data Processing** (factory default). The emulation prints at 60 x 72 dpi and lets you choose between normal alphanumerics and barcodes and dark mode alphanumerics and barcodes. This mode should be set if you want the highest speed.
- **High**. The emulation prints at 120 x 72 dpi, but all alphanumerics and barcodes are automatically printed in dark mode.
- **Best**. The emulation prints at 120 x 144 dpi and dark mode, which produces a higher resolution, better-looking print image.

### Power-on S-Mode

This option instructs the PGL to behave similarly to older versions of the IGP with respect to certain commands.

All new users with new applications should select “0,” the default option. Selecting this mode insures the printer will behave as described in this manual.

Power on S-Mode sets the printer in an SMODE compatibility state at power-up. The default is 0 (disabled, no power-on mode). To use this feature, select a mode from 1 through 5, which puts IGP/PGL in an SMODE state according to the compatibility mode set. If the compatibility mode set is None, then MVP is assumed by default.

For more information, see the *IGP/PGL Programmer's Reference Manual*.

## Trunc Dyn Data

This submenu allows the user to truncate the dynamic data up to the maximum data length specified in Create Mode.

- **Disable** (factory default). If the dynamic data exceeds the maximum data length, an error will report.
- **Enable**. If the dynamic data exceeds the maximum data length, the data truncates.

## Error Report

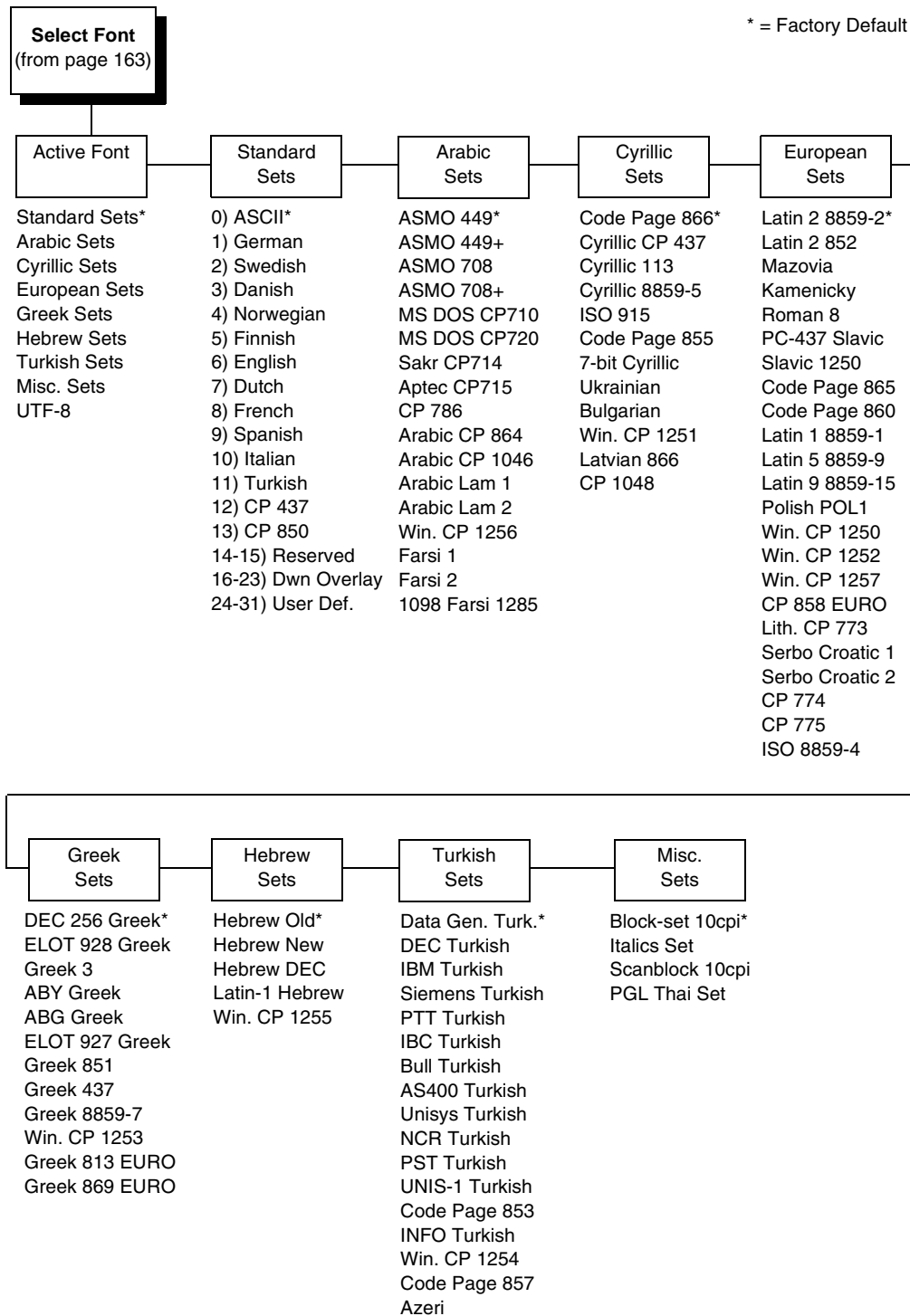
Sets the error reporting capability for IGP/PGL forms.

- **On** (factory default). Form boundary error checking reported. Any element which falls off the current page is reported as an error.
- **Debug Mode**. The printer is put in debug mode whenever a form is defined in Create Form mode. Each line of the Create Form is printed along with an error if one occurred. This is the same functionality as if there were a slash (/) entered before the Create Form Name.
- **Fault**. When an error occurs, the error is printed and the message "IGP/PGL ERROR" appears on the printer front panel. The printer then stops printing and goes offline. The error must be cleared before the printer can resume normal operation.
- **Host**. When an error occurs, the error message is sent back to the host.
- **Off**. No form boundary checking. Graphic elements appear clipped if they are beyond the page boundaries.

## Select Font

Allows you to choose from various character sets, including IGP/PGL Standard sets, 256 character multinational sets, and UTF-8 encoded Unicode™.

## IGP/PGL Font Set Menu



## IGP/VGL Emulation

---

Code V Graphics language (VGL) is an Intelligent Graphics Printing (IGP) software emulation designed for your Line Matrix printer. The IGP Code V emulation of the QMS<sup>®</sup> Code V Version II programming language produces online forms, barcodes, and alphanumeric text-generation. The graphics processing features are detailed below.

### Features

**OnLine Form and Label Generation** makes it easy to create forms or labels with the “preprinted” look for each application. VGL programs control all graphics functions, dramatically reducing host computer programming and processing time. Graphics capabilities include boxes, vertical and horizontal, solid and dashed lines with a variety of thickness, logos, and special alphanumeric print features.

**Variable Barcodes** allow the barcode for your application to print with standard or user-defined ratios in vertical or horizontal orientations. Available barcodes are Codabar, Code 39, Code 93, Code 128 with Subsets A, B, and C, and Code EAN/UCC 128, EAN 8, EAN 13, Interleaved 2 of 5, 4-state USPS Intelligent Mail, MSI, UPC-A, UPC-E, POSTNET, PostBar, Royal Mail, and UPC Shipping. POSTNET is available only in the horizontal direction. A dark print mode is included for darker, high-contrast barcodes. The IBARC barcode command prints barcodes in four orientations: horizontal, rotated 90, rotated 180, or rotated 270 degrees.

**Expanded and Compressed Print** draws attention where needed. Alphanumeric height and width are controlled independently for a tremendous range of character sizes up to 9.9 inches wide and tall. Several compressed print sizes are available: 12, 13.33, 15, 17.65, and 20 (dpi), permitting up to 170 columns in an 8.5 inch printed area (20 dpi).

**Rotated Alphanumerics** permit new concepts in form design. Normal, expanded, and compressed character strings can be rotated 90 degrees clockwise, counterclockwise, or printed upside down.

**Logos** are easily created using alphanumeric commands and a variety of print and shading features, which provides a “customized” appearance for forms, reports, and labels. The registered trademark, copyright, TUV<sup>®</sup>, GS-Mark, UL<sup>®</sup>, and CSA<sup>®</sup> symbols are provided as standard designs on the VGL, and you can also define custom symbols.

**Reverse and Shaded Print** permit highlighting and contrasting by printing white characters on a dark background or white characters on a gray, shaded background. Various levels or patterns of gray shading and reverse printing may combine with the many other print features to create distinctive designs.

**Automatic Increment/Decrement Capability** allows batch form processing. Individual alphabetic, numeric, and barcode data fields can be identified and automatically incremented or decremented by any amount, beginning from a specified reference point.

**Standard Character Sets** provide you with many different character sets. Based on the Multinational Character Set, you can create your own character sets using characters defined and stored in flash memory.

## Configuring the Emulation with the Control Panel

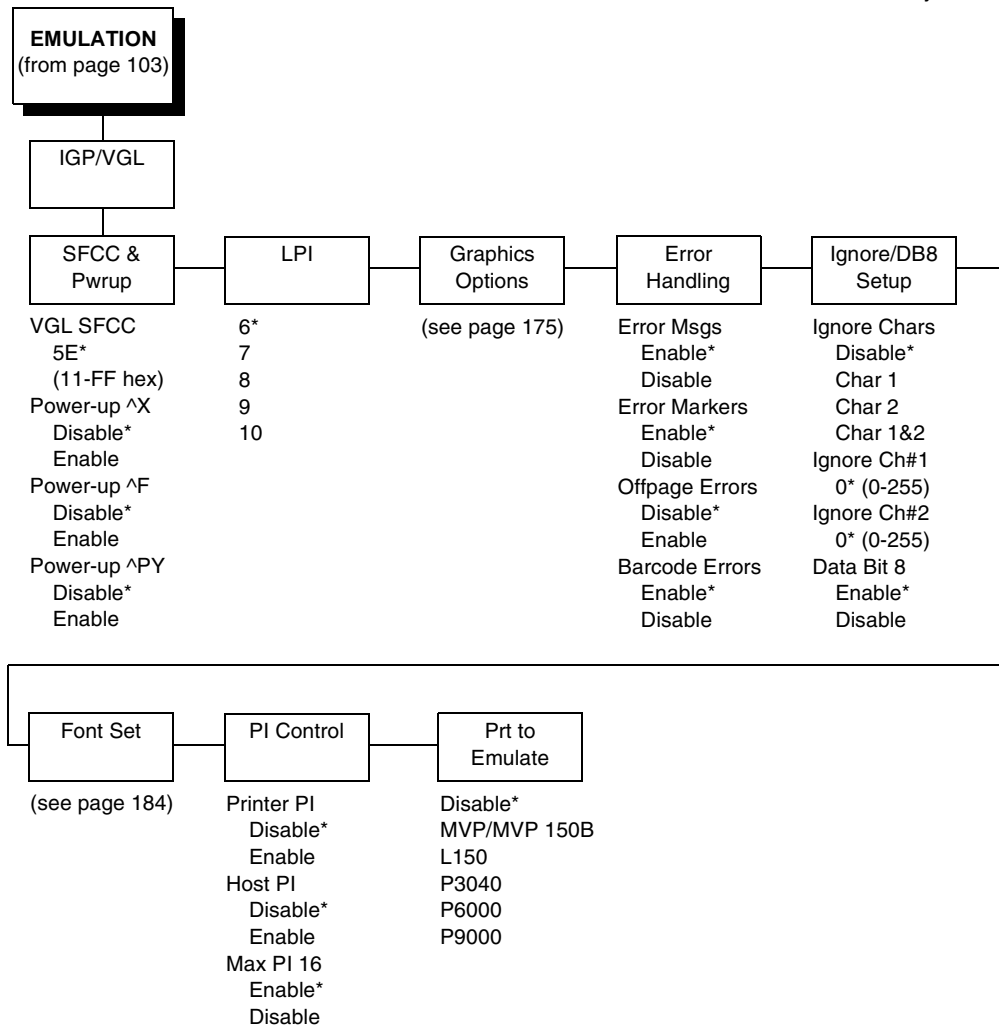
You can select VGL default parameters directly from the control panel or by control codes as explained in the *IGP/VGL Programmer's Reference Manual*. The VGL parameters are described on the following pages. Parameters marked with an asterisk (\*) indicate the default value. The printer must be offline to enter the configuration structure.

**IMPORTANT** BEFORE you reconfigure the IGP/VGL, print a configuration sheet to see all of the current settings.

Pressing an invalid key to enter a parameter value may move you to another level in the configuration menu or exit the menu completely.

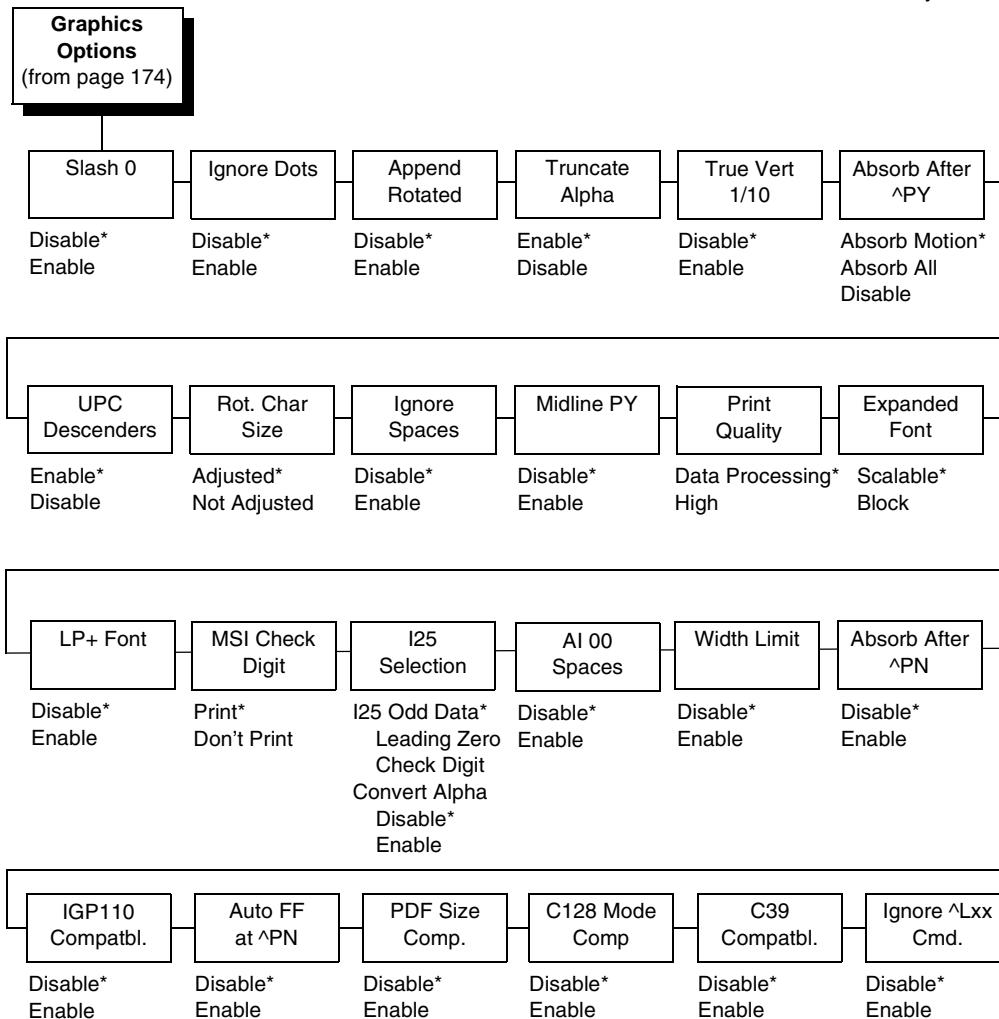
## IGP/VGL Submenu

\* = Factory Default



## IGP/VGL Graphics Options Submenu

\* = Factory Default



## SFCC & Pwrap

This option has several sub-options which define the SFCC and power-up configuration used with VGL.

### VGL SFCC

This option selects the Special Function Control Code. The default value 5E. Run a configuration printout to determine the currently selected VGL SFCC.

### Power Up ^X

- **Disable** (factory default).
- **Enable.** Selects the ignore mode as the power-up default and selects the graphics mode ^PY as the power-up default. All characters are ignored until a ^A command is received.

### Power Up ^F

- **Disable** (factory default).
- **Enable.** Selects free format mode as the power-up default and selects the graphics mode ^PY as the power-up default. Free format causes the VGL to ignore carriage returns, line feeds, and all characters below hex 20 sent from the host.

### Power Up ^PY

- **Disable** (factory default).
- **Enable.** Selects the graphics mode ^PY as the power-up default.

## LPI

The number of lines to be printed per inch. For example, at 6 lpi there is 1/6 inch from the top of one print line to the top of the next print line.

## Graphics Options

The following are several options which configure printing output.

### Slash 0

This parameter allows you to print the numeral “0” with or without the slash. This option applies to all character sets except OCR-A and OCR-B.

- **Disable** (factory default). Zero is printed without a slash.
- **Enable.** Zero is printed with a slash.

### Ignore Dots

- **Disable** (factory default).
- **Enable.** Causes the VGL to expect position values to be specified in only 1/10ths of an inch. If the dot position is also given, it is treated as text.

### Append Rotated

- **Disable** (factory default). Logos and alphanumeric strings are treated as separate elements.
- **Enable.** Appends logos to an alphanumeric string rotated in a clockwise, counterclockwise, or inverted orientation.



### Truncate Alpha

When enabled, this parameter prevents the printing of Error 48 (Element Off Page Error) if alphanumeric data, including spaces, extends beyond the right side of the form. The options include:

- **Enable** (factory default)
- **Disable**

### True Vert 1/10

- **Disable** (factory default). A vertical 1/10 of an inch parameter is used as 7/72 of an inch. The absolute move is slightly smaller than expected. For example, a one-inch move would be 70/72 of an inch. Vertical moves that have the same value are identical in length.
- **Enable**. A vertical 1/10 inch parameter is used as 1/10 inch. Rounding occurs to the nearest 1/72 inch. This can cause vertical moves that have the same value to differ by  $\pm 1/72$  inch.

### Absorb After ^PY

- **Absorb Motion** (factory default). The first paper motion following a ^PY command is ignored.
- **Absorb All**. The system ignores all the data and terminator until a host generated motion terminator is detected.
- **Disable**. System terminators following a graphics command are sent to the printer and result in paper motion.

### UPC Descenders

- **Enable** (factory default). UPC/EAN barcodes are printed with descenders, even if there is no human readable data.
- **Disable**. UPC/EAN barcodes are printed without descenders if there is no human readable data.

### Rot. Char Size

- **Adjusted** (factory default). Rotated (clockwise/counterclockwise), expanded characters have a different size than an unrotated character with the same size parameters.
- **Not Adjusted**. Rotated, expanded characters are the same size as unrotated characters with the same size parameters.

### Ignore Spaces

- **Disable** (factory default). Trailing spaces are not deleted from the last alphanumeric element in a graphics pass.
- **Enable**. Trailing spaces are deleted from the last alphanumeric element in a graphics pass.

**Midline PY (includes ^PN)**

- **Disable** (factory default). The Graphics mode Enable command, ^PY, must be the first three characters of a line.
- **Enable**. The ^PY or ^PN can occur anywhere in a line.

**Print Quality**

- **Data Processing** (factory default). ALPHA text and barcodes are printed in normal mode at 60 x 72 dpi. This mode should be set if the highest speed is desired.
- **High**. ALPHA text and barcodes are printed in dark mode at 120 x 72 dpi.

**Expanded Font**

- **Scalable** (factory default). These expanded characters have rounded edges.
- **Block**. These are block characters compatible with IGP-X10 printers.

**LP+ Font**

- **Disable** (factory default). The IGP/VGL uses its default half-dot font, which is slightly different from the standard bitmap font used by LP+ at 12, 13, 15 and 17 cpi.
- **Enable**. The IGP/VGL uses the same font as used by LP+ at all cpi.

**MSI Check Digit**

- **Print** (factory default). The check digit is appended at the end of the printable data field for MSI barcodes.
- **Don't Print**. The check digit for MSI barcodes does not print.

**I25 Selection**

- **I25 Odd Data** (factory default). When an odd number of data is provided, the default setting, Leading Zero, will add a zero to the beginning of the bar code data. The setting, Check Digit, will add a check digit to the end of the bar code data so that the results add up to an even number of data.
- **Convert Alpha**. Disable is the default. When enabled, each non-digit I25 bar code character will convert to "0."

**NOTE:** If you use an Interleaved 2/5 barcode that automatically adds the check digit (type code k or l, IBARC type code INT2/5CD or INT2/5CDA), the check digit is added regardless of how this parameter is set.

## AI 00 Spaces

This option is designated for EAN/UCC-128 barcodes whose application identifier (AI) is 00.

- **Disable** (factory default). The printable data field is printed with the AI enclosed in parentheses. This is the standard EAN/UCC-128 format.
- **Enable**. The printable data field is printed with the UCC fields separated by spaces. This option is IGP-X00 compatible.

## Width Limit

- **Disable** (factory default).
- **Enable**. The system will limit the length and width for expanded characters to a limit shown in Table 10, which displays the maximum width allowed for a specific height in the range of 00 through 40 (0.0 through 4.0 inches).

Table 10. Width Limit Table

| Height Param. | Max. Width Allowed | Height Param. | Max. Width Allowed |
|---------------|--------------------|---------------|--------------------|
| 00            | 99                 | 21            | 51                 |
| 01            | 99                 | 22            | 53                 |
| 02            | 3                  | 23            | 56                 |
| 03            | 6                  | 24            | 58                 |
| 04            | 8                  | 25            | 61                 |
| 05            | 11                 | 26            | 63                 |
| 06            | 13                 | 27            | 66                 |
| 07            | 16                 | 28            | 68                 |
| 08            | 18                 | 29            | 71                 |
| 09            | 21                 | 30            | 73                 |
| 10            | 23                 | 31            | 76                 |
| 11            | 26                 | 32            | 78                 |
| 12            | 28                 | 33            | 81                 |
| 13            | 31                 | 34            | 83                 |
| 14            | 33                 | 35            | 86                 |
| 15            | 36                 | 36            | 88                 |
| 16            | 38                 | 37            | 91                 |
| 17            | 41                 | 38            | 93                 |
| 18            | 43                 | 39            | 96                 |
| 19            | 46                 | 40            | 98                 |
| 20            | 48                 |               |                    |

## Absorb After ^PN

- **Disable** (factory default). All line terminators that follow the ^PN command are sent to the printer and processed.
- **Enable**. The first motion line terminator that follows the ^PN command is ignored.

**IGP110 Compatbl.**

This option instructs the VGL to behave similarly to the IGP-10 with respect to certain commands. All new users with new applications should select the “Disable” option. Selecting this mode insures the printer will behave as described in this manual.

- **Disable** (factory default). The IGP does not emulate the IGP-10 mode.
- **Enable**. The IGP emulates the IGP-10 version.

**Auto FF at ^PN**

- **Disable** (factory default). A form feed will not be generated automatically when the ^PN command is encountered.
- **Enable**. A form feed will be generated automatically to slew to the top of the next form when the ^PN command is encountered and when the current vertical position is not at top of form.

**PDF Size Comp.**

This option is for compatability of the font size of the barcode printable data field on the old build.

- **Disable** (factory default). Uses the normal font size.
- **Enable**. Matches the font size of the old build.

**C128 Mode Comp**

The menu is for compatibility of the old build in auto mode switch.

- **Disable** (factory default). Uses auto mode switch.
- **Enable**. Matches the old build on the auto mode switch.

**C39 Compatbl.**

This menu makes the old method of decoding C39 alternative character set compatible with the new.

- **Disable** (disable). Uses the current way of decoding.
- **Enable**. Matches the old method of decoding.

**Ignore ^Lxx Cmd.**

- **Disable** (factory default).
- **Enable**. The ^Lxx command will always be ignored.

## Error Handling

Following are several options which define how errors are reported.

### Error Msgs

- **Enable** (factory default). Command syntax is checked and error messages printed when command parameters are incorrect.
- **Disable**. Error checking and error messages are suppressed.

### Error Markers

- **Enable** (factory default). Prints the following error markers for those elements that print beyond the page boundaries:
  - >> for elements that begin off the right side of the page;
  - << for elements that begin at the indicated position but end off the page;
  - ♦ for elements where the starting position of the command contains an error other than an off-page error.

### Offpage Errors

- **Disable** (factory default). Does not report errors for elements that start or end beyond the right edge of the page.
- **Enable**. Reports errors for elements that start or end beyond the right edge of the page.

### Barcode Errors

- **Enable** (factory default). An error message will print when invalid barcode data is encountered.
- **Disable**. VGL will not print an error for illegal barcode data; the barcode will be skipped.

**NOTE:** When the Barcode Errors option is disabled, the VGL emulation will try to make the best use of invalid data by either truncating extra digits or adding zeros to the end of barcode data to meet minimum data length requirements for some barcodes. Not all errors will be corrected.

## Ignore / DB8 Setup

Following are several options which define character filtering and Data Bit 8.

### Ignore Chars

- **Disable** (factory default). Character filtering is not enabled.
- **Char 1**. Character 1 will be filtered. Select the option "Ignore CH#1" to specify character 1.
- **Char 2**. Character 2 will be filtered. Select the option "Ignore CH#2" to specify character 2.
- **Char 1 & 2**. Characters 1 & 2 will be filtered. Select the options "Ignore CH#1" and "Ignore CH#2" to specify values for these characters.

### Ignore CH#1

Specifies character 1 for the character filtering option. Valid decimal values are from 0 through 255.

### Ignore CH#2

Specifies character 2 for the character filtering option. Valid decimal values are from 0 through 255.

### Data Bit 8

- **Enable** (factory default). The PI line is not passed directly from host to printer; all 8 bits are used for data bits, and characters in the hex 80-FF range can be accessed.
- **Disable**. When the host PI line is enabled, Data Bit 8 internally indicates PI line status. To use the PI line, disable Data Bit 8, and enable the Host PI configuration option (under the PI Control option, below).

**NOTE:** Data Bit 8 is interpreted as either Data Bit 8 or PI signal, but never both. When enabled as Data Bit 8, Data Bit 8 has priority over the PI signal, and all data above hex 7F is used to access character data and not to interpret PI line data.

Conversely, when Data Bit 8 is disabled and the PI signal is used, Data Bit 8 of the data is reserved for use as the PI function, and you cannot access characters in the hex 80-FF range. Therefore, to access characters in the hex 80-FF range, Data Bit 8 must be enabled.

### Font Set

The Font Set specifies which language is currently selected for use with the VGL. Refer to “IGP/VGL Font Set Menu” on page 184 for available selections.

### PI Control

#### Printer PI

- **Disable** (factory default). The ASCII emulation is configured with the PI line disabled.
- **Enable**. The ASCII emulation is configured with the PI line enabled.

#### Host PI

- **Disable** (factory default). The host does not send PI signals.
- **Enable**. The host sends PI signals. The Data Bit 8 configuration option must be disabled to transmit the PI line to the printer.

**Max PI 16**

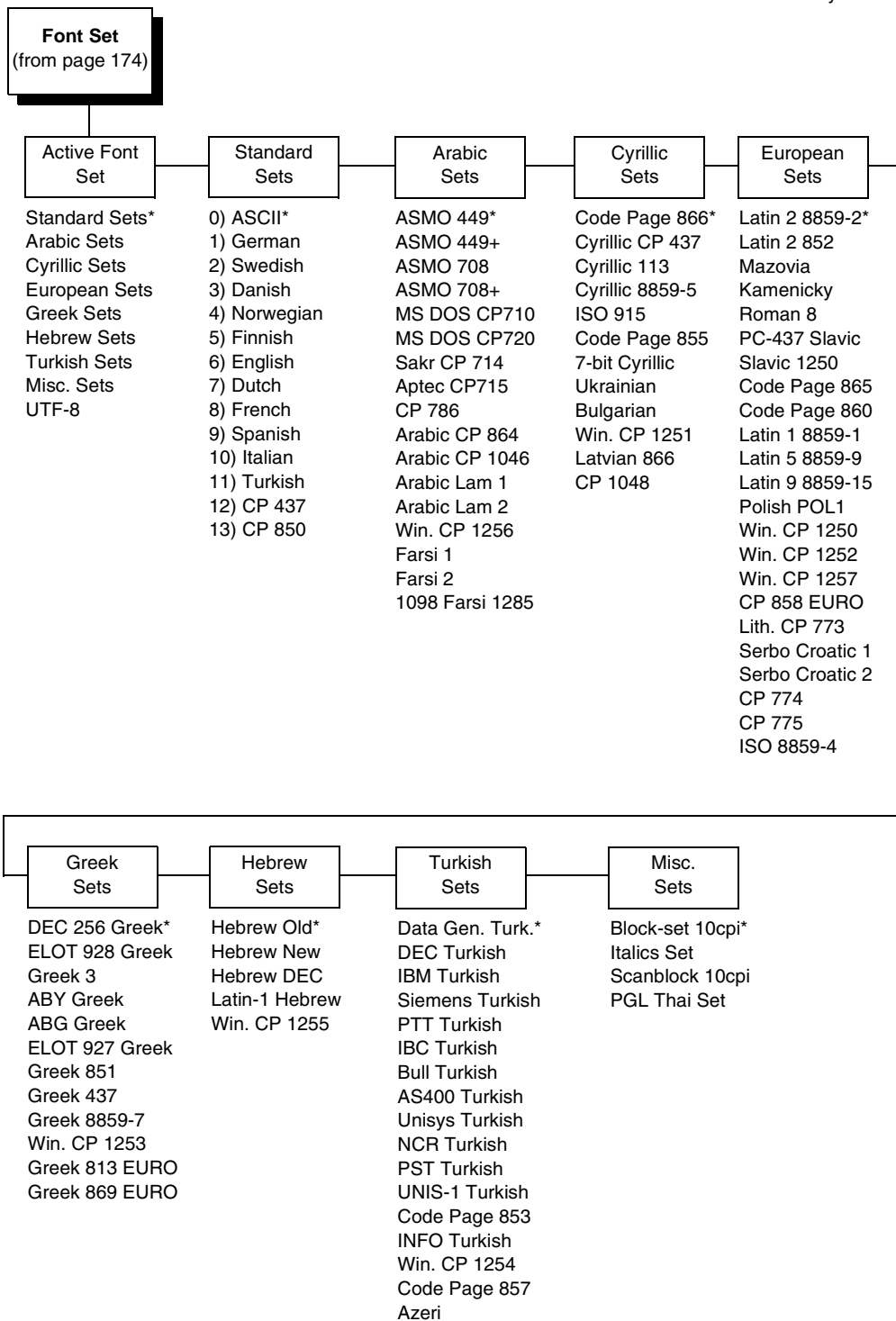
- **Enable** (factory default). A paper slew of 0-15 will move 1-16 lines.
- **Disable**. A paper slew of 1-15 will move 1-15 lines. A paper slew of 0 will always move 1 line.

**Prt To Emulate**

This option allows you to select an earlier model printer/IGP board combination to emulate. When a printer emulation is selected, the scaling command causes the printer to generate a graphic image in the same density as the printer emulation chosen. Five types of printers can be emulated: MVP or MVP 150B, L150, P3040, P6000, and P9000. Once a printer emulation is selected, it remains active until the printer is turned off or another printer emulation is selected. All new users with new applications should select the "Disable" option, which insures the printer behaves as described in this manual. The other compatibility modes are required to emulate the behaviors of older printers which may be inconsistent with the documented VGL functionality. Proper use of this feature requires the printer to be equipped with high resolution hammer bank tips (12 mil).

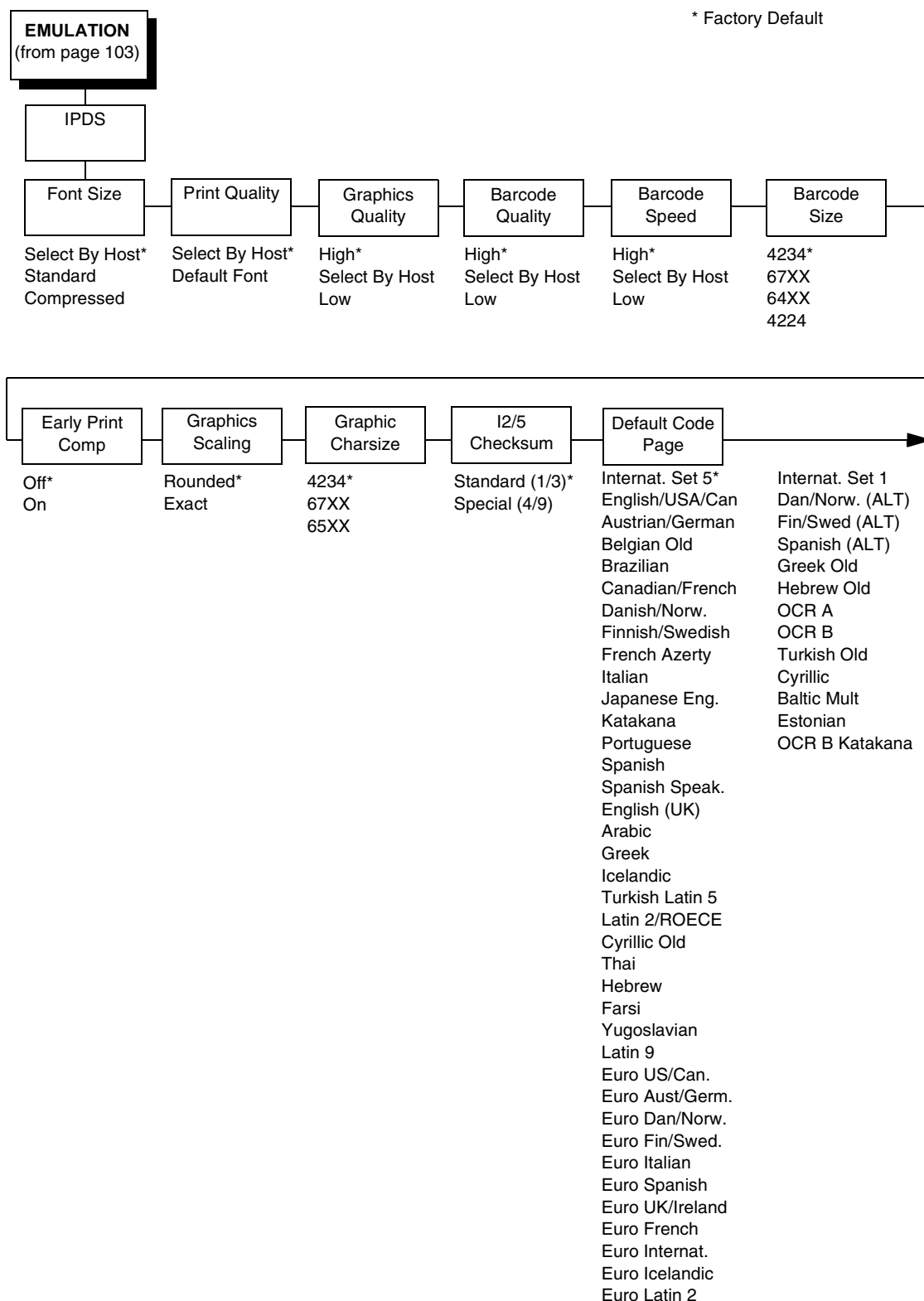
## IGP/VGL Font Set Menu

\* = Factory Default

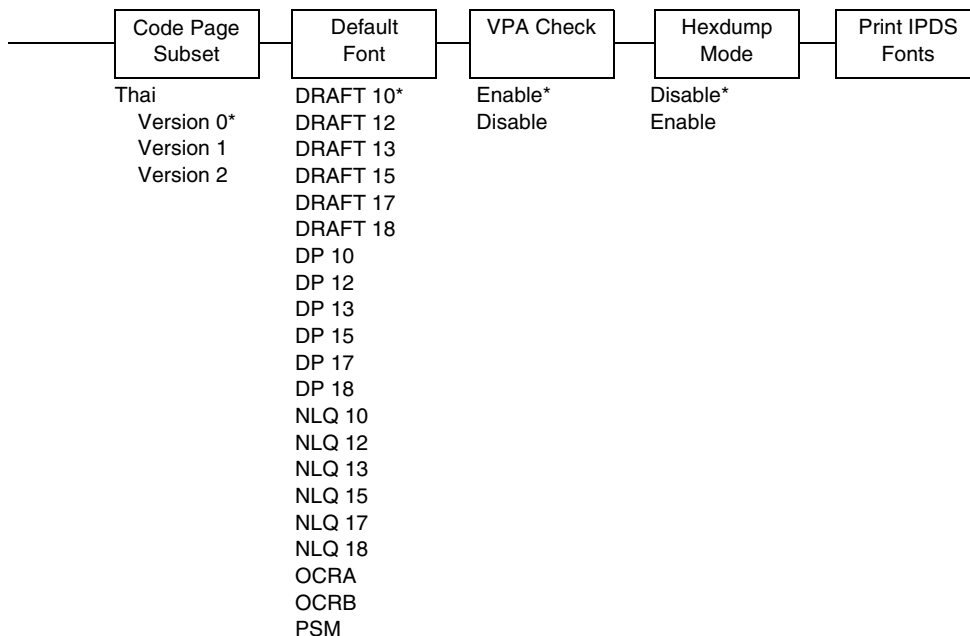




## IPDS Emulation



\* Factory Default



A general discussion about starting and stopping IPDS can be found in the IBM 4234 Product and Programming Reference Manual (GC31-3879). Sending a non-IPDS data stream to an IPDS printer and vice versa will result in a hung spool file or writer.

## Font Size

This parameter chooses the font size which will be used by IPDS.

- **Select By Host** (factory default). The font ID is only affected by host commands.
- **Standard**. The font ID is converted to a decompressed font ID.
- **Compressed**. The font ID is converted to a compressed font ID.

## Print Quality

This parameter chooses the print quality.

- **Select By Host** (factory default). The application decides the print quality.
- **Default Font**. The default font the printer uses.

## Graphics Quality

This parameter chooses the print quality of graphics.

- **High** (factory default). Graphics are printed at 144 dot rows per inch.
- **Select By Host**. The application decides the quality of the graphics.
- **Low**. Graphics are printed at 72 dot rows per inch.

## Barcode Quality

This parameter chooses the horizontal print quality of barcode labels.

- **High** (factory default). Label is printed at 144 dots per inch.
- **Select By Host**. The application decides the quality of the labels.
- **Low**. Label is printed at 72 dots per inch.

## Barcode Speed

This parameter chooses the vertical print quality of barcode labels.

- **High** (factory default). Barcodes are printed with less vertical dots, increasing printing speed, but decreasing print quality.
- **Select By Host**. The application decides the quality of the labels.
- **Low**. Barcodes are printed with more vertical dots, decreasing printing speed, but increasing print quality.

## Barcode Size

This parameter will emulate the barcode sizes of the selected printer model.

- **4234** (factory default). IBM 4234
- **67XX**. Decision Data 67XX
- **64XX**. IBM 6400 series
- **4224**. IBM 4224

## Early Print Comp (Complete)

This parameter chooses when to send a Print Comp to the controller.

- **Off** (factory default). Print Comp is sent if page is printed completely.
- **On**. Print Comp is sent immediately. The next page will be created. This improves the print performance when starting the next page.

**NOTE:** When Early Print Comp is enabled and an error occurs, you may lose data.

## Graphics Scaling

This parameter chooses the scaling factor for graphics when the Mapping Control option of the IPDS Write Graphics Control command is SCALE TO FIT:

- **Rounded** (factory default). Calculations are rounded up in the desired output resolution.
- **Exact**. Graphics will be scaled as accurately as possible.

## Graphic CharSize

This parameter will emulate the graphic character size of the selected printer model.

- **4234** (factory default). IBM 4234
- **67XX**. Decision Data 67XX

## I2/5 Checksum

This parameter defines the printer checksum calculation method for Interleaved 2 of 5 barcodes.

- **Standard (1/3)** (factory default). The odd numbers will be multiplied by 3 and the even numbers by 1 for calculation of the checksum.
- **Special (4/9)**. The odd numbers will be multiplied by 4 and the even numbers by 9 for calculation of the checksum.

**NOTE:** “Odd” refers to the 1st, 3rd, 5th... character in the barcode, while “even” refers to the 2nd, 4th, 6th... character in the barcode.

## Default Code Page

Choose which code page to use with the IPDS emulation.

## Code Page Subset

When the Thai code page is selected as the default, either from the front panel or by a host command, you may choose from three different versions.

## Default Font

Choose a font quality and size from the available selections. All fonts in the Default Font menu are available in standard and compressed vertical resolution (see page 185).

## VPA Check

- **Enable** (factory default). The printer checks for dots that fall outside the intersection of the logical and physical pages. If dots fall outside the area, the printer reports an error to the host if the IPDS Exception Handling Control command setting requires error reporting.
- **Disable**. The printer does not report dots outside the valid printable area.

## Hexdump Mode

A hex code printout (or hex dump) translates all incoming data to hexadecimal equivalents. A hex dump lists each ASCII data character received from the host computer, together with its corresponding two-digit hexadecimal code. Hex dumps can be used to troubleshoot some types of printer data reception problems.

## Print IPDS Fonts

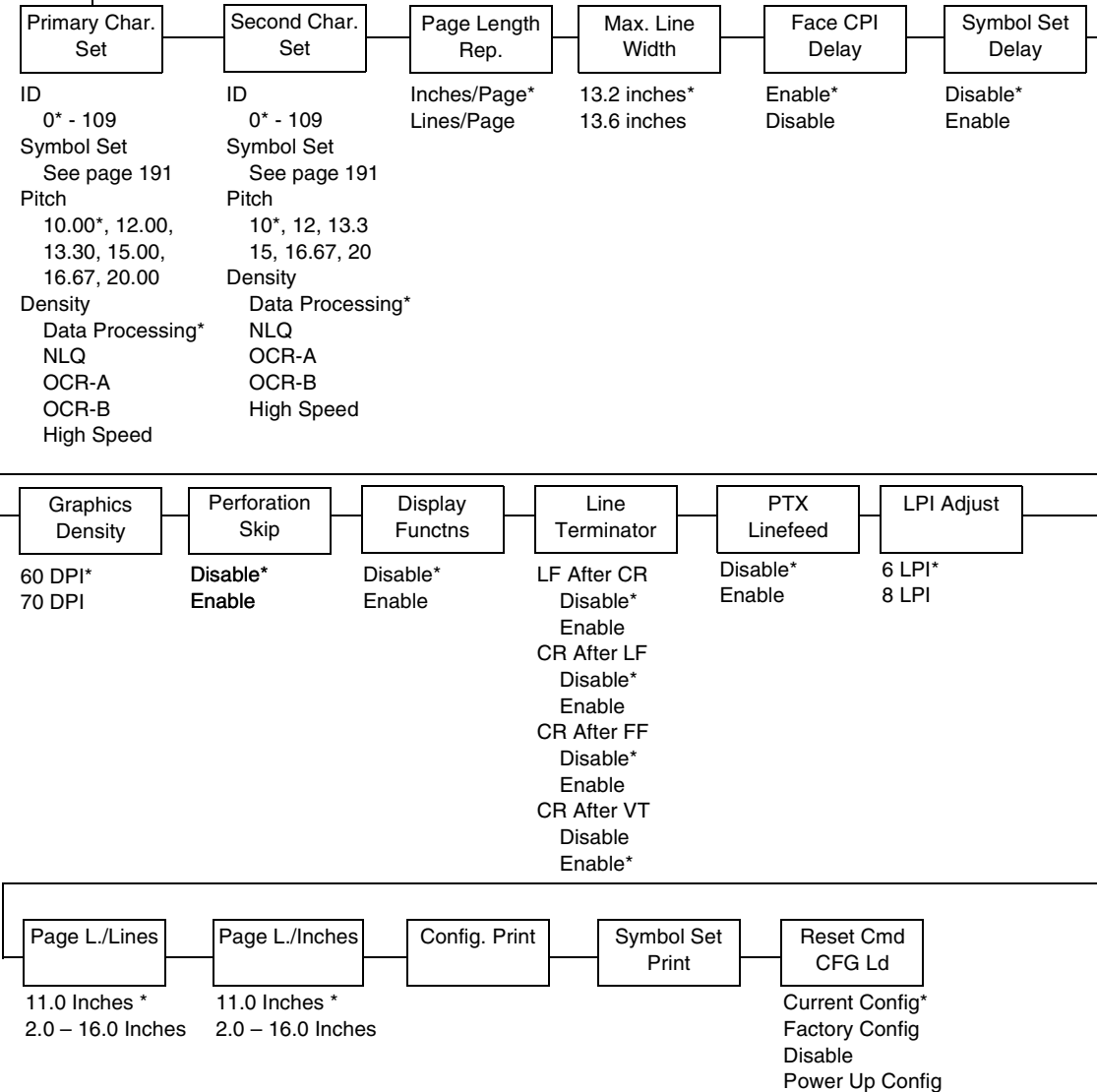
This feature allows you to print a list of all resident fonts currently available in the active IPDS emulation

## PCL - II Emulation

### EMULATION (from page 103)

\* = Factory Default

#### PCL-II





## Primary Char. Set

You can select one of 92 pre-defined character sets by ID (although character sets range from 0 - 109, not all sets are available on the LJ500 printer), or you can select pitch, symbol set, and typeface individually. If the combination you choose matches one of the 92 predefined sets, the ID submenu will reflect that selection. If not, the ID menu will display `xx` to indicate that the current character set does not match a pre-defined set. Set 0 is the default, and its attributes are 10 cpi, Data Processing typeface, and Roman 8 symbol set.

## Second Char. Set

Your printer can store an additional character set. To toggle between them, send the Shift In (Decimal 15, to select the Primary character set) or Shift Out (Decimal 14, to select the Secondary character set).

## Page Length Rep.

- **Inches/Page** (factory default). All page length calculations are based on the inches displayed on the panel.
- **Lines/Page**. All changes in LPI or density will be changed accordingly. The length of the page is the number of lines per inch, or lpi.

For example, if the form in use is 82 lines at 6 lpi, the page is physically 13.67 inches. Since 13.67 inches is not selectable from the Length in Inches menu, change the representation to lines, then set the number of lines to 82. The inches menu will display 13.6 inches although the printer internally keeps the exact form length of 13.67 inches.

## Max Line Width

Set the maximum line width at 13.2 inches (factory default) or 13.6 inches.

## Face CPI Delay

Allows the combination of different font densities on the same line.

- **Enable** (factory default). Different font densities can be used on the same line.
- **Disable**. Only the same font densities are allowed on the same line.

## Graphics Density

Graphics can be printed in 60 DPI (factory default) or 70 DPI.

## Perforation Skip

- **Disable** (factory default). Allows printing on page perforation.
- **Enable**. You may set up a skip-over margin. For example, a skip-over margin of one inch creates a one inch margin at the bottom of the page.



## Display Functions

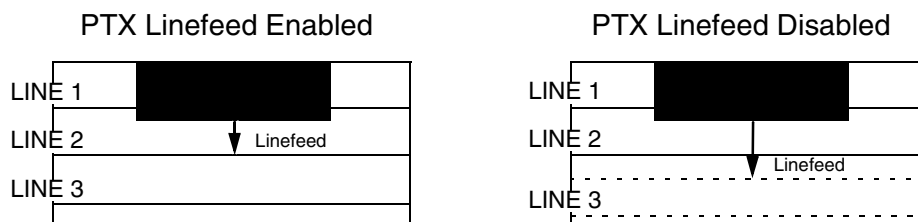
- **Disable** (factory default). Control characters are not printed.
- **Enable**. Control characters are printed before they get executed. This is a useful debugging tool.

## Line Terminator

You can define the action of the line. Four options are available: LF after CR, CR after LF, CR after FF, and CR after VT. Each of these options may be enabled or disabled independent of one another.

## PTX Linefeed

- **Disable** (factory default). Linefeed is to be performed as calculated from the bottom of the graphics or barcode, thereby disrupting the vertical text alignment.
- **Enable**. The Linefeed moves to the next line as calculated from the Top of Form position, thereby retaining vertical text alignment. When printing graphics or bar codes, you may want to set the PTX Linefeed parameter to Enable to maintain text alignment.



## LPI Adjust

This parameter lets you specify the lines per inch (lpi) values: 6 LPI (factory default) or 8 LPI.

## Page L./Lines

This parameter lets you set physical page length in lines from 12 to 96 at 6 lpi, or 16 to 128 at 8 cpi. The default is 66 lines at 6 lpi.

**NOTE:** If 6 lpi is selected, you will be able to scroll the menu to 128 (an invalid length). However, when you press ENTER to select this value, the menu will return with the maximum lines for 6 lpi (i.e., 96 lines). Similarly, selecting too few lines for 8 lpi will cause the menu to return with 16 lines.

## Page L./Inches

This parameter allows you to set physical page length from 2 to 16 inches, in increments of half an inch. The default is 11 inches.

## Config Print

This option prints the emulation's parameters and the currently selected values.

## Symbol Set Print

This option prints a list of all the available sets. The character set number prints to the left of the character set sample.

## Reset Cmd CFG Ld

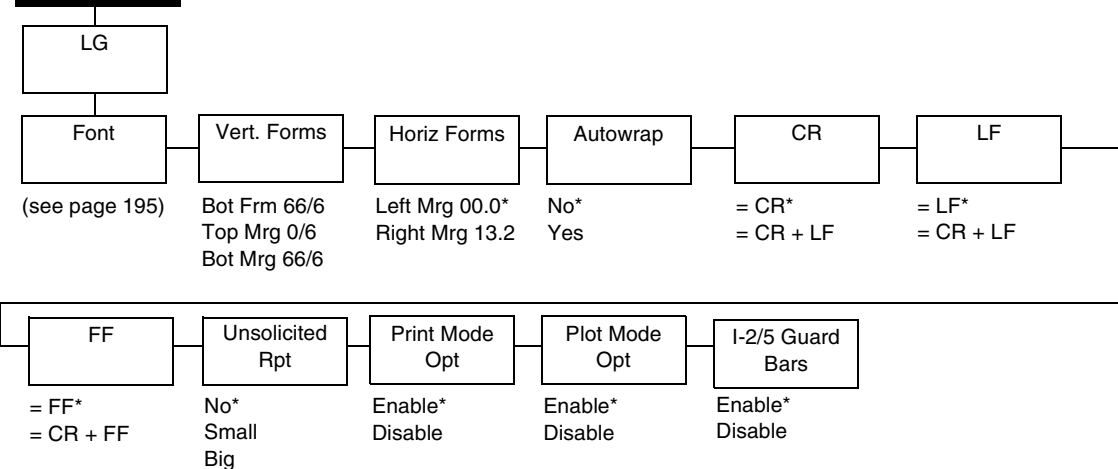
When the printer receives a host data stream reset command in addition to resetting printer variables, the selected configuration will be loaded.

- **Current Config** (factory default). If you have preset and presaved multiple configurations, then the currently selected presaved configuration is loaded when the reset command is received.
- **Factory Config**. The factory installed configuration is loaded when the reset command is received.
- **Disable**. The printer ignores the reset command when it is received and continues to use the currently loaded configuration.
- **Power-Up Config**. The power-up configuration is loaded when the reset command is received.

## LG Emulation

**EMULATION**  
(from page 103)

\* = Factory Default



| Font<br>(from page 194) |                 |
|-------------------------|-----------------|
| Style                   | Character Set   |
| DP 10 6*                | GL Char Set     |
| DP 10 8                 | U.S. ASCII*     |
| DP 12 6                 | DEC Finnish     |
| DP 12 8                 | French          |
| DP 15 6                 | DEC Fr. Can.    |
| DP 15 8                 | German          |
| DP 15 10                | Italian         |
| HS 10 6                 | JIS Roman       |
| CORESPON 5 6            | DEC Nor./Dan.   |
| CORESPON 5 8            | Spanish         |
| CORESPON 6 6            | DEC Swedish     |
| CORESPON 6 8            | DEC Great Brit. |
| CORESPON 10 6           | ISO Nor./Dan.   |
| CORESPON 10 8           | DEC Dutch       |
| CORESPON 12 6           | DEC Swiss       |
| CORESPON 12 8           | DEC Portuguese  |
| CORESPON 15 6           | VT100 Graphics  |
| CORESPON 15 8           | DEC Suppl.      |
| CORESPON 15 10          | DEC Technical   |
| OCR A                   | ISO Katakana    |
| OCR B                   | 7-Bit Hebrew    |
| COMPRESS 6 6            | 7-Bit Turkish   |
| COMPRESS 6 8            | Greek Suppl.    |
| COMPRESS 8 6            | Hebrew Suppl.   |
| COMPRESS 8 8            | Turkish Suppl.  |
| COMPRESS 13 6           | GR Char Set     |
| COMPRESS 13 8           | DEC Suppl.*     |
| COMPRESS 13 10          | DEC Technical   |
| COMPRESS 16 6           | VT100 Graphics  |
| COMPRESS 16 8           | ISO Katakana    |
| COMPRESS 16 10          | ISO Latin 1     |
| DP 5 6                  | ISO Latin 2     |
| DP 5 8                  | ISO Latin 5     |
| DP 6 6                  | ISO Latin 9     |
| DP 6 8                  | ISO Cyrillic    |
|                         | ISO Greek       |
|                         | ISO Hebrew      |
|                         | Hebrew Suppl.   |
|                         | Turkish Suppl.  |

## Font

Select a default font style and character set for the LG emulation, as follows:

- **Style.** This option allows you to specify a print quality that includes a characters per inch (cpi) and lines per inch (lpi) setting, in the format Type cpi lpi. The default setting is DP 10 6 (Data Processing, 10 cpi, 6 lpi). The print quality types you may choose from are as follows:  
DP = Data Processing (standard quality)  
CORESPON = Correspondence (near letter quality)  
COMPRESS = Compressed (vertically compressed for printing long graphs and charts)  
OCR A & OCR B = Optical Character Recognition, sets A and B  
HS = High Speed (Draft quality for high speed printing)
- **Character Set.** This option allows you to select a character set. The character set you select can be any of the Digital Multinational sets, which include the U.S. ASCII set and several foreign language and special character sets.

## Vert Forms

- **Bot Frm 66/6** (factory default). This option sets the bottom margin for the forms. You must specify the bottom margin in lines (at 6 lines per inch), ranging from 0 to 198 lines (33 inches). The default setting is 66. Press the right arrow to increase the value, left arrow to decrease the value, and ENTER to change units. Selecting a value for this option resets the top margin to 0, so the top margin must be redefined after this option is selected.
- **Top Mrg 6/0.** This option sets the top margin for the forms. You must specify the top margin in lines (at 6 lines per inch), ranging from 0 to 198 lines (33 inches). The default setting is 0. Press the right arrow to increase the value, left arrow to decrease the value, and ENTER to change units. The margins will automatically adjust so that the top and bottom margins do not cross each other.
- **Bot Mrg 66/6.** This option sets the bottom margin for the forms. You must specify the bottom margin in lines (at 6 lines per inch), ranging from 0 to 198 lines (33 inches). The default setting is 66. Press the right arrow to increase the value, left arrow to decrease the value, and ENTER to change units. Selecting a value for this option resets the top margin to 0, so the top margin must be redefined after this option is selected.

## Horiz Forms

- **Left Mgr 0.00** (factory default). This sets the left margin for the forms. You must specify the left margin in 1/10 inch increments, from 0 to 13.1 inches. The default value is 0. Press the right arrow to increase the value, left arrow to decrease the value, and ENTER to change units. The margins will automatically adjust so that the left and right margins do not cross each other.
- **Right Mrg 13.2**. This sets the right margin for the forms. You must specify the right margin in 1/10 inch increments, from 0.1 to 13.2 inches. The default value is 13.2. Press the right arrow to increase the value, left arrow to decrease the value, and ENTER to change units. The margins will automatically adjust so that the left and right margins do not cross each other.

## Autowrap

This parameter determines if text will wrap to the next line when the line of text exceeds the right margin.

- **No** (factory default). Any print data received past the forms width setting is discarded.
- **Yes**. An automatic carriage return and line feed is performed when data is received past the forms width setting.

## CR

This option controls the action of the printer when it receives a Carriage Return code (hex 0D) from the host computer. If this feature is enabled, each time the printer receives a Carriage Return, it inserts an additional Line Feed code (hex 0A) into the data stream. Do not use this feature if the host computer sends line feeds to the printer.

- **= CR** (factory default). Does not insert an extra line feed after each carriage return.
- **= CR + LF**. If this feature is enabled, each time the printer receives a Carriage Return, it inserts an additional Line Feed code (hex 0A) into the data stream. (Do not use this feature if the host computer sends Line Feeds to the printer with each Carriage Return.)

## LF

This parameter forces the printer to insert an automatic Carriage Return code into the data stream whenever a Line Feed code occurs. This can be used in most installations, but it is required if the host computer does not send carriage returns to the printer.

- **= LF** (factory default). Does not perform an automatic carriage return. The next print position will be the current print position of the next line.
- **= CR + LF**. Each time the printer receives a Line Feed, it inserts an additional Carriage Return code (hex 0D) into the data stream. This feature can be used in most installations, but it is required if the host computer does not send Carriage Returns to the printer.

## FF

This parameter forces the printer to insert an automatic Carriage Return code into the data stream whenever a Form Feed code occurs. This can be used in most installations, but it is required if the host computer does not send carriage returns to the printer.

- **= FF** (factory default). Does not perform an automatic carriage return. The next print position will be the current print position of the next form.
- **= CR + FF**. Performs an automatic carriage return. The next print position will be print position 1 of the next form.

## Unsolicited Rpt

This option enables or disables Printer Device Status Reports to be sent to the host when a reportable status or error condition has occurred.

- **No** (factory default). Disables all unsolicited status reports from the printer.
- **Small**. Enables brief unsolicited status reports and sends an extended status report to the host.
- **Big**. Enables extended, unsolicited status reports and sends an extended status report to the host.

## Print Mode Opt

When enabled, this option affects the SPI, SHS, and DECSHORP commands. The printer will no longer be forced into these commands and print speed improves significantly when in portrait orientation. For SHS and DECSHORP, the character size will change with the selected pitch. In addition, SGR attributes such as bold, crossed-out, and italics, will be done in print mode with greater efficiency.

- **Enable** (factory default). Enables the print mode option.
- **Disable**. Disables the print mode option. This provides compatibility with older LG printer products.

## Plot Mode Opt

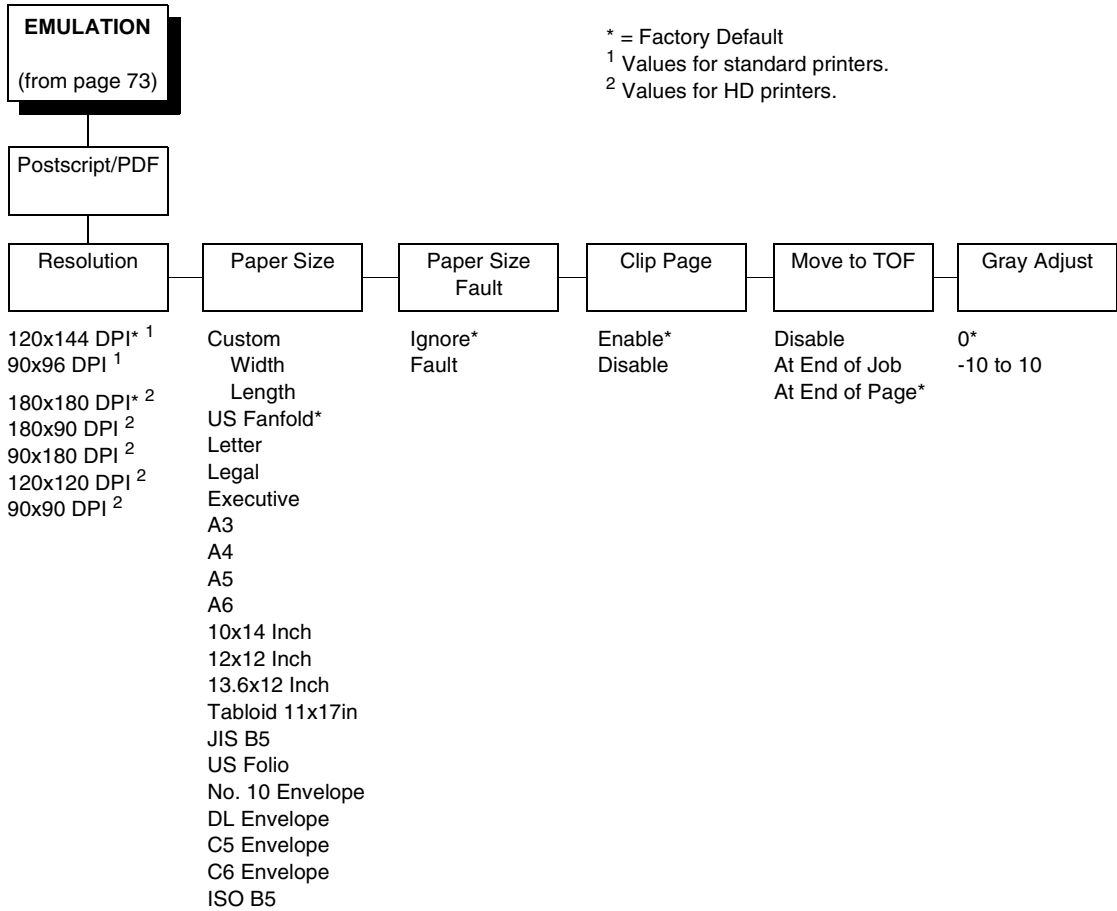
When enabled, this option will plot with greater efficiency, particularly with respect to the Postnet barcode. Postnet is printed in the same density as the current print mode font so that reverse motion will be inhibited when possible.

- **Enable** (factory default). Enables the print mode option.
- **Disable**. Disables the print mode option. This provides compatibility with older LG printer products.

## I-2/5 Guard Bars

- **Enable** (factory default). Horizontal guard bars are printed above and below each Interleaved 2/5 bar code. This option only applies to Interleaved 2/5 bar codes.
- **Disable**. Interleaved 2/5 bar codes are printed normally, with no guard bars.

# OpenPrint POSTSCRIPT/PDF Emulation



## Postscript/PDF Interpreter

The Postscript/PDF data is handled by Ghostscript by Artifex, an interpreter compatible with the following:

- Portable Document Format ("PDF") 1.0, 1.1, 1.2, 1.4, 1.5, and 1.6 as defined in the Portable Document Format Reference Manual, distributed by Adobe Systems Incorporated.
- PostScript (TM) Language Level 3, as defined in the PostScript Language Reference Third Edition (ISBN 0-201-37922-8), published by Addison-Wesley in mid-1999.

Ghostscript includes a set of 35 scalable outline fonts in PostScript Type 1 format, compatible in appearance and metrics with the fonts commonly distributed under the following names:

- Bookman (demi, demi italic, light, light italic)
- Courier ((plain, oblique, bold, bold oblique)
- Avant Garde (book, book oblique, demi, demi oblique)
- Helvetica (plain, oblique, bold, bld oblique narrow, narrow oblique, narrow bold, narrow bold oblique)
- Palatino (roman, italic, bold, bold italic)
- New Century Schoolbook (roman, italic, bold, bold italic)
- Times (roman, italic, bold, bold italic)
- Symbol
- Zapf Chancery (medium italic)
- Zapf Dingbats

The Ghostscript version used in the P8000 is 8.71.

## Resolution

This parameter defines the default print resolution. This selection is used when either the print resolution is not defined by the data stream or if the print resolution defined by the data stream is not supported.

The following resolutions are available on OpenPrint P8000 Standard products:

- **120x144 DPI** (factory default)
- **90x96 DPI**

The following resolutions are available on OpenPrint P8000 HD products:

- **180x180 DPI** (factory default)
- **180x90 DPI**
- **90x180 DPI**
- **120x120 DPI**
- **90x90 DPI**



## Paper Size

This parameter allows selection of available paper sizes. This parameter should be set according to the dimensions of the physical paper installed in the printer. This parameter will be used to determine the TOF and is expected to change when new media is installed. Available options include:

- **Custom.** Sets a user-defined paper size.
  - **Width.** Defines the paper width. The range is 1" to 15" in 0.1 inch increments. The default is 13.6 inches.
  - **Length.** Defines the paper length. The default is 11 inches. Three length options are available:
    - Inches.** Defines the length in inches. The range is 1" to 24" in 0.1 inch increments.
    - 1/6 Inch Lines.** Defines the length in 1/6 inch lines. The range is 6 to 144 lines.
    - 1/8 Inch Lines.** Defines the length in 1/8 inch lines. The range is 8 to 192 lines.

To set a custom length, use the appropriate menu that allows for selection of the exact paper length to avoid loss of top-of-form (i.e., if using a 12" paper, select either the "Inches" menu set to 12" or the "1/6 Inch Lines" menu set to 72. However, if using a 11 2/3 inch paper length, the "1/6 Inch Lines" menu must be used (set to 70) since that is exactly 11 2/3 inches. If the "Inches" menu is used, the closest values would be 11.6 or 11.7 inches which are not exact.

The printer will indicate which of the three length menus was used by showing that submenu first when entering the "Length" menu. The configuration printout will also show the length menu used.

- See Table 4 for paper size options and actual sizes.

**Table 11. Paper Size Options and Actual Size**

| Paper Size | Actual Size     |
|------------|-----------------|
| US Fanfold | 13.6 x 11 in    |
| Letter     | 8.5 x 11 in     |
| Legal      | 8.5 x 14 in     |
| Executive  | 7.3 x 10.5 in   |
| A3         | 11.7 x 16.5 in  |
| A4         | 8.3 x 11 2/3 in |
| A5         | 5.8 x 8.3 in    |
| A6         | 4.1 x 5.8 in    |
| 10x14 Inch | 10 x 14 in      |

Table 11. Paper Size Options and Actual Size

| Paper Size      | Actual Size   |
|-----------------|---------------|
| 12x12 Inch      | 12 x 12 in    |
| 13.6x12 Inch    | 13.6 x 12 in  |
| Tabloid 11x17in | 11 x 17 in    |
| JIS B5          | 7.2 x 10.1 in |
| US Folio        | 8.5 x 13 in   |
| No. 10 Envelope | 4.1 x 9.5 in  |
| DL Envelope     | 4.3 x 8.7 in  |
| C5 Envelope     | 6.4 x 9 in    |
| C6 Envelope     | 4.5 x 6.4 in  |
| ISO B5          | 6.9 x 9.8 in  |

**NOTE:** When host jobs have page sizes that do not match the Paper Size parameter, the printer will behave based on the Paper Size Fault, Clip Page, and Move to TOF parameters.

### Paper Size Fault

If a page is sent to the printer with dimensions that do not match the printer, then the following will happen based on the Paper Size Fault menu selected.

- **Ignore** (factory default). The page will print and the paper size length will be ignored. However, the width will be clipped according to the front panel width setting.
- **Fault**. The printer enters a fault state and goes offline. The user will need to either clear the fault and continue, or load new media and change the Paper Size menu selection. Once the printer is back online, printing will resume.

### Clip Page

This menu defines the action when a page is sent to the printer with a length that is longer than the selected paper size length.

- **Enable** (factory default). The page will be clipped at the paper size length. In cases where the sent page is longer than the paper size length, the "Move to TOF" menu setting has no effect since the page is clipped at the TOF position.
- **Disable**. The page will not be clipped and printing continues on the next page. The action taken by the printer when printing of the page completes is determined by the Move to TOF menu.

**NOTE:** Page clipping at paper size width is always enabled to protect against printing on the platen.

## Move to TOF

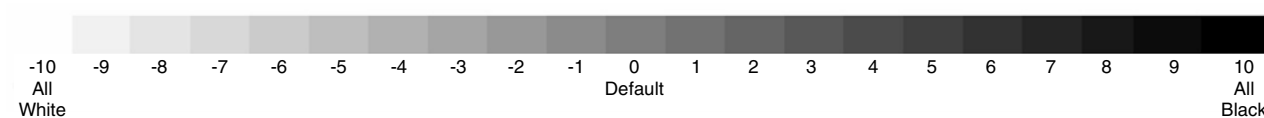
When the page length given does not match the printer, the printer driver will have to determine how the TOF is kept relative to each page printed. The following menu options are available through the front panel and the driver:

- **Disable.** Only when the FF key is pressed.
- **At End of Job.** After the Current Job.
- **At End of Page** (factory default). After each Page Printed.

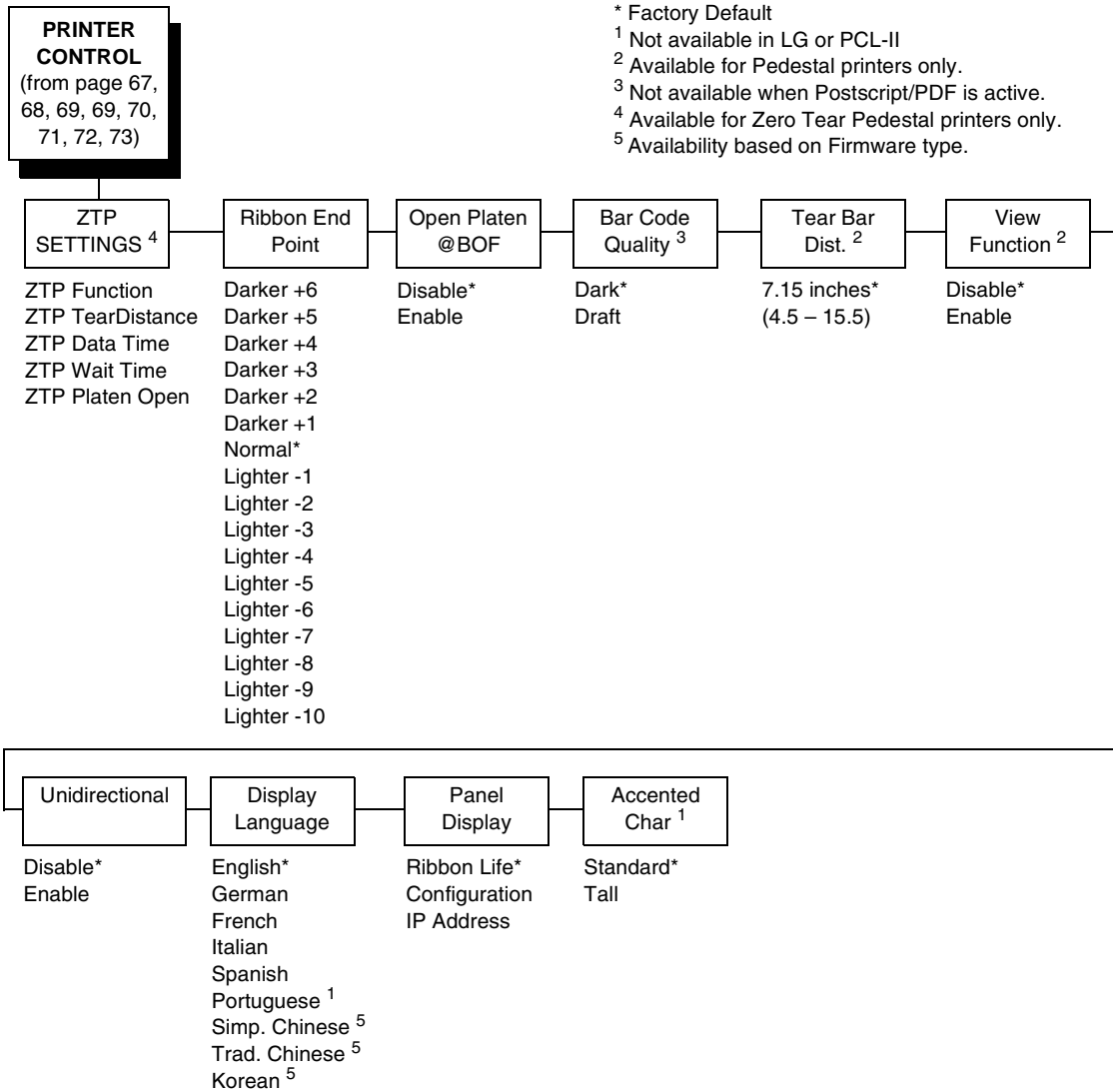
## Gray Adjust

This menu adjusts the darkness of the gray elements on the page by gradually reducing or increasing the amount of dots that are placed in the halftone patterns. Pure white and black colors are not affected by setting.

The menu ranges from -10 to +10. The default value is 0.



## PRINTER CONTROL Menu



## ZTP SETTINGS

Refer to the “ZTP SETTINGS” menu section in Appendix C, page 305. This menu will only appear for Zero Tear Pedestal printers.

### Ribbon End Point

This parameter adjusts the point at which the system will declare the ribbon as being expended. The life count will always be from 100% to 0%, but if a darker setting is selected 0% will be reached more quickly. If a lighter setting is selected, the system will extend the time it takes to reach 0%. The range of values are as follows:

- **Normal** (factory default)
- **Darker +1 through Darker +6**
- **Lighter -1 through Lighter -10**

**NOTE:** This value can be adjusted at any time and the display will automatically adjust to show the correct percentage relative to the new end point.

### Open Platen @ BOF (Bottom of Form)

Some special forms have perforation areas that are too thick to pass through the print station. This parameter, when enabled, opens and closes the platen when the perforations move across the platen. When enabling this parameter, you must set the forms length to match the physical distance between perforations.

### Bar Code Quality

Determines the bar code resolution for all emulations, except IPDS. (See “IPDS Emulation” on page 185 to set the bar code quality for IPDS.)

- **Dark** (factory default). Bar code resolution is set at 120 x 72.
- **Draft**. Bar code resolution is set at 60 x 72.

### Tear Bar Dist. (Distance)

Allows fine and course adjustment of the tear bar position. For a pedestal model printer using the top paper exit, the default (7.15 inches) is used. You can specify 4.5 to 15.5 inches in .01 inch increments to accommodate variations in cover and form design.

### View Function

- **Disable** (factory default). Disables the View Function which allows you to press the VIEW key to move the last data printed to the tractor area for viewing.
- **Enable**. Enables the View Function.

**NOTE:** Default setting is Enable for Indian language printers.

## Unidirectional

The Unidirectional feature affects both print quality and printing speed. By setting this feature, you can configure the printer to print in both directions of the shuttle sweep (bidirectional), or to print in one direction only (unidirectional).

- **Disable** (factory default). The printer will print all data in both directions of the shuttle sweep (bidirectional printing). This choice produces higher printing speed.
- **Enable**. The printer will print all data in only one direction of the shuttle sweep (unidirectional printing). Although enabling this feature reduces print speed, it enhances the vertical alignment of dots and produces cleaner, sharper barcodes and text.

## Display Language

This parameter chooses the language that will appear on the LCD: English, German, French, Italian, Spanish, Portuguese, Simp. Chinese, Trad. Chinese, or Korean. The factory default is English.

**NOTE:** Simp. Chinese, Trad. Chinese, and/or Korean are not available on all firmware versions.

## Panel Display

This menu allows the user to customize the type of information that will display on the panel LCD when the printer is in online mode.

- **Ribbon Life** (factory default). The LCD displays the ribbon life for the current cartridge installed.
- **Configuration**. The LCD displays the configuration that was last loaded.
- **IP Address**. The LCD displays the printer IP Address for networked printers.

## Accented Char

Selects whether the accented characters are standard or tall. See Figure 23 for an example. Selecting tall will slow print speed and may cause the printer to back up during printing.

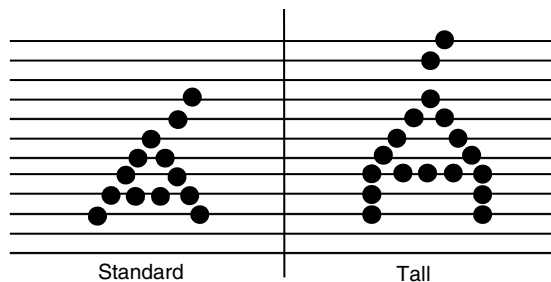
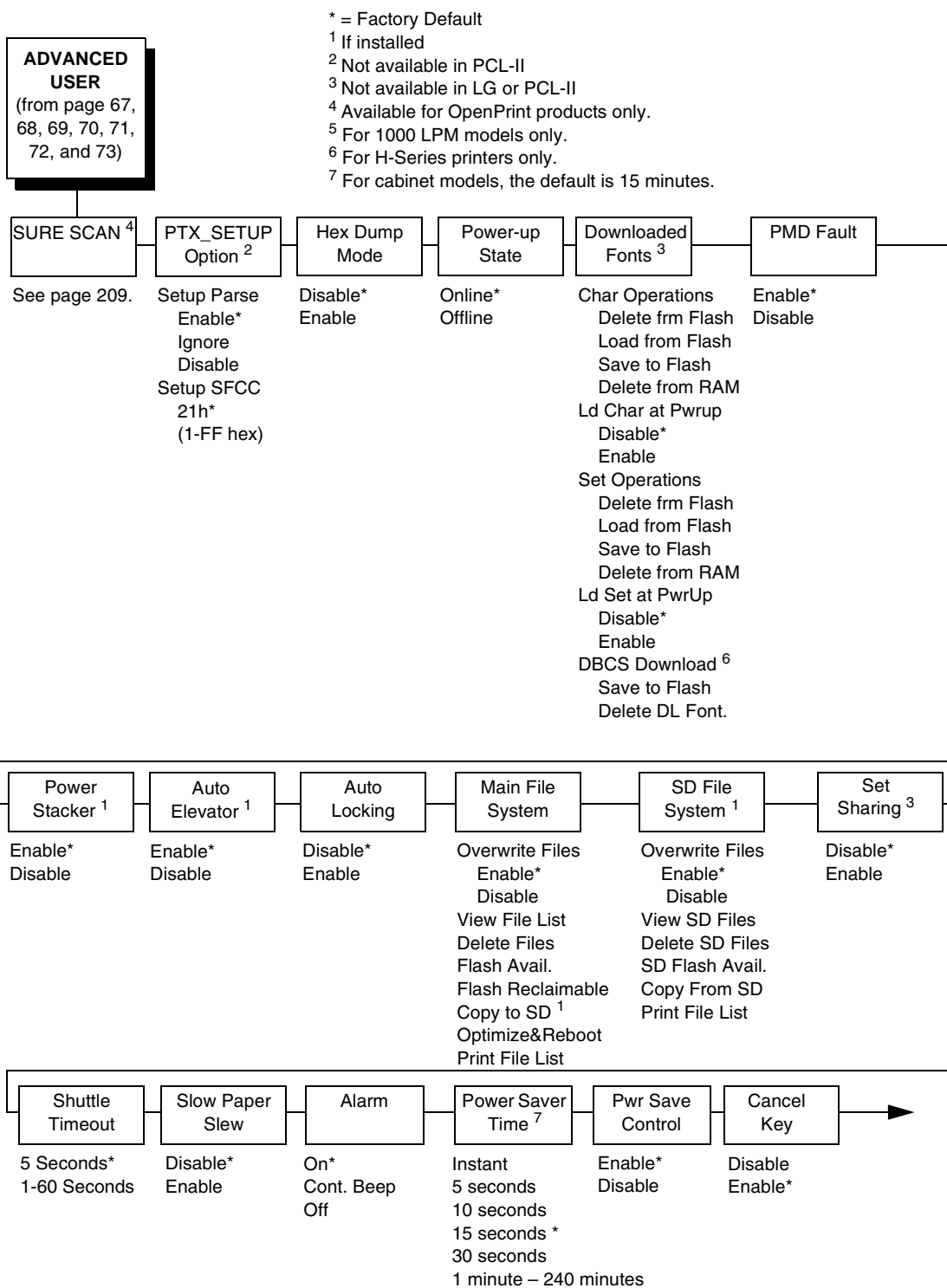


Figure 23. Accented Characters

# ADVANCED USER Menu



**ADVANCED  
USER**  
(continued from  
page 207)

\* = Factory Default

<sup>1</sup> If installed

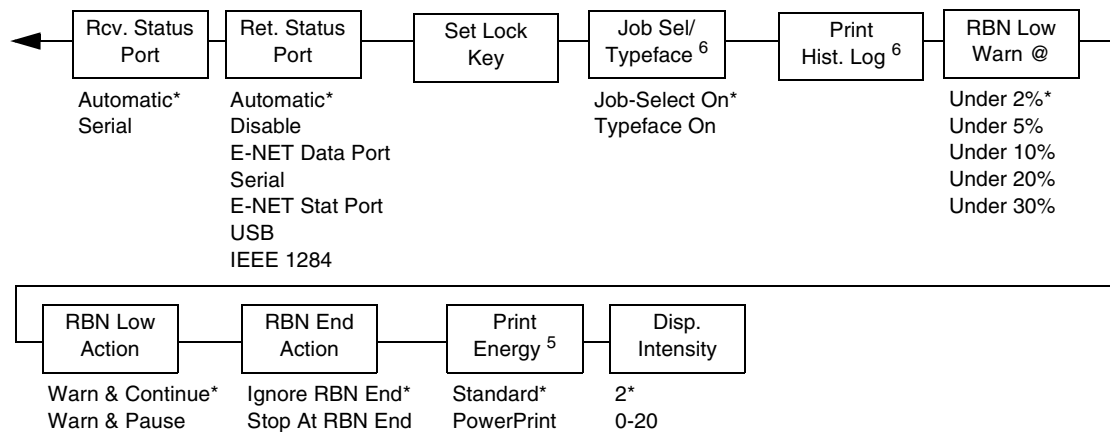
<sup>2</sup> Not available in PCL-II

<sup>3</sup> Not available in LG or PCL-II

<sup>4</sup> Available for OpenPrint products only.

<sup>5</sup> For 1000 LPM models only.

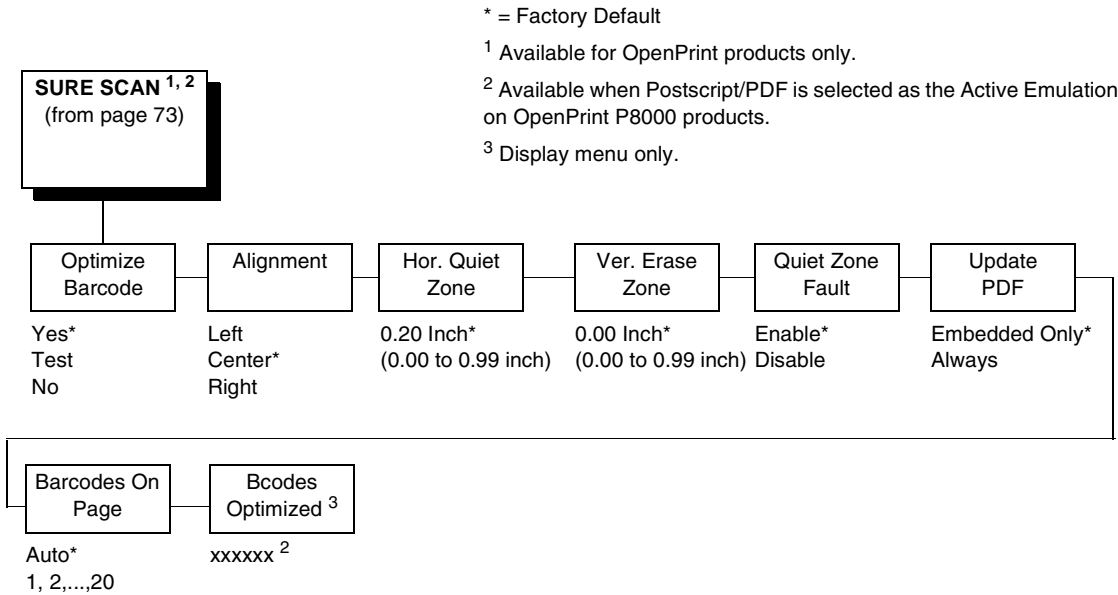
<sup>6</sup> For H-Series printers only.





## SURE SCAN Submenu

**NOTE:** Available for OpenPrint products only. For OpenPrint P8000 Standard Postscript/PDF and OpenPrint P8000 HD Postscript/PDF firmware, the SURE SCAN menu is under the Advanced User menu (see page 207).



### Optimize Barcode

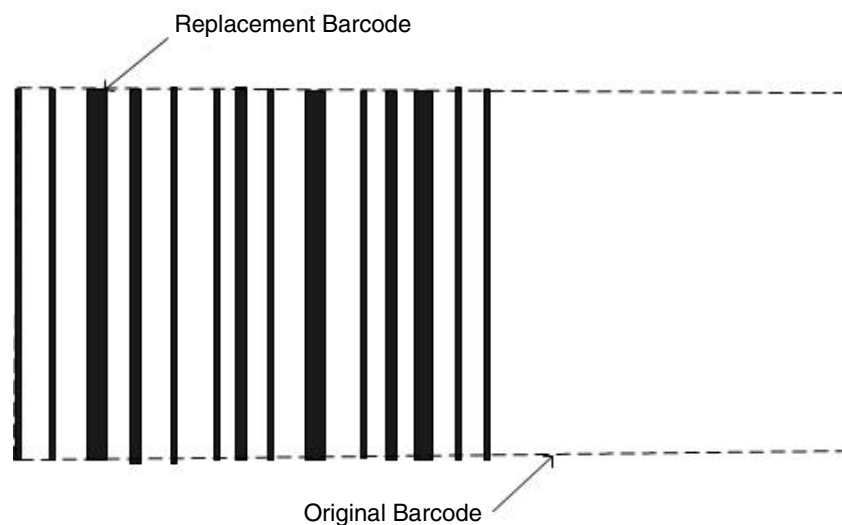
Defines whether the barcode optimization feature is active.

- **Yes** (factory default). Activates the barcode optimization feature.
- **No**. Deactivates the barcode optimization feature.
- **Test**. Boxes will print around all barcodes that are detected and replaced. This provides a simple method to confirm that the software correctly detects and replaces all the barcodes on any given form.

## Alignment

Defines how the optimized replacement barcode will be positioned with regard to the original barcode position if no obstacles exist to this placement. It defines the first attempted position of the replacement barcode. If the first attempted position causes a replacement barcode to interfere with any other form elements (text, graphics, or dots), the replacement barcode automatically adjusts away from these interfering elements until requested horizontal quiet zones are observed. Selections for this menu are as follows:

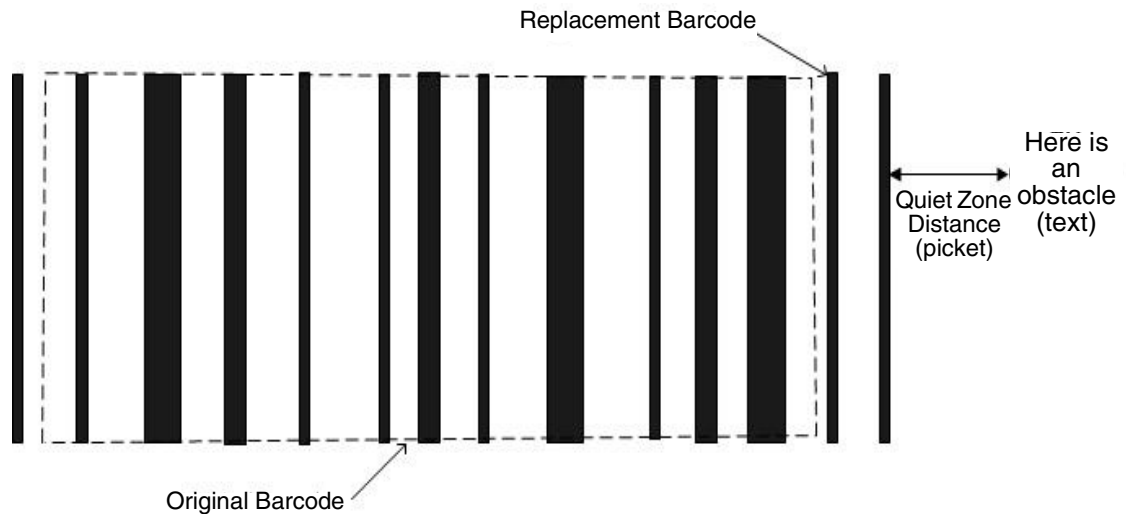
- **Left.** The first attempted position of the leftmost bar of the replacement barcode will be the same position as the leftmost bar of the original barcode. For instance, if the replacement barcode is smaller than the original barcode, it will be placed as follows:



If the replacement barcode is larger than the original barcode, the replacement barcode will begin at the left edge of the original barcode and expand beyond the right edge.

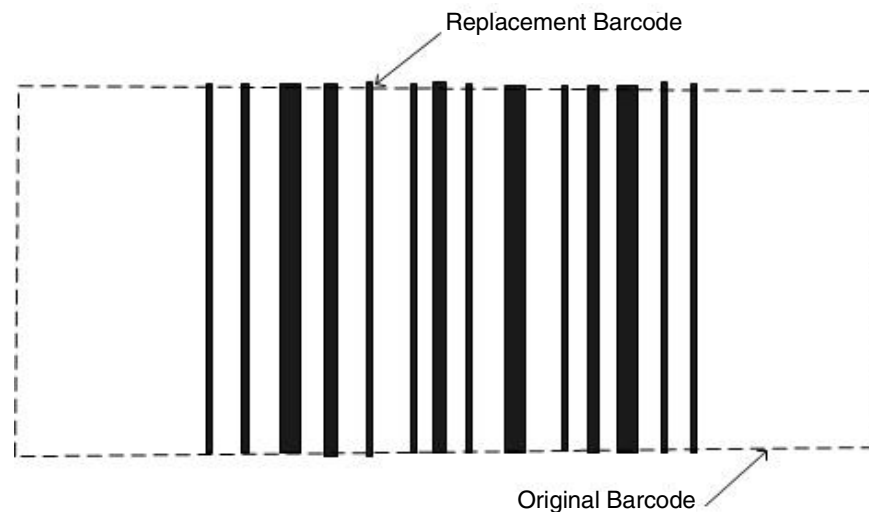


Any form elements (text, graphics, or dots) immediately to the right of the original barcode can force this first attempted placement to be modified. The replacement barcode will shift left to avoid obstacles on the right provided that there are also no obstacles on the left.

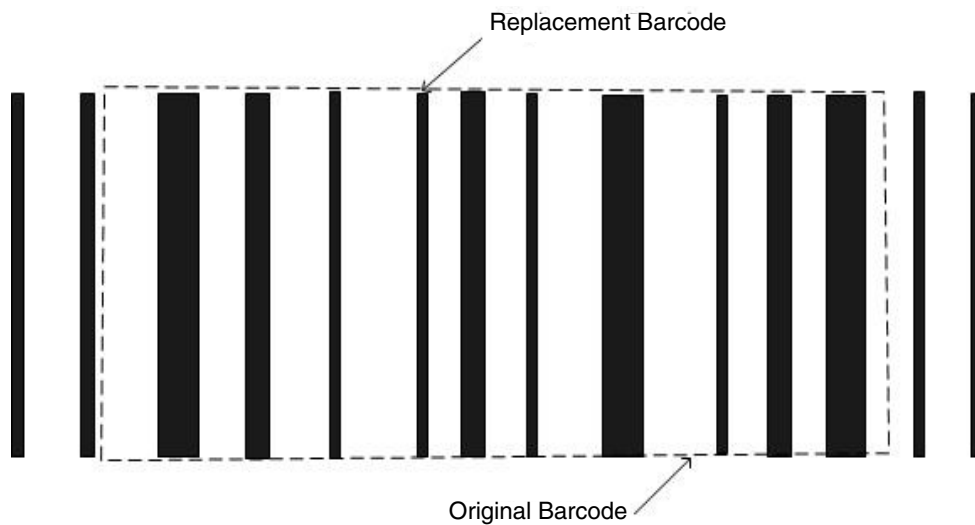


- **Center** (factory default). The first attempted position of the center bar of the replacement barcode will be the same position as the center bar of the original barcode.

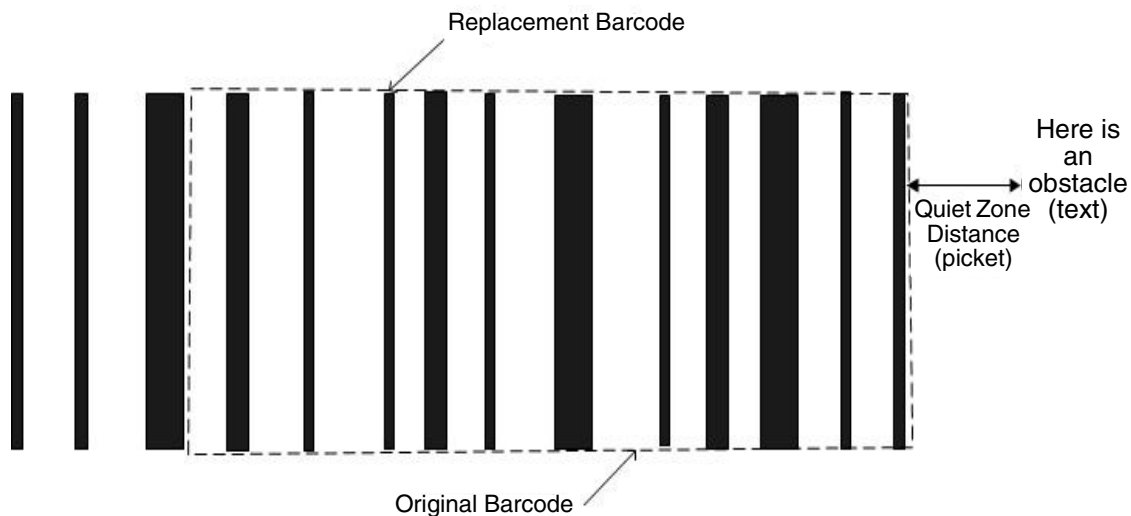
If the replacement barcode is smaller than the original barcode, it will be replaced as follows:



If the replacement barcode is longer than the original barcode, it will still be centered, but it will extend beyond the end of the original barcode on both the left and the right.

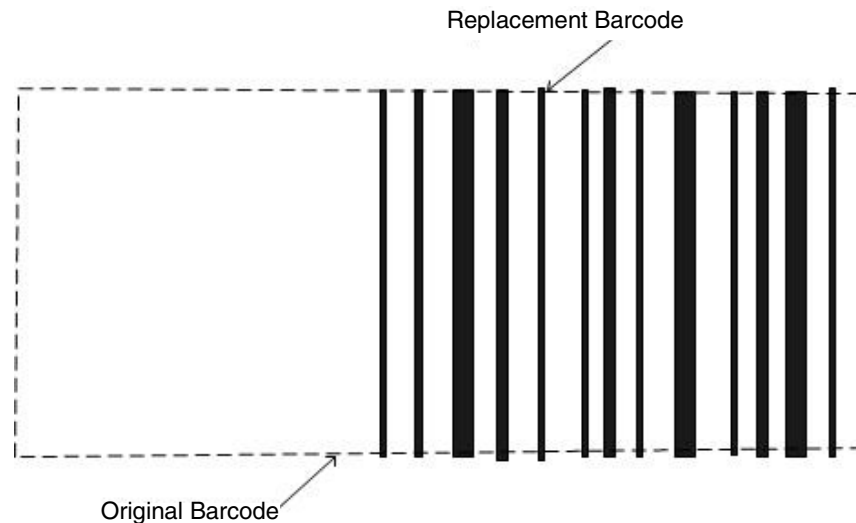


If form elements interfere with this placement on the right or the left, the barcode will automatically adjust away from these obstacles. Form obstacles may force a center-aligned barcode to look left or right aligned. For instance, in the below picture, a center-aligned barcode has text 0.2 inches away from the right edge of the original barcode. With a horizontal quiet zone of 0.2 inches, the resulting replacement barcode position is exactly the same regardless of whether center, right, or left alignment is chosen. Regardless of the first attempted position, the barcode will need to shift to the left until the horizontal quiet zone can be observed.



- **Right.** The first attempted position of the rightmost bar of the replacement barcode will be the same position as the rightmost bar of the original barcode.

For instance, if the replacement barcode is shorter than the original barcode it will be placed as follows:

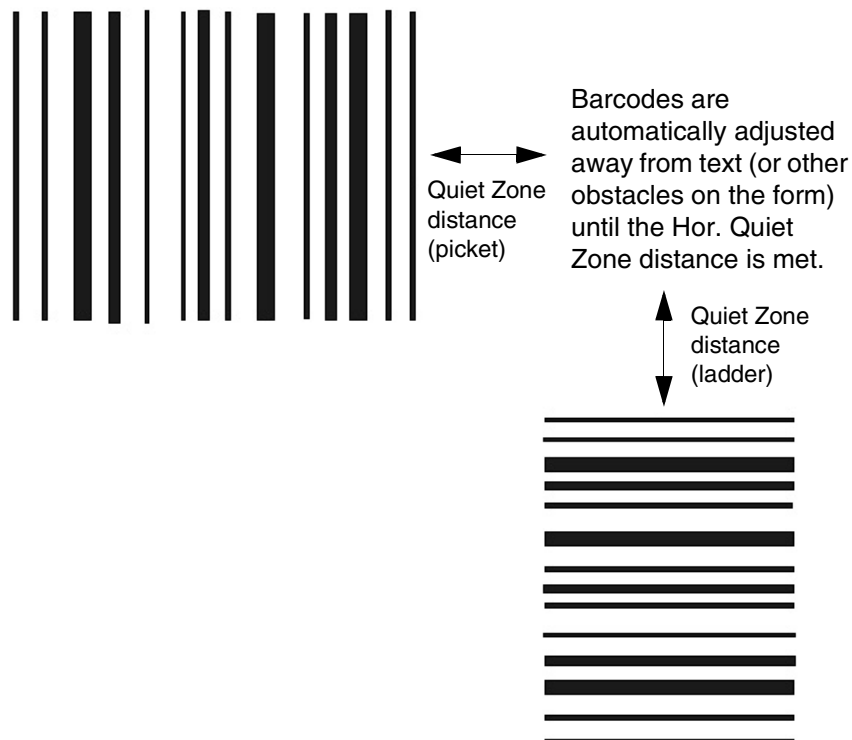


If the replacement barcode is larger than the original barcode, the replacement barcode will end at the right edge of the original barcode and extend past the left edge. Any form elements (text, graphics, or dots) immediately to the left of the original barcode, however, can force this first attempted placement to be modified. The replacement barcode will shift right to avoid obstacles on the left provided that there are also no obstacles on the right.

## Hor. Quiet Zone

This menu defines the quiet zones (empty areas) width before and after the start/stop codes regardless of picket fence or ladder orientation. When positioning the barcode, the quiet zone is taken into account when detecting collisions with other elements (dots) on the form. If one of the horizontal quiet zones is violated, the barcode will automatically shift to the left or right (for picket fence orientation) or up or down (for ladder orientation) to remove the quiet zone violation.

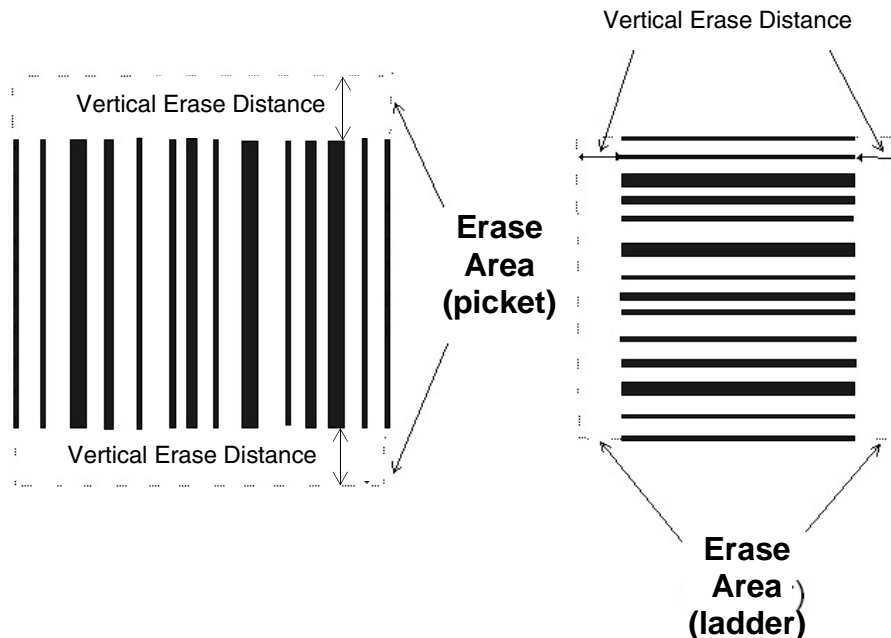
The width of the area can be defined between 0 and 0.99 inches in 0.01 inch increments. The default is 0.20 inches. This feature ensures that the replacement barcodes will be properly scanned.



## Ver. Erase Zone

This menu defines the area above and below the bars that will be erased, regardless of picket fence or ladder orientation. It is used when the barcode has extraneous data beyond the bars that need to be deleted as it is being replaced.

The height of the area can be defined between 0 and 0.99 inches in 0.01 inch increments. The default is 0 inches (no empty space). This feature can be used to remove special attributes remainders of the original barcode such as a guard bar or line that borders the top and bottom of the bars. It can also be used to erase the original PDF if the user wants to force all PDFs to be replaced (see Update PDF on page 216). The PDF occupies more than 1/6 of an inch.



## Quiet Zone Fault

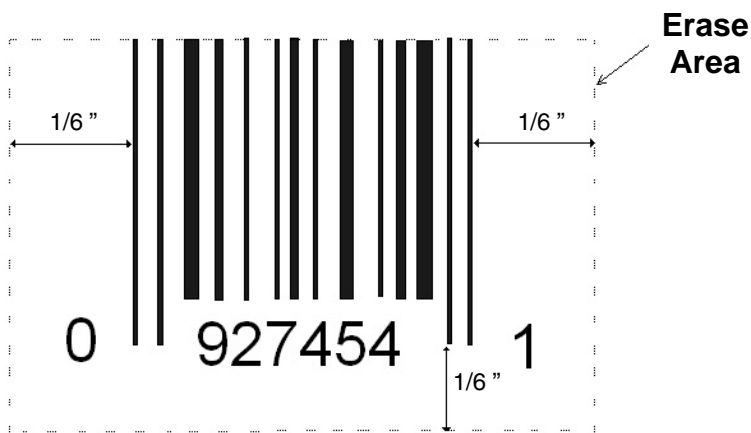
This menu defines whether a fault must be reported on the front panel LCD if the BCDOPT feature cannot print the replacement barcode without violating the quiet zone as defined in the "Hor. Quiet Zone" menu, where the width of the replacement barcode plus quiet zones is too large to fit the available white space on the page.

- **Enable** (factory default). If this fault occurs, reduce the quiet zone to see if the barcode fits.
- **Disable**. Quiet zone violations are not reported, but adjacent page elements could be drawn too close to replacement barcodes and possibly overlap.

## Update PDF

There are two distinct cases with barcode PDFs. In the first case, the PDF is partially embedded in the barcode such that erasing the bars also erases the PDF. In the second case, the PDF is printed entirely above or below the barcode and is not disturbed by the barcode replacement.

Whenever the PDF is embedded in the barcode such that erasing the bars also erases the PDF, the embedded PDF will be automatically detected and replaced. An area surrounding the barcode will be erased to remove the portions of the former PDF that extended beyond the bounds of the original barcode. The erase area is shown in the figure below. Since embedded PDFs are automatically replaced, the Update PDF menu option has no effect on this type of PDF.



When the PDF is printed above or below the barcode, the behavior will depend on the Update PDF menu setting.

- **Embedded Only** (factory default). Embedded PDFs will not be replaced. This allows the user to keep the present PDF data and its font, etc.
- **Always**. PDFs will always reprint. For instance, since the original PDF will not be centered with respect to the replaced barcode, the user may want to always replace the PDF. When set to Always, an extra 1/6" is erased to remove the original PDF. If the original PDF is not fully erased, it is up to the user to increase the Ver. Erase Zone setting such that the original PDF will be completely erased prior to the replacement being printed.





## Barcodes on Page

This setting defines the number of barcodes that must be detected on the form. If the value is set to “Auto” (factory default), no particular number of barcodes are required to be detected. If the value is set to a number between 1 to 20, then the number of barcodes set is required to be detected on each form. If the printer detects fewer barcodes than the value set, the fault “x/y BARCODES / Not Found” is declared. x represents the number of barcodes not found, and y represents the Barcodes on Page value. Printing will not continue until the user clears this fault.

## Bcodes Optimized

This is a display menu that continuously counts the number of barcodes that have been optimized since power-up. This statistic only resets to zero when the printer is powered off. This menu can be used as a diagnostic to check the number of barcodes optimized over a period of time or over a batch file.

## PTX\_SETUP Option

Selects the Special Function Control Code for the PTX\_SETUP command and functions.

- **Setup Parse.** Disables or enables the PTX\_SETUP command.
- **Setup SFCC.** Allows you to choose the hex value of the ASCII character you wish to use as the SFCC for the PTX\_SETUP command. Valid hex values are 01-FF. The default value is hex 21, which corresponds to the “!” character.

## Hex Dump Mode

A hex code printout (or hex dump) translates all incoming data to hexadecimal equivalents. A hex dump lists each ASCII data character received from the host computer, together with its corresponding two-digit hexadecimal code. Hex dumps can be used to troubleshoot some types of printer data reception problems. The options include:

- **Disable** (factory default)
- **Enable**

Figure 26 on page 247. shows a hex dump sample.

## Power-Up State

- **Online** (factory default). The printer powers up in the online state.
- **Offline.** The printer powers up in the offline state.

**NOTE:** This option is not available in the PCL-II or LG emulation.

## Downloaded Fonts

Allows you to download a substitution table to replace any character in the current character set with a different character in the same font.

The Downloaded Fonts menu applies to both LP+ Bitmaps and IGP Block downloaded characters. For example, performing a Delete from Flash option deletes both Bitmap and Block downloaded characters from flash memory.

- **Char Operations.** Allows you to delete a character from flash, load a character from flash, save a character to flash, and delete a character from RAM.
- **Ld Char at Pwrup.** Allows you to disable or enable loading a character at power up.
- **Set Operations.** Allows you to delete a character set from flash, load a character set from flash, save a character set to flash, and delete a character set from RAM.
- **Ld Set at PwrUp.** Allows you to disable or enable loading a character set at power up.

**NOTE:** This option is not available in the PCL-II or LG emulation.

- **DBCS Download.** Allows you to save and delete downloadable DBCS characters from flash.
  - **Save to Flash.** Saves the downloaded characters from the DRAM to FLASH memory. These characters can be automatically reloaded when the printer powers on. The saved file name is “dbcsdwn”. The characters need to be in the DRAM prior to saving into FLASH memory by using any download commands.
  - **Delete DL. Font.** Deletes the “dbcsdwn” file. The downloaded characters will no longer reside in FLASH memory on subsequent power-ups.

## PMD (Paper Motion Detection) Fault

- **Enable** (factory default). In the event of a paper jam, an audible alarm beeps, “CLEAR PAPER JAM” appears on the message display, and the printer stops printing.
- **Disable.** You should disable PMD only if special paper requires it.

### CAUTION

Once PMD is disabled, paper motion is not monitored. If a paper jam occurs, the printer ignores the condition and continues to print, possibly causing damage to the printer.

## Power Stacker

This parameter allows you to enable or disable the power paper stacker (provided this option is installed).

## Auto Elevator

This parameter exists only on printers with the power paper stacker installed. The power stacker has a sensor which detects paper movement and raises the stacker as the printed paper stack grows. If the printer has been printing for three minutes continually and the sensor has not detected any growth in the paper stack, the stacker raises itself 1/4 inch automatically.

- **Enable** (factory default). The automatic elevator on the power stacker operates normally.
- **Disable**. The stacker does not raise automatically every three minutes and is entirely dependent on the sensor. Disable is used with extremely high-quality print jobs that take a long time to print.

## Auto Locking

- **Disable** (factory default). The ENTER key must be locked manually.
- **Enable**. The printer automatically locks the ENTER key five minutes after the last front panel key press.

## Main File System

The Main File System refers to the flash resident on the P8000 controller.

- **Overwrite Files**. Allows you to prevent flash files from being overwritten by disabling the overwrite function.
- **View File List**. Displays the list of flash files in the main file system. Press the ENTER key to go into the submenu. Then press the UP or DOWN keys to view the different file names and size.
- **Delete Files**. Displays the list of flash files in the main file system. Press the LEFT or RIGHT keys to select the desired file to delete. Pressing the ENTER key deletes the file displayed on the control panel.
- **Flash Avail**. The amount of flash available for the user to save or download files into the main file system.
- **Flash Reclaimable**. The amount of flash marked deleted, but cannot be used until the Optimize&Reboot operation is performed.
- **Copy To SD**. If the SD card is inserted, the section will allow the user to copy selected files from the main file system to the SD card (root directory).
- **Optimize&Reboot**. Reclaims flash space from deleted flash files within the main file system. After pressing ENTER, wait for the printer to reboot.

**NOTE:** When the Optimize&Reboot option is executed, the message, "Optimizing Flash Files" does not display before printer rebooting takes place.

- **Print File List**. Prints a summary of the flash files stored in flash memory and several statistics on Main File System usage.

### IMPORTANT

**Do not turn the printer off until it has completely rebooted and is either back online or offline.**

## SD File System

The SD File System menu appears if an SD card is inserted in the printer before power-up. The SD File System applies only the SD card's root directory.

**IMPORTANT** If you remove or insert the SD card after the printer is powered on, an error will occur.

- **Overwrite Files.** Prevents SD files from being overwritten by disabling the overwrite function.
- **View SD Files.** Displays the list of files on the SD card (root directory). Press the ENTER key to go into the submenu, then press the UP or DOWN keys to view the different SD file names and size.
- **Delete SD Files.** Displays the list of SD files on the SD card (root directory). Press the LEFT or RIGHT keys to select the desired file to delete. Pressing the ENTER key deletes the file displayed on the control panel.
- **SD Flash Avail.** The amount of SD memory available for the user to save or download files into the SD card.
- **Copy From SD.** Copies selected files from the SD card (root directory) to the Main File System.
- **Print File List.** Prints a summary of the files stored on the SD card (root directory) and several statistics on the SD File System usage.

## Set Sharing

This option allows character sets to be shared between the active LP+ protocol and the active IGP emulation.

Changing characters sets in LP+ causes the active IGP to change to the same character set if the selected set exists in IGP. If the active IGP has no access to the selected set, no changes are made. Selecting a new character set in the active IGP causes the LP+ to change to the same character set if the selected character set exists in the active LP+ protocol. Not all sets are shared between emulations in the Standard group of character sets. As a result, selecting a set in the Standard group of LP+ or IGP emulation may or may not cause the other emulation to have the same set.

**NOTE:** The Set Sharing front panel option has no effect on the LP+ build. The option only applies to the builds with IGP.

This option is not available in the PCL-II or LG emulation.

## Shuttle Timeout

The amount of time the shuttle continues moving after no data is received. If your host is slow, setting the number to a higher value will prevent the printer from spending time shuttling up and down between data bursts.

## Slow Paper Slew

- **Disable** (factory default). The paper will slew and stack paper at maximum speed.
- **Enable**. Causes the paper to stack at a slower rate. This ensures that certain forms will stack neatly.

## Alarm

- **On** (factory default). An audible alarm sounds (3 beeps) when a fault occurs, such as a paper jam.
- **Cont. Beep**. A continuous audible alarm sounds when a fault occurs, which can be stopped by pressing CLEAR.
- **Off**. No audible alarm will sound.

## Power Saver Time

The time interval you specify for this parameter sets the amount of idle time before the printer goes into Power Saver mode. When Instant is chosen, the printer goes into Power Saver mode as soon as it is able to stop the shuttle properly. The time allotted to perform this function depends upon the shuttle timeout value which can be set in the menu.

**NOTE:** Power Saver Mode will not be shown on the control panel even though the function still exists. Sending a print job to the printer will turn off Power Saver mode.

## Pwr Save Control

Allows you to enable or disable the Power Save (Energy Star) mode.

- **Enable** (factory default). Allows you to enable the Power Save (Energy Star) mode.
- **Disable**. Allows you to disable the Power Save (Energy Star) mode.

## Cancel Key

- **Disable**
- **Enable** (factory default). The CANCEL key may be used to clear all data in the print buffer without printing any of the data.

## Rcv. Status Port

This option defines the interface being used to receive the emulation status command.

- **Automatic** (factory default). When selected, the status command is sent to the printer with the print data through the active host interface.
- **Serial**. When selected, the status command is sent to the printer through the serial interface regardless of the active host interface.

## Ret. Status Port

This option selects the port for the Return Status Commands (i.e., ~STATUS for PGL) to send the status data back to the Host.

The options are Automatic (factory default), Serial, USB, E-NET Stat Port, IEEE 1284, Disable, and E-NET Data Port.

## Set Lock Key

Normally, to lock or unlock the printer menu, the UP and DOWN keys are pressed at the same time. The Set Lock Key parameter lets you choose different keys to lock or unlock the printer menu. You may choose almost any group of keys as the new lock and unlock keys. You cannot use the ENTER key or any key combinations which are already used for another function. There is no limit to how many keys you can select.

To set the new lock key, follow these steps:

1. Work your way through the configuration menu until the display reads "Set Lock Key" (follow the menu structure on page 207).
2. Press ENTER. The display reads, "Select a new lock key."
3. Press the combination of keys you want to be the new lock key. Make sure you press all keys selected at the same time.
4. If the selection is valid, the display will read, "Enter the new lock key again." If the selection is invalid, the display will read, "Invalid key selection." Return to step 2 and start over.
5. Press the same combination of keys a second time. If the new lock key combination is entered again correctly, the display will read, "Lock key has been changed." If it was entered incorrectly, the display will read "Verification failed." Start over at step 2.
6. After entering the new lock combination successfully, press the **ONLINE** key to put the printer back online.

**NOTE:** The new lock combination will remain even if the printer is powered off and back on.

## Job Sel/Typeface

**NOTE:** For H-Series printers only.

This option allows the user to change the printer's active configuration or typeface in Offline mode.

- **Job-Select On** (factory default). Allows the user to change the printer's active configuration.
- **Typeface On**. Allows the user to change the printer's typeface.

## Print Hist. Log

**NOTE:** For H-Series printers only.

Checks the status of user downloaded font files in the build.

## RBN Low Warn @

This option allows the user to select the Ribbon Life value at which point the printer will declare a ribbon low condition and display the "RIBBON UNDER XX% / Change RBN Soon" warning message. The default is Under 2%. See "RBN Low Action" below for details of how the printer behaves once a ribbon low condition is reached.

The values are Under 2% (factory default), Under 5%, Under 10%, Under 20%, and Under 30%.

## RBN Low Action

This menu determines how the printer behaves once a ribbon low condition is reached.

- **Warn & Continue** (factory default). Once a ribbon low condition is reached the printer beeps and displays the "RIBBON UNDER XX% / Change RBN Soon" warning message. Printing will continue without interruption. The warning message can be cleared by pressing the ONLINE/Clear button, however the message will persist again in two minutes. This action will continue until a ribbon out (ribbon life reaches 0%) condition occurs.
- **Warn & Pause.** This setting is similar to the Warn & Continue selection with one exception. When a ribbon low condition is reached the printer will still display the "RIBBON UNDER XX%/Change RBN Soon" warning message, however the printer will stop printing. This is meant to get the user's attention. To resume printing the user must press the ONLINE/Clear key.

**NOTE:** Printing will only stop on the first occurrence of a ribbon low condition. Once the user clears the warning message, subsequent warnings will display the warning message but printing will continue.

## RBN End Action

This menu allows the user to override the normal ribbon low warning and ribbon out conditions.

- **Stop At RBN End** (factory default). When this factory default option is selected, the printer displays a warning message when a ribbon low condition is reached and display a ribbon out fault when ribbon life reaches 0%.
- **Ignore RBN End.** When this menu option is selected, it overrides the ribbon low and ribbon out conditions, i.e. no warning or fault messages is displayed and printing continues even after ribbon life reaches 0%. However, once the ribbon life reaches an excess wear condition as indicated by the fault message "EXCESS RBN WEAR / Install New RBN", printing will stop and the user must install a new ribbon before printing can resume.

**NOTE:** The excess ribbon wear is set below the "Lighter -10" Ribbon End Point setting.

### **Print Energy (1000 lpm only)**

This menu allows the user to optimize energy or impact of the hammers when printing single or multipart forms.

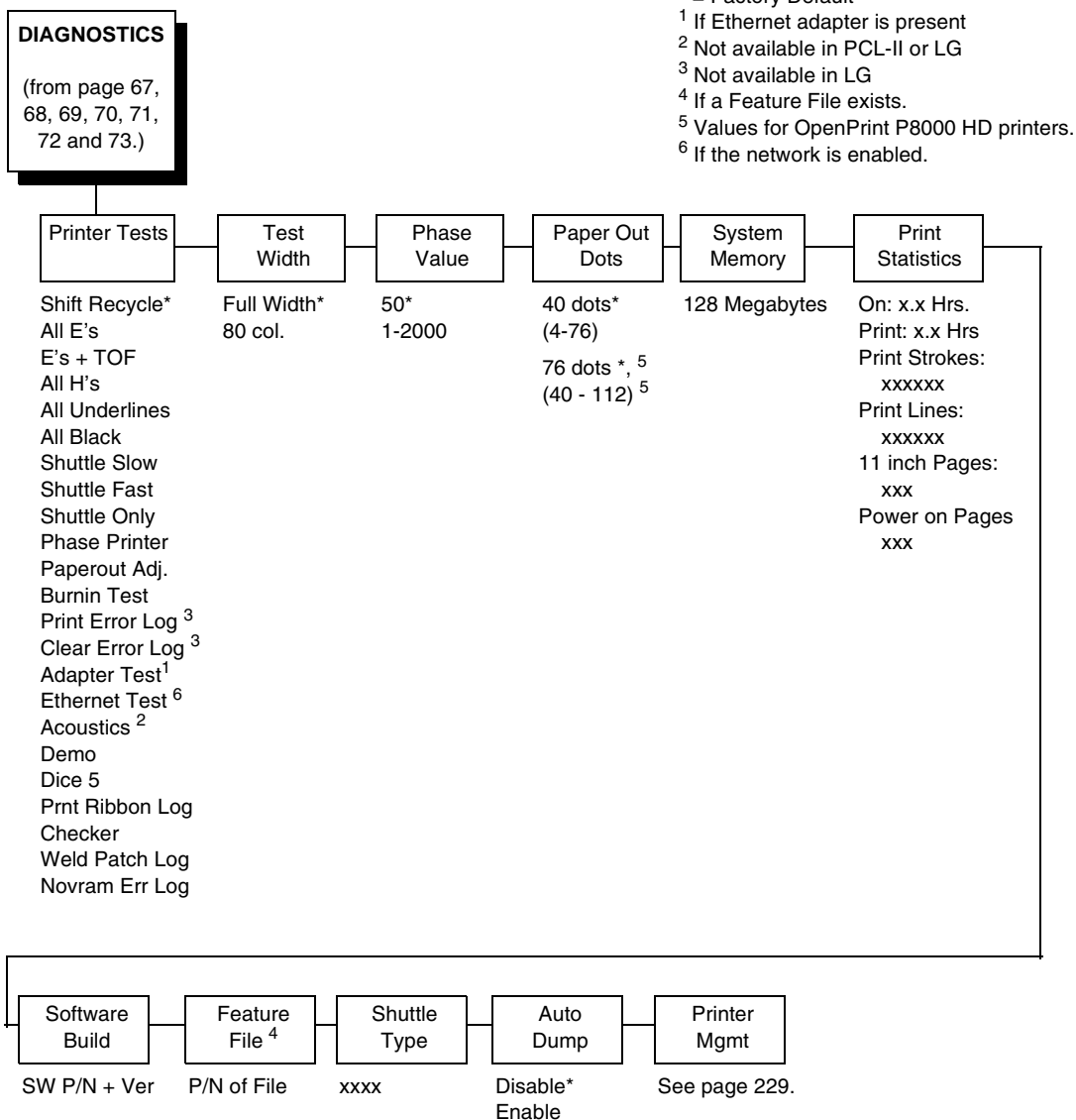
- **Standard** (factory default). When this factory default option is selected, the printing energy is optimized for normal jobs.
- **PowerPrint**. When this option is enabled, printing is optimized for multi-part forms.

### **Disp. Intensity**

This menu controls the intensity of the LCD display. The range is 0-20 and the default setting is 2.



# DIAGNOSTICS Menu



## Printer Tests

These tests are used to check the print quality and operation of the printer.

**NOTE:** Your authorized service representative will typically run the tests. They are described in more detail in the *Maintenance Manual*.

- **Shift Recycle.** A sliding alphanumeric pattern which identifies missing or malformed characters, improper vertical alignment, or vertical compression.
- **All E's.** A pattern of all uppercase E's which identifies missing characters, misplaced dots, smeared characters, improper phasing problems, or light/dark character variations.
- **E's + TOF.** A pattern of all E's followed by a form feed to the next page top-of-form, which identifies paper motion or feeding problems.
- **All H's.** A pattern of all uppercase H's used to detect missing characters, misplaced dots, smeared characters, or improper phasing.
- **All Underlines.** An underline pattern useful for identifying hammer bank misalignment.
- **All Black.** A condition where all dot positions are printed, creating a solid black band.
- **Shuttle Slow.** Verifies proper operation by exercising shuttle and ribbon motion at low speed.
- **Shuttle Fast.** Verifies proper operation by exercising shuttle and ribbon motion at fast speed.
- **Shuttle Only.** Exercises only the shuttle at fast speed.
- **Phase Printer.** Checks for wavy print. The initial phase value is set in the factory. Run the test and check the quality. (The phase value prints on the left margin.) If the print looks too wavy, change the Phase Value parameter while the test is running. While the phase printer test runs, press the DOWN key. To change the value, press the PREV or NEXT key until the desired value displays and then press ENTER.
- **Paperout Adj..** Verifies the current Paper Out Dots setting, which determines where the last line of text will print when there is a paper out condition. Setting this parameter correctly prevents printing on the platen.
- **Burnin Test.** Reserved for factory use.
- **Print Error Log.** Prints the current log of errors. Most non-routine faults (ribbon stall, voltage faults) are stored in the error log.
- **Clear Error Log.** Clears entries in the error log.
- **Ethernet Test.** Prints the Ethernet statistics stored on the Ethernet (if present).
- **Acoustics.** A particular test pattern that is used to measure acoustics.
- **Demo.** Demonstration of various print attributes.
- **Dice 5.** Pattern used to measure print density.
- **Prnt Ribbon Log.** Prints log of cartridge installed in the printer.

- **Checker.** For factory use. This pattern helps identify marginal printhead elements, quality of edge sharpness, and uneven print quality.
- **Weld Patch Log.** Prints log times for ribbon starts, welds, and ribbon stops.
- **Novram Err Log.** Prints detailed information about the most recent Novram related failure that has occurred. It is useful when the front panel reports “BAD NVM” or “ILL NVM” error types. Contact the Customer Solutions Center and provide this information if such an error occurs.

## Test Width

Set this parameter to run the self-tests at full width or 80 columns.

## Phase Value

During the Phasing Test, this value changes until printing is phased. The range is between 1-2000.

## Paper Out Dots

**CAUTION** Only authorized service representatives should set this parameter.

This parameter is used to adjust the paper out distance from the perforation; you can specify where the last line on the page will print when there is a paper out condition. Setting this parameter correctly prevents printing on the platen.

## System Memory

Displays the amount of RAM installed.

## Print Statistics

You can view various printer statistics and refer to them for preventive maintenance purposes. Printer statistics accumulate continuously; they do not reset when you turn off the printer. All of the printer statistics are set to zero at the factory after burn-in testing.

- **On.** The cumulative time in hours the printer has been powered on. The range is 0 to 30,000 hours.
- **Print.** The cumulative time in hours the printer has actually been printing. The range is 0 to 30,000 hours.
- **Print Strokes.** The cumulative number of back-and-forth shuttle strokes the printer has printed during normal printer operation. The range is 0 to 2,147,483,647 shuttle strokes.
- **Print Lines.** The cumulative number of lines the printer has printed. The range is 0 to 2,147,483,647 print lines.
- **11 inch Pages.** The cumulative number of pages the printer has printed. The range in print pages is 0 to 2,147,483,647 total inches of paper movement divided by 11.
- **Poweron Pages.** The number of pages the printer has printed since power-up.

### **Software Build**

Displays the part number and version of the printer firmware.

### **Feature File**

Displays the part number of the file if one has been downloaded to the printer.

### **Shuttle Type**

Displays the type of shuttle installed, i.e. 2000s, 1500, 1000, 500, or high definition.

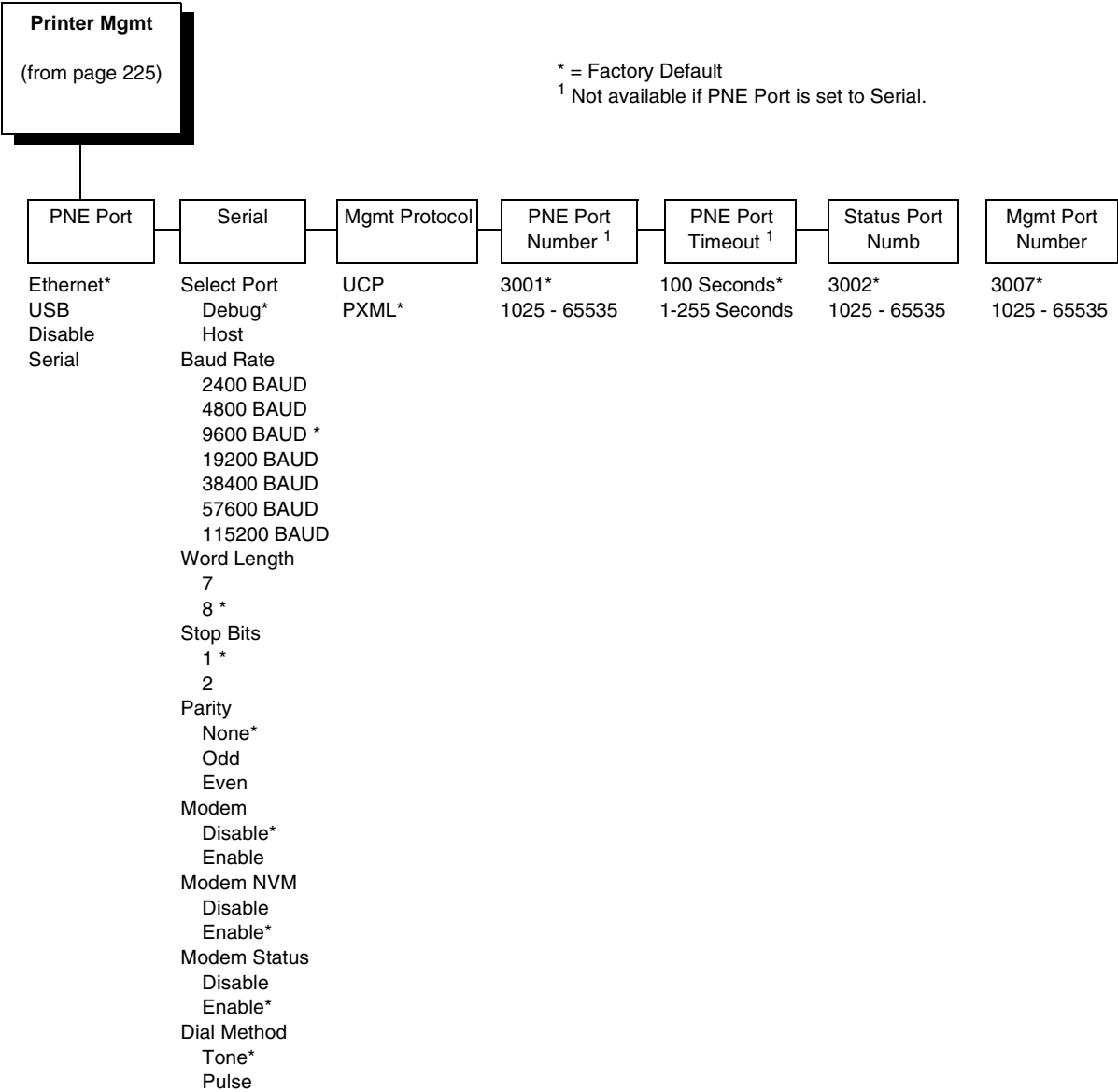
### **Auto Dump**

- **Disable** (factory default).
- **Enable**. When a printer get 'E03x' type of message on the operator panel, a dump file will be automatically created and store in flash as file "autodbg1.dbg" or "autodbg2.dbg" in the printer file system. This file can be uploaded to the host using the PrintNet Enterprise Suite application. Upon receipt of this file, it should be sent to Printronix Customer Support for review and evaluation.

### **Printer Mgmt**

Refer to the Printer Mgmt menu on page 229.

# Printer Mgmt Menu



## PNE Port

This menu selects which port the printer expects PNE to connect to, via Ethernet, USB, or Serial. The factory default is Ethernet. If the network is not enabled, the default is Disable.

## Mgmt Protocol

Since PXML and UCP management protocols share the same Ethernet Port, only one can be active at a time. This menu selects the active Management Protocol Interface, either PXML or UCP. The factory default is PXML.

**PNE Port Number**

This menu selects the port number the printer expects the PNE to connect through. The factory default is 3001 and the range is from 1025 to 65535.

**PNE Port Timeout**

If the PNE has not communicated to the printer within a timeout period, the PNE session closes. The factory default is 100 seconds. The range is from 1 to 255 seconds.

**Status Port Numb**

This menu selects the port number the printer sends the emulation status. The factory default is 3001 and the range is from 1025 to 65535.

**Mgmt Port Number**

This menu selects the port number the printer expects the PXML or UCP to connect through. The factory default is 3007 and the range is from 1025 to 65535.

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# 5

# *Interfaces*

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## Overview

This chapter describes the host interfaces provided with the printer. The printer interface is the point where the data line from the host computer plugs into the printer. The interface processes all communications signals and data to and from the host computer. Plus, with the Auto Switching feature, you can configure the printer to accept several interfaces at the same time (see “Auto Switching Submenu” on page 86).

### **IMPORTANT**

**To comply with Electromagnetic Compatibility (EMC) regulatory requirements all electrical signal interface cables connected to this printer must be of a minimal quality level, be of the correct length, and be properly installed.**

**The RS-232 port and parallel port interface cables must meet the following specifications:**

- The cable design must be double shielded with a copper braid over an aluminum mylar foil and not just a conductive foil spiral wrapped around a drain wire.
- The shield must terminate coaxially (360 degrees) to a metal connector housing and not be terminated by just a simple wire lead.
- The cable length, including connectors, must be 3 meters or less.
- The cable connector anchor screws must be securely seated into the printer receptor hardware.

**For reference purposes only, two specific Centronics parallel port cables that have been tested and found to comply with these requirements are Belkin® part number F2A046-10 and Primelogic® part number PLU 2823224. Other electrically equivalent cables are acceptable.**

This chapter describes the interfaces provided with the printer.

### **Standard Host Interfaces:**

- High Speed Serial Port (RS-232)
- USB 2.0 Universal Serial Bus

**Optional Host Interfaces:**

- Centronics Parallel
- IEEE 1284 parallel bidirectional
- Ethernet 10/100BaseT

In addition to descriptions for the multi-line interfaces, this chapter also provides instructions for configuration of terminating resistors for the parallel interfaces.

## RS-232 Serial Interface

**NOTE:** The RS-232 serial interface circuit characteristics are compatible with the Electronic Industry Association Specifications EIA-232-E and EIA-422-B.

The RS-232 serial interface enables the printer to operate with bit serial devices that are compatible with an RS-232 controller. The input serial data transfer rate (in baud) is selectable from the printer's control panel. Baud rates of 600, 1200, 2400, 4800, 9600, 19200, 38400, 57600, and 115200 baud rates are available.

The length of the data cable from the host computer to the printer must not exceed 50 feet (15 meters) for RS-232.

**Table 12. Standard 500, 1000, 1500, and 2000 lpm Models  
RS-232 Serial Interface Connector Pin Assignments**

| Input Signals             |     | Output Signals                      |     | Miscellaneous  |     |
|---------------------------|-----|-------------------------------------|-----|----------------|-----|
| Signal                    | Pin | Signal                              | Pin | Signal         | Pin |
| Receive Data (RD)         | 3   | Transmit Status & Control Data (TD) | 2   | Chassis Ground | 1   |
| Clear To Send (CTS)       | 5   | Request To Send (RTS)               | 4   | Signal Ground  | 7   |
| Data Set Ready (DSR)      | 6   | Data Terminal Ready (DTR)           | 20  |                |     |
| Data Carrier Detect (DCD) | 8   |                                     |     |                |     |



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**Table 13. RS-232 Serial Interface Connector Pin Assignments**

| Input Signals             |     | Output Signals                      |     | Miscellaneous         |     |
|---------------------------|-----|-------------------------------------|-----|-----------------------|-----|
| Signal                    | Pin | Signal                              | Pin | Signal                | Pin |
| Receive Data (RD)         | 2   | Transmit Status & Control Data (TD) | 3   | Chassis/Signal Ground | 5   |
| Clear To Send (CTS)       | 8   | Request To Send (RTS)               | 7   |                       |     |
| Data Set Ready (DSR)      | 6   | Data Terminal Ready (DTR)           | 4   |                       |     |
| Data Carrier Detect (DCD) | 1   |                                     |     |                       |     |

**Receive Data (RD).** Serial data stream to the printer.

**Transmit Data (TD).** Serial data stream from the printer for transmitting status and control information to the host. Subject to protocol selection.

**Request To Send (RTS).** Control signal from the printer. Subject to configuration.

**Clear To Send (CTS).** Status signal to the printer indicating the host is ready to receive data/status signals from the printer.

**Data Set Ready (DSR).** Status signal to the printer indicating the host is in a ready condition.

**Data Carrier Detect (DCD).** Status signal to the printer. The ON condition is required for the printer to receive data.

**Data Terminal Ready (DTR).** Control signal from the printer. Subject to configuration.

## USB

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### Menus

The Universal Serial Bus (USB) port is part of Auto Switching and is active when the Host Interface menu is set to Auto Switching. It can also be selected as the only Host Interface under the Host Interface menu by selecting USB.

A top level USB Port menu with two submenus is also available:

- **Buffer Size in K.** The input buffer size used by the USB port. The range is from 1 to 16. The default is 16.
- **Timeout.** The Hotport Timeout value used to determine when the port is inactive. The range is from 1 to 60 seconds. The default is 10 seconds.

## Centronics Parallel Interface

Table 14. Centronics Interface Connector Pin Assignments

| Input Signals     |     | Output Signals |     | Miscellaneous  |              |
|-------------------|-----|----------------|-----|----------------|--------------|
| Signal            | Pin | Signal         | Pin | Signal         | Pin          |
| DATA LINE 1       | 2   | ACKNOWLEDGE    | 10  | CHASSIS GROUND | 17           |
| Return            | 20  | Return         | 28  |                |              |
| DATA LINE 2       | 3   | ONLINE         | 13  | GROUND         | 30           |
| Return            | 21  | Return         | 28  |                |              |
| DATA LINE 3       | 4   | FAULT          | 32  | Spares         | 14           |
| Return            | 22  | Return         | 29  |                |              |
| DATA LINE 4       | 5   | PAPER EMPTY    | 12  | No Connection  | 34,35,<br>36 |
| Return            | 23  | Return         | 28  |                |              |
| DATA LINE 5       | 6   | BUSY           | 11  | +5 Volts       | 18           |
| Return            | 24  | Return         | 29  |                |              |
| DATA LINE 6       | 7   |                |     |                |              |
| Return            | 25  |                |     |                |              |
| DATA LINE 7       | 8   |                |     |                |              |
| Return            | 26  |                |     |                |              |
| DATA LINE 8       | 9   |                |     |                |              |
| Return            | 27  |                |     |                |              |
| DATA STROBE       | 1   |                |     |                |              |
| Return            | 19  |                |     |                |              |
| PAPER INSTRUCTION | 15  |                |     |                |              |
| Return            | 29  |                |     |                |              |
| PRIME             | 31  |                |     |                |              |
| Return            | 30  |                |     |                |              |

The length of the data cable from the host computer to the printer must not exceed 15 feet (5 meters).

## Centronics Parallel Interface Signals

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**Data Lines 1 through 8.** Provides eight standard or inverted levels from the host that specify character data, plot data, or a control code. Data Line 8 allows access to the extended ASCII character set. You may enable or disable this line via the Data Bit 8 parameter on the Centronics submenu (see page 90).

**Data Strobe.** Carries a low true, 100 ns minimum pulse from the host that clocks data into the printer.

**Acknowledge.** A low true pulse from the printer indicating the character or function code has been received and the printer is ready for the next data transfer.

**Online.** A high true level from the printer to indicate the printer is ready for data transfer and the ONLINE key on the control panel has been activated. When the printer is in online mode, it may accept data from the host.

**Paper Empty (PE).** A high true level from the printer to indicate the printer is in a paper empty or paper jam fault.

**Busy.** A high true level from the printer to indicate the printer cannot receive data.

**Prime.** A high true level from the host to indicate the printer should perform a warm start (printer is reset to the power-up configuration values).

**Paper Instruction (PI).** Carries a CVFU signal from the host with the same timing and polarity as the data line.

**Fault.** A low true level from the printer indicates a printer fault.

## IEEE 1284 Parallel Interface

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The 1284 supports three operating modes, which are determined by negotiation between the printer and the host.

### Compatibility Mode

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This mode provides compatibility with Centronics-like host I/O (see Table 15). Data is transferred from the host to the printer in 8-bit bytes over the data lines.

Compatibility Mode can be combined with Nibble and Byte Modes to provide bidirectional communication.

### Nibble Mode

---

Eight bits equals one byte. When a byte of data is sent to the printer, the eight bits are sent over eight data lines.

Some devices cannot send data over their eight data lines. To bypass this, the 1284 permits data to be sent as half a byte over four status lines. (Half a byte equals one nibble.) Two sequential four-bit nibbles are sent over the lines.

Data is transferred from printer to host in four-bit nibbles over the status lines, and the host controls the transmission.

### Byte Mode

---

The printer and host send data to each other along eight data lines (one bit per line).

If bidirectional communication is supported by the printer and the host, the host will take control of the data transfer.

## Signals

Table 15 lists each of the signals associated with the corresponding pins on the 1284 interface. Descriptions of the signals follow.

**Table 15. 1284 Signals**

| Pin | Source of Data | Type of Mode            |            |            |
|-----|----------------|-------------------------|------------|------------|
|     |                | Compatible              | Nibble     | Byte       |
| 1   | Host           | nStrobe                 | HostClk    | Host/Clk   |
| 2   | Host/Printer   | Data 1 (LSB)            |            |            |
| 3   | Host/Printer   | Data 2                  |            |            |
| 4   | Host/Printer   | Data 3                  |            |            |
| 5   | Host/Printer   | Data 4                  |            |            |
| 6   | Host/Printer   | Data 5                  |            |            |
| 7   | Host/Printer   | Data 6                  |            |            |
| 8   | Host/Printer   | Data 7                  |            |            |
| 9   | Host/Printer   | Data 8 (MSB)            |            |            |
| 10  | Printer        | nAck                    | PtrClk     | PtrClk     |
| 11  | Printer        | Busy                    | PtrBusy    | PtrBusy    |
| 12  | Printer        | PError                  | AckDataReq | AckDataReq |
| 13  | Printer        | Select                  | Xflag      | Xflag      |
| 14  | Host           | nAutoFd                 | Host Busy  | HostAck    |
| 15  |                | Not Defined             |            |            |
| 16  |                | Logic Grid              |            |            |
| 17  |                | Chassis Grid            |            |            |
| 18  | Printer        | Peripheral Logic High   |            |            |
| 19  |                | Signal Ground (nStrobe) |            |            |
| 20  |                | Signal Ground (Data 1)  |            |            |
| 21  |                | Signal Ground (Data 2)  |            |            |
| 22  |                | Signal Ground (Data 3)  |            |            |
| 23  |                | Signal Ground (Data 4)  |            |            |
| 24  |                | Signal Ground (Data 5)  |            |            |
| 25  |                | Signal Ground (Data 6)  |            |            |

Table 15. 1284 Signals (continued)

| Pin | Source of Data | Type of Mode                              |             |             |
|-----|----------------|---|-------------|-------------|
|     |                | Compatible                                | Nibble      | Byte        |
| 26  |                | Signal Ground (Data 7)                    |             |             |
| 27  |                | Signal Ground (Data 8)                    |             |             |
| 28  |                | Signal Ground (PErr, Select, nAck)        |             |             |
| 29  |                | Signal Ground (Busy, nFault)              |             |             |
| 30  |                | Signal Ground (nAutoFd, nSelectIn, nInit) |             |             |
| 31  | Host           | nInit                                     |             |             |
| 32  | Printer        | NFault                                    | nDataAvail  | aDataAvail  |
| 33  |                | Not Defined                               |             |             |
| 34  |                | Not Defined                               |             |             |
| 35  |                | Not Defined                               |             |             |
| 36  | Host           | nSelectIn                                 | 1284 Active | 1284 Active |

**NOTE:** The length of the data cable from the host computer to the printer should not exceed 32 feet (10 meters).

**Host Clock / nWrite.** Driven by host. Data transferred from host to printer. When printer sends data, two types are available. If Nibble mode, signal is set high. If Byte mode, signal is set low.

**Data 1 through Data 8.** These pins are host-driven in Compatibility mode and bidirectional in Byte mode. They are not used in Nibble mode. Data 1 is the least significant bit; Data 8 is the most significant bit.

**Printer Clock / Peripheral Clock / Interrupt.** Driven by the printer. A signal from the printer indicating the character or function code has been received and the printer is ready for the next data transfer.

**Printer Busy / Peripheral Acknowledge / nWait.** Driven by the printer. Indicates the printer cannot receive data. (Data bits 4 and 8 in Nibble mode.)

**Acknowledge Data Request / nAcknowledge Reverse.** Driven by the printer. Indicates the printer is in a fault condition. (Data bits 3 and 7 in Nibble mode.)

**Xflag.** Driven by the printer. A high true level indicating the printer is ready for data transfer and the printer is on line. (Data bits 2 and 6 in Nibble mode.)

**Host Busy / Host Acknowledge / NDStrobe.** Driven by the host. Activates auto-line feed mode.

**Peripheral Logic High.** Driven by the printer. When the line is high, the printer indicates all of its signals are in a valid state. When the line is low, the printer indicates its power is off or its signals are in an invalid state.

**nReverse Request.** Driven by the host. Resets the interface and forces a return to Compatibility mode idle phase.

**nData Available / nPeripheral Request.** Driven by the printer. Indicates the printer has encountered an error. (Data bits 1 and 5 in Nibble mode.)

**1284 Active / nAStrobe.** Driven by the host. A peripheral device is selected.

**Host Logic High**—Driven by the host. When set to high, the host indicates all of its signals are in a valid state. When set to low, the host indicates its power is off or its signals are in an invalid state.

**nInit** —Resets init interface from the host.

## Ethernet

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Refer to the *Integrated Network Interface User's Manual* for detailed information on the ethernet interface.





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# 6

## *Reprogramming the Security Key*

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### **Reprogramming the Security Key**

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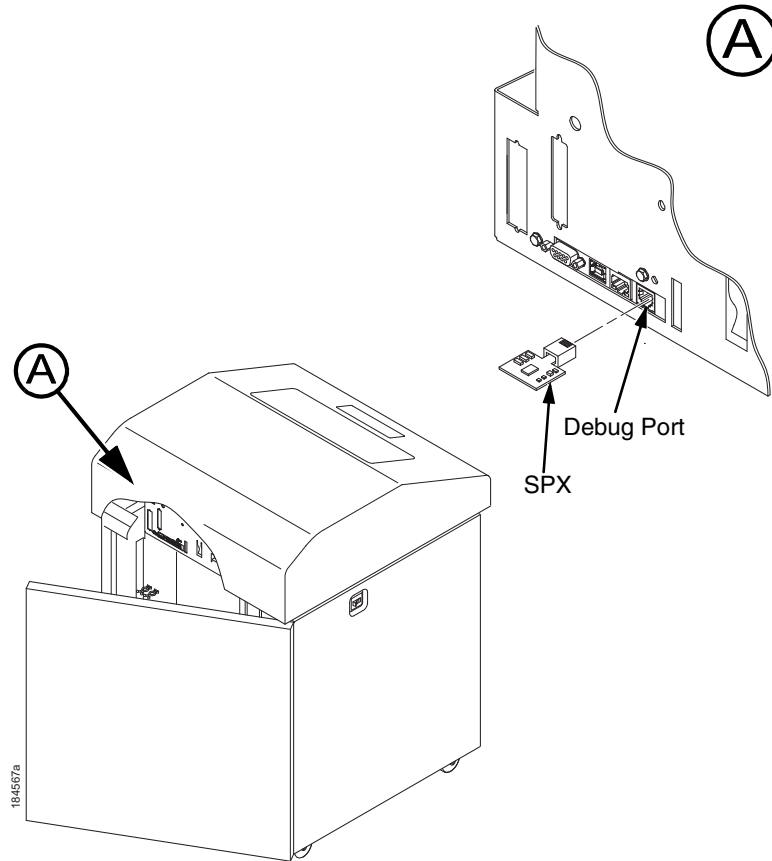
The security key on the PSA3 controller board can be reprogrammed with a Software Program Exchange (SPX) module. The SPX is an intelligent module that plugs into the debug port on the back of the P8000. The SPX is used only once; it automatically overwrites itself after successfully reprogramming a security key. This allows the end user or a service technician to enable features such as new emulations without having to remove covers and install a new security key on the controller board.

The SPX is used at power-up only and is not left in the printer during normal operation. Because it is a single-use disposable item the user is not required to return it to the vendor or manufacturer.

#### **How to Program the Security Key**

---

1. Power off the printer.
2. On cabinet models, open the rear door. On pedestal models, refer to Figure 24 to locate the debug port at the rear of the printer.
3. Insert the SPX into the debug port as shown.



**Figure 24. Inserting The SPX into the Debug Port**

4. Power on the printer. The printer will begin its boot-up sequence.
5. When the printer detects a valid SPX, the control panel displays:  
"NEW SPX DETECTED  
PRESS ENTER"

**NOTE:** If an error message displays, find the message in the Message List in Chapter 7 and follow the troubleshooting instructions.

6. Press the **ENTER** key to activate the reprogramming sequence. The display will read:  
"PROGRAMMING. PLEASE WAIT."
7. When the security key is reprogrammed, the display will read:  
"REMOVE USED SPX  
THEN PRESS ENTER"
8. Remove the SPX from the debug port at the rear of the printer.
9. Press the **ENTER** key. The printer will reboot itself and you may resume normal printing.
10. You may need to download a new program file to use the new feature.
11. You may need to set additional menu parameters for any new features that have been added or enabled.

---

# 7

## *Troubleshooting*

---

### **Cleaning Requirements**

Clean the printer every six months or after every 1000 hours of operation, whichever occurs first. If the printer is located in a dusty area or is used for heavy duty printing, clean it more often.

#### **WARNING**

**Disconnect the power source before cleaning the printer.**

**Vor dem Säubern des Druckers ist die Netzverbindung zu unterbrechen.**

**Débranchez l'alimentation avant de nettoyer l'imprimante.**

**Desconecte la fuente de energía antes de limpiar la impresora.**

**Staccare la fonte di energia prima della pulitura della stampante.**

---

### **Exterior Cleaning**

Clean the outside of the cabinet with a soft, lint-free cloth and mild detergent soap. (Dishwashing liquid works well.) Do not use abrasive powders or chemical solvents. Clean the windows with plain water or mild window cleaner. Always apply the cleaning solution to the cloth; never pour cleaning solution directly onto the printer.

## Interior Cleaning

Over time, particles of paper and ink accumulate inside the printer. This is normal. Paper dust and ink build-up must be periodically removed to avoid degraded print quality. Most paper dust accumulates around the ends of the platen and ribbon path.

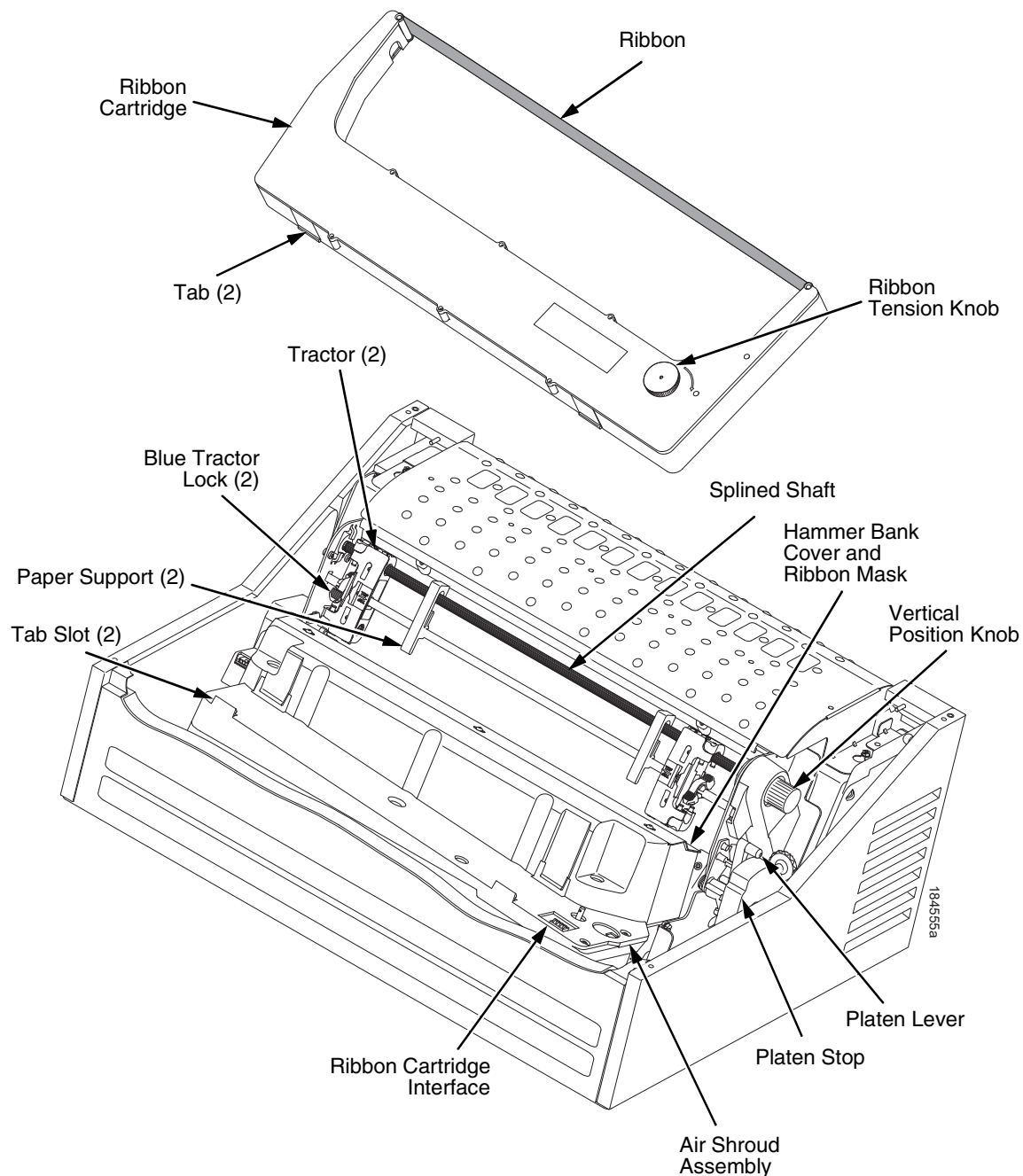


Figure 25. Interior Printer Components

To clean the interior of the printer perform the following steps.

1. Power off the printer and unplug the printer power cord.
2. Open the printer cover.
3. Fully raise the platen lever.
4. Unload the paper.
5. Remove the ribbon cartridge.
6. Lift the ribbon out of the ribbon path.
7. Brush the paper dust and ribbon lint off the tractors, shuttle cover assembly, and base casting with a soft-bristled, non-metallic brush (such as a toothbrush). Vacuum up the residue.

**CAUTION** Vacuum carefully around the hammer bank and surrounding area to avoid damage. To avoid corrosion damage, use only alcohol when cleaning the printer mechanical elements. Solutions used to clean mechanical elements must contain no water.

8. Wipe the splined shaft with a soft cloth.
9. Check the ribbon mask and hammer bank cover for bits of torn paper or ribbon lint.
10. Remove dust and ink from the platen using a soft cloth lightly moistened with anhydrous alcohol. (The platen is the thick silver bar behind the hammer bank cover that rotates when the platen lever is rotated.)

**CAUTION** When cleaning the platen, be very careful not to get any alcohol in the hammer bank, because alcohol will cause severe damage to the hammer bank. Only a trained service technician should clean the shuttle assembly.

11. Brush and vacuum the accumulated dust or residue inside the lower cabinet.
12. Wipe the lower cabinet interior with a clean, lint-free cloth dampened (not wet) with water and mild detergent or window cleaning solution. Dry the lower cabinet interior by wiping it down with a clean, lint-free cloth.
13. Install the ribbon and load paper.

## **Diagnosing Problems**

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This section is designed to help you fix problems which may arise with normal printer operation.

### **Bar Code Verification**

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The most important consideration when printing a bar code is to ensure that the bar code will be scanned properly. Incorporating a bar code quality procedure in the printing process is the best way to ensure that bar codes are being printed correctly. A properly implemented verification procedure will increase overall bar code quality, reduce waste from misprinted bar codes, and achieve high first-time read rates. A high first-time read rate is an increasingly important factor in newer, more efficient systems where manually entered data is not acceptable as a backup function. Verification also minimizes the costs of returned products due to poor reading or unaccountable bar codes.

## Printing a Hex Dump

A hex code printout (or hex dump) is a translation of all host interface data to its hexadecimal equivalent, listing all ASCII character data received from the host computer with their corresponding two-digit hexadecimal codes. Hex dumps are used to troubleshoot printer data reception problems.

Printable characters print as the assigned symbol; nonprintable characters are indicated by a period (.).

Figure 26 shows an example of a hex dump.

```

!"#$%&'()*+,-./ 20 21 22 23 24 25 26 27 28 29 2A 2B 2C 2D 2E 2F
0123456789:;<=>? 30 31 32 33 34 35 36 37 38 39 3A 3B 3C 3D 3E 3F
@ABCDEFGHIJKLMNO 40 41 42 43 44 45 46 47 48 49 4A 4B 4C 4D 4E 4F
PQRSTUVWXYZ[\]^_ 50 51 52 53 54 55 56 57 58 59 5A 5B 5C 5D 5E 5F
`abcdefg hijklmno 60 61 62 63 64 65 66 67 68 69 6A 6B 6C 6D 6E 6F
pqrstuvwxyz{|}~ 70 71 72 73 74 75 76 77 78 79 7A 7B 7C 7D 7E 7F
!"#$%&'()*+,-./ 21 22 23 24 25 26 27 28 29 2A 2B 2C 2D 2E 2F 30
123456789:;<=>?@ 31 32 33 34 35 36 37 38 39 3A 3B 3C 3D 3E 3F 40
ABCDEF GH.!"#$%& 41 42 43 44 45 46 47 48 0D 0A 21 22 23 24 25 26
'()*+,-./0123456 27 28 29 2A 2B 2C 2D 2E 2F 30 31 32 33 34 35 36
789:;<=>?@ABCDEF 37 38 39 3A 3B 3C 3D 3E 3F 40 41 42 43 44 45 46
GHIJKLMN O PQRSTU 47 48 49 4A 4B 4C 4D 4E 4F 50 51 52 53 54 55 56
WXYZ[\]^_`abcdef 57 58 59 5A 5B 5C 5D 5E 5F 60 61 62 63 64 65 66
ghijklmnopqrstuv 67 68 69 6A 6B 6C 6D 6E 6F 70 71 72 73 74 75 76
wxyz{|}~!"#$%&' 77 78 79 7A 7B 7C 7D 7E 20 21 22 23 24 25 26 27
'()*+,-./0123456 28 29 2A 2B 2C 2D 2E 2F 30 31 32 33 34 35 36 37
89:;<=>?@ABCDEF 38 39 3A 3B 3C 3D 3E 3F 40 41 42 43 44 45 46 47
HI.!"#$%&'()*+,- 48 49 0D 0A 22 23 24 25 26 27 28 29 2A 2B 2C 2D
./0123456789:;<= 2E 2F 30 31 32 33 34 35 36 37 38 39 3A 3B 3C 3D
>?@ABCDEF GHIJKLM 3E 3F 40 41 42 43 44 45 46 47 48 49 4A 4B 4C 4D
NOPQRSTU VWXYZ[\] 4E 4F 50 51 52 53 54 55 56 57 58 59 5A 5B 5C 5D
^_`abcdefg hijklm 5E 5F 60 61 62 63 64 65 66 67 68 69 6A 6B 6C 6D
nopqrstuvwxyz{|} 6E 6F 70 71 72 73 74 75 76 77 78 79 7A 7B 7C 7D
~!"#$%&'()*+,-. 7E 20 21 22 23 24 25 26 27 28 29 2A 2B 2C 2D 2E
/0123456789:;<= 2F 30 31 32 33 34 35 36 37 38 39 3A 3B 3C 3D 3E
?@ABCDEFGHIJ.!"$ 3F 40 41 42 43 44 45 46 47 48 49 4A 0D 0A 23 24
%&'()*+,-./01234 25 26 27 28 29 2A 2B 2C 2D 2E 2F 30 31 32 33 34
56789:;<=>?@ABCD 35 36 37 38 39 3A 3B 3C 3D 3E 3F 40 41 42 43 44
EFGHIJKLMN O PQRST 45 46 47 48 49 4A 4B 4C 4D 4E 4F 50 51 52 53 54
UVWXYZ[\]^_`abcd 55 56 57 58 59 5A 5B 5C 5D 5E 5F 60 61 62 63 64
efghijklmnopqrst 65 66 67 68 69 6A 6B 6C 6D 6E 6F 70 71 72 73 74
uvwxyz{|}~!"#$% 75 76 77 78 79 7A 7B 7C 7D 7E 20 21 22 23 24 25
&'()*+,-./012345 26 27 28 29 2A 2B 2C 2D 2E 2F 30 31 32 33 34 35
6789:;<=>?@ABCDE 36 37 38 39 3A 3B 3C 3D 3E 3F 40 41 42 43 44 45
FGHIJK.!"$%&'()* 46 47 48 49 4A 4B 0D 0A 24 25 26 27 28 29 2A 2B
,-./0123456789: 2C 2D 2E 2F 30 31 32 33 34 35 36 37 38 39 3A 3B
<=>?@ABCDEFGHIJK 3C 3D 3E 3F 40 41 42 43 44 45 46 47 48 49 4A 4B
LMNOPQRSTU VWXYZ[ 4C 4D 4E 4F 50 51 52 53 54 55 56 57 58 59 5A 5B
\]^_`abcdefg hijk 5C 5D 5E 5F 60 61 62 63 64 65 66 67 68 69 6A 6B
lmnopqrstuvwxyz{ 6C 6D 6E 6F 70 71 72 73 74 75 76 77 78 79 7A 7B
}|}~!"#$%&'()*+ 7C 7D 7E 20 21 22 23 24 25 26 27 28 29 2A 2B 2C

```

Figure 26. Hex Dump Sample

The CD contains a utility called `hexcode.exe`. This utility can be run from a DOS window to convert an input file into a hexadecimal equivalent. The output from this utility can then be used to compare what is received when printing a hex dump.

Usage: **hexcode** <input file> <output file>

Sample output:

```
412068657820636F6465207072696E746F757420286F7220686578206475
6D70292069732061207472616E736C6174696F6E206F6620616C6C20686F
737420696E74657266616365206461746120746F20697473206865786164
6563696D616C206571756976616C656E742C206C697374696E6720616C6C
204153434949206368617261637465722064617461207265636569766564
2066726F6D2074686520686F737420636F6D707574657220776974682074
6865697220636F72726573706F6E64696E672074776F2D64696769742068
657861646563696D616C20636F6465732E204865782064756D7073206172
65207573656420746F2074726F75626C6573686F6F74207072696E746572
206461746120726563657074696F6E2070726F626C656D732E200D0A0D0A
5072696E7461626C652063686172616374657273207072696E7420617320
7468652061737369676E65642073796D626F6C3B206E6F6E7072696E7461
626C6520636861726163746572732061726520696E646963617465642062
79206120706572696F6420282E292E0D0A0D0A3C2050696374757265206F
66204865782044756D70203E0D0A0D0A54686520434420636F6E7461696E
732061207574696C6974792063616C6C656420686578636F64652E657865
2E2054686973207574696C6974792063616E2062652072756E2066726F6D
206120444F532077696E646F7720746F20636F6E7665727420616E20696E
7075742066696C6520696E746F20612068657861646563696D616C206571
756976616C656E742E20546865206F75747075742066726F6D2074686973
207574696C6974792063616E207468656E206265207573656420746F2063
6F6D706172652077686174206973207265636569766564207768656E2070
72696E74696E672061206865782064756D702E0D0A0D0A55736167653A20
686578636F6465203C696E7075742066696C653E203C6F75747075742066
696C653E2E0D0A
```



## Diagnostics for EXX, BAD NVM, or ILL NVM Errors

---

If the printer displays LCD error messages such as 'E03E DSI CXIWX', "BAD NVM", or "ILL NVM", reboot the printer (turn power on and off) and continue. If the problem persists, then invoke a diagnostic option that will capture the failure dump in a flash file that can be later uploaded from PrintNet Enterprise Suite and sent to Printronix Customer Support Center for analysis (see Appendix D, page 301).

This diagnostic option must be enabled for the printer to capture the information. If you choose to perform this diagnostic perform the following procedure:

1. Within the DIAGNOSTICS section, set the Auto Dump menu to Enable.
2. When the failure happens, reboot the printer and wait for it to power up again.
3. Within the ADVANCED USER section, go to the Main File System submenu and then to View File List.
4. Verify that files 'autodmp1' or 'autodmp2' are present in the file list.
5. If present, use PrintNet Enterprise Suite to upload these files to your host computer.
6. Contact Printronix Customer Support Center and send them the files along with the printer's configuration printout. Refer to the *PrintNet Enterprise Suite User's Manual* on how to accomplish these tasks.

## Fault Messages (ASCII in Alphabetical Order)

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If a fault condition occurs in the printer, the status indicator on the control panel flashes on and off, and the message display indicates the specific fault. Fault messages are summarized in alphabetical order in Table 16. These error messages are used in ASCII products.

Displayed faults fall into one of two categories:

- Operator correctable
- Field service required

For the operator-correctable faults, follow the suggested solution in Table 16. After correcting the displayed fault, press the **CANCEL** key to clear the error message and status indicator and resume printing. If the fault message reappears, contact your authorized service representative.

**NOTE:** The *Maintenance Manual* provides more detailed information and procedures for resolving fault conditions. However, many of the procedures described there must be performed only by your authorized service representative.

## Fault Messages Requiring Field Service Attention

If a fault is not correctable by the operator, the fault message is followed by an asterisk (\*). This usually indicates that an authorized service representative is needed. You may try two steps to clear the fault before calling your authorized service representative:

1. Set the printer power switch to O (Off), wait 15 seconds, then turn the printer on again. Run your print job again. If the message does not appear, it was a false indication and no further attention is required.
2. If the message reappears, press the **CANCEL** key. If the message disappears, it was a false indication and no further attention is required. If the message reappears, call your authorized service representative.

**Table 16. LCD Message Troubleshooting Table (ASCII)**

| Displayed Message             | Can User Correct? | Explanation  | Solution   |
|-------------------------------|-------------------|--|--|
| 12 VOLT FAILED*               | No                | Controller Voltage Failure. 12 Volt failure on the controller board.   | Contact your authorized service representative. <sup>1</sup>   |
| B12 ERROR: PROGRAM MISSING*   | Yes               | The printer does not see a program in flash memory.  | There is no program in printer memory. Download printer firmware again.  |
| B13 ERROR: NOT COMPATIBLE*    | No                | Attempting to download a program that is not compatible with the printer.  | Cycle power to see if the message clears, if not, contact your authorized service representative. <sup>1</sup> |
| B20 STATUS :00% DOWNLOAD MODE | No                | Status message informing the operator that software is being downloaded. Percentage figure indicates approximate amount loaded into the printer. | No action is required.   |
| B21 STATUS: PRINTER RESET     | No                | Status message informing the operator that the printer is undergoing a system reset.   | No action is required.   |
| B22 ERROR: DECOMPRESS SIZE*   | No                | FLASH memory has not passed boot initialization tests.   | Cycle power to see if the message clears, if not, contact your authorized service representative. <sup>1</sup> |
| B23 ERROR: DECOMPRESS CKSUM*  | No                | FLASH memory has not passed boot initialization tests.   | Cycle power to see if the message clears, if not, contact your authorized service representative. <sup>1</sup> |

Table 16. LCD Message Troubleshooting Table (ASCII)

| Displayed Message  | Can User Correct? | Explanation   | Solution   |
|--|-------------------|---|--|
| B30 STATUS: INITIALIZING...  | N/A               | Status message: the printer is running its initialization routines after startup and successful memory tests.   | No action is required.   |
| B50 STATUS: PANEL CODE BAD   | No                | Saved version of Panel Code is corrupt.   | Reload released Firmware.  |
| B51 STATUS: XX% LOADING...   | No                | Status message: printer boot-up routines are loading printer system software into flash memory and SDRAM.   | No action required.  |
| Bxx ERROR: NO DOWNLOADER FOUND   | No                | No Downloader was found while downloading a file.   | Reload released Firmware.  |
| BAD NVM CALL 1<br>BAD NVM CALL 2<br>BAD NVM CALL 3<br>BAD NVM CALL 4<br>BAD NVM CALL A | Yes               | Printer firmware code error with the Novram module that stores configurations and statistics.   | <ol style="list-style-type: none"> <li>1. Cycle power. Run the print job again. If the message appears, load the latest emulation software.</li> <li>2. Cycle power. Run the print job again. If the message appears again, record the exact display message, follow the instructions on page 249, "Diagnostics for EXX, BAD NVM, or ILL NVM Errors", and contact your authorized service representative.<sup>1</sup></li> </ol> |
| x/y BARCODES / Not Found   | Yes               | Printer detects fewer barcodes than the set value for "Barcodes on Page" menu option. x represents the number of barcodes not found, and y represents the "Barcodes on Page" value. | Press the ONLINE key.  |
| BUFFER OVERRUN   | Yes               | The print buffer has overflowed on a serial interface. The printed output may contain random * (asterisk) characters. Make a configuration printout.                                | Verify that the printer matches the host serial interface configuration settings for Data Protocol, Baud Rate, Data Bits, Stop Bits, Parity, Data Terminal Ready, and Request to Send. Set printer serial interface parameters to match those of the host.   |

Table 16. LCD Message Troubleshooting Table (ASCII)

| Displayed Message                                     | Can User Correct? | Explanation   | Solution  |
|---|-------------------|---|---|
| CARTRIDGE AT<br>END POINT<br>Change Cart              | Yes               | Integrated Print Management System software has determined that the cartridge ribbon is out of ink.   | Install a new cartridge.  |
| CLEAR PAPER JAM                                       | Yes               | No paper motion.  | Clear jam and reload paper. If this message recurs, contact your authorized service representative. <sup>1</sup>  |
| CLEARING<br>PROGRAM FROM<br>FLASH                     | No                | Status message: emulation software successfully loaded into printer RAM and the checksum matched. The old program is now being deleted from flash memory. | No action is required.  |
| CLOSE PLATEN  | Yes               | The platen lever is open.   | Close the platen lever.   |
| COIL HOT ERR 1<br>COIL HOT ERR 2                      | No                | One or more hammer coils are overheating.   | Contact your authorized service representative. <sup>1</sup>  |
| COIL TEMP FAIL  | Yes               | The coil temperature was never set or the attempt to set it did not result in correct numbers.  | Allow printer to cool completely, then set coil temperature. If message continues to display, contact your authorized service representative. <sup>1</sup>  |
| CARTRIDGE<br>CONNECTION<br>ERROR<br>See User Manual   | No                | The hardware cannot communicate properly with the cartridge.  | <ol style="list-style-type: none"> <li>1. Make sure the ribbon cartridge is seated properly.</li> <li>2. Remove and replace the ribbon cartridge if necessary.</li> <li>3. Contact your authorized service representative.<sup>1</sup></li> </ol>   |
| CARTRIDGE<br>INCOMPATIBLE<br>Use correct cart         | Yes               | An incompatible ribbon cartridge was installed in the printer.  | Install a cartridge designed for this printer.  |
| CARTRIDGE MISSING<br>Install new cart<br>Press ONLINE | Yes               | The ribbon cartridge is missing or installed improperly.  | <ol style="list-style-type: none"> <li>1. Make sure a ribbon cartridge is installed in the printer.</li> <li>2. Make sure the ribbon cartridge is seated properly.</li> <li>3. Remove and replace the cartridge if necessary.</li> <li>4. Contact your authorized customer service representative.<sup>1</sup></li> </ol> |

Table 16. LCD Message Troubleshooting Table (ASCII)

| Displayed Message                               | Can User Correct? | Explanation   | Solution  |
|---|-------------------|---|---|
| CARTRIDGE NOT SEATED<br>Re-install Cart         | Yes               | The ribbon cartridge is not properly positioned.  | <ol style="list-style-type: none"> <li>1. Make sure a ribbon cartridge is installed in the printer.</li> <li>2. Make sure the ribbon cartridge is seated properly.</li> <li>3. Remove and replace the cartridge if necessary.</li> <li>4. Contact your authorized customer service representative.<sup>1</sup></li> </ol> |
| CARTRIDGE/REGION X MISMATCH<br>Use Correct Cart | Yes               | The incorrect cartridge type is being used for the printer. "X" indicates the region of the printer.      | Install Region X ribbon cartridge in the printer.<br><b>NOTE:</b> Specify the region of the printer when ordering ribbons.  |
| CARTRIDGE/SHUTTLE MISMATCH<br>Use Correct Cart  | Yes               | This message displays when an Extended Life Cartridge is mounted on a 500 lpm printer.                    | Install Standard Life Cartridge.  |
| CARTRIDGE/TIPSIZE MISMATCH<br>Use Correct Cart  | Yes               | The incorrect cartridge type is being used for the printer.   | Install the correct ribbon cartridge type in the printer.   |
| CATASTROPHIC ERROR                              | No                | Fatal error in printer.   | Contact your authorized customer service representative. <sup>1</sup>   |
| D50 STATUS UPGRADING PANEL                      | No                | Status message: The printer is upgrading the panel, where %XX represents the percentage completed.        | No action is required.  |
| D51 STATUS PROGRAMMING DONE                     | No                | Status message: The printer is loading firmware, where %XX represents the percentage completed.           | No action is required.  |
| DIAGNOSTIC PASSED                               | No                | Status message: the printer passed its memory and hardware initialization tests.                          | No action is required.  |
| DO NOT POWER OFF                                | No                | Status message: The printer is performing an operation that must be completed before you can cycle power. | No action is required, but do not power off the printer until the operation is complete.  |

Table 16. LCD Message Troubleshooting Table (ASCII)

| Displayed Message | Can User Correct? | Explanation  | Solution   |
|-------------------|-------------------|--|--|
| DP FIFO Busy*     | Yes               | There is a timing problem in the Engine Controller firmware. | <ol style="list-style-type: none"><li>1. Cycle power. Run the print job again. If the message appears, download the emulation software again.</li><li>2. Cycle power. Run the print job again. If the message appears again, contact your authorized service representative.<sup>1</sup></li></ol> |

Table 16. LCD Message Troubleshooting Table (ASCII)

| Displayed Message   | Can User Correct? | Explanation   | Solution   |
|---|-------------------|---|--|
| E00 EXE @ ADDR0<br>E01A TYPE 0x40<br>E01B TYPE 0x60<br>E02 MACHINE CHK<br>E03A DSI HASH L<br>E03B DSI HASH S<br>E03C DSI BAT PL<br>E03D DSI BAT PS<br>E03E DSI CXIWX<br>E03F DSI CXOWX<br>E03G DSI ECXIWX<br>E03H DSI ECXOWX<br>E04A ISI NO TRA<br>E04B ISI DIRECT<br>E04C ISI PROTEC<br>E06 NOT ALIGNED<br>E07 ILLEGAL INS<br>E08 FLOATINGPNT<br>E12 SYSTEM CALL<br>E13 TRACE INT<br>E16 ITRANS MISS<br>E17 DLOAD MISS<br>E18 DSTORE MISS<br>E19 BREAKPOINT<br>E20 SYS MANAGE<br>E30 DEBUGGER<br>E31A EVENT 0 BP<br>E31B EVENT 1 BP<br>E31C EVENT 2 BP<br>E31D EVENT 3 BP<br>E31E EVENT 4 BP<br>E31F EVENT 5 BP<br>E31G EVENT 6 BP<br>E31H EVENT 7 BP<br>E32A CND 0 BP<br>E32B CND 1 BP<br>E32C CND 2 BP<br>E32D CND 3 BP<br>E32E CND 4 BP<br>E32F CND 5 BP<br>E32G CND 6 BP<br>E32H CND 7 BP<br>E33 WRITE BP<br>E34 TRACE CMPLT<br>E99 UNKNOWN INT<br><br>See User Manual | Yes               | An illegal or unsupported instruction was attempted in the application program. | 1. Cycle Power. Run the print job again. If the message appears, load the latest emulation software.<br><br>2. Cycle power. Run the print job again. If the message appears again, record the exact display message, follow the instructions on page 249, and contact your authorized service representative. <sup>1</sup> |
| E-Net Test Unavailable  | Yes               | The ethernet did not initialize correctly.                                      | Cycle power. Wait for "E-Net Ready" to display, then retry operation. If it still fails, contact your authorized service representative. <sup>1</sup>  |

### Table 16. LCD Message Troubleshooting Table (ASCII)

| Displayed Message                                | Can User Correct? | Explanation  | Solution   |
|--|-------------------|--|--|
| ERROR OCCURRED FLUSHING QUEUES*                  | Yes               | An interim message that displays while the printer discards host data it cannot use because a fault condition exists. While this message displays, the asterisk (*) rotates.     | Wait. When the asterisk (*) stops rotating, a different fault message will appear: troubleshoot the final message. |
| ERROR NOR FLASHED WAS NOT CLEARED                | No                | Problem programming Boot Code.   | Contact your authorized service representative. <sup>1</sup>   |
| ERROR: DC PROGRAM NOT VALID                      | Yes               | The printer cannot find the data controller program or the validation checksum is corrupt.   | Download the program again. If the message appears, contact your authorized service representative. <sup>1</sup>   |
| ERROR: LOCKED<br>SN=nnnnnnnnnnnnnnnnnn<br>nnnnnn | No                | nnnnnnnnnnnnnnnnnnnnnn is the serial number of the printer's security key. The SPX serial number does not match the printer's serial number and cannot be used with the printer. | Contact your authorized service representative. <sup>1</sup>   |
| ERROR: NVRAM FAILURE                             | No                | The non-volatile SRAM on the controller board has failed.  | Contact your authorized service representative. <sup>1</sup>   |
| ERROR: PROGRAM NOT COMPATIBLE                    | Yes               | The printer is not compatible with the downloaded program.   | Use the correct emulation software options(s) for this printer model.  |
| ERROR: PROGRAM NOT VALID                         | Yes               | The printer does not see a program in flash memory.  | There is no program in printer memory. Download the emulation.   |
| ERROR: SECURITY KEY NOT DETECTED                 | No                | The security key is not present or failed.   | Contact your authorized service representative. <sup>1</sup>   |
| ERROR: WRONG CHECKSUM                            | No                | The printer received the complete program but the checksum did not match. The data may have been corrupted during downloading.   | Contact your authorized service representative. <sup>1</sup>   |
| ERROR: WRONG OEM                                 | No                | The SPX inserted in the debug port is not intended for this model printer or this OEM.   | Contact your authorized service representative. <sup>1</sup>   |



Table 16. LCD Message Troubleshooting Table (ASCII)

| Displayed Message                       | Can User Correct? | Explanation   | Solution  |
|---|-------------------|---|---|
| ERROR: WRONG PRINTER TYPE               | No                | The SPX inserted in the debug port is not intended for this model printer or this OEM.  | Contact your authorized service representative. <sup>1</sup>  |
| ETHERNET DETECTED                       | N/A               | Status message indicating that the Network Interface Card has established connection.   | No action is required.  |
| ETHERNET INITIALIZING                   | No                | Status message: the internal Network Interface Card is processing the boot procedure. (May occur with older versions of microcode.) | No action is required.  |
| EXCEPTION ERROR                         | No                | An EXCEPTION INTERRUPT has occurred.  | Contact your authorized service representative. <sup>1</sup>  |
| EXCESS RIBBON WEAR<br>Install New RBN   | Yes               | Status message that displays when ribbon reaches end of life, whether the Integrated Print Management System is enabled or not.     | Install a new ribbon.   |
| EXHAUST FAN FLT<br>(Cabinet model only) | Yes               | Sensors cannot detect current in fan circuit.   | Power off the printer and remove the paper path (see <i>Maintenance Manual</i> ). Check that the fan cable connector is connected. Check for obstruction of vents and fan airway, and remove any obstructions. Check for items beneath the printer blocking cabinet vents. Power back on the printer. If this message appears again, contact your authorized service representative. <sup>1</sup> |
| FIRMWARE ERROR*                         | No                | Application software tried to perform an illegal printer function or damaged memory detected on the controller board.               | Contact your authorized service representative. <sup>1</sup>  |
| FLASH: CHECK RETURN                     | No                | Printer encountered an error while trying to program Flash memory.  | Contact your authorized service representative. <sup>1</sup>  |

Table 16. LCD Message Troubleshooting Table (ASCII)

| Displayed Message                   | Can User Correct? | Explanation  | Solution  |
|-------------------------------------|-------------------|--|---|
| FLASH: WAS NOT CLEARED              | No                | Printer encountered an error while trying to program Flash memory.   | Contact your authorized service representative. <sup>1</sup>  |
| FLASH: WRITE ERROR # 2              | No                | Printer encountered an error while trying to program Flash memory.   | Contact your authorized service representative. <sup>1</sup>  |
| FM HEADER ERROR*                    | No                | Frame Header Error. Application software has violated header parameters.   | Contact your system administrator.  |
| FRAMING ERROR                       | Yes               | The printed output may contain random ! (exclamation point) characters.  | Make a configuration printout. Set printer serial interface parameters to match host configuration settings for Data Protocol, Baud Rate, Data Bits, Stop Bits, Parity, Data Terminal Ready, and Request to Send. |
| GENERATING XX% NAND FLASH TABLE     | No                | NAND FLASH is being read and system tables are being initialized.  | No action is required.  |
| H00: PCI SLOT ?<br>See User Manual  | No                | The controller board is not communicating with a PCI card. This could indicate a bad PCI card, poor connection, or problem in the PCI bus.   | Contact your authorized service representative. <sup>1</sup>  |
| H01: PCI J12<br>See User Manual     | No                | The controller board is not communicating with the PCI card in PCI slot J12. This could indicate a bad PCI card, poor connection, or problem in the PCI bus.   | Contact your authorized service representative. <sup>1</sup>  |
| <Online, etc...><br>Half Speed Mode | No                | Status message: The controller samples the operating temperature of key components of the print mechanism. When higher than normal temperatures are sensed, the print speed is automatically reduced by 50% and the message sent the LCD. When the components cool down, the print speed returns to 100% and the message clears. | No action is required. If the message appears often, contact your authorized service representative. <sup>1</sup>   |

Table 16. LCD Message Troubleshooting Table (ASCII)

| Displayed Message                                     | Can User Correct? | Explanation   | Solution   |
|---|-------------------|---|--|
| HAMMER COIL BAD*<br>#, #, #, ...etc                   | No                | Hammer coil # failed current test at power up.  | Contact your authorized service representative. <sup>1</sup>   |
| HAMMER DRIVER CIRCUIT BAD*                            | No                | Driver Circuit Bad. The hammer coil count test failed.  | Contact your authorized service representative. <sup>1</sup>   |
| HAMMERBANK NOT INSTALLED*                             | No                | Hammer Bank Not Installed. Self-test routines do not detect hammer coils at printer start-up. | Contact your authorized service representative. <sup>1</sup>   |
| HMR BANK FAN FLT                                      | Yes               | Sensors cannot detect current in fan circuit.   | Check that fan cable is connected. Check for obstruction of vents and fan airway; remove any obstructions. Check for items beneath the printer blocking cabinet vents. Power back on the printer. If this message recurs, contact your authorized service representative. <sup>1</sup>   |
| ILL EXT BUS ACC*                                      | No                | Illegal External Bus Access. Firmware error on the controller board.                          | Contact your authorized service representative. <sup>1</sup>   |
| ILL NVM VALUE 5<br>ILL NVM VALUE 6<br>ILL NVM VALUE 7 | Yes               | Illegal value was stored into the Novram module.  | <ol style="list-style-type: none"> <li>1. Cycle power. Run the print job again. If the message appears, load the latest emulation software.</li> <li>2. Cycle power. Run the print job again. If the message appears again, record the exact display message, follow the instructions on page 249, "Diagnostics for EXX, BAD NVM, or ILL NVM Errors", and contact your authorized service representative.<sup>1</sup></li> </ol> |
| ILLGL OPR ACCSS*                                      | No                | Illegal Operand Accessed. Firmware error on controller board.                                 | Contact your authorized service representative. <sup>1</sup>   |
| INITIALIZING...                                       | Yes               | This message indicates the printer is beginning its initialization process.                   | No action is required.   |
| INTAKE FAN CHECK                                      | Yes               | Sensors cannot detect current in fan circuit.   | Cycle power. If the message appears, press CLEAR. If the message does not clear, contact your authorized service representative. <sup>1</sup>  |

Table 16. LCD Message Troubleshooting Table (ASCII)

| Displayed Message             | Can User Correct? | Explanation   | Solution  |
|-------------------------------|-------------------|---|---|
| INTERRUPT UNUSED VECTOR 00    | No                | The controller board receives an interrupt it does not understand. The problem can be created by electrical noise, by a software problem, or by a hardware problem. | Cycle power. If this message occurred once and never again, you can ignore it. If the message reappears or appears consistently, contact your authorized service representative. <sup>1</sup> |
| LO DRV. SHORT *               | No                | Lower Driver Short. Circuit(s) on the hammer bank or in the hammer bank power cable shorted to ground.  | Contact your authorized service representative. <sup>1</sup>  |
| LOAD PAPER                    | Yes               | Printer is out of paper.  | Load paper and press CLEAR.   |
| LOADING PROGRAM FROM PORT XX% | No                | Status message: the new emulation program is loading into printer RAM. XX% indicates how much of the program has loaded.  | No action is required.  |
| LOADING PROGRAM INTO FLASH    | No                | The printer has deleted the previous program from flash memory and is loading the new program into flash memory.  | No action is required.  |
| NEW SPX DETECTED PRESS ENTER  | No                | The printer detects an SPX installed at the debug port and the SPX is valid for the printer.  | Contact your authorized service representative. <sup>1</sup>  |
| NON VOLATILE MEMORY FAILED    | No                | Large emulations reduce the amount of space available for saving configurations, which means that sometimes fewer than eight configurations can be saved.           | Contact your authorized service representative. <sup>1</sup>  |
| ONLINE                        | N/A               | Printer state message: printer is online and in communication with host.  | No action is required.  |
| PANEL BAD CHECKSUM            | No                | Panel Code has a bad Checksum.  | Reload released firmware.   |
| PAP BAD TABLE*                | No                | Paper Bad Table. The paper feed process on the controller board has a corrupted table.  | Contact your authorized service representative. <sup>1</sup>  |

Table 16. LCD Message Troubleshooting Table (ASCII)

| Displayed Message                      | Can User Correct? | Explanation   | Solution  |
|--|-------------------|---|---|
| PAP FD DRVR CIR*<br>See Manual         | No                | Paper Feed Driver Circuit. The paper feed driver circuit on the controller board is drawing too much current.     | Contact your authorized service representative. <sup>1</sup>  |
| PAP FIFO OVERFL*                       | No                | Paper First In First Out Overflow. Firmware error on controller board.  | Contact your authorized service representative. <sup>1</sup>  |
| PAP FIFO UNDRFL*                       | No                | Paper First In First Out Underflow. Firmware error on controller board.   | Contact your authorized service representative. <sup>1</sup>  |
| PAP ILLGL ST*                          | No                | Paper Illegal State. Firmware error on controller board.  | Contact your authorized service representative. <sup>1</sup>  |
| PAP INVLD CMD*                         | No                | Paper Invalid Command. Firmware error on controller board.  | Contact your authorized service representative. <sup>1</sup>  |
| PAP INVLD PARM*                        | No                | Paper Invalid Parameter. Firmware error on controller board.  | Contact your authorized service representative. <sup>1</sup>  |
| PAPER REQUESTED<br>Install A4          | Yes               | A paper size mismatch is detected.  | Check the paper size setting and if necessary, load new media and change the paper size menu option.                                    |
| PARITY ERROR                           | Yes               | The printed output may contain a random ? (question mark) characters.   | Check your printer serial interface parameter settings; if necessary, adjust them so that they match the settings of the attached host. |
| PLAT INV CMD*                          | No                | Platen Invalid Command. Firmware error on controller board.   | Contact your authorized service representative. <sup>1</sup>  |
| PLAT INV PARM*                         | No                | Platen Invalid Parameter. Firmware error on controller board.   | Contact your authorized service representative. <sup>1</sup>  |
| PLAT INV STATE*                        | No                | Platen Invalid State. Firmware error on controller board.   | Contact your authorized service representative. <sup>1</sup>  |
| PLEASE WAIT...<br>RESET IN<br>PROGRESS | N/A               | Status message: the printer finished loading the program into flash memory and is automatically resetting itself. | No action is required.  |

Table 16. LCD Message Troubleshooting Table (ASCII)

| Displayed Message                 | Can User Correct? | Explanation  | Solution  |
|-----------------------------------|-------------------|--|---|
| POWER SUPPLY HOT                  | Yes               | Power supply sensors report high temperatures.   | Check printer environment. If hot or dusty, relocate printer. Contact your authorized service representative if this occurs frequently. <sup>1</sup>  |
| PRINTER HOT                       | Yes               | This message indicates internal temperatures over 60° Celsius (140° Fahrenheit).   | Check printer environment. If hot or dusty, relocate printer. Contact your authorized service representative if this occurs frequently. <sup>1</sup>  |
| PRINTER UNDER REMOTE CONTROL      | No                | Status message: The printer is under the control of PrintNet Enterprise (PNE) remote management software.                                    | No action is required.  |
| PROTECTED INSTR*                  | No                | Protected Instruction. Firmware error on controller board.   | Contact your authorized service representative. <sup>1</sup>  |
| PS/PDF ERROR: JOB ABORTED         | Yes               | Fault displayed when Postscript/PDF failed to process a job, e.g. an unsupported command or a large job which requires more DRAM to process. | Clear the fault. Postscript/PDF will continue with the next job.  |
| PWR SUPP VOLT *                   | No                | Power Supply Voltage. The power supply has failed.   | Replace power supply board.   |
| REMOVE USED SPX THEN PRESS ENTER  | No                | Status message: An SPX is depleted because it has successfully reprogrammed the security key on the controller board.                        | Contact your authorized service representative. <sup>1</sup>  |
| RESTORING BOOT CODE               | No                | Normal download initialization message.  | No action is required.  |
| RIB INVLD CMD*<br>See User Manual | Yes               | Ribbon Invalid Command. Firmware error on the controller board.  | Cycle power. Run the print job again. If the message appears, download the emulation software again. If the message appears again, contact your authorized service representative. <sup>1</sup> |
| RIBBON STALL                      | Yes               | The controller board does not detect ribbon movement.  | Check the ribbon path for jams. Turn the Ribbon Tension Knob clockwise a few rotations. If necessary, install a new ribbon.   |

Table 16. LCD Message Troubleshooting Table (ASCII)

| Displayed Message                                 | Can User Correct? | Explanation   | Solution   |
|---|-------------------|---|--|
| RIBBON UNDER 2%<br>Change RBN Soon                | Yes               | Status message indicating the Integrated Print Management System is enabled and ribbon ink level is 2%.   | Install a new ribbon.  |
| SD CARD ERROR<br>Remove SD Card                   | Yes               | The printer has been powered up with a card in the SD slot, but the card is not functioning properly. The card could be a compact flash card or a non-supported card. | Power down, reseal card, and power up again. If error persists, power down, remove card, and try another card. |
| SD FILE EXISTS<br>Enable Overwrite                | Yes               | A write operation to the SD has failed because the file already exists on the SD card and the overwriting of existing files is disabled.                              | Enable overwriting of files on the SD using the overwrite files menu.  |
| SD FILESYS FULL<br>Delete Files                   | Yes               | The SD file system is completely full.  | Delete files on the SD card to make space.   |
| SD FILESYS FULL<br>File Too Big                   | Yes               | A write operation to the SD has failed because the file is too big to fit in the remaining space on the SD card.  | Delete files on the SD card to make space.   |
| SD FILESYS WRITE<br>Check SD                      | Yes               | A write operation to the SD has failed for an unknown reason.   | Ensure that the SD card is inserted correctly and that the SD card is a supported SDHC card.                   |
| SD INSERTED<br>Reboot Printer                     | Yes               | The SD card has been inserted after the printer was already powered up.   | Turn off the printer and insert the SD card only when the printer is not powered on.                           |
| SD NOT FOUND<br>Insert SD Card<br>Pwr Off Printer | Yes               | A write operation to the SD could not be performed because the SD card was not detected.  | Ensure that an SD card is inserted correctly and that the SD card is a supported SDHC card.                    |
| SD READING<br>Do not Remove                       | Yes               | The SD card is currently reading files.   | Wait until reading completes.  |
| SD REMOVED<br>Reboot Printer                      | Yes               | The SD card has been removed after the printer was already powered up.  | Turn off the printer and remove the SD card only when the printer is off.                                      |

Table 16. LCD Message Troubleshooting Table (ASCII)

| Displayed Message                                 | Can User Correct? | Explanation   | Solution  |
|---|-------------------|---|---|
| SD WRITE FAIL<br>WRITE PROTECTED<br>Check SD Card | Yes               | A write operation to the SD has failed because the SD card is write protected.                    | Ensure that the write protect tab on the SD card is not active. If the write protect tab is not active, use another SD card.  |
| SD WRITING<br>Do not Remove                       | Yes               | The SD card is currently writing or erasing files.  | Wait until the write or erase operation completes.  |
| SDSC CARD<br>NOT SUPPORTED<br>Remove SD Card      | Yes               | The printer has been powered up with an SDSC card, and SDSC cards (< 4 GB) are not supported.     | Power down, remove SD card, and insert an SDHC card in the printer.   |
| SECURITY<br>VIOLATION*                            | No                | Security code of PAL on controller board does not match code of firmware on the controller board. | Contact your authorized service representative. <sup>1</sup>  |
| SECURITY KEY NOT<br>DETECTED                      | No                | The security key is not present or has failed.  | Contact your authorized service representative. <sup>1</sup>  |
| SF ERROR  | No                | Structured Field Error. Application software has violated structured data field parameters.       | Not a printer problem. Have the system administrator correct applications data or configuration.  |
| SHUT DRV CIR*<br>See User Manual                  | No                | The shuttle driver circuit on the controller board is drawing too much current.                   | Contact your authorized service representative. <sup>1</sup>  |
| SHUTL INV CMD*                                    | No                | Shuttle Invalid Command. Firmware error on controller board.                                      | Contact your authorized service representative. <sup>1</sup>  |
| SHUTL INV PARM*                                   | No                | Shuttle Invalid Parameter. Firmware error on controller board.                                    | Contact your authorized service representative. <sup>1</sup>  |
| SHUTL OVR SPEED*                                  | No                | The shuttle is oscillating too rapidly.   | Contact your authorized service representative. <sup>1</sup>  |
| SHUTTLE JAM                                       | Yes               | No shuttle movement or shuttle moving at the wrong speed.   | Check for obstruction to shuttle, a twisted ribbon, or platen lever closed too tightly. If fault source is not apparent, contact your authorized service representative. <sup>1</sup> |



Table 16. LCD Message Troubleshooting Table (ASCII)

| Displayed Message                     | Can User Correct? | Explanation   | Solution   |
|---------------------------------------|-------------------|---|--|
| SHUTTLE STALL                         | Yes               | The shuttle is not moving.  | Set the platen lever to match the thickness of paper, but not too tightly. Check and adjust the platen gap. Inspect the ribbon mask for deformation that snags and interferes with shuttle movement. If fault source is not apparent, contact your authorized service representative. <sup>1</sup> |
| SHUTTLE TYPE NOT SUPPORTED*           | No                | The shuttle type was not detected at power-up or the shuttle installed in the printer is not supported by the firmware. | Contact your authorized service representative. <sup>1</sup>   |
| SOFTWARE ERROR*<br>CYCLE POWER        | No                | Application software tried to perform illegal printer function, or damaged logic circuits found on controller board.    | Contact your authorized service representative. <sup>1</sup>   |
| SPX FOUND, ERROR:<br>KEY NOT DETECTED | No                | The controller board does not have a security key.  | Contact your authorized service representative. <sup>1</sup>   |
| SPX NOT NEEDED<br>OPTIONS ENABLED     | No                | The user has attempted to use the SPX to turn on printer options that are already enabled.                              | Contact your authorized service representative. <sup>1</sup>   |
| STACKER FAULT                         | Yes               | Stacker is not functioning correctly.   | Check for obstructions in the stacker area. If fault persists, contact your authorized service representative. <sup>1</sup>  |
| STACKER FULL                          | Yes               | Status message: the power paper stacker is full of paper.   | Unload the stacker. If fault persists, contact your authorized service representative. <sup>1</sup>  |
| STACKER JAM                           | Yes               | This message is triggered if there is paper inside the throat of the stacker elevator, but the elevator is not moving.  | 1. Open the cabinet rear door and check for obstructions preventing elevator movement. Remove any obstructions.<br>2. Run the print job again. If the message appears again, contact your authorized service representative. <sup>1</sup>  |
| TCB CORRUPTED*                        | No                | Task Control Block Corrupted. Firmware error on controller board.   | Contact your authorized service representative. <sup>1</sup>   |

Table 16. LCD Message Troubleshooting Table (ASCII)

| Displayed Message   | Can User Correct? | Explanation   | Solution   |
|---|-------------------|---|--|
| TCP PORT BUSY   | Yes               | Error message reported by the Printer Manager when ethernet interface option is installed. The network address given in the printer properties was reached, but the printer port is busy. | Refer to the <i>Printronix P8000 Maintenance Manual</i> .  |
| UP DRV. SHORT*  | No                | Upper Driver Short. Hammer driver circuits on the boards shorted to ground.   | Cycle power to see if the message clears, if not, contact your authorized service representative. <sup>1</sup>   |
| WELD NOT DETECT<br>See User Manual  | No                | The cartridge weld was not detected.  | Contact your authorized service representative. <sup>1</sup>   |
| WELD SNSR ERROR<br>See User Manual  | No                | The cartridge sensor could not be calibrated.   | <ol style="list-style-type: none"> <li>1. Make sure your cartridge is properly seated.</li> <li>2. Contact your authorized service representative.<sup>1</sup></li> </ol>  |
| WELD SNSR MISSING<br>See User Manual  | Yes               | The incorrect cartridge type is being used for the printer.   | <ol style="list-style-type: none"> <li>1. Make sure the correct ribbon cartridge type is installed.</li> <li>2. Make sure the cartridge is properly seated.</li> <li>3. Contact your authorized service representative.<sup>1</sup></li> </ol> |
| XXXX<br>CHECKING PATTERN  | No                | Running power on memory test.   | No action is required.   |
| XXXX<br>MEMORY FAILURE  | No                | Memory in bank xxx has failed. Power on memory test.  | Contact your authorized service representative. <sup>1</sup>   |
| XXXX<br>WRITING PATTERN   | No                | Running power on memory test.   | No action is required.   |
| <sup>1</sup> Before contacting an authorized service representative, power off the printer, wait 15 seconds, then power it back on and rerun your print job. If the message reappears, press CLEAR. If the fault message still displays, then contact your authorized service representative. |                   |   |  |

## Fault Messages (H-Series with Numerical Prefix)

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If a fault condition occurs in the printer, the status indicator on the control panel flashes on and off, and the message display indicates the specific fault. Fault messages are summarized in Table 17. Many of the error messages for H-Series have a numerical prefix to help the user find the description within this manual.

Displayed faults fall into one of two categories:

- Operator correctable
- Field service required

For the operator correctable faults, follow the suggested solution in Table 17. After correcting the displayed fault, press the **CLEAR** key to clear the error message and status indicator, and resume printing. If the fault message reappears, contact your authorized service representative.

**NOTE:** The Maintenance Manual provides more detailed information and procedures for resolving fault conditions. However, many of the procedures described there must be performed only by your authorized service representative.

### Fault Messages Requiring Field Service Attention

If a fault is not correctable by the operator, the fault message is followed by an asterisk (\*). This usually indicates that an authorized service representative is needed. You may try two steps to clear the fault before calling your authorized service representative:

1. Set the printer power switch to O (Off), wait 15 seconds, then turn the printer on again. Run your print job again. If the message does not appear, it was a false indication and no further attention is required.
2. If the message reappears, press the **CLEAR** key. If the message disappears, it was a false indication and no further attention is required. If the message reappears, call your authorized service representative.

Table 17. LCD Message Troubleshooting Table (H-Series)

| Displayed Message               | Can User Correct? | Explanation  | Solution   |
|---------------------------------|-------------------|--|--|
| 000:SHUTTLE TYPE NOT SUPPORTED* | No                | The shuttle type was not detected at power-up or the shuttle installed in the printer is not supported by the firmware.                              | Contact your authorized service representative. <sup>1</sup>   |
| 104:POWER SUPPLY HOT            | Yes               | Power supply sensors report high temperatures.   | Check printer environment. If hot or dusty, relocate printer. Contact your authorized service representative if this occurs frequently. <sup>1</sup>   |
| 105:PRINTER HOT                 | Yes               | This message indicates internal temperatures over 60° Celsius (140° Fahrenheit).   | Check printer environment. If hot or dusty, relocate printer. Contact your authorized service representative if this occurs frequently. <sup>1</sup>   |
| 401:BUFFER OVERRUN              | Yes               | The print buffer has overflowed on a serial interface. The printed output may contain random * (asterisk) characters. Make a configuration printout. | Verify that the printer matches the host serial interface configuration settings for Data Protocol, Baud Rate, Data Bits, Stop Bits, Parity, Data Terminal Ready, and Request to Send. Set printer serial interface parameters to match those of the host. |
| 402:CLEAR PAPER JAM             | Yes               | No paper motion.   | Clear jam and reload paper. If this message recurs, contact your authorized service representative. <sup>1</sup>   |
| 403:CLOSE PLATEN                | Yes               | The platen lever is open.  | Close the platen lever.  |
| 409:FRAMING ERROR               | Yes               | The printed output may contain random ! (exclamation point) characters.  | Make a configuration printout. Set printer serial interface parameters to match host configuration settings for Data Protocol, Baud Rate, Data Bits, Stop Bits, Parity, Data Terminal Ready, and Request to Send.  |
| 410:LOAD PAPER                  | Yes               | Printer is out of paper.   | Load paper and press <b>CLEAR</b> .  |
| 411:PARITY ERROR                | Yes               | The printed output may contain a random ? (question mark) characters.  | Check your printer serial interface parameter settings; if necessary, adjust them so that they match the settings of the attached host.  |

Table 17. LCD Message Troubleshooting Table (H-Series)

| Displayed Message                   | Can User Correct? | Explanation   | Solution   |
|-------------------------------------|-------------------|---|--|
| 414:RIBBON STALL                    | Yes               | The controller board does not detect ribbon movement.   | Check the ribbon path for jams. Turn the Ribbon Tension Knob clockwise a few rotations. If necessary, install a new ribbon.  |
| 415:SHUTTLE JAM                     | Yes               | No shuttle movement or shuttle moving at the wrong speed.   | Check for obstruction to shuttle, a twisted ribbon, or platen lever closed too tightly. If fault source is not apparent, contact your authorized service representative. <sup>1</sup>  |
| 416:STACKER FULL                    | Yes               | Status message: the power paper stacker is full of paper.   | Unload the stacker. If fault persists, contact your authorized service representative. <sup>1</sup>  |
| 417:STACKER JAM                     | Yes               | This message is triggered if there is paper inside the throat of the stacker elevator, but the elevator is not moving.          | <ol style="list-style-type: none"> <li>1. Open the cabinet rear door and check for obstructions preventing elevator movement. Remove any obstructions.</li> <li>2. Run the print job again. If the message appears again, contact your authorized service representative.<sup>1</sup></li> </ol> |
| 418:RBN INK LOW<br>Change RBN Soon  | Yes               | Status message indicating the Integrated Print Management System is enabled and ribbon ink level is 2%.                         | Install a new ribbon cartridge.  |
| 419:RBN INK OUT*<br>Install New RBN | Yes               | Integrated Print Management System software has determined that the ribbon is out of ink.                                       | Install a new ribbon cartridge.  |
| 420:EXC RBN WEAR<br>Install New RBN | Yes               | Status message that displays when ribbon reaches end of life, whether the Integrated Print Management System is enabled or not. | Install a new ribbon cartridge.  |
| 423:OLD RIBBON<br>Install New RBN   | Yes               | The sensor detects a ribbon that was previously declared to be at the end of its service life.                                  | Install a new ribbon cartridge.  |
| 425:UNKNOWN RBN2<br>Install New RBN | Yes               | The sensor detects a bar code, but the region code does not match the printer.  | Install a new ribbon cartridge.  |

Table 17. LCD Message Troubleshooting Table (H-Series)

| Displayed Message                                    | Can User Correct? | Explanation   | Solution  |
|--|-------------------|---|---|
| 427:CRTG MISSING<br>Install new cart<br>Press ONLINE | Yes               | The ribbon cartridge is missing or installed improperly.                            | <ol style="list-style-type: none"> <li>1. Make sure a ribbon cartridge is installed in the printer.</li> <li>2. Make sure the ribbon cartridge is seated properly.</li> <li>3. Remove and replace the cartridge if necessary.</li> <li>4. Contact your authorized customer service representative.<sup>1</sup></li> </ol> |
| 428:CRTG COMM ER<br>See User Manual                  | No                | The hardware cannot communicate properly with the cartridge.                        | <ol style="list-style-type: none"> <li>1. Make sure the ribbon cartridge is seated properly.</li> <li>2. Remove and replace the ribbon cartridge if necessary.</li> <li>3. Contact your authorized service representative.<sup>1</sup></li> </ol>   |
| 432:CRT NOT SET                                      | Yes               | The ribbon cartridge is not correctly positioned.                                   | <ol style="list-style-type: none"> <li>1. Make sure a ribbon cartridge is installed in the printer.</li> <li>2. Make sure the ribbon cartridge is seated properly.</li> <li>3. Remove and replace the cartridge if necessary.</li> <li>4. Contact your authorized customer service representative.<sup>1</sup></li> </ol> |
| 435:NO WELD<br>See User Manual                       | No                | The cartridge weld was not detected.  | Contact your authorized service representative. <sup>1</sup>  |
| 437:REG MISSING<br>Use Correct RBN                   | Yes               | The incorrect cartridge type is being used for the printer.                         | Install region X ribbon cartridge in the printer.<br><b>NOTE:</b> Specify the region of the printer when ordering ribbons.  |
| 438:TIP MISMATCH<br>Use Correct RBN                  | Yes               | The incorrect cartridge type is being used for the printer.                         | Install the correct ribbon cartridge type in the printer.   |
| 439:SHTL MISMATCH<br>Use Correct RBN                 | Yes               | This message displays when an Extended Life Ribbon is mounted on a 500 lpm printer. | Install Standard Life Ribbon.   |
| 445:SD INSERTED<br>Reboot Printer                    | Yes               | The SD card has been inserted after the printer was already powered up.             | Turn off the printer and insert the SD card only when the printer is not powered on.  |

Table 17. LCD Message Troubleshooting Table (H-Series)

| Displayed Message                                     | Can User Correct? | Explanation  | Solution   |
|---|-------------------|--|--|
| 446:SD REMOVED<br>Reboot Printer                      | Yes               | The SD card has been removed after the printer was already powered up.   | Turn off the printer and remove the SD card only when the printer is off.  |
| 447:SD FL EXIST<br>Enable Overwrite                   | Yes               | A write operation to the SD has failed because the file already exists on the SD card and the overwriting of existing files is disabled. | Enable overwriting of files on the SD using the overwrite files menu.  |
| 448:SD WRT. FAIL<br>WRITE PROTECTED<br>Check SD Card  | Yes               | A write operation to the SD has failed because the SD card is write protected.   | Ensure that the write protect tab on the SD card is not active. If the write protect tab is not active, use another SD card. |
| 449:SD FILE WRITE<br>Check SD                         | Yes               | A write operation to the SD has failed for an unknown reason.  | Ensure that the SD card is inserted correctly and that the SD card is a supported SDHC card.                                 |
| 450:SD FILE FULL<br>File Too Big                      | Yes               | A write operation to the SD has failed because the file is too big to fit in the remaining space on the SD card.                         | Delete files on the SD card to make space.   |
| 451:SD NOT FOUND<br>Insert SD Card<br>Pwr Off Printer | Yes               | A write operation to the SD could not be performed because the SD card was not detected.   | Ensure that an SD card is inserted correctly and that the SD card is a supported SDHC card.                                  |
| 452:SD FILE FULL<br>Delete Files                      | Yes               | The SD file system is completely full.   | Delete files on the SD card to make space.   |
| 453:SD READING<br>Do not Remove                       | Yes               | The SD card is currently reading files.  | Wait until reading completes.  |
| 454:SD WRITING<br>Do not Remove                       | Yes               | The SD card is currently writing or erasing files.   | Wait until the write or erase operation completes.   |
| 607:CTL VOLT FAIL*                                    | No                | Controller Voltage Failure. 15 V failure on the controller board.  | Contact your authorized service representative. <sup>1</sup>   |
| 608:DRIVER CIRCUIT<br>BAD                             | No                | Driver Circuit Bad. The hammer coil count test failed.   | Contact your authorized service representative. <sup>1</sup>   |

Table 17. LCD Message Troubleshooting Table (H-Series)

| Displayed Message                             | Can User Correct? | Explanation   | Solution  |
|---|-------------------|---|---|
| 609:EXHAUST FAN CHECK<br>(Cabinet model only) | Yes               | Sensors cannot detect current in fan circuit.   | Power off the printer and remove the paper path (see <i>Maintenance Manual</i> ). Check that the fan cable connector is connected. Check for obstruction of vents and fan airway, and remove any obstructions. Check for items beneath the printer blocking cabinet vents. Power back on the printer. If this message appears again, contact your authorized service representative. <sup>1</sup> |
| 613: HAM. COIL BAD #, #, #, ...etc            | No                | Hammer coil # failed current test at power up.  | Contact your authorized service representative. <sup>1</sup>  |
| 614:HAMMER BANK* NOT INSTALLED                | No                | Hammer Bank Not Installed. Self-test routines do not detect hammer coils at printer start-up.                 | Contact your authorized service representative. <sup>1</sup>  |
| 615:HAMMER FAN CHECK                          | Yes               | Sensors cannot detect current in fan circuit.   | Check that fan cable is connected. Check for obstruction of vents and fan airway; remove any obstructions. Check for items beneath the printer blocking cabinet vents. Power back on the printer. If this message recurs, contact your authorized service representative. <sup>1</sup>  |
| 617:LOWER DRIVER SHORT*                       | No                | Lower Driver Short. Circuit(s) on the hammer bank or in the hammer bank power cable shorted to ground.        | Contact your authorized service representative. <sup>1</sup>  |
| 619:PAPER FEED DRIVER CIRCUIT*<br>See Manual  | No                | Paper Feed Driver Circuit. The paper feed driver circuit on the controller board is drawing too much current. | Contact your authorized service representative. <sup>1</sup>  |
| 620:POWER VOLT CHECK*                         | No                | Power Supply Voltage. The power supply has failed.  | Replace power supply board.   |
| 622:SHUTTLE DRIVER CIRCUIT*                   | No                | The shuttle driver circuit on the controller board is drawing too much current.                               | Contact your authorized service representative. <sup>1</sup>  |



Table 17. LCD Message Troubleshooting Table (H-Series)

| Displayed Message             | Can User Correct? | Explanation   | Solution  |
|-------------------------------|-------------------|---|---|
| 623:STACKER FAULT             | Yes               | Stacker is not functioning correctly.   | Check for obstructions in the stacker area. If fault persists, contact your authorized service representative. <sup>1</sup> |
| 624:UPPER DRIVER SHORT*       | No                | Upper Driver Short. Hammer driver circuits on the boards shorted to ground.   | Cycle power to see if the message clears, if not, contact your authorized service representative. <sup>1</sup>              |
| 702:FIRMWARE ERROR*           | No                | Application software tried to perform an illegal printer function or damaged memory detected on the controller board. | Contact your authorized service representative. <sup>1</sup>  |
| 703:ILLEGAL EXTERNAL BUS ACC* | No                | Illegal External Bus Access. Firmware error on the controller board.  | Contact your authorized service representative. <sup>1</sup>  |
| 704:ILLEGAL INSTRUCTION ACC*  | No                | Illegal Instruction Accessed. Firmware error on the controller board.   | Contact your authorized service representative. <sup>1</sup>  |
| 705:ILLEGAL OPERAND ACCESS*   | No                | Illegal Operand Accessed. Firmware error on controller board.   | Contact your authorized service representative. <sup>1</sup>  |
| 706:PAP BAD TABLE*            | No                | Paper Bad Table. The paper feed process on the controller board has a corrupted table.                                | Contact your authorized service representative. <sup>1</sup>  |
| 708:PAPER FIFO OVERFLOW*      | No                | Paper First In First Out Overflow. Firmware error on controller board.  | Contact your authorized service representative. <sup>1</sup>  |
| 709:PAPER FIFO UNDERFLOW*     | No                | Paper First In First Out Underflow. Firmware error on controller board.   | Contact your authorized service representative. <sup>1</sup>  |
| 710:PAP ILLGL ST*             | No                | Paper Illegal State. Firmware error on controller board.  | Contact your authorized service representative. <sup>1</sup>  |
| 712:PAP INVLD CMD*            | No                | Paper Invalid Command. Firmware error on controller board.  | Contact your authorized service representative. <sup>1</sup>  |
| 713:PAP INVLD PARM*           | No                | Paper Invalid Parameter. Firmware error on controller board.  | Contact your authorized service representative. <sup>1</sup>  |

Table 17. LCD Message Troubleshooting Table (H-Series)

| Displayed Message                     | Can User Correct? | Explanation  | Solution  |
|---------------------------------------|-------------------|--|---|
| 717:PLAT INV CMD*                     | No                | Platen Invalid Command. Firmware error on controller board.  | Contact your authorized service representative. <sup>1</sup>  |
| 718:PLAT INV PARM*                    | No                | Platen Invalid Parameter. Firmware error on controller board.  | Contact your authorized service representative. <sup>1</sup>  |
| 719:PLAT INV STATE*                   | No                | Platen Invalid State. Firmware error on controller board.  | Contact your authorized service representative. <sup>1</sup>  |
| 720:PROTECTED INSTRUCTION*            | No                | Protected Instruction. Firmware error on controller board.   | Contact your authorized service representative. <sup>1</sup>  |
| 721:RIB INVLD CMD*<br>See User Manual | Yes               | Ribbon Invalid Command. Firmware error on the controller board.  | Cycle power. Run the print job again. If the message appears, download the emulation software again. If the message appears again, contact your authorized service representative. <sup>1</sup>   |
| 723:SHUTL INV CMD*                    | No                | Shuttle Invalid Command. Firmware error on controller board.   | Contact your authorized service representative. <sup>1</sup>  |
| 724 SHUTL INV PARM*                   | No                | Shuttle Invalid Parameter. Firmware error on controller board.   | Contact your authorized service representative. <sup>1</sup>  |
| 725:SHUTL OVER SPEED*                 | No                | The shuttle is oscillating too rapidly.  | Contact your authorized service representative. <sup>1</sup>  |
| 727:SOFTWARE ERROR*                   | No                | Application software tried to perform illegal printer function, or damaged logic circuits found on controller board. | Contact your authorized service representative. <sup>1</sup>  |
| 730:TCB CORRUPTED*                    | No                | Task Control Block Corrupted. Firmware error on controller board.  | Contact your authorized service representative. <sup>1</sup>  |
| 733 DP FIFO Busy*                     | Yes               | There is a timing problem in the Engine Controller firmware.   | <ol style="list-style-type: none"> <li>1. Cycle power. Run the print job again. If the message reappears, download the emulation software again.</li> <li>2. Cycle power. Run the print job again. If the message reappears, contact your authorized service representative.<sup>1</sup></li> </ol> |

Table 17. LCD Message Troubleshooting Table (H-Series)

| Displayed Message             | Can User Correct? | Explanation  | Solution   |
|-------------------------------|-------------------|--|--|
| B12 ERROR: PROGRAM MISSING*   | Yes               | The printer does not see a program in flash memory.  | There is no program in printer memory. Download printer firmware again.  |
| B13 ERROR: NOT COMPATIBLE*    | No                | Attempting to download a program that is not compatible with the printer.  | Cycle power to see if the message clears, if not, contact your authorized service representative. <sup>1</sup> |
| B20 STATUS :00% DOWNLOAD MODE | No                | Status message informing the operator that software is being downloaded. Percentage figure indicates approximate amount loaded into the printer. | No action is required.   |
| B21 STATUS: PRINTER RESET     | No                | Status message informing the operator that the printer is undergoing a system reset.   | No action is required.   |
| B22 ERROR: DECOMPRESS SIZE*   | No                | FLASH memory has not passed boot initialization tests.   | Cycle power to see if the message clears, if not, contact your authorized service representative. <sup>1</sup> |
| B23 ERROR: DECOMPRESS CKSUM*  | No                | FLASH memory has not passed boot initialization tests.   | Cycle power to see if the message clears, if not, contact your authorized service representative. <sup>1</sup> |
| B30 STATUS: INITIALIZING...   | N/A               | Status message: the printer is running its initialization routines after startup and successful memory tests.                                    | No action is required.   |
| B50 STATUS: PANEL CODE BAD    | No                | Saved version of Panel Code is corrupt.  | Reload released Firmware.  |
| B51 STATUS: XX% LOADING...    | No                | Status message: printer boot-up routines are loading printer system software into flash memory and SDRAM.  | No action required.  |

Table 17. LCD Message Troubleshooting Table (H-Series)

| Displayed Message  | Can User Correct? | Explanation   | Solution  |
|--|-------------------|---|---|
| BAD NVM CALL 1<br>BAD NVM CALL 2<br>BAD NVM CALL 3<br>BAD NVM CALL 4<br>BAD NVM CALL A | Yes               | Printer firmware code error with the Novram module that stores configurations and statistics.   | <ol style="list-style-type: none"> <li>1. Cycle power. Run the print job again. If the message appears, load the latest emulation software.</li> <li>2. Cycle power. Run the print job again. If the message appears again, record the exact display message and follow the instructions on page 249, "Diagnostics for EXX, BAD NVM, or ILL NVM Errors", and contact your authorized service representative.<sup>1</sup></li> </ol> |
| Bxx ERROR: NO DOWNLOADER FOUND   | No                | No Downloader was found while downloading a file.   | Reload released Firmware.   |
| CATASTROPHIC ERROR   | No                | Fatal error in printer.   | Contact your authorized customer service representative. <sup>1</sup>   |
| CLEARING PROGRAM FROM FLASH  | No                | Status message: emulation software successfully loaded into printer RAM and the checksum matched. The old program is now being deleted from flash memory. | No action is required.  |
| D50 Status UPGRADING PANEL   | No                | Status message: The printer is upgrading the panel, where %XX represents the percentage completed.  | No action is required.  |
| D51 Status %XX Programming...  | No                | Status message: The printer is loading firmware, where %XX represents the percentage completed.   | No action is required.  |
| DIAGNOSTIC PASSED  | No                | Status message: the printer passed its memory and hardware initialization tests.  | No action is required.  |
| DO NOT POWER OFF   | No                | Status message: The printer is performing an operation that must be completed before you can cycle power.   | No action is required, but do not power off the printer until the operation is complete.  |

Table 17. LCD Message Troubleshooting Table (H-Series)

| Displayed Message   | Can User Correct? | Explanation   | Solution   |
|---|-------------------|---|--|
| E00 EXE @ ADDR0<br>E01A TYPE 0x40<br>E01B TYPE 0x60<br>E02 MACHINE CHK<br>E03A DSI HASH L<br>E03B DSI HASH S<br>E03C DSI BAT PL<br>E03D DSI BAT PS<br>E03E DSI CXIW X<br>E03F DSI CXOW X<br>E03G DSI ECXIW X<br>E03H DSI ECXOW X<br>E04A ISI NO TRA<br>E04B ISI DIRECT<br>E04C ISI PROTEC<br>E06 NOT ALIGNED<br>E07 ILLEGAL INS<br>E08 FLOATINGPNT<br>E12 SYSTEM CALL<br>E13 TRACE INT<br>E16 ITRANS MISS<br>E17 DLOAD MISS<br>E18 DSTORE MISS<br>E19 BREAKPOINT<br>E20 SYS MANAGE<br>E30 DEBUGGER<br>E31A EVENT 0 BP<br>E31B EVENT 1 BP<br>E31C EVENT 2 BP<br>E31D EVENT 3 BP<br>E31E EVENT 4 BP<br>E31F EVENT 5 BP<br>E31G EVENT 6 BP<br>E31H EVENT 7 BP<br>E32A CND 0 BP<br>E32B CND 1 BP<br>E32C CND 2 BP<br>E32D CND 3 BP<br>E32E CND 4 BP<br>E32F CND 5 BP<br>E32G CND 6 BP<br>E32H CND 7 BP<br>E33 WRITE BP<br>E34 TRACE CMPLT<br>E99 UNKNOWN INT<br><br>See User Manual | Yes               | An illegal or unsupported instruction was attempted in the application program. | <ol style="list-style-type: none"> <li>1. Cycle power. Run the print job again. If the message appears, load the latest emulation software.</li> <li>2. Cycle power. Run the print job again. If the message appears again, record the exact display message, follow the instructions on page 249, "Diagnostics for EXX, BAD NVM, or ILL NVM Errors", and contact your authorized service representative.<sup>1</sup></li> <li>3. Power off the printer. Provide this fault message and the messages you recorded from the exception menu to your next higher support facility.</li> </ol> |

Table 17. LCD Message Troubleshooting Table (H-Series)

| Displayed Message                                | Can User Correct? | Explanation  | Solution  |
|--|-------------------|--|---|
| E-Net Test Unavailable                           | Yes               | The ethernet PCBA did not initialize correctly.  | Cycle power. Wait for “E-Net Ready” to display, then retry operation. If it still fails, contact your authorized service representative. <sup>1</sup> |
| ERROR NOR FLASHED WAS NOT CLEARED                | No                | Problem programming Boot Code.   | Contact your authorized service representative. <sup>1</sup>  |
| ERROR: DC PROGRAM NOT VALID                      | Yes               | The printer cannot find the data controller program or the validation checksum is corrupt.   | Download the program again. If the message appears, contact your authorized service representative. <sup>1</sup>                                      |
| ERROR: LOCKED<br>SN=nnnnnnnnnnnnnnnnnn<br>nnnnnn | No                | nnnnnnnnnnnnnnnnnnnnnn is the serial number of the printer’s security key. The SPX serial number does not match the printer’s serial number and cannot be used with the printer. | Contact your authorized service representative. <sup>1</sup>  |
| ERROR: NVRAM FAILURE                             | No                | The non-volatile SRAM on the controller board has failed.  | Contact your authorized service representative. <sup>1</sup>  |
| ERROR: PROGRAM NOT COMPATIBLE                    | Yes               | The printer is not compatible with the downloaded program.   | Use the correct emulation software options(s) for this printer model.   |
| ERROR: PROGRAM NOT VALID                         | Yes               | The printer does not see a program in flash memory.  | There is no program in printer memory. Download the emulation.  |
| ERROR: SECURITY KEY NOT DETECTED                 | No                | The security key is not present or failed.   | Contact your authorized service representative. <sup>1</sup>  |
| ERROR: WRONG CHECKSUM                            | No                | The printer received the complete program but the checksum did not match. The data may have been corrupted during downloading.   | Contact your authorized service representative. <sup>1</sup>  |
| ERROR: WRONG OEM                                 | No                | The SPX inserted in the debug port is not intended for this model printer or this OEM.   | Contact your authorized service representative. <sup>1</sup>  |
| ERROR: WRONG PRINTER TYPE                        | No                | The SPX inserted in the debug port is not intended for this model printer or this OEM.   | Contact your authorized service representative. <sup>1</sup>  |

Table 17. LCD Message Troubleshooting Table (H-Series)

| Displayed Message                  | Can User Correct? | Explanation  | Solution   |
|------------------------------------|-------------------|--|--|
| ETHERNET DETECTED                  | N/A               | Status message indicating that the Network Interface Card has established connection.  | No action is required.                                       |
| ETHERNET INITIALIZING              | No                | Status message: the internal Network Interface Card is processing the boot procedure. (May occur with older versions of microcode.)                          | No action is required.                                       |
| EXCEPTION ERROR                    | No                | An EXCEPTION INTERRUPT has occurred.   | Contact your authorized service representative. <sup>1</sup> |
| FLASH: CHECK RETURN                | No                | Printer encountered an error while trying to program Flash memory.   | Contact your authorized service representative. <sup>1</sup> |
| FLASH: WAS NOT CLEARED             | No                | Printer encountered an error while trying to program Flash memory.   | Contact your authorized service representative. <sup>1</sup> |
| FLASH: WRITE ERROR # 2             | No                | Printer encountered an error while trying to program Flash memory.   | Contact your authorized service representative. <sup>1</sup> |
| GENERATING XX% NAND FLASH TABLE    | No                | NAND FLASH is being read and system tables are being initialized.  | No action is required.                                       |
| H00: PCI SLOT ?<br>See User Manual | No                | The controller board is not communicating with a PCI card. This could indicate a bad PCI card, poor connection, or problem in the PCI bus.                   | Contact your authorized service representative. <sup>1</sup> |
| H01: PCI J12<br>See User Manual    | No                | The controller board is not communicating with the PCI card in PCI slot J12. This could indicate a bad PCI card, poor connection, or problem in the PCI bus. | Contact your authorized service representative. <sup>1</sup> |

Table 17. LCD Message Troubleshooting Table (H-Series)

| Displayed Message                                     | Can User Correct? | Explanation  | Solution   |
|---|-------------------|--|--|
| <Online, etc...><br>Half Speed Mode                   | No                | Status message: The controller samples the operating temperature of key components of the print mechanism. When higher than normal temperatures are sensed, the print speed is automatically reduced by 50% and the message sent the LCD. When the components cool down, the print speed returns to 100% and the message clears. | No action is required. If the message appears often, contact your authorized service representative. <sup>1</sup>  |
| ILL NVM VALUE 5<br>ILL NVM VALUE 6<br>ILL NVM VALUE 7 | Yes               | Illegal value was stored into the Novram module.   | <ol style="list-style-type: none"> <li>1. Cycle power. Run the print job again. If the message appears, load the latest emulation software.</li> <li>2. Cycle power. Run the print job again. If the message appears again, record the exact display message, follow the instructions on page 249, "Diagnostics for EXX, BAD NVM, or ILL NVM Errors", and contact your authorized service representative.<sup>1</sup></li> </ol> |
| INITIALIZING...                                       | Yes               | This message indicates the printer is beginning its initialization process.  | No action is required.   |
| INTAKE FAN CHECK                                      | Yes               | Sensors cannot detect current in fan circuit.  | Cycle power. If the message appears, press <b>CLEAR</b> . If the message does not clear, contact your authorized service representative. <sup>1</sup>  |
| INTERRUPT UNUSED VECTOR 00                            | No                | The controller board receives an interrupt it does not understand. The problem can be created by electrical noise, by a software problem, or by a hardware problem.  | Cycle power. If this message occurred once and never again, you can ignore it. If the message reappears or appears consistently, contact your authorized service representative. <sup>1</sup>  |
| LOADING PROGRAM FROM PORT XX%                         | No                | Status message: the new emulation program is loading into printer RAM. XX% indicates how much of the program has loaded.   | No action is required.   |



Table 17. LCD Message Troubleshooting Table (H-Series)

| Displayed Message                      | Can User Correct? | Explanation   | Solution   |
|--|-------------------|---|--|
| LOADING PROGRAM INTO FLASH             | No                | The printer has deleted the previous program from flash memory and is loading the new program into flash memory.  | No action is required.                                       |
| NEW SPX DETECTED<br>PRESS ENTER        | No                | The printer detects an SPX installed at the debug port and the SPX is valid for the printer.  | Contact your authorized service representative. <sup>1</sup> |
| NON VOLATILE<br>MEMORY FAILED          | No                | Large emulations reduce the amount of space available for saving configurations, which means that sometimes fewer than eight configurations can be saved. | Contact your authorized service representative. <sup>1</sup> |
| ONLINE                                 | N/A               | Printer state message: printer is online and in communication with host.  | No action is required.                                       |
| PANEL<br>BAD CHECKSUM                  | No                | Panel Code has a bad Checksum.  | Reload released firmware.                                    |
| PARAMETER ERROR*                       | No                | Illegal parameter value received in command code over a TN emulation.   | Contact your authorized service representative. <sup>1</sup> |
| PLAT DRVR CIR                          | No                | Platen driver circuit malfunction.  | Contact your authorized service representative. <sup>1</sup> |
| PLEASE WAIT...<br>RESET IN<br>PROGRESS | N/A               | Status message: the printer finished loading the program into flash memory and is automatically resetting itself.   | No action is required.                                       |
| PRINTER UNDER<br>REMOTE CONTROL        | No                | Status message: The printer is under the control of PrintNet Enterprise (PNE) remote management software.   | No action is required.                                       |
| REMOVE USED SPX<br>THEN PRESS ENTER    | No                | Status message: An SPX is depleted because it has successfully reprogrammed the security key on the controller board.                                     | Contact your authorized service representative. <sup>1</sup> |
| RESTORING BOOT<br>CODE                 | No                | Normal download initialization message.   | No action is required.                                       |
| SCS COMMAND<br>ERROR*                  | No                | In the TN emulation, the printer received undefined control character (hex 40).   | Contact your system administrator.                           |

Table 17. LCD Message Troubleshooting Table (H-Series)

| Displayed Message                         | Can User Correct? | Explanation   | Solution   |
|---|-------------------|---|--|
| SD CARD ERROR<br>Remove SD Card           | Yes               | The printer has been powered up with a card in the SD slot, but the card is not functioning properly. The card could be a compact flash card or a non-supported card. | Power down, reseal card, and power up again. If error persists, power down, remove card, and try another card.   |
| SDSC CARD NOT SUPPORTED<br>Remove SD Card | Yes               | The printer has been powered up with an SDSC card, and SDSC cards (< 4 GB) are not supported.   | Power down, remove SD card, and insert an SDHC card in the printer.  |
| SECURITY VIOLATION*                       | No                | Security code of PAL on controller board does not match code of firmware on the controller board.   | Contact your authorized service representative. <sup>1</sup>   |
| SECURITY KEY NOT DETECTED                 | No                | The security key is not present or has failed.  | Contact your authorized service representative. <sup>1</sup>   |
| SF ERROR                                  | No                | Structured Field Error. Application software has violated structured data field parameters.   | Not a printer problem. Have the system administrator correct applications data or configuration.   |
| SHUTTLE STALL                             | Yes               | The shuttle is not moving.  | Set the platen lever to match the thickness of paper, but not too tightly. Check and adjust the platen gap. Inspect the ribbon mask for deformation that snags and interferes with shuttle movement. If fault source is not apparent, contact your authorized service representative. <sup>1</sup> |
| SPX FOUND, ERROR: KEY NOT DETECTED        | No                | The controller board does not have a security key.  | Contact your authorized service representative. <sup>1</sup>   |
| SPX NOT NEEDED<br>OPTIONS ENABLED         | No                | The user has attempted to use the SPX to turn on printer options that are already enabled.  | Contact your authorized service representative. <sup>1</sup>   |
| SYS R/T ERROR                             | No                | Software issue.   | Contact your authorized service representative. <sup>1</sup>   |

Table 17. LCD Message Troubleshooting Table (H-Series)

| Displayed Message   | Can User Correct? | Explanation   | Solution  |
|---|-------------------|---|---|
| TCP PORT BUSY   | Yes               | Error message reported by the Printer Manager when ethernet interface option is installed. The network address given in the printer properties was reached, but the printer port is busy. | Refer to the <i>Printronix P8000 Maintenance Manual</i> . |
| <sup>1</sup> Before contacting an authorized service representative, power off the printer, wait 15 seconds, then power it back on and rerun your print job. If the message reappears, press CLEAR. If the fault message still displays, then contact your authorized service representative. |                   |   |   |



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# A

## *Printer Specifications*

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### **Ribbon Cartridge Specifications**

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#### **ASCII**

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| <b>P/N</b>            | <b>Europe,<br/>Middle East,<br/>&amp; Africa</b> | <b>North America,<br/>Latin America<br/>(excludes<br/>Brazil), Canada</b> | <b>Asia Pacific<br/>(excludes<br/>China and<br/>India)</b> | <b>India and<br/>Brazil</b> |
|-----------------------|--|---|--|-----------------------------|
| Extended Life, 1 Pack | -101   | -102  | -103   | -104                        |
| Extended Life, 4 Pack | -401   | -402  | -403   | -104                        |
| Standard Life, 1 Pack | -101   | -102  | -103   | -104                        |

#### **HD and H-Series**

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| <b>P/N</b>            | <b>Europe,<br/>Middle East,<br/>&amp; Africa</b> | <b>North America,<br/>Latin America<br/>(excludes<br/>Brazil), Canada</b> | <b>Asia Pacific<br/>(excludes<br/>China and<br/>India)</b> | <b>India and<br/>Brazil</b> |
|-----------------------|--|---|--|-----------------------------|
| Extended Life, 1 Pack | -101   | -102  | -103   | -104                        |
| Extended Life, 4 Pack | -401   | -402  | -403   | -404                        |
| Standard Life, 1 Pack | N/A  | N/A   | -103   | -104                        |
| Standard Life, 4 Pack |  |   | -403   | -404                        |

## Paper Specifications

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|                  |  |
|------------------|--|
| Type:            | Edge-perforated, fan-fold, 3 to 17 inches (7.62 to 43.18 cm) wide, 2 to 12 inches (5.08 to 30.48 cm) long.<br><br>SureStak Power Stacker option works with forms 5 to 12 inches (12.7 to 30.48 cm) long and up to 16 inches (41 cm) wide without the paper tent or 15.5 inches (39.5 cm) wide with the paper tent installed. |
| Thickness:       | Single-part: 15 to 100 pound (6.80 to 45.36 kg) stock;<br>Multi-part: 1- to 6-part forms (maximum 12 lb [5.44 kg] ply of upper plies)  |
| Sheet Thickness: | 0.025 inch (0.064 cm) maximum  |
| Drive:           | Adjustable tractors (6-pin engagement)   |

## Labels

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|             |   |
|-------------|---|
| On Backing: | One-part continuous perforated fanfold back form. Labels must be placed at least 1/6 inch (0.42 cm) from the fan-fold perforation. Backing adhesive must not be squeezed out during printing.   |
| Sheet Size: | 3 to 17 inches (7.62 to 43.18 cm) wide, including the two standard perforated tractor feed strips. A maximum sheet length of 16 inches (40.64 cm) between top and bottom perforations.<br><br><b>NOTE:</b> A 16 inch rear door is needed for the cabinet model. Power Paper Stacker option is 5 to 12 inches (12.7 to 30.48 cm) long. |
| Thickness:  | Not to exceed 0.025 inch (0.064 cm) (including backing sheet)   |

## Printer Weight and Dimensions

| Cabinet Type  | Dimensions      |                |                | Weight            |                   |
|---|-----------------|----------------|----------------|-------------------|-------------------|
|   | Height (inches) | Width (inches) | Depth (inches) | Unpacked (pounds) | Packaged (pounds) |
| Tabletop (with riser)   | 18.25           | 25.75          | 19.48          | 100               | 124               |
| Cabinet<br><br><b>NOTE:</b> For cabinet models with a power stacker, the weight increases by 21 lbs. and the depth increases by 4.75 inches for a deeper rear door. | 42.5            | 27             | 29             | 200               | 260               |
| Open Pedestal   | 35              | 24.5           | 27             | 115               | 153               |
| Enclosed Pedestal   | 36              | 25.75          | 19.5           | 140               | 185               |

## Environmental Characteristics

### Temperature:

Operating: 50° to 104° F (10° to 40° C) up to 5000 feet (1524 meters)  
50° to 90° F (10° to 32° C) up to 8000 feet (2438 meters)

Storage: -40° to 158° F (- 40° to 70° C)

### Relative Humidity

Operating: 15% to 80% (noncondensing)

Storage: 15% to 90% (noncondensing)

## Acoustic Noise Level

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**Table 18. Acoustic Noise Levels per ISO 9296**

| Printer Models    | Printing  | Standby |
|-------------------|---|---------|
| Tabletop          | 65 dB (300 lpm, 500 lpm, 600 lpm, 1000 lpm)   | 50 dB   |
| Cabinet           | 50 dB (ASCII 500 lpm/1000 lpm)<br>52 dB (300 lpm, 1500 lpm)<br>55 dB (600 lpm, 800 lpm, 2000 lpm) | 48 dB   |
| Pedestal          | 65 dB (300 lpm, 500 lpm, 600 lpm, 1000 lpm)   | 50 dB   |
| Enclosed Pedestal | 50 dB (300 lpm, 500 lpm, 1000 lpm)<br>52 dB (600 lpm)   | 48 dB   |

## Energy Star

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The printers described in this *User's Manual* comply with the requirements of the ENERGY STAR<sup>®</sup> Office Equipment Program of the U.S. Environmental Protection Agency.



## Electrical Characteristics

### Input Voltage (ASCII Models)

| Printer Type      | Model | Voltage (+/-10%) | Freq (+/-10%) | Amps | Watts | BTU/Hr |
|-------------------|-------|------------------|---------------|------|-------|--------|
| Tabletop          | P8005 | AC 100-240V      | 50/60 Hz      | 5A   | 320W  | 1093   |
| Tabletop          | P8010 | AC 100-240V      | 50/60 Hz      | 5A   | 320W  | 1093   |
| Cabinet           | P8205 | AC 100-240V      | 50/60 Hz      | 9A   | 601W  | 2053   |
| Cabinet           | P8210 | AC 100-240V      | 50/60 Hz      | 9A   | 601W  | 2053   |
| Cabinet           | P8215 | AC 100-240V      | 50/60 Hz      | 9A   | 601W  | 2053   |
| Cabinet           | P8220 | AC 100-240V      | 50/60 Hz      | 9A   | 601W  | 2053   |
| Pedestal          | P8005 | AC 100-240V      | 50/60 Hz      | 5A   | 320W  | 1093   |
| Pedestal          | P8010 | AC 100-240V      | 50/60 Hz      | 5A   | 320W  | 1093   |
| Enclosed Pedestal | P8005 | AC 100-240V      | 50/60 Hz      | 5A   | 320W  | 1093   |
| Enclosed Pedestal | P8010 | AC 100-240V      | 50/60 Hz      | 5A   | 320W  | 1093   |

The above values are calculated while printing 136 column, all upper case high speed "E's". The stand-by (Energy Saver mode) wattage is 5W (17 BTU/Hr) for all models.

## Input Voltage (H-Series Models)

| Printer Type      | Model  | Voltage (+/-10%) | Freq (+/-10%) | Amps | Watts | BTU/Hr |
|-------------------|--------|------------------|---------------|------|-------|--------|
| Tabletop          | P8003H | AC 100-240V      | 50/60 Hz      | 5A   | 320W  | 1093   |
| Tabletop          | P8006H | AC 100-240V      | 50/60 Hz      | 9V   | 601W  | 2053   |
| Cabinet           | P8206H | AC 100-240V      | 50/60 Hz      | 9A   | 601W  | 2053   |
| Cabinet           | P8208H | AC 100-240V      | 50/60 Hz      | 9A   | 601W  | 2053   |
| Pedestal          | P8003H | AC 100-240V      | 50/60 Hz      | 5A   | 601W  | 2053   |
| Pedestal          | P8006H | AC 100-240V      | 50/60 Hz      | 9A   | 601W  | 2053   |
| Enclosed Pedestal | P8003H | AC 100-240V      | 50/60 Hz      | 5A   | 320W  | 1093   |
| Enclosed Pedestal | P8006H | AC 100-240V      | 50/60 Hz      | 9A   | 601W  | 2053   |

## Interfaces

|                 |           |   |
|-----------------|-----------|---|
| Type:           | Standard: | USB 2.0 Universal Serial Bus<br>RS-232 serial   |
|                 | Optional: | IEEE 1284 Parallel<br>Centronics Parallel<br>Ethernet 10/100Base-T                          |
| Logic Levels:   |           | TTL/EIA <sup>®</sup> -232E/EIA-422B   |
| Transfer Rates: |           | Up to 200 Kilobytes on parallel interface.<br>Up to 115.2K baud on RS-232 serial interface. |

## Printing Speed

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The printing speed of text is measured in lines per minute (lpm) and is a function of the selected font and the vertical dot density. Printing speed is independent of the number of characters configured in the character set repertoire. Print rates for lines containing attributes such as bold or emphasized printing, superscripts, subscripts, or elongated attributes will decrease to not less than half the rates of the font without such attributes. The exact print rate of lines containing these attributes depends on the specific print job, but software maximizes the throughput by dynamically determining which dot rows contain adjacent dots and must be printed in two strokes.

The reverse paper feed capability allows the printing of multiple densities on a single line. This is useful in printing forms and text together or in mixing different fonts on a print line. Use of multiple densities and reverse paper feed also affects throughput.



# B

## ASCII Character Set

|                  |   |   |   |     |                |  |
|------------------|---|---|---|-----|----------------|--|
| B7 B6 B5<br>BITS |   |   |   | 0   | 0              | 1  |
| B4 B3 B2 B1      |   |   |   |     |                |  |
| 1                | 0 | 1 | 1 | ESC | 33<br>27<br>1B | ← OCTAL equivalent<br>← DECIMAL equivalent<br>← HEX equivalent |

ASCII Character Name

| B7 B6 B5<br>BITS |   |   |   | 0      | 0   | 0              | 0 | 0             | 1              | 0  | 1              | 0 | 0              | 1 | 1               | 0 | 0               | 1 | 1                | 0   | 1                | 1 | 1 |
|------------------|---|---|---|--------|-----|----------------|---|---------------|----------------|----|----------------|---|----------------|---|-----------------|---|-----------------|---|------------------|-----|------------------|---|---|
| B4 B3 B2 B1      |   |   |   | COLUMN |     | 0              |   | 1             |                | 2  |                | 3 |                | 4 |                 | 5 |                 | 6 |                  | 7   |                  |   |   |
| ROW              |   |   |   | 0      |     | 1              |   | 2             |                | 3  |                | 4 |                | 5 |                 | 6 |                 | 7 |                  |     |                  |   |   |
| 0                | 0 | 0 | 0 | 0      | NUL | 0              | 0 | DLE           | 20<br>16<br>10 | SP | 40<br>32<br>20 | 0 | 60<br>48<br>30 | @ | 100<br>64<br>40 | P | 120<br>80<br>50 | \ | 140<br>96<br>60  | p   | 160<br>112<br>70 |   |   |
| 0                | 0 | 0 | 1 | 1      | SOH | 1              | 1 | DC1<br>(XON)  | 21<br>17<br>11 | !  | 41<br>33<br>21 | 1 | 61<br>49<br>31 | A | 101<br>65<br>41 | Q | 121<br>81<br>51 | a | 141<br>97<br>61  | q   | 161<br>113<br>71 |   |   |
| 0                | 0 | 1 | 0 | 2      | STX | 2              | 2 | DC2           | 22<br>18<br>12 | "  | 42<br>34<br>22 | 2 | 62<br>50<br>32 | B | 102<br>66<br>42 | R | 122<br>82<br>52 | b | 142<br>98<br>62  | r   | 162<br>114<br>72 |   |   |
| 0                | 0 | 1 | 1 | 3      | ETX | 3              | 3 | DC3<br>(XOFF) | 23<br>19<br>13 | #  | 43<br>35<br>23 | 3 | 63<br>51<br>33 | C | 103<br>67<br>43 | S | 123<br>83<br>53 | c | 143<br>99<br>63  | s   | 163<br>115<br>73 |   |   |
| 0                | 1 | 0 | 0 | 4      | EOT | 4              | 4 | DC4           | 24<br>20<br>14 | \$ | 44<br>36<br>24 | 4 | 64<br>52<br>34 | D | 104<br>68<br>44 | T | 124<br>84<br>54 | d | 144<br>100<br>64 | t   | 164<br>116<br>74 |   |   |
| 0                | 1 | 0 | 1 | 5      | ENQ | 5              | 5 | NAK           | 25<br>21<br>15 | %  | 45<br>37<br>25 | 5 | 65<br>53<br>35 | E | 105<br>69<br>45 | U | 125<br>85<br>55 | e | 145<br>101<br>65 | u   | 165<br>117<br>75 |   |   |
| 0                | 1 | 1 | 0 | 6      | ACK | 6              | 6 | SYN           | 26<br>22<br>16 | &  | 46<br>38<br>26 | 6 | 66<br>54<br>36 | F | 106<br>70<br>46 | V | 126<br>86<br>56 | f | 146<br>102<br>66 | v   | 166<br>118<br>76 |   |   |
| 0                | 1 | 1 | 1 | 7      | BEL | 7              | 7 | ETB           | 27<br>23<br>17 | '  | 47<br>39<br>27 | 7 | 67<br>55<br>37 | G | 107<br>71<br>47 | W | 127<br>87<br>57 | g | 147<br>103<br>67 | w   | 167<br>119<br>77 |   |   |
| 1                | 0 | 0 | 0 | 8      | BS  | 10<br>8<br>8   |   | CAN           | 30<br>24<br>18 | (  | 50<br>40<br>28 | 8 | 70<br>56<br>38 | H | 110<br>72<br>48 | X | 130<br>88<br>58 | h | 150<br>104<br>68 | x   | 170<br>120<br>78 |   |   |
| 1                | 0 | 0 | 1 | 9      | HT  | 11<br>9<br>9   |   | EM            | 31<br>25<br>19 | )  | 51<br>41<br>29 | 9 | 71<br>57<br>39 | I | 111<br>73<br>49 | Y | 131<br>89<br>59 | i | 151<br>105<br>69 | y   | 171<br>121<br>79 |   |   |
| 1                | 0 | 1 | 0 | 10     | LF  | 12<br>10<br>0A |   | SUB           | 32<br>26<br>1A | *  | 52<br>42<br>2A | : | 72<br>58<br>3A | J | 112<br>74<br>4A | Z | 132<br>90<br>5A | j | 152<br>106<br>6A | z   | 172<br>122<br>7A |   |   |
| 1                | 0 | 1 | 1 | 11     | VT  | 13<br>11<br>0B |   | ESC           | 33<br>27<br>1B | +  | 53<br>43<br>2B | ; | 73<br>59<br>3B | K | 113<br>75<br>4B | [ | 133<br>91<br>5B | k | 153<br>107<br>6B | {   | 173<br>123<br>7B |   |   |
| 1                | 1 | 0 | 0 | 12     | FF  | 14<br>12<br>0C |   | FS            | 34<br>28<br>1C | ,  | 54<br>44<br>2C | < | 74<br>60<br>3C | L | 114<br>76<br>4C | \ | 134<br>92<br>5C | l | 154<br>108<br>6C |     | 174<br>124<br>7C |   |   |
| 1                | 1 | 0 | 1 | 13     | CR  | 15<br>13<br>0D |   | GS            | 35<br>29<br>1D | -  | 55<br>45<br>2D | = | 75<br>61<br>3D | M | 115<br>77<br>4D | ] | 135<br>93<br>5D | m | 155<br>109<br>6D | }   | 175<br>125<br>7D |   |   |
| 1                | 1 | 1 | 0 | 14     | SO  | 16<br>14<br>0E |   | RS            | 36<br>30<br>1E | .  | 56<br>46<br>2E | > | 76<br>62<br>3E | N | 116<br>78<br>4E | ^ | 136<br>94<br>5E | n | 156<br>110<br>6E | ~   | 176<br>126<br>7E |   |   |
| 1                | 1 | 1 | 1 | 15     | SI  | 17<br>15<br>0F |   | US            | 37<br>31<br>1F | /  | 57<br>47<br>2F | ? | 77<br>63<br>3F | O | 117<br>79<br>4F | _ | 137<br>95<br>5F | o | 157<br>111<br>6F | DEL | 177<br>127<br>7F |   |   |



# C

## *SureStak™ Power Stacker*

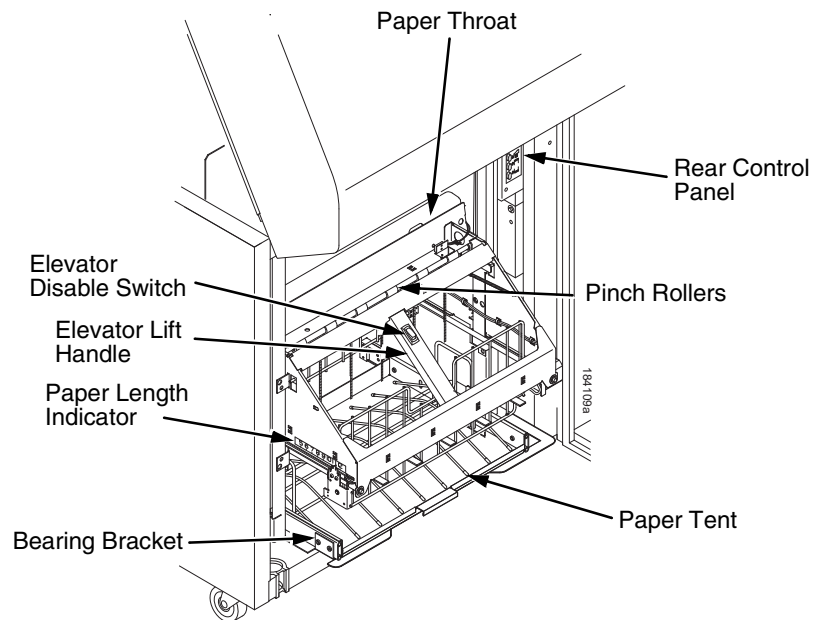
### Introduction

The SureStak Power Stacker is a factory-installed option that augments the paper feed system of cabinet model printers. It is designed to work with forms 5 to 12 inches long (12.7 to 30.5 cm) and up to 16 inches (41 cm) wide without the paper tent installed or up to 15.5 inches (39.5 cm) wide with the paper tent installed. (See Figure 27.) Using longer or shorter paper can cause error messages and unpredictable operation of the stacker.

Because most of the stacker assembly is inside the cabinet, you must remove the stacker from the printer to service it or replace most of its components.

### Stacker Operation

The power stacker mechanically directs the paper from the printer to the paper stack. It is mounted in the rear of the cabinet and has its own control panel. Its main components are shown in Figure 27.



**Figure 27. Power Stacker Component Locations**

## Setting Up the Power Stacker

1. Set the printer power switch to I (On).
2. If necessary, press the **ONLINE** key on the front panel or rear control panel to take the printer offline. (Figure 28.)
3. Press the **ELEVATOR UP** key and wait for the elevator assembly to reach the top of its travel. (Figure 28.)

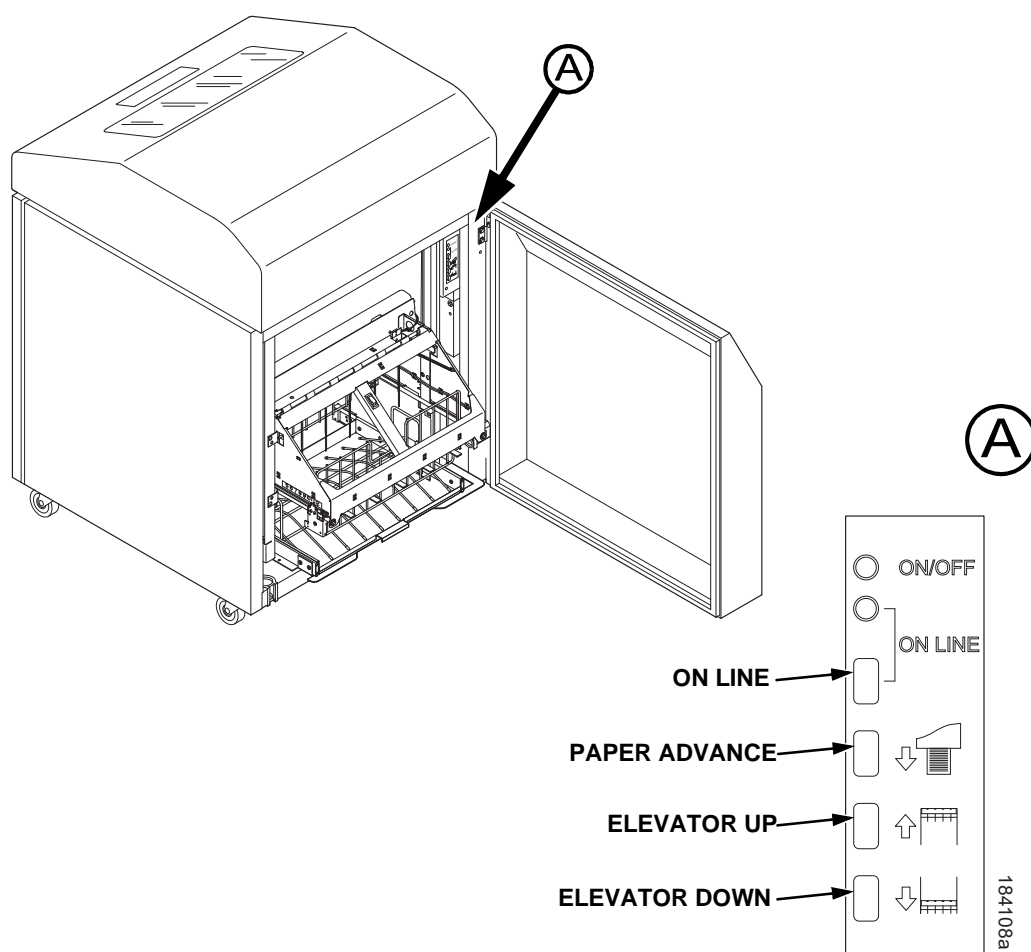
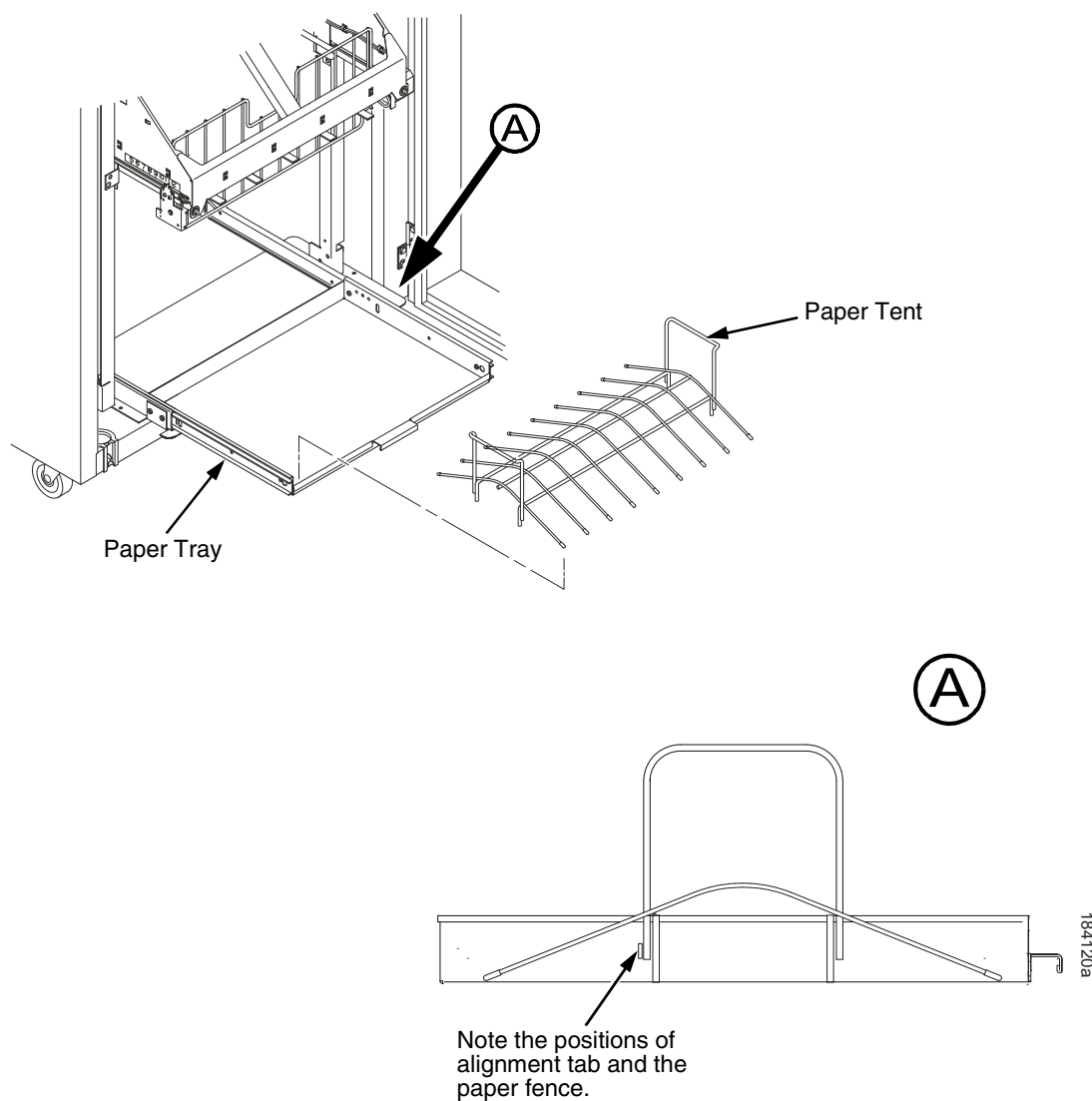


Figure 28. The Rear Control Panel

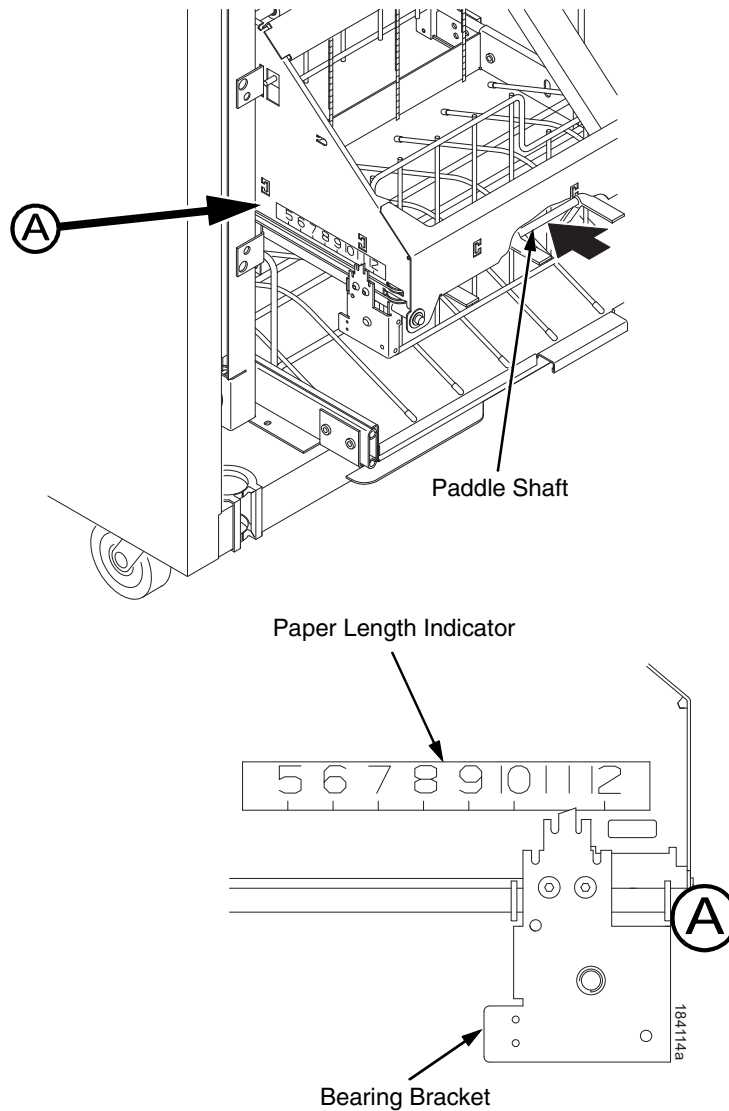


4. If the paper you will use is not wider than 15.5 inches (39.5 cm) pull out the paper tray and install the wireform paper tent. (Figure 29.) If the paper is wider than 15.5 inches (39.5 cm) leave the paper tent out of the printer.



**Figure 29. The Paper Tent**

5. Push or pull the paddle shaft toward the front or the rear of the printer to set the desired paper length. Align the indicator notch on the bearing bracket with the paper length indicator. The power stacker can handle paper or forms from 5 to 12 inches (12.7 to 30.5 cm) long. (Figure 30.)



**Figure 30. The Paper Length Indicator**

## Loading and Starting the Power Stacker

1. Press the **PAPER ADVANCE** key and hand feed the paper down into the paper throat of the stacker. Continue to advance the paper until it reaches the paper tent (if installed) and feed three to five extra sheets into the stacker. Make sure the paper passes through the paper throat of the stacker. (Figure 31.)
2. Stack the extra pages on top of the wire paper tent (if installed), making sure the paper bends with the natural fold. (Figure 31.)
3. Press the **ONLINE** key to put the printer in the online state. The stacker elevator will return to the correct position for printing.
4. Check that the paper is still centered between the sides of the paper tent (if installed).
5. Close the cabinet rear door.
6. If necessary, set Top Of Form.

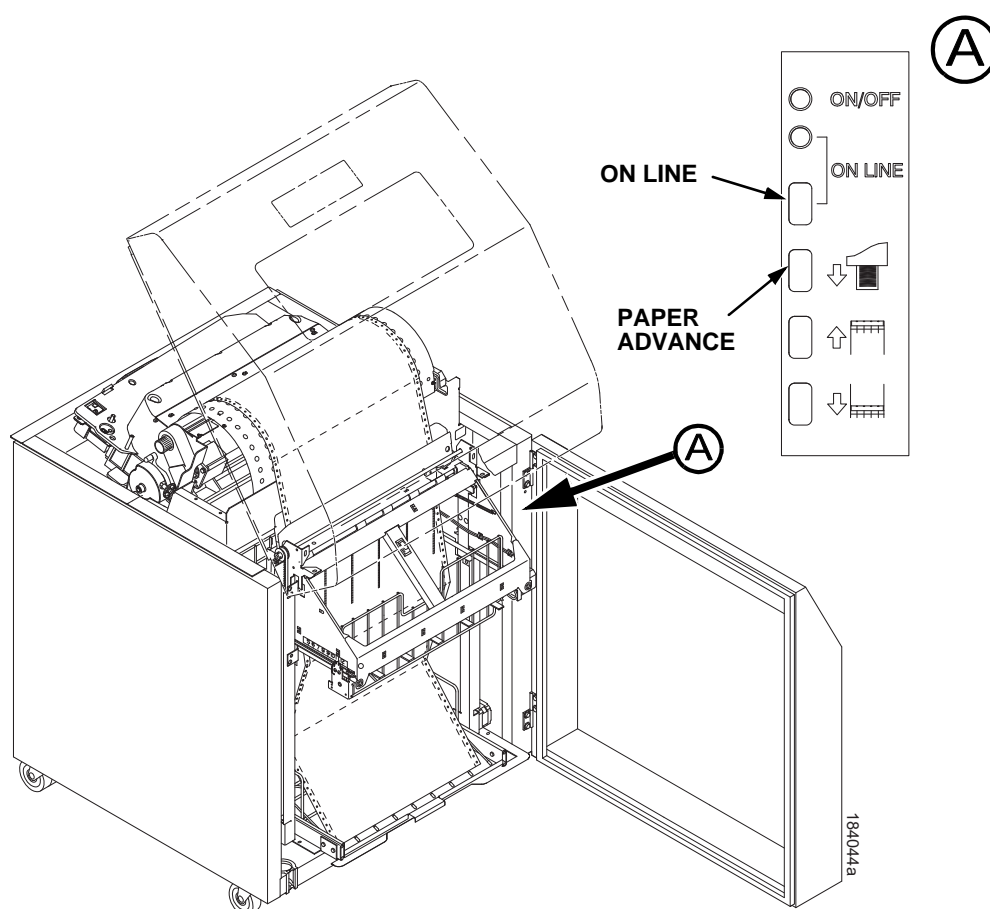


Figure 31. Stacking Paper on the Wire Paper Tent



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# D

## *Customer Support*

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### Printronix Customer Support Center

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#### IMPORTANT

**Please have the following information available prior to calling the Printronix Customer Support Center:**

- Model number
- Serial number (located on the back of the printer)
- Installed options (i.e., interface and host type if applicable to the problem)
- Configuration printout:  
Press **CONFIG** on the control panel, then press the **ENTER** (↵) key.
- Is the problem with a new install or an existing printer?
- Description of the problem (be specific)
- Good and bad samples that clearly show the problem (faxing or emailing these samples may be required)

Americas (714) 368-2686

Europe, Middle East, and Africa (31) 24 6489 311

Asia Pacific (65) 6548 4114

China (86) 800-999-6836

<http://www.primtronix.com/support.aspx>

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### Printronix Supplies Department

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Contact the Printronix Supplies Department for genuine Printronix supplies.

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Europe, Middle East, and Africa 33 (0) 1 46 25 19 07

Asia Pacific (65) 6548 4116  
or (65) 6548 4182

China (86) 400-886-5598

India (800) 102-7869

<http://www.primtronix.com/supplies-parts.aspx>

## Corporate Offices

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Irvine, CA 92618  
U.S.A.  
Phone: (714) 368-2300  
Fax: (714) 368-2600

Printronic Inc.  
c/o Printronic Nederland BV  
Bijsterhuizen 11-38  
6546 AS Nijmegen  
The Netherlands  
Phone: (31) 24 6489489  
Fax: (31) 24 6489499

Printronic Schweiz GmbH  
42 Changi South Street 1  
Changi South Industrial Estate  
Singapore 486763  
Phone: (65) 6542 0110  
Fax: (65) 6546 1588

Printronic Commercial (Shanghai) Co. Ltd  
22F, Eton Building East  
No.555, Pudong Av.  
Shanghai City, 200120, P R China  
Phone: (86) 400 886 5598  
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Visit the Printronix web site at [www.primtronix.com](http://www.primtronix.com)

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# E

## *Communication Notices*

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Printronic participates in the Energy Star program for Imaging Equipment by introducing printers that reduce power consumption when they are not being used. Prior to 2012, Printronix certified products under the self-certification program. In accordance with the latest requirements, Printronix now employs approved third party test labs to certify that their product comply with the latest Energy Star standards.

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## Communication Statements

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### Federal Communications Commission (FCC) Statement

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. Printronix is not responsible for any radio or television interference caused by using other than recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### European Union (EU) Conformity Statement



Hereby, Printronix declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

Printronix cannot accept responsibility for any failure to satisfy the protection requirements resulting from a non-recommended modification of the product, including the fitting of non-Printronix option cards.

This product has been tested and found to comply with the limits for Class A Information Technology Equipment according to European standard EN 55022. The limits for Class A equipment were derived for commercial and industrial environments to provide reasonable protection against interference with licensed communication devices.

#### **WARNING**

This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

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### **Industry Canada Compliance Statement**

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Cet appareil numérique de la classe A conform á la norme NMB-003 du Canada.

### **Statement of CISPR 22 Compliance**

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#### **Handbuchtexte: FCC class A entspricht: EMVG Klasse A**

Text Für alle in Deutschland vertriebenen EN 55022 Klasse A Geräte:

Zulassungsbescheinigung laut dem Deutschen Gesetz über die elektromagnetische Verträglichkeit von Geräten (EMVG) vom 18. September 1998 (bzw. der EMC EG Richtlinie 89/336):

Dieses Gerät ist berechtigt in Übereinstimmung mit dem Deutschen EMVG das EG-Konformitätszeichen - CE - zu führen. Verantwortlich für die Konformitätserklärung nach Paragraph 5 des EMVG ist die:

Printronix GmbH  
Goethering 56  
D-63067 Offenbach Germany

Informationen in Hinsicht EMVG Paragraph 4 Abs. (1) 4:

Das Gerät erfüllt die Schutzanforderungen nach EN 55024 und EN 55022 Klasse A.

EN 55022 Klasse A Geräte müssen mit folgendem Warnhinweis versehen werden: "Warnung: dies ist eine Einrichtung der Klasse A. Diese Einrichtung kann im Wohnbereich Funkstörungen verursachen; in diesem Fall kann vom Betreiber verlangt werden, angemessene Maßnahmen durchzuführen und dafür aufzukommen."

EN 55024 Hinweis:

Wird dieses Gerät in einer industriellen Umgebung betrieben (wie in EN 55024 festgelegt), dann kann es dabei eventuell gestört werden. In solch einem Fall ist der Abstand bzw. die Abschirmung zu der industriellen Störquelle zu öergroßern.

Anmerkung:

Um die Einhaltung des EMVG sicherzustellen sind die Geräte, wie in den Printronix Handbüchern angegeben, zu installieren und zu betreiben.

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**此为A级产品。在生活环境中，该产品可能会造成无线电干扰。在这种情况下，可能需要用户对其干扰采取切实可行的措施。**

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仅适用于非热带气候条件下安全使用

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# Index

## A

- Absorb After ^PN, 179
- Absorb After ^PY, 177
- Accented Char, PRINTER CONTROL, 206
- Acknowledge, Centronics Parallel Interface Signals, 235
- Acoustic noise level, 288
- Active Char Set
  - 3270 Params menu, 106
  - 5250 Params menu, 113
- Active Emulation, 76
- Active Host, 75
- Active IGP Emulation, 76
- Active Protocol, 77
- ADVANCE key, 25
- ADVANCED USER Menu, 207
  - Alarm, 221
  - Auto Elevator, 219
  - Auto Locking, 219
  - Cancel Key, 221
  - Disp. Intensity, 224
  - Downloaded Fonts, 218
  - Hex Dump Mode, 217
  - Job Sel/Typeface, 222
  - Main File System, 219
  - PMD (Paper Motion Detection) Fault, 218
  - Power Saver Time, 221
  - Power Stacker, 218
  - Power-Up State, 217
  - Print Energy, 224
  - Print Hist.Log, 222
  - PTX\_SETUP Option, 217
  - Pwr Save Control, 221
  - RBN End Action, 223
  - RBN Low Action, 223
  - RBN Low Warn @, 223
  - Rcv. Status Port, 221
  - Ret. Status Port, 222
  - SD File System, 220
  - Set Lock Key, 222
  - Set Sharing, 220
  - Shuttle Timeout, 220
  - Slow Paper Slew, 221
- AI 00 Spaces, 167, 179
- Alarm, ADVANCED USER Menu, 221
- Alignment, 210
- Alt. Char Set, Proprinter XL Emulation, 149
- Alt. Set 80-9F, 123, 128, 138
  - Epson FX Emulation, 152
  - Serial Matrix Emulation, 145
- Alt.. Set 80-9F, 126
- ANSI Emulation menu, 154
  - Auto LF, 158
  - Barcode Darkmode, 160
  - BC Check Digit, 160
  - Character Set, 159
  - CPI/LPI Select, 156
  - Define CR Code, 158
  - Define LF Code, 158
  - ESC c Sequence, 159
  - ETX/ACK, 160
  - Font Attributes, 156
  - Page Format, 157
  - Pos. on BC/OvrSz, 160
  - Printer Select, 159
  - Private Mode, 159
  - PUM Default, 160
  - Received CR, 159

Received DEL, 159  
 Reset Cmd CFG Ld, 159  
 Truncate PI Slew, 160  
 Append Rotated, 176  
 AR3240, 123  
 ASCII Character Set, 293  
 ASCII data port, Ethernet Parameters Menu, 99  
 ASCII Fault Messages, 249  
 ASCII Ribbon Cartridge Specifications, 285  
 Auto Dump, DIAGNOSTICS, 228  
 Auto Elevator, ADVANCED USER Menu, 219  
 Auto FF at ^PN, 180  
 Auto LF, 122, 126, 127, 137  
     ANSI Emulation menu, 158  
     Epson FX Emulation, 151  
     Proprinter XL Emulation, 148  
     P-Series XQ Emulation, 141  
     Serial Matrix Emulation, 144  
 Auto Locking, ADVANCED USER Menu, 219  
 Auto Save Configuration, 56  
 Auto Save CONFIG. CONTROL menu  
     Auto Save, 84  
 Auto Skip At End, 109  
 Auto Switching submenu, 86  
     Port Type, 86  
     Report Status, 87  
     Switch Out On, 87  
     Timeout, 87  
     Trickle Time, 87  
 Auto Trickle  
     Centronics (Parallel) submenu, 91  
     IEEE 1284 Parallel (Bidirectional) Submenu, 89  
 Auto Uppercase, 165  
 Autowrap, 164  
 Autowrap, LG Emulation, 197

## B

BAD NVM CALL A, 251, 276  
 BAD NVM CALL 1, 251, 276  
 BAD NVM CALL 2, 251, 276  
 BAD NVM CALL 3, 251, 276  
 BAD NVM CALL 4, 251, 276  
 BAD NVM Errors, Diagnostics, 249

Bar Code Quality, PRINTER CONTROL, 205  
 Bar Code Verification, 246  
 Barcode Darkmode, ANSI Emulation menu, 160  
 Barcode Errors, 181  
 Barcode Options, 166  
     AI 00 Spaces, 167  
     C39 Compatbl., 168  
     I 2/5 Selection, 167  
     Optimized Ratio, 167  
     Select SO Char, 167  
     UPC Descenders, 166  
     User-Def Ratio, 167  
 Barcode Quality, IPDS Emulation, 187  
 Barcode Size, IPDS Emulation, 187  
 Barcode Speed, IPDS Emulation, 187  
 Barcodes on Page, 217  
 Baud Rate, Serial submenu, 94  
 BC Check Digit, ANSI Emulation menu, 160  
 BCD OPTIMIZATION menu  
     Quiet Zone Fault, 215  
 Bcodes Optimized, 217  
 BUFFER OVERRUN message, 251  
 Buffer Size in K  
     Centronics (Parallel) submenu, 91  
     IEEE 1284 Parallel (Bidirectional) Submenu, 88  
     Serial submenu, 96  
 Busy On Strobe, Centronics (Parallel) submenu, 91  
 Busy, Centronics Parallel Interface Signals, 235  
 Bxx ERROR  
     NO DOWNLOADER FOUND, 251, 276  
 Byte Mode, IEEE 1284 Parallel Interface, 236  
 B12 ERROR PROGRAM MISSING\*  
     message, 250, 275  
 B13 ERROR NOT COMPATIBLE\*  
     message, 250, 275  
 B20 STATUS 00% DOWNLOAD MODE  
     message, 250, 275  
 B21 STATUS PRINTER RESET  
     message, 250, 275  
 B22 ERROR DECOMPRESS SIZE\*  
     message, 250, 275

---

B23 ERROR DECOMPRESS CKSUM\*

message, 250, 275

B30 STATUS INITIALIZING, 251, 275

B50 STATUS PANEL CODE BAD, 251, 275

B51 XX% LOADING, 251, 275

## C

Cancel a print job, 29

CANCEL key, 26

Cancel Key, ADVANCED USER Menu, 221

CARTRIDGE, 252

CARTRIDGE AT END POINT message, 252

CARTRIDGE INCOMPATIBLE message, 252

CARTRIDGE MISSING message, 252

CARTRIDGE NOT SEATED message, 253

Cartridge Ribbon System (CRS), 42

CARTRIDGE/REGION X MISMATCH

message, 253

CARTRIDGE/SHUTTLE MISMATCH

message, 253

CARTRIDGE/TIPSIZE MISMATCH message, 253

CATASTROPHIC ERROR message, 253, 276

Centronics Parallel Interface, 234

Centronics Parallel Interface Signals, 235

- Acknowledge, 235

- Busy, 235

- Data Lines 1 through 8, 235

- Data Strobe, 235

- Fault, 235

- Online, 235

- Paper Empty (PE), 235

- Paper Instruction (PI), 235

- Prime, 235

Centronics (Parallel) submenu, 90

- Auto Trickle, 91

- Buffer Size in K, 91

- Busy On Strobe, 91

- Data Bit 8, 90

- Data Polarity, 90

- Latch Data On, 91

- PI Ignored, 90

- Prime Signal, 91

- Resp. Polarity, 91

- TOF Action, 91

- Trickle Time, 92

Change Case, 3270 Params menu, 107

Changing parameter settings, 48

Changing parameters, example, 52

Changing Ribbon Cartridge, 44

Character Set, 122, 138

- ANSI Emulation menu, 159

- ASCII, 293

- Epson FX Emulation, 152

- Proprinter XL Emulation, 149

- Serial Matrix Emulation, 145

Character Sets, 127

Characteristics, environmental, 287

Cleaning

- exterior, 243

- interior, 244

Cleaning requirements, 243

CLEAR PAPER JAM message, 252

Clear to Send (CTS), RS-232, 233

CLEARING PROGRAM FROM FLASH message,  
252, 276

Clip Page, 202

CLOSE PLATEN message, 252

Code Page Subset, IPDS Emulation, 188

COIL HOT ERR 1 message, 252

COIL HOT ERR 2 message, 252

COIL TEMP FAIL message, 252

Compatbl. Mode, 169

Compatibility Mode, IEEE 1284 Parallel  
Interface, 236

Compatibility Op

- Auto Skip At End, 109

- CR at MPP+1, 108

- CR, EM, and NL (3287 only), 109

- FF After Job, 109

- FF Validity, 109

- Last Char = FF, 108

- NL At MPP+1, 108

- Null Suppression, 108

- Position Aft FF (4234 only), 108

Compatibility Op, 3270 Params menu, 108

---

Compliance, Energy Star, 288  
 Component locations, printer, 22  
 Compressed CPI, 168  
 Compressed Print, P-Series XQ Emulation, 142  
 CONFIG key, 26  
 Config Print, PCL-II Emulation, 194  
 Configuration
 

- Main Menu, 47
- overview, 47

 Configurations
 

- custom, 48
- default, 48
- saving, 57

 Configuration, Auto Save, 56  
 CONFIG. CONTROL Menu, 83  
 CONFIG. CONTROL menu
 

- Delete Config., 84
- Load Config., 83
- Name Configs, 84
- Power-Up Config., 84
- Print Config., 83
- Protect Configs., 84
- Reset Cfg Names, 84
- Save Config., 83

 Contact information, 14  
 Control Code 06, 136
 

- P-Series XQ Emulation, 141
- Serial Matrix Emulation, 144

 Control Control Code 08, 136  
 Control panel, 24  
 Control panel keys
 

- ADVANCE, 25
- CANCEL, 26
- CONFIG, 26
- ENTER, 27
- ONLINE, 25
- PREV or NEXT, 28
- PREV + NEXT, 28
- SELECT, 26
- TOF, 26
- UP or DOWN, 27

UP + DOWN, 27  
 VIEW key, 25  
 Conventions, manual, 12  
 CPI/LPI Select, 129
 

- ANSI Emulation menu, 156

 CR at MPP+1, 108  
 CR Bold Select, 125, 127  
 CR Edit, 164  
 CR, EM, and NL (3287 only), 109  
 CR, LG Emulation, 197  
 Currency Sign, 123  
 Custom configurations, 48  
 Customer Support Center, 14, 301  
 C128 Mode Comp, 180  
 C39 Compatbl., 168, 180

## D

Darker print, Integrated Print Management System, 43  
 Data Bit 8, 182
 

- Centronics (Parallel) submenu, 90

 Data Carrier Detect (DCD), RS-232, 233  
 Data Lines 1 through 8
 

- Centronics Parallel Interface Signals, 235

 Data Polarity
 

- Centronics (Parallel) submenu, 90

 Data Protocol, Serial submenu, 93  
 Data Set Ready (DSR), RS-232, 233  
 Data Strobe
 

- Centronics Parallel Interface Signals, 235

 Data Term Ready, Serial submenu, 95  
 Data Terminal Ready (DTR), RS-232, 233  
 DBCS ASCII Mode, 76  
 DBCS ASCII Style, 76  
 DBCS CPI, 75  
 Default Code Page, IPDS Emulation, 188  
 Default configurations, 48  
 Default Font, IPDS Emulation, 188  
 Define CR Code, 122, 125, 127, 136, 164
 

- ANSI Emulation menu, 158
- Epson FX Emulation, 151
- Proprinter XL Emulation, 148





---

ERROR PROGRAM NOT COMPATIBLE  
 message, 256, 278  
 ERROR PROGRAM NOT VALID  
 message, 256, 278  
 Error Report, 171  
 ERROR SECURITY KEY NOT DETECTED  
 message, 256, 278  
 ERROR WRONG CHECKSUM message, 256, 278  
 ERROR WRONG OEM message, 256, 278  
 ERROR WRONG PRINTER TYPE  
 message, 257, 278  
 ESC c Sequence, ANSI Emulation menu, 159  
 ESC d command, Serial Matrix Emulation, 145  
 ETHERNET ADDRESS Menu  
     Gateway address, 98  
     IP address, 98  
     IP Assignment, 98  
     MAC address, 98  
     Subnet mask, 98  
 Ethernet Address Menu, 97  
 ETHERNET DETECTED message, 257, 279  
 ETHERNET INITIALIZING message, 257, 279  
 Ethernet Interface, 239  
 ETHERNET PARAMETERS Menu  
     Ethernet speed, 100  
     IPDS Data Port, 99  
     Job Control, 100  
     Keep alive timer, 99  
     Offline Process, 100  
 ETHERNET PARAMETERSMmenu  
     ASCII data port, 99  
 Ethernet Params Menu, 99  
 Ethernet speed, Ethernet Parameters Menu, 100  
 ETX/ACK, ANSI Emulation menu, 160  
 EXCEPTION ERROR message, 257, 279  
 EXCESS RIBBON WEAR message, 257  
 EXHAUST FAN FLT message, 257  
 Expanded Font, 169, 178  
 Ext Execute Copy, 166  
 Exterior cleaning, 243  
 EXX Errors, Diagnostics, 249  
 E00 EXE @ ADDR0 message, 255, 277  
 E01A TYPE 0x40 message, 255, 277  
 E01B TYPE 0x60 message, 255, 277  
 E02 MACHINE CHK message, 255, 277  
 E03A DSI HASH L message, 255, 277  
 E03B DSI HASH S message, 255, 277  
 E03C DSI BAT PL message, 255, 277  
 E03D DSI BAT PS message, 255, 277  
 E03E DSI CXIWX message, 255, 277  
 E03F DSI CXOWX message, 255, 277  
 E03G DSI ECXIWX message, 255, 277  
 E03H DSI ECXOWX message, 255, 277  
 E04A ISI NO TRA message, 255, 277  
 E04B ISI DIRECT message, 255, 277  
 E04C ISI PROTEC message, 255, 277  
 E06 NOT ALIGNED message, 255, 277  
 E07 ILLEGAL INS message, 255, 277  
 E08 FLOATINGPNT message, 255, 277  
 E12 SYSTEM CALL message, 255, 277  
 E13 TRACE INT message, 255, 277  
 E16 ITRANS MISS message, 255, 277  
 E17 DLOAD MISS message, 255, 277  
 E18 DSTORE MISS message, 255, 277  
 E19 BREAKPOINT message, 255, 277  
 E20 SYS MANAGE message, 255, 277  
 E30 DEBUGGER message, 255, 277  
 E31A EVENT 0 BP message, 255, 277  
 E31B EVENT 1 BP message, 255, 277  
 E31C EVENT 2 BP message, 255, 277  
 E31D EVENT 3 BP message, 255, 277  
 E31E EVENT 4 BP message, 255, 277  
 E31F EVENT 5 BP message, 255, 277  
 E31G EVENT 6 BP message, 255, 277  
 E31H EVENT 7 BP message, 255, 277  
 E32A CND 0 BP message, 255, 277  
 E32B CND 1 BP message, 255, 277  
 E32C CND 2 BP message, 255, 277  
 E32D CND 3 BP message, 255, 277  
 E32E CND 4 BP message, 255, 277  
 E32F CND 5 BP message, 255, 277  
 E32G CND 6 BP message, 255, 277  
 E32H CND 7 BP message, 255, 277  
 E33 WRITE BP message, 255, 277

---

E34 TRACE CMPLT message, 255, 277  
E99 UNKNOWN INT message, 255, 277

## **F**

Face CPI Delay, PCL-II Emulation, 192

Fault messages

ASCII, 249

BAD NVM CALL A, 251, 276

BAD NVM CALL 1, 251, 276

BAD NVM CALL 2, 251, 276

BAD NVM CALL 3, 251, 276

BAD NVM CALL 4, 251, 276

BUFFER OVERRUN, 251

Bxx ERROR

NO DOWNLOADER FOUND, 251, 276

B12 ERROR PROGRAM MISSING\*, 250, 275

B13 ERROR NOT COMPATIBLE\*, 250, 275

B20 STATUS 00% DOWNLOAD

MODE, 250, 275

B21 STATUS PRINTER RESET, 250, 275

B22 ERROR DECOMPRESS SIZE\*, 250, 275

B23 ERROR DECOMPRESS

CKSUM\*, 250, 275

B30 STATUS INITIALZING, 251, 275

B50 STATUS PANEL CODE BAD, 251, 275

B51 XX% LOADING, 251, 275

CARTRIDGE, 252

CARTRIDGE AT END POINT, 252

CARTRIDGE INCOMPATIBLE, 252

CARTRIDGE MISSING, 252

CARTRIDGE NOT SEATED, 253

CARTRIDGE/REGION X MISMATCH, 253

CARTRIDGE/SHUTTLE MISMATCH, 253

CARTRIDGE/TIPSIZE MISMATCH, 253

CATASTROPHIC ERROR, 253, 276

CLEAR PAPER JAM, 252

CLEARING PROGRAM FROM

FLASH, 252, 276

CLOSE PLATEN, 252

COIL HOT ERR 1, 252

COIL HOT ERR 2, 252

COIL TEMP FAIL, 252

DIAGNOSTIC PASSED, 253, 276

DO NOT POWER OFF, 253, 276

DP FIFO Busy\*, 254

D50 STATUS UPGRADING PANEL, 253, 276

D51 STATUS PROGRAMMING DONE, 253

D51 STATUS%XX Programming, 276

E-Net Test Unavailable, 255, 278

ERROR DC PROGRAM NOT VALID, 256, 278

ERROR LOCKED

SN=nnnnnnnnnnnnnnnnnnnnnnnnnnnn, 256,  
278

ERROR NOR FLASHED WAS NOT

CLEARED, 256, 278

ERROR NVRAM FAILURE, 256, 278

ERROR OCCURRED FLUSHING

QUEUES\*, 256

ERROR PRINTER TYPE, 257, 278

ERROR PROGRAM NOT

COMPATIBLE, 256, 278

ERROR PROGRAM NOT VALID, 256, 278

ERROR SECURITY KEY NOT

DETECTED, 256, 278

ERROR WRONG CHECKSUM, 256, 278

ERROR WRONG OEM, 256, 278

ETHERNET DETECTED, 257, 279

ETHERNET INITIALIZING, 257, 279

EXCEPTION ERROR, 257, 279

EXCESS RIBBON WEAR, 257

EXHAUST FAN FLT, 257

E00 EXE @ ADDR0, 255, 277

E01A TYPE 0x40, 255, 277

E01B TYPE 0x60, 255, 277

E02 MACHINE CHK, 255, 277

E03A DSI HASH L, 255, 277

E03B DSI HASH S, 255, 277

E03C DSI BAT PL, 255, 277

E03D DSI BAT PS, 255, 277

E03E DSI CXIWX, 255, 277

E03F DSI CXOWX, 255, 277

E03G DSI ECXIWX, 255, 277

E03H DSI ECXOWX, 255, 277

E04A ISI NO TRA, 255, 277

E04B ISI DIRECT, 255, 277

E04C ISI PROTEC, 255, 277  
 E06 NOT ALIGNED, 255, 277  
 E07 ILLEGAL INS, 255, 277  
 E08 FLOATINGPNT, 255, 277  
 E12 SYSTEM CALL, 255, 277  
 E13 TRACE INT, 255, 277  
 E16 ITRANS MISS, 255, 277  
 E17 DLOAD MISS, 255, 277  
 E18 DSTORE MISS, 255, 277  
 E19 BREAKPOINT, 255, 277  
 E20 SYS MANAGE, 255, 277  
 E30 DEBUGGER, 255, 277  
 E31A EVENT 0 BP, 255, 277  
 E31B EVENT 1 BP, 255, 277  
 E31C EVENT 2 BP, 255, 277  
 E31D EVENT 3 BP, 255, 277  
 E31E EVENT 4 BP, 255, 277  
 E31F EVENT 5 BP, 255, 277  
 E31G EVENT 6 BP, 255, 277  
 E31H EVENT 7 BP, 255, 277  
 E32A CND 0 BP, 255, 277  
 E32B CND 1 BP, 255, 277  
 E32C CND 2 BP, 255, 277  
 E32D CND 3 BP, 255, 277  
 E32E CND 4 BP, 255, 277  
 E32F CND 5 BP, 255, 277  
 E32G CND 6 BP, 255, 277  
 E32H CND 7 BP, 255, 277  
 E33 WRITE BP, 255, 277  
 E34 TRACE CMPLT, 255, 277  
 E99 UNKNOWN INT, 255, 277  
 FIRMWARE ERROR, 257  
 FLASH CHECK RETURN, 257, 279  
 FLASH WAS NOT CLEARED, 258, 279  
 FLASH WRITE ERROR # 2, 258, 279  
 FM HEADER ERROR, 258  
 FRAMING ERROR, 258  
 GENERATING XX% NAND FLASH  
     TABLE, 258, 279  
 HAMMER COIL BAD, ###, 259  
 HAMMER DRIVER CIRCUIT BAD\*, 259  
 HAMMERBANK NOT INSTALLED\*, 259

HMR BANK FAN FLT, 259  
 H-Series, 267  
 H00: PCI SLOT ?, 258, 279  
 H01: PCI J12, 258, 279  
 ILL EXT BUS ACC \*, 259  
 ILL NVM VALUE 5, 259, 280  
 ILL NVM VALUE 6, 259, 280  
 ILL NVM VALUE 7, 259, 280  
 ILLGL OPR ACCSS \*, 259  
 INITIALIZING..., 259, 280  
 INTAKE FAN CHECK, 259, 280  
 INTERRUPT UNUSED VECTOR 00, 260, 280  
 LO DRV. SHORT \*, 260  
 LOAD PAPER, 260  
 LOADING PROGRAM FROM  
     PORT XX%, 260, 280  
 LOADING PROGRAM INTO FLASH, 260, 281  
 NEW SPX DETECTED, 260, 281  
 NON VOLATILE MEMORY FAILED, 260, 281  
 ONLINE, 260, 281  
 PANEL BAD CHECKSUM, 260, 281  
 PAP BAD TABLE \*, 260  
 PAP FIFO OVERFL \*, 261  
 PAP FIFO UNDRFL \*, 261  
 PAP ILLGL ST \*, 261  
 PAP INVLD CMD \*, 261  
 PAP INVLD PARM \*, 261  
 PAPER REQUESTED, 261  
 PARAMETER ERROR\*, 281  
 PARITY ERROR, 261  
 PLAT DRVR CIR, 281  
 PLAT INV CMD \*, 261  
 PLAT INV PARM \*, 261  
 PLAT INV STATE \*, 261  
 PLEASE WAIT...RESET IN  
     PROGRESS, 261, 281  
 POWERSUPPLY HOT \*, 262  
 PRINTER HOT \*, 262  
 PRINTER UNDER REMOTE  
     CONTROL, 262, 281  
 PROTECTED INSTR \*, 262  
 PS/PDF ERROR JOB ABORTED, 262

---

PWRSUPP VOLT \*, 262  
REMOVE USED SPX, 262, 281  
RESTORING BOOT CODE, 262, 281  
RIB INVLD CMD\*, 262  
RIBBON STALL, 262  
RIBBON UNDER 2%, 263  
SCS COMMAND ERROR, 281  
SD CARD ERROR, 263, 282  
SD FILE EXISTS, 263  
SD FILESYS FULL Delete Files, 263  
SD FILESYS FULL File Too Big, 263  
SD FILESYS WRITE, 263  
SD INSERTED, 263  
SD NOT FOUND, 263  
SD READING, 263  
SD REMOVED, 263  
SD WRITE FAIL WRITE PROTECTED, 264  
SD WRITING, 264  
SDSC CARD NOT SUPPORTED, 264, 282  
SECURITY KEY NOT DETECTED, 264, 282  
SECURITY VIOLATION, 264, 282  
SF ERROR, 264, 282  
SHUTL INV CMD \*, 264  
SHUTL INV PARM \*, 264  
SHUTL OVR SPEED\*, 264  
SHUTTLE JAM, 264  
SHUTTLE STALL, 265, 282  
SHUTTLE TYPE NOT SUPPORTED\*, 265  
SOFTWARE ERROR\* CYCLE POWER, 265  
SPX FOUND, ERROR KEY NOT  
    DETECTED, 265, 282  
SPX NOT NEEDED OPTIONS  
    ENABLED, 265, 282  
SSTACKER JAM, 265  
STACKER FAULT, 265  
STACKER FULL, 265  
SYS R/T ERROR, 282  
TCB CORRUPTED\*, 265  
TCP PORT BUSY, 266, 283  
UP DRV. SHORT\*, 266  
WELD NOT DETECT, 266  
WELD SNSR ERROR, 266  
WELD SNSR MISSING, 266  
XXXX CHECKING PATTERN, 266  
XXXX MEMORY FAILURE, 266  
XXXX WRITING PATTERN, 266  
x/y BARCODES / Not Found, 251  
000 SHUTTLE TYPE NOT SUPPORTED\*, 268  
104 POWERSUPPLY HOT\*, 268  
105 PRINTER HOT\*, 268  
12 VOLT FAILED\*, 250  
401 BUFFER OVERRUN, 268  
402 CLEAR PAPER JAM, 268  
403 CLOSE PLATEN, 268  
409 FRAMING ERROR, 268  
410 LOAD PAPER, 268  
411 PARITY ERROR, 268  
414 RIBBON STALL, 269  
415 SHUTTLE JAM, 269  
416 STACKER FULL, 269  
417 STACKER JAM, 269  
418 RBN INK LOW, 269  
419 RBN INK OUT\*, 269  
420 EXC RBN WEAR, 269  
423 OLD RIBBON, 269  
425 UNKNOWN RBN2, 269  
427 CRTG MISSING, 270  
428 CRTG COMM ER, 270  
432 CRT NOT SET, 270  
435 NO WELD, 270  
437 REG MISSING, 270  
438 TIP MISMATCH, 270  
439 SHTL MISMATCH, 270  
445 SD INSERTED, 270  
446 SD REMOVED, 271  
447 SD FL EXIST, 271  
448 SD WRT. FAIL WRITE PROTECTED, 271  
449 SD FILE WRITE, 271  
450 SD FILE FULL File Too Big, 271  
451 SD NOT FOUND, 271  
452 SD FILE FULL Delete Files, 271  
453 SD READING, 271  
454 SD WRITING, 271  
607 CTL VOLT FAIL \*, 271

608 DRIVER CIRCUIT BAD, 271  
 609 EXHAUST FAN CHECK, 272  
 613 HAM. COIL BAD, 272  
 614 HAMMER BANK\* NOT INSTALLED, 272  
 615 HAMMER FAN CHECK, 272  
 617 LOWER DRIVER SHORT\*, 272  
 619 PAPER FEED DRIVER CIRCUIT\*, 272  
 620 POWER VOLT CHECK\*, 272  
 622 SHUTTLE DRIVER CIRCUIT\*, 272  
 623 STACKER FAULT, 273  
 624 UPPER DRIVER SHORT\*, 273  
 702 FIRMWARE ERROR, 273  
 703 ILLEGAL EXTERNAL BUS ACC \*, 273  
 704 ILLEGAL INSTRUCTION ACC\*, 273  
 705 ILLEGAL OPERAND ACCESS \*, 273  
 706 PAP BAD TABLE\*, 273  
 708 PAPER FIFO OVERFLOW\*, 273  
 709 PAPER FIFO UNDERFLOW\*, 273  
 710 PAP ILLGL ST\*, 273  
 712 PAP INVLD CMD\*, 273  
 713 PAP INVLD PARM\*, 273  
 717 PLAT INV CMD\*, 274  
 718 PLAT INV PARM\*, 274  
 719 PLAT INV STATE\*, 274  
 720 PROTECTED INSTRUCTION\*, 274  
 721 RIB INVLD CMD\*, 274  
 723 SHUTL INV CMD\*, 274  
 724 SHUTL INV PARM\*, 274  
 725 SHUTL OVER SPEED\*, 274  
 727 SOFTWARE ERROR\*, 274  
 730 TCB CORRUPTED\*, 274  
 733 DP FIFO Busy\*, 274  
 Fault, Centronics Parallel Interface Signals, 235  
 Feature File, DIAGNOSTICS, 228  
 Features, printer, 9  
 FF After Job, 109  
 FF Valid at TOF, Proprinter XL Emulation, 148  
 FF Validity, 109  
 FF, LG Emulation, 198  
 FIRMWARE ERROR message, 257  
 FLASH CHECK RETURN message, 257, 279  
 FLASH WAS NOT CLEARED message, 258, 279

FLASH WRITE ERROR # 2 message, 258, 279  
 FM HEADER ERROR message, 258  
 Font Attributes, 130  
     ANSI Emulation menu, 156  
 Font Set, 182  
 Font Size, IPDS Emulation, 186  
 Font, LG Emulation, 196  
 Form Length, 77, 78  
 Form Width, 77, 78  
 Format Control  
     3270 Params menu, 110  
     5250 Params menu, 115  
 Forms Handling, 165  
 FRAMING ERROR message, 258  
 Framing Errors, Serial submenu, 97

## G

Gateway address  
     Ethernet Address Menu, 98  
 GENERATING XX% NAND FLASH TABLE  
 message, 258, 279  
 Graphic CharSize, IPDS Emulation, 188  
 Graphic Chek Cod, 5250 Params menu, 114  
 Graphic Chek Err, 5250 Params menu, 114  
 Graphics Density, PCL-II Emulation, 192  
 Graphics enhancement, 11  
 Graphics Options, 176  
     Absorb After ^PN, 179  
     Absorb After ^PY, 177  
     AI 00 Spaces, 179  
     Append Rotated, 176  
     Auto FF at ^PN, 180  
     C128 Mode Comp, 180  
     C39 Compatbl., 180  
     Expanded Font, 178  
     Ignore Dots, 176  
     Ignore Spaces, 177  
     Ignore ^Lxx Cmd., 180  
     IGP110 Compatbl., 180  
     I25 Selection, 178  
     LP+ Font, 178  
     Midline PY (includes ^PN), 178  
     MSI Check Digit, 178

---

- PDF Size Comp., 180
- Print Quality, 178
- Rot. Char Size, 177
- Slash 0, 176
- True Vert 1/10, 177
- Truncate Alpha, 177
- UPC Descenders, 177
- Width Limit, 179

- Graphics Print, IPDS Emulation, 186
- Graphics Quality, IPDS Emulation, 187
- Graphics Scaling, IPDS Emulation, 188
- Graphics Spd-Up, 76
- Gray Adjust, 203

## H

- HAMMER COIL BAD, ### Message, 259
- HAMMER DRIVER CIRCUIT BAD\* message, 259
- HAMMERBANK NOT INSTALLED\* message, 259
- HD Ribbon Cartridge Specifications, 285
- Hex Dump Mode, ADVANCED USER Menu, 217
- Hex Dump, printing, 247
- Hexdump Mode, IPDS Emulation, 189
- HMR BANK FAN FLT Message, 259
- Horiz Forms, 79
- Horiz Forms, LG Emulation, 197
- Hor. Quiet Zone, 214
- Host Command, 129
- Host Form Length, 168
- HOST INTERFACE Menu, 85
  - Auto Switching, 86
  - Centronics (Parallel), 90
  - IEEE 1284 Parallel (Bidirectional), 88
  - Serial, 92
- Host Override
  - 3270 Params menu, 110
  - 5250 Params menu, 114
- Host PI, 182
- HS Print (High Speed Print), P-Series XQ Emulation, 142
- H-Series Fault Messages, 267

- H-Series Hangul
  - KS Emulation, 125
  - KSSM Emulation, 127
- H-Series Hanzi Big5
  - LQ-1600K, 121
- H-Series Hanzi GB
  - LQ-1600K, 121
- H-Series Kanji
  - LQ-1600K, 121
- H-Series Ribbon Cartridge Specifications, 285
- H00: PCI SLOT ? message, 258, 279
- H01: PCI J12 message, 258, 279

## I

- I 2/5 Selection, 167
- Idle Response, Serial submenu, 96
- IEEE 1284 Parallel Interface, 236
  - Byte Mode, 236
  - Compatibility Mode, 236
  - Nibble Mode, 236
  - Signals, 237
- IEEE 1284 Parallel (Bidirectional) Submenu, 88
  - Auto Trickle, 89
  - Buffer Size in K, 88
  - Offline Process, 89
  - Prime Signal, 88
  - TOF Action, 88
  - Trickle Time, 89
- Ignore Char, 169
- Ignore Chars, 181
- Ignore CH#1, 182
- Ignore CH#2, 182
- Ignore Dots, 176
- Ignore Spaces, 177
- Ignore ^Lxx Cmd., 180
- Ignore/DB8 Setup, 181
  - Data Bit 8, 182
- Ignore Chars, 181
- Ignore CH#1, 182
- Ignore CH#2, 182
- IGP/PGL Emulation, 161
  - configuring with the control panel, 162

---

IGP/PGL submenu, 163

- Auto Uppercase, 165
- Autowrap, 164
- Barcode Options, 166
- Compatbl. Mode, 169
- Compressed CPI, 168
- CR Edit, 164
- Define CR (Carriage Return) Code, 164
- Define LF (Line Feed) Code, 164
- Error Report, 171
- Expanded Font, 169
- Ext Execute Copy, 166
- Forms Handling, 165
- Host Form Length, 168
- Ignore Char, 169
- PGL SFCC, 164
- PI Slew Range, 164
- Power On IGP/PGL, 166
- Power on S-Mode, 170
- Print Quality, 170
- Printer PI Line, 170
- Scalable Size, 169
- Select Font, 165, 171
- Select LPI, 165
- Skip Cmd Prefix, 165
- Slash 0, 165
- True Form Slew, 170
- Trunc Dyn Data, 171
- Var Form Adjust, 168
- Var Form Type, 168

IGP/PGL, Font Set menu, 172

IGP/VGL Emulation, 173

- configuring with the control panel, 174

IGP/VGL Font Set Menu, 184

IGP/VGL submenu, 174

- Error Handling, 181
- Font Set, 182
- Graphics Options, 176
- Ignore/DB8 Setup, 181
- LPI, 176
- PI Control, 182
- Prt to Emulate, 183
- SFCC & Pwrap, 175

IGP110 Compatbl., 180

ILL EXT BUS ACC \* message, 259

ILL NVM Errors, Diagnostics, 249

ILL NVM VALUE 5 message, 259, 280

ILL NVM VALUE 6 message, 259, 280

ILL NVM VALUE 7 message, 259, 280

ILLGL OPR ACCSS \* message, 259

INITIALIZING... message, 259, 280

INTAKE FAN CHECK message, 259, 280

Integrated Print Management System, 42

- Darker Print, 43
- Lighter Print, 43

Interfaces

- printer, 231
- specifications, 290

Interior cleaning, 244

INTERRUPT UNUSED VECTOR 00

message, 260, 280

Intervention Req, 3270 Params menu, 107

IP address

- Ethernet Address Menu, 98

IP Assignment

- Ethernet Address Menu, 98

IPDS Data Port, Ethernet Parameters Menu, 99

IPDS Emulation, 185

- Barcode Quality, 187
- Barcode Size, 187
- Barcode Speed, 187
- Code Page Subset, 188
- Default Code Page, 188
- Default Font, 188
- Early Print Comp (Complete), 187
- Font Size, 186
- Graphic CharSize, 188
- Graphics Quality, 187
- Graphics Scaling, 188
- Hexdump Mode, 189
- I2/5 Checksum, 188
- Print IPDS Fonts, 189



---

Print Quality, 186  
VPA Check, 188  
I2/5 Checksum, IPDS Emulation, 188  
I-2/5 Guard Bars, LG Emulation, 198  
I25 Selection, 178

## **J**

Job Control, Ethernet Parameters Menu, 100  
Job Sel/Typeface, ADVANCED USER Menu, 222

## **K**

Keep alive timer, Ethernet Parameters Menu, 99  
KS Emulation, 125  
    Alt. Set 80-9F, 126  
    Auto LF, 126  
    CR Bold Select, 125  
    Define CR Code, 125  
    Define LF Code, 126  
    Emulation Extend, 126  
    Printer Select, 126  
KSSM Emulation, 127  
    Alt. Set 80-9F, 128  
    Auto LF, 127  
    Character Sets, 127  
    CR Bold Select, 127  
    Define CR Code, 127  
    Define LF Code, 128  
    Printer Select, 128  
    20 CPI Condensed, 128

## **L**

Label specifications, 286  
Last Char = FF, 108  
Latch Data On  
    Centronics (Parallel) submenu, 91  
LG Emulation  
    Autowrap, 197  
    CR, 197  
    FF, 198  
    Font, 196  
    Horiz Forms, 197  
    I-2/5 Guard Bars, 198  
    LP, 197

Plot Mode Opt, 198  
Print Mode Opt, 198  
Unsolicited Rpt, 198  
Vert Forms, 196  
Lighter print, Integrated Print Management System, 43  
Line Terminator, PCL-II Emulation, 193  
LinePrinter Plus Emulation submenu, 116  
    Barcode Height, 135  
    Barcode x-offset, 135  
    CPI/LPI Select, 129  
    Error Handling, 135  
    Font Attributes, 130  
    Host Command, 129  
    H-Series Hangul, 124  
    H-Series Hanzi Big5, 118  
    H-Series Hanzi GB, 118  
    H-Series Kanji, 120  
    Page Format, 134  
    Print Char. Set, 135  
    Printer Protocol, 129  
    Reset Cmd CFG Ld, 135  
    Set Substitution, 135  
LO DRV. SHORT \* message, 260  
Load Config., 81, 83  
LOAD PAPER message, 260  
LOADING PROGRAM FROM PORT XX% message, 260, 280  
LOADING PROGRAM INTO FLASH message, 260, 281  
Loading Used Ribbon, 43  
LPI, 176  
LPI Adjust, 79  
LPI Adjust, PCL-II Emulation, 193  
LP, LG Emulation, 197  
LP+ Font, 178  
LQ-1600K  
    Alt. Set 80-9F, 123  
    AR3240, 123  
    Auto LF, 122  
    Character Set, 122  
    Currency Sign, 123

---

Define CR Code, 122  
Define LF Code, 122  
H-Series Hanzi Big5, 121  
H-Series Hanzi GB, 121  
H-Series Kanji, 121  
Printer Select, 122  
20 CPI Condensed, 122

## **M**

### MAC address

Ethernet Address Menu, 98

Main File System, ADVANCED USER Menu, 219

### Main Menu

OpenPrint P8000 HD Postscript/PDF

Firmware, 73

OpenPrint P8000 Standard Postscript PDF, 72

P8000 ANSI Firmware, 71

P8000 LG Firmware, 70

P8000 PCL-II Firmware, 69

P8000 STD Firmware, 67

P8000 TN Firmware, 68

Maintenance, 12

### Manual

conventions, 12

related documents, 13

special information, 12

warnings, 12

Margins, 78

Max Line Width, 79

Max Line Width, PCL-II Emulation, 192

Max PI 16, 183

### Max. Print Width

3270 Params menu, 110

5250 Params menu, 115

### Menu

ADVANCED USER, 207

CONFIG. CONTROL, 83

DIAGNOSTICS, 225

EMULATION, 103

IGP/PGL Font Set, 172

navigating, 49

NETWORK SETUP, 97

OpenPrint SURE SCAN, 209

PRINTER CONTROL, 204

Printer Mgmt, 229

Mgmt Port Number, PRINTER MGMT Menu, 230

Mgmt Protocol, PRINTER MGMT Menu, 229

Midline PY (includes ^PN), 178

Move to TOF, 203

MSI Check Digit, 178

## **N**

Name Configs, 84

Navigating the menus, 49

NETWORK SETUP Menu, 97

Ethernet Address, 97

Ethernet Params, 99

NEW SPX DETECTED message, 260, 281

Nibble Mode, IEEE 1284 Parallel Interface, 236

NL At MPP+1, 108

noise level, acoustic, 288

NON VOLATILE MEMORY FAILED

message, 260, 281

Null Suppression, 108

## **O**

### Offline Process

IEEE 1284 Parallel (Bidirectional) Submenu, 89

Offline Process, Ethernet Parameters Menu, 100

Offline Process, Serial submenu, 97

Offpage Errors, 181

One Char Enquiry, Serial submenu, 96

### Online

Centronics Parallel Interface Signals, 235

ONLINE key, 25

ONLINE message, 260, 281

Open Platen @ BOF (Bottom of Form)

PRINTER CONTROL, 205

OpenPrint P8000 HD Postscript/PDF Firmware,  
Main Menu, 73

OpenPrint P8000 Standard Postscript PDF, Main  
Menu, 72

---

OpenPrint SURE SCAN menu, 209

Alignment, 210

Barcodes on Page, 217

Bcodes Optimized, 217

Hor. Quiet Zone, 214

Optimize Barcode, 209

Update PDF, 216

Ver. Erase Zone, 215

Operating modes, 23

Operational procedures

cancel a print job, 29

reload paper, 30

unload paper, 39

Optimize Barcode, 209

Optimized Ratio, 167

Optimizing print quality, 62

Optimizing print speed, 63

Output Darkness, 42

Overstrike, 137

Serial Matrix Emulation, 144

Overview, Main Menu, 47

Overview, printer models, 9

## **P**

Page Format, 134

ANSI Emulation menu, 157

Page Length Rep, 79

Page Length Rep, PCL-II Emulation, 192

Page L./Inches, PCL-II Emulation, 193

Page L./Lines, PCL-II Emulation, 193

PANEL BAD CHECKSUM message, 260, 281

Panel Display, PRINTER CONTROL, 206

PAP BAD TABLE \* message, 260

PAP FIFO OVERFL \* message, 261

PAP FIFO UNDRFL \* message, 261

PAP ILLGL ST \* message, 261

PAP INVLD CMD \* message, 261

PAP INVLD PARM \* message, 261

Paper

reload, 30

stacker, power, 295

unload, 39

Paper Empty (PE)

Centronics Parallel Interface Signals, 235

Paper Instruction (PI)

Centronics Parallel Interface Signals, 235

Paper Out Dots, DIAGNOSTICS, 227

PAPER REQUESTED message, 261

Paper Size, 80, 201

Paper Size Fault, 202

Paper specifications, 286

Parallel Interface

Centronics, 234

PARAMETER ERROR\* message, 281

Parameter settings

changing, 48

saving, 48

Parameters, changing, example, 52

PARITY ERROR message, 261

Parity, Serial submenu, 95

PCL-II Emulation, 190

Config Print, 194

Display Functions, 193

Face CPI Delay, 192

Graphics Density, 192

Line Terminator, 193

LPI Adjust, 193

Max Line Width, 192

Page Length Rep, 192

Page L./Inches, 193

Page L./Lines, 193

Perforation Skip, 192

Primary Char. Set, 192

PTX Linefeed, 193

Reset Cmd CFG Ld, 194

Second Char. Set, 192

Symbol Set Print, 194

PDF Size Comp., 180

Perforation Skip, PCL-II Emulation, 192

PGL SFCC, 77, 164

Phase Value, DIAGNOSTICS, 227

---

PI Control, 182  
     Host PI, 182  
     Max PI 16, 183  
     Printer PI, 182  
 PI Ignored  
     Centronics (Parallel) submenu, 90  
 PI Slew Range, 164  
 PLAT DRVR CIR message, 281  
 PLAT INV CMD \* message, 261  
 PLAT INV PARM \* message, 261  
 PLAT INV STATE \* message, 261  
 PLEASE WAIT...RESET IN PROGRESS  
 message, 261, 281  
 Plot Mode Opt, LG Emulation, 198  
 PMD (Paper Motion Detection) Fault, ADVANCED  
 USER, 218  
 PNE Port Number, PRINTER MGMT Menu, 230  
 PNE Port Timeout, PRINTER MGMT Menu, 230  
 PNE Port, PRINTER MGMT Menu, 229  
 Poll Character, Serial submenu, 96  
 Poll Response, Serial submenu, 96  
 Port Type, Auto Switching submenu, 86  
 Position Aft FF (4234 only), 108  
 Postscript/PDF submenu  
     Clip Page, 202  
     Gray Adjust, 203  
     Move to TOF, 203  
     Paper Size, 201  
     Paper Size Fault, 202  
     Resolution, 200  
 Pos. on BC/OvrSz, ANSI Emulation menu, 160  
 Power Consumption  
     ASCII, 289  
     H-Series, 290  
 Power On IGP/PGL, 166  
 Power requirements, 17  
 Power Saver Time, ADVANCED USER, 221  
 Power Stacker, ADVANCED USER Menu, 218  
 POWER SUPPLY HOT \* message, 262  
 Power Up ^ F, 176  
 Power Up ^ X, 176  
 Power Up ^PY, 176  
 Powering on the printer, 23  
 Power-on S-Mode, 170  
 Power-Up Config, 82  
 Power-Up Config., 84  
 Power-Up State, ADVANCED USER Menu, 217  
 PREV or NEXT key, 28  
 PREV + NEXT key, 28  
 Primary Char. Set, PCL-II Emulation, 192  
 Prime Signal  
     Centronics (Parallel) submenu, 91  
     IEEE 1284 Parallel (Bidirectional) Submenu, 88  
 Prime, Centronics Parallel Interface Signals, 235  
 Print Char. Set, 135  
 Print Config., 83  
 Print Energy, ADVANCED USER Menu, 224  
 Print Hist. Log, ADVANCED USER Menu, 222  
 Print IPDS Fonts, IPDS Emulation, 189  
 Print job, cancel, 29  
 Print Mode Opt, LG Emulation, 198  
 Print Quality, 170, 178  
     optimizing, 62  
 Print speed, optimizing, 63  
 Print Statistics, DIAGNOSTICS, 227  
 Printer  
     component locations, 22  
     control panel, 24  
     dimensions, 18, 287  
     exterior cleaning, 243  
     features, 9  
     interior cleaning, 244  
     maintenance, 12  
     models, 9  
     operating modes, 23  
     power paper stacker, 295  
     powering on, 23  
     site requirements, 17  
     weight, 287  
 PRINTER CONTROL Menu, 204  
     Accented Char, 206  
     Bar Code Quality, 205  
     Display Language, 206  
     Open Platen @ BOF (Bottom of Form), 205

---

- Panel Display, 206
- Ribbon End Point, 205
- Tear Bar Dist. (Distance), 205
- Unidirectional, 206
- View Function, 205
- ZTP SETTINGS, 205
- PRINTER HOT \* message, 262
- Printer interfaces, 231
- PRINTER MGMT Menu
  - Mgmt Port Number, 230
  - Mgmt Protocol, 229
  - PNE Port, 229
  - PNE Port Number, 230
  - PNE Port Timeout, 230
  - Status Port Numb, 230
- Printer Mgmt Menu, 229
- Printer Mgmt, DIAGNOSTICS, 228
- Printer PI, 182
- Printer PI Line, 170
- Printer Protocol, 129
- Printer Select, 122, 126, 128
  - ANSI Emulation menu, 159
  - Epson FX Emulation, 152
  - Serial Matrix Emulation, 145
- Printer Tests, DIAGNOSTICS, 226
- PRINTER UNDER REMOTE CONTROL
  - message, 262, 281
- Printing speed, 291
- Printing, Hex Dump, 247
- PrintNet Enterprise, consumable monitoring, 11
- Private Mode, ANSI Emulation menu, 159
- Proprinter XL Character Set menu, 150
- Proprinter XL Emulation, 148
  - Alt. Char Set, 149
  - Auto LF, 148
  - Character Set, 149
  - Define CR Code, 148
  - Define LF Code, 148
  - FF Valid at TOF, 148
  - 20 CPI Condensed, 149
- Protect Configs., 84
- PROTECTED INSTR \* message, 262
- Prt Partial Line
  - 3270 Params menu, 106
  - 5250 Params menu, 113
- Prt to Emulate, 183
- P-Series Character Set menu, 139
- PSeries Dbl High, 138
- P-Series Emulation, 136
  - Alt. Set 80-9F, 138
  - Auto LF, 137
  - Character Set, 138
  - Control Code 06, 136
  - Control Code 08, 136
  - Define CR Code, 136
  - Define LF Code, 137
  - FF Valid at TOF, 138
  - Overstrike, 137
  - PSeries Dbl High, 138
  - P-Series SFCC, 137
  - SFCC d Command, 138
  - VFU Select, 138
- P-Series SFCC, 78, 137
- P-Series XQ Emulation, 141
  - Auto LF, 141
  - Compressed Print, 142
  - Control Code 06, 141
  - Define CR Code, 141
  - Define LF Code, 142
  - Elong/Alt. Font, 142
  - HS Print (High Speed Print), 142
  - Slew Relative, 143
  - Upr. Case Select, 143
  - VFU Select, 142
- PS/PDF ERROR JOB ABORTED message, 262
- PTX Linefeed, PCL-II Emulation, 193
- PTX Transparent
  - 3270 Params menu, 106
  - 5250 Params menu, 113
- PTX \_SETUP Option, ADVANCED USER
  - Menu, 217
- PUM Default, ANSI Emulation menu, 160
- Pwr Save Control, ADVANCED USER, 221
- PWRSUPP VOLT \* message, 262

---

P8000 ANSI Firmware, Main Menu, 71  
P8000 LG Firmware, Main Menu, 70  
P8000 PCL-II Firmware, Main Menu, 69  
P8000 STD Firmware, Main Menu, 67  
P8000 TN Firmware, Main Menu, 68

## Q

### QUICK SETUP menu

- Active Emulation, 76
- Active Host, 75
- Active IGP Emulation, 76
- Active Protocol, 77
- DBCS ASCII Mode, 76
- DBCS ASCII Style, 76
- DBCS CPI, 75
- Form Length, 77, 78
- Form Width, 77, 78
- Graphics Spd-Up, 76
- Horiz Forms, 79
- Load Config., 81
- LPI Adjust, 79
- Margins, 78
- Max Line Width, 79
- Page Length Rep, 79
- Paper Size, 80
- PGL SFCC, 77
- Power-Up Config, 82
- P-Series SFCC, 78
- Resolution, 80
- Ribbon End Point, 81
- Save Config, 82
- Select CPI, 77
- Select LPI, 77
- Typeface, 76
- Vert Forms, 79
- ZTP Data Time, 75
- ZTP TearDistance, 75
- ZTP Wait Time, 75

Quiet Zone Fault, 215

## R

- RBN End Action, ADVANCED USER Menu, 223
- RBN Low Action, ADVANCED USER Menu, 223
- RBN Low Warn @, ADVANCED USER Menu, 223
- Rcv. Status Port, ADVANCED USER Menu, 221
- Receive Data (RD), RS-232, 233
- Received CR, ANSI Emulation menu, 159
- Received DEL, ANSI Emulation menu, 159
- Reload paper, 30
- REMOVE USED SPX message, 262, 281
- Report Status, Auto Switching submenu, 87
- Request to Send
  - RS-232, 233
  - Serial submenu, 95
- Requirements
  - power, 17
  - printer site, 17
- Reset Cfg Names, 84
- Reset Cmd CFG Ld, 135
  - ANSI Emulation menu, 159
- Reset Cmd CFG Ld, PCL-II Emulation, 194
- Resolution, 80, 200
- Resp. Polarity
  - Centronics (Parallel) submenu, 91
- RESTORING BOOT CODE message, 262, 281
- Ret. Status Port, ADVANCED USER Menu, 222
- RIB INVLD CMD\* message, 262
- Ribbon Cartridge Specifications
  - ASCII, 285
  - HD, 285
  - H-Series, 285
- Ribbon Cartridge, changing, 44
- Ribbon End Point, 81
- Ribbon End Point, PRINTER CONTROL, 205
- RIBBON STALL message, 262
- RIBBON UNDER 2% message, 263
- Rot. Char Size, 177

---

## RS-232

- Clear to Send (CTS), 233
- Data Carrier Detect (DCD), 233
- Data Set Ready (DSR), 233
- Data Terminal Ready (DTR), 233
- Receive Data (RD), 233
- Request to Send (RTS), 233
- Transmit Data (TD), 233

RS-232 Serial Interface, 232

## S

Save Config, 82, 83

Save, Auto, 56

Saving new configurations, 57

Saving parameter settings, 48

Scalable Size, 169

SCS COMMAND ERROR message, 281

SD CARD ERROR message, 263, 282

SD FILE EXISTS message, 263

SD File System, ADVANCED USER Menu, 220

SD FILESYS FULL Delete Files message, 263

SD FILESYS FULL File Too Big message, 263

SD FILESYS WRITE message, 263

SD INSERTED message, 263

SD NOT FOUND message, 263

SD READING message, 263

SD REMOVED message, 263

SD WRITE FAIL WRITE PROTECTED  
message, 264

SD WRITING message, 264

SDSC CARD NOT SUPPORTED  
message, 264, 282

Second Char. Set, PCL-II Emulation, 192

SECURITY KEY NOT DETECTED  
message, 264, 282

SECURITY VIOLATION message, 264, 282

Select CPI, 77

Select Font, 165, 171

SELECT key, 26

Select LPI, 77, 165

Select SO Char, 167

Serial Interface, RS-232, 232

Serial Matrix Character Set menu, 146

Serial Matrix Emulation, 143

- Alt. Set 80-9F, 145

- Auto LF, 144

- Character Set, 145

- Control Code 06, 144

- Define CR Code, 144

- Define LF Code, 144

- ESC d command, 145

- Overstrike, 144

- Printer Select, 145

Serial submenu, 92

- Baud Rate, 94

- Buffer Size in K, 96

- Data Protocol, 93

- Data Term Ready, 95

- Framing Errors, 97

- Idle Response, 96

- Offline Process, 97

- One Char Enquiry, 96

- Parity, 95

- Poll Character, 96

- Poll Response, 96

- Request to Send, 95

- Stop Bits 1, 95

- Word Length, 95

Set Lock Key, ADVANCED USER Menu, 222

Set Sharing, ADVANCED USER Menu, 220

Set Text Orientn

- 3270 Params menu, 107

- 5250 Params menu, 114

Setup, SureStak Power Paper Stacker, 296

SF ERROR message, 264, 282

SFCC d Command, 138

SFCC & Pwrap, 175

- Power Up ^ F, 176

- Power Up ^ PY, 176

- Power Up ^ X, 176

- VGL SFCC, 175

SHUTL INV CMD \* message, 264

SHUTL INV PARM \* message, 264

SHUTL OVR SPEED\* message, 264

SHUTTLE JAM message, 264

---

SHUTTLE STALL message, 265, 282  
 Shuttle Timeout, ADVANCED USER Menu, 220  
 SHUTTLE TYPE NOT SUPPORTED\* message, 265  
 Shuttle Type , DIAGNOSTICS, 228  
 Signals  
     Centronics Parallel Interface, 235  
     IEEE 1284 Parallel Interface, 237  
 Site requirements, 17  
 Skip Cmd Prefix, 165  
 Slash 0, 165, 176  
 Slew Relative, P-Series XQ Emulation, 143  
 Slow Paper Slew, ADVANCED USER Menu, 221  
 Software Build, DIAGNOSTICS, 228  
 SOFTWARE ERROR\* CYCLE POWER message, 265  
 Special information, 12  
 Specifications  
     interfaces, 290  
     label, 286  
     paper, 286  
 Speed print, 291  
 SPX FOUND, ERROR KEY NOT DETECTED message, 265, 282  
 SPX NOT NEEDED OPTIONS ENABLED message, 265, 282  
 STACK FAULT message, 265  
 STACKER FULL message, 265  
 STACKER JAM message, 265  
 Stacker, power, 295  
     operation, 295  
 Status Port Numb, PRINTER MGMT Menu, 230  
 Stop Bits 1, Serial submenu, 95  
 Submenu  
     IGP/PGL, 163  
     IGP/VGL, 174  
 Subnet mask  
     Ethernet Address Menu, 98  
 Supplies Department, 14, 301

SureStak Power Paper Stacker  
     loading, 299  
     setup, 296  
     starting, 299  
 Switch Out On, Auto Switching submenu, 87  
 Symbol Set Print, PCL-II Emulation, 194  
 SYS R/T ERROR message, 282  
 System Memory, DIAGNOSTICS, 227

## T

TCB CORRUPTED\* message, 265  
 TCP PORT BUSY message, 266, 283  
 Tear Bar Dist. (Distance), PRINTER CONTROL, 205  
 Test Width, DIAGNOSTICS, 227  
 Timeout, Auto Switching submenu, 87  
 TOF Action  
     Centronics (Parallel) submenu, 91  
     IEEE 1284 Parallel (Bidirectional) Submenu, 88  
 TOF key, 26  
 Translation Tbl  
     3270 Params menu, 106  
     5250 Params menu, 113  
 Transmit Data (TD), RS-232, 233  
 Trickle Time  
     Centronics (Parallel) submenu, 92  
     IEEE 1284 Parallel (Bidirectional) Submenu, 89  
 Trickle Time, Auto Switching submenu, 87  
 True Form Slew, 170  
 True Vert 1/10, 177  
 Trunc Dyn Data, 171  
 Truncate Alpha, 177  
 Truncate PI Slew, ANSI Emulation menu, 160  
 Typeface, 76

## U

Unidirectional, PRINTER CONTROL, 206  
 Unload paper, 39  
 Unsolicited Rpt, LG Emulation, 198  
 UP DRV. SHORT\* message, 266  
 UP or DOWN key, 27  
 UP + DOWN key, 27  
 UPC Descenders, 166, 177



---

Update PDF, 216  
Upr. Case Select, P-Series XQ Emulation, 143  
USB Port, 233  
User-Def Ratio, 167

## **V**

Var Form Adjust, 168  
Var Form Type, 168  
Vert Forms, 79  
Vert Forms, LG Emulation, 196  
Ver. Erase Zone, 215  
VFU Select, 138  
VFU Select, P-Series XQ Emulation, 142  
VGL SFCC, 175  
View Function, PRINTER CONTROL, 205  
VIEW key, 25  
Voltage  
    ASCII, 289  
    H-Series, 290  
VPA Check, IPDS Emulation, 188

## **W**

Warnings, 12  
Weight, printer, 287  
WELD NOT DETECT message, 266  
WELD SNSR ERROR message, 266  
WELD SNSR MISSING message, 266  
Width Limit, 179  
Word Length, Serial submenu, 95

## **X**

XXXX CHECKING PATTERN message, 266  
XXXX MEMORY FAILURE message, 266  
XXXX WRITING PATTERN message, 266  
x/y BARCODES / Not Found message, 251

## **Z**

ZTP Data Time, 75  
ZTP SETTINGS, PRINTER CONTROL, 205  
ZTP TearDistance, 75  
ZTP Wait Time, 75  
000 SHUTTLE TYPE NOT SUPPORTED\*  
message, 268

104 POWER SUPPLY HOT\* message, 268  
105 PRINTER HOT\* message, 268  
12 VOLT FAILED\* message, 250  
20 CPI Condensed, 122, 128  
    Epson FX Emulation, 152  
    Proprinter XL Emulation, 149  
3270 Params, 104  
3270 Params menu  
    Active Char Set, 106  
    Change Case, 107  
    Compatibility Op, 108  
    Early Print Cmpl, 106  
    Format Control, 110  
    Host Override, 110  
    Intervention Req, 107  
    Max. Print Width, 110  
    Prt Partial Line, 106  
    PTX Transparent, 106  
    Set Text Orientn, 107  
    Translation Tbl, 106  
401 BUFFER OVERRUN message, 268  
402 CLEAR PAPER JAM message, 268  
403 CLOSE PLATEN message, 268  
409 FRAMING ERROR message, 268  
410 LOAD PAPER message, 268  
411 PARITY ERROR message, 268  
414 RIBBON STALL message, 269  
415 SHUTTLE JAM message, 269  
416 STACKER FULL message, 269  
417 STACKER JAM message, 269  
418 RBN INK LOW message, 269  
419 RBN INK OUT\* message, 269  
420 EXC RBN WEAR message, 269  
423 OLD RIBBON message, 269  
425 UNKNOWN RBN2 message, 269  
427 CRTG MISSING message, 270  
428 CRTG COMM ER message, 270  
432 CRT NOT SET message, 270  
435 NO WELD message, 270  
437 REG MISSING message, 270  
438 TIP MISMATCH message, 270  
439 SHTL MISMATCH message, 270

---

445 SD INSERTED message, 270  
 446 SD REMOVED message, 271  
 447 SD FL EXIST message, 271  
 448 SD WRT. FAIL WRITE PROTECTED message, 271  
 449 SD FILE WRITE message, 271  
 450 SD FILE FULL File Too Big message, 271  
 451 SD NOT FOUND message, 271  
 452 SD FILE FULL Delete Files message, 271  
 453 SD READING message, 271  
 454 SD WRITING message, 271  
 5250 Params, 111  
 5250 Params menu  
     Active Char Set, 113  
     Format Control, 115  
     Graphic Chek Cod, 114  
     Graphic Chek Err, 114  
     Host Override, 114  
     Max. Print Width, 115  
     Prt Partial Line, 113  
     PTX Transparent, 113  
     Set Text Orientn, 114  
     Translation Tbl, 113  
 607 CTL VOLT FAIL \* message, 271  
 608 DRIVER CIRCUIT BAD message, 271  
 609 EXHAUST FAN CHECK message, 272  
 613 HAM. COIL BAD Message, 272  
 614 HAMMER BANK NOT INSTALLED message, 272  
 615 HAMMER BANK CHECK Message, 272  
 617 LOWER DRIVER SHORT\* message, 272  
 619 PAPER FEED DRIVER CIRCUIT\* message, 272  
 620 POWER VOLT CHECK\* message, 272  
 622 SHUTTLE DRIVER CRCUIT\* message, 272  
 623 STACK FAULT message, 273  
 624 UPPER DRIVER SHORT\* message, 273  
 702 FIRMWARE ERROR message, 273  
 703 ILLEGAL EXTERNAL BUS ACC \* message, 273  
 704 ILLEGAL INSTRUCTION ACC\* message, 273  
 705 ILLEGAL OPERAND ACCESS \* message, 273  
 706 PAP BAD TABLE\* message, 273  
 708 PAPER FIFO OVERFLOW\* message, 273  
 709 PAPER FIFO UNDERFLOW\* message, 273  
 710 PAP ILLGL ST\* message, 273  
 712 PAP INVLD CMD\* message, 273  
 713 PAP INVLD PARM\* message, 273  
 717 PLAT INV CMD\* message, 274  
 718 PLAT INV PARM\* message, 274  
 719 PLAT INV STATE\* message, 274  
 720 PROTECTED INSTRUCTION\* message, 274  
 721 RIB INVLD CMD\* message, 274  
 723 SHUTL INV CMD\* message, 274  
 724 SHUTL INV PARM\* message, 274  
 725 SHUTL OVER SPEED\* message, 274  
 727 SOFTWARE ERROR\* message, 274  
 730 TCB CORRUPTED\* message, 274  
 733 DP FIFO Busy\* message, 274





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